

525 JUNCTION RD. Madison, WI 53717

October 7, 2019

By Electronic Filing

Ms. Barcy McNeal Docketing Division Public Utilities Commission of Ohio 180 East Broad Street Columbus, Ohio 43215

RE:

Continental Telephone Company: TRF Docket No. 90-5016

Standardize Non-Recurring Charges

Dear Ms. McNeal:

Continental Telephone Company submits a Notice of Tariff Filing for electronic filing.

Thank you for your assistance. If you have any questions, please do not hesitate to call.

Regards,

/s/ Rachelle A. Ladwig TDS Telecom Sr. Administrator – Tariffs Phone 608-664-4169 Fax 608-830-5519 Email rachelle.ladwig@tdstelecom.com

Enclosure

The Public Utilities Commission of Ohio

TELECOMMUNICATIONS FILING FORM

(Effective: 9-2-2015)

This form is intended to be used with most types of required filings. It provides check boxes with rule references for the most common types of filings. It does not replace or supersede Commission rules in any way.

In the Matter of the Application of Continental Telephone	TRF Docket No. 90- <u>5016-TP-</u>	<u>rrf</u>
Company to Change Late Payment Chg to Flat Rate	Case No. 19-1788-TP -AT.	A
)	NOTE: Unless you have reserved a	
)	BLANK.	
Name of Registrant(s) Continental Telephone Company		
DBA(s) of Registrant(s) TDS Telecom		
Address of Registrant(s) 525 Junction Road, Madison, WI 5371	<u>7</u>	
Company Web Address www.tdstelecom.com		
Regulatory Contact Person(s) Rachelle Ladwig	Phone <u>608-664-4169</u>	Fax 608-830-5519
Regulatory Contact Person's Email Address rachelle.ladwig@to	dstelecom.com	
Contact Person for Annual Report Bruce Mottern		Phone <u>865-671-4753</u>
Address (if different from above) 10025 Investment Drive, Suite	e 200, Knoxville, TN 37932	
Consumer Contact Information Bruce Mottern		Phone <u>865-671-4753</u>
Address (if different from above)		
Motion for protective order included with filing? Yes Yes	No	
Motion for waiver(s) filed affecting this case? \square Yes \boxtimes No	[Note: Waivers may toll any automatic	timeframe.]
Notes:		

Section I and II are Pursuant to Chapter 4901:1-6 OAC.

Section III - Carrier to Carrier is Pursuant to 4901:1-7 OAC, and Wireless is Pursuant to 4901:1-6-24 OAC.

Section IV - Attestation.

- (1) Indicate the Carrier Type and the reason for submitting this form by checking the boxes below.
- (2) For requirements for various applications, see the identified section of Ohio Administrative Code Section 4901 and/or the supplemental application form noted.
- (3) Information regarding the number of copies required by the Commission may be obtained from the Commission's web site at www.puco.ohio.gov under the docketing information system section, by calling the docketing division at 614-466-4095, or by visiting the docketing division at the offices of the Commission.
- (4) An Incumbent Local Exchange Carrier (ILEC) offering basic local exchange service (BLES) outside its traditional service area should choose CLEC designation when proposing to offer BLES outside its traditional service area or when proposing to make changes to that service.

All Filings that result in a change to one or more tariff pages require, at a minimum, the following exhibits.

Exhibit	Description:
Α	The tariff pages subject to the proposed change(s) as they exist before the change(s)
В	The Tariff pages subject to the proposed change(s), reflecting the change, with the change(s) marked in the right margin.
С	A short description of the nature of the change(s), the intent of the change(s), and the customers affected.
D	A copy of the notice provided to customers, along with an affidavit that the notice was provided according to the applicable rule(s).

Section I - Part I - Common Filings

Carrier Type Other (explain below	v)	☐ For Pro	fit ILEC	Not For I	Profit ILEC	☐ CI	LEC	
Change terms & condition existing BLES		ATA <u>1-</u> (Auto 30 da		ATA <u>1-6</u> (Auto 30 day			ГА <u>1-6-14(H)</u> 30 days)	
Introduce non-recurring cl surcharge, or fee to BLES							ΓΑ <u>1-6-14(H)</u> 30 days)	
Introduce or Increase Late	Payment	ATA 1. (Auto 30 da		ATA 1-6 (Auto 30 day			ΓΑ <u>1-6-14(I)</u> 30 days)	
Revisions to BLES Cap.		ZTA 1-0 (0 day Notice						
Introduce BLES or expand service area (calling area)	d local	ZTA <u>1-</u> (0 day Notic			☐ ZTA <u>1-6-14(H)</u> (0 day Notice)		TA <u>1-6-14(H)</u> Notice)	
Notice of no obligation to facilities and provide BLE		ZTA <u>1-</u> (0 day Notic		☐ ZTA <u>1-6-27(C)</u> (0 day Notice)				
Change BLES Rates		TRF <u>1-0</u> (0 day Notic		TRF <u>1-6-</u> (0 day Notice	TRF <u>1-6-14(F)(4)</u>		TRF <u>1-6-14(G)</u> (0 day Notice)	
To obtain BLES pricing fl	btain BLES pricing flexibility BLS 1-6							
Change in boundary	ACB <u>1-</u> (Auto 14 da			ACB <u>1-6-32</u> (Auto 14 days)				
Expand service operation area						11.0	RF <u>1-6-08(G)</u> (0 day)	
BLES withdrawal							TA <u>1-6-25(B)</u> Notice)	
Other* (explain)								
Section I – Part II – Customer Notification Offerings Pursuant to Chapter 4901:1-6-7 OAC								
Type of Notice	Direc	t Mail	Bill	Insert	Bill Nota	tion	Electronic Mail	
☐ 15-day Notice								
					\boxtimes			
Date Notice Sent: October 7, 2019								
Section I – Part III –IOS Offerings Pursuant to Chapter 4901:1-6-22 OAC								
IOS	Introdu	ice New	Tariff Change		Price Change		Withdraw	
	_	_		_				

Section II - Part I - Carrier Certification - Pursuant to Chapter 4901:1-6-08, 09 & 10 OAC

1		ILEC	CLEC	Telecommunications	CESTC	CETC
1	Certification	(Out of Territory)		Service Provider		
ı				Not Offering Local		
1	* See Supplemental	☐ ACE <u>1-6-08</u>	☐ ACE <u>1-6-08</u>	☐ ACE <u>1-6-</u> 08	☐ ACE <u>1-6-</u> 10	☐ UNC <u>1-6-</u> 09
l	form	* (Auto 30- day)	*(Auto 30 day)	*(Auto 30 day)	(Auto 30 day)	*(Non-Auto)

Section II - Part II - Certificate Status & Procedural

Certificate Status	ILEC	CLEC	Telecommunications Service Provider Not Offering Local
Abandon all Services		ABN <u>1-6-26</u> (Auto 30 days)	ABN <u>1-6-26</u> (Auto 30 days)
Change of Official Name *	ACN <u>1-6-29(B)</u> (Auto 30 days)	ACN <u>1-6-29(B)</u> (Auto 30 days)	CIO <u>1-6-29(C)</u> (0 day Notice)
Change in Ownership *	ACO <u>1-6-29(E)</u> (Auto 30 days)	ACO <u>1-6-29(E)</u> (Auto 30 days)	☐ CIO <u>1-6-29(C)</u> (0 day Notice)
Merger *	AMT <u>1-6-29(E)</u> (Auto 30 days)	AMT <u>1-6-29(E)</u> (Auto 30 days)	☐ CIO <u>1-6-29(C)</u> (0 day Notice)
Transfer a Certificate *	ATC <u>1-6-29(B)</u> (Auto 30 days)	ATC <u>1-6-29(B)</u> (Auto 30 days)	☐ CIO <u>1-6-29(C)</u> (0 day Notice)
Transaction for transfer or lease of property, plant or business *	ATR <u>1-6-29(B)</u> (Auto 30 days)	ATR <u>1-6-29(B)</u> (Auto 30 days)	CIO <u>1-6-29(C)</u> (0 day Notice)

^{*} Other exhibits may be required under the applicable rule(s). ACN, ACO, AMT, ATC, ATR and CIO applications see the 4901:1-6-29 Filing Requirements on the Commission's Web Page for a complete list of exhibits.

Section III - Carrier to Carrier (Pursuant to 4901:1-7), and Wireless (Pursuant to 4901:1-6-24)

Carrier to Carrier	ILEC	CLEC
Interconnection agreement, or amendment to an approved agreement	NAG <u>1-7-07</u> (Auto 90 day)	NAG <u>1-7-07</u> (Auto 90 day)
Request for Arbitration	ARB <u>1-7-09</u> (Non-Auto)	ARB <u>1-7-09</u> (Non-Auto)
Introduce or change c-t-c service tariffs,	ATA <u>1-7-14</u> (Auto 30 day)	ATA <u>1-7-14</u> (Auto 30 day)
Request rural carrier exemption, rural carrier suspension or modification	UNC <u>1-7-04</u> or 05 (Non-Auto)	
Changes in rates, terms & conditions to Pole Attachment, Conduit Occupancy and Rights-of-Way.	ATA <u>1-3-04</u> (Auto 30 days)	
Wireless Providers See 4901:1-6-24	RCC [Registration & Change in Operations] (0 Day)	Interconnection Agreement or Amendment] (Auto 90 days)

^{*}Supplemental Certification forms can be found on the Commission Web Page.

Section IV. - Attestation

Registrant hereby attests to its compliance with pertinent entries and orders issued by the Commission.

AFFIDAVIT

Compliance with Commission Rules

I am an officer/agent of the applicant corporation,	Continental Telephone
Company	
(Name)	

, and am authorized to make this statement on its behalf.

Please Check ALL that apply:

I attest that these tariffs comply with all applicable rules for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

☑ I attest that customer notices accompanying this filing form were sent to affected customers, as specified in Section II, in accordance with Rule 4901:1-6-7, Ohio Administrative Code.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on (Date) 10-07-19

at (Location) Madison, WI 53717

*(Signature and Title) /s/ Rachelle Ladwig, Sr. Administrator - Tariffs (Date) 10-07-19

• This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

VERIFICATION

I, <u>Rachelle A. Ladwig</u> verify that I have utilized the Telecommunications Filing Form for most proceedings provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

*(Signature and Title)/s/Rachelle A. Ladwig, Sr. Administrator – Tariffs/Authorized Agent

(Date) <u>10-07-19</u>

*Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

File document electronically as directed in Case No 06-900-AU-WVR

or

Send your completed Application Form, including all required attachments as well as the required number of copies, to:

Public Utilities Commission of Ohio Attention: Docketing Division 180 East Broad Street, Columbus, OH 43215-3793

EXHIBIT A EXISTING SCHEDULE SHEETS

GENERAL RULES AND REGULATIONS

E. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

- 3. Payment of Charge for Service (Continued)
 - f. Failure to pay Charges for Service
 - 2) Late Payment Charges
 - A Late Payment charge of 1.5% per month applies to all past due balances; except that the charge is not applicable until a Residential or Business customer's amount past due exceeds \$21.25.
 - b) Customers with past due balances that sign up for electronic payments will receive a one-time waiver of the late payment charge.
 - c) The Late Payment Charge will not be assessed until at least nineteen days after the postmark on the customer's bill. The Late Payment Charge will not apply to any portion of the bill that is in bona fide dispute, any previous late payment fees included in the amount due, or to service establishment charges for lifeline services.
 - d) Final collection procedures, temporary disconnection of service, and the requirements for deposit are unaffected by the application of a late charge. The late payment charge does not extend the time for payment or otherwise enlarge or change the rights of the customer. Notice of intention to pay late will not avoid this charge.
 - g. The Company may disconnect BLES for nonpayment of any amount past due on a billed account not earlier than fourteen days after the due date of the customer's bill, provided that the customer is given notice of the disconnection seven days before the disconnection.
 - h. When a residential subscriber's local service is disconnected for nonpayment, the Company shall maintain the subscriber's access to emergency services for a period of as least fourteen days following such disconnection.

ISSUED: May 19, 2011 EFFECTIVE: May 19, 2011

EXHIBIT B PROPOSED SCHEDULE SHEETS

(T)

GENERAL RULES AND REGULATIONS

E. **ESTABLISHMENT AND FURNISHING OF SERVICE** (Continued)

- 3. <u>Payment of Charge for Service</u> (Continued)
 - f. Failure to pay Charges for Service
 - 2) Late Payment Charges
 - a) A Late Payment charge applies to all past due balances.
 - Customers with past due balances that sign up for electronic payments will receive a one-time waiver of the late payment charge.
 - c) The Late Payment Charge will not be assessed until at least nineteen days after the postmark on the customer's bill. The Late Payment Charge will not apply to any portion of the bill that is in bona fide dispute, any previous late payment fees included in the amount due, or to service establishment charges for lifeline services.
 - d) Final collection procedures, temporary disconnection of service, and the requirements for deposit are unaffected by the application of a late charge. The late payment charge does not extend the time for payment or otherwise enlarge or change the rights of the customer. Notice of intention to pay late will not avoid this charge.
 - e) Charges (T)

 (1) Residential \$10.00 (C) (C)

 (2) Business 1.5% (T)
 - g. The Company may disconnect BLES for nonpayment of any amount past due on a billed account not earlier than fourteen days after the due date of the customer's bill, provided that the customer is given notice of the disconnection seven days before the disconnection.
 - h. When a residential subscriber's local service is disconnected for nonpayment, the Company shall maintain the subscriber's access to emergency services for a period of as least fourteen days following such disconnection.

ISSUED: October 7, 2019 EFFECTIVE: November 7, 2019

EXHIBIT C (Description of the Changes)

The Applicant, **Continental Telephone Company**, hereby changes its' tariffed Late Payment Charge from a percentage rate of 1.5% to a flat rate of \$10.00 for consumer customers. The rate for Commercial customers will not change.

EXHIBIT D

(Customer Notice and Affidavit)

The following customer notices appeared on bills that were mailed to Continental Telephone Company customers on October 7, 2019. These notices were sent to the Office of Ohio Consumers' Counsel and to the Commission's electronic mailbox (<u>Telecomm-Rule07@puc.state.oh.us</u>) prior to the rate increase:

Residential Customers Take Note: TDS' late payment charge will increase to \$10.00 beginning with your November bill, if applicable.

AFFIDAVIT

The following affidavit was prepared and filed with the Commission after the customer notice was provided to customers on October 7, 2019:

I, Rachelle A. Ladwig, am an authorized agent of the applicant corporation, Continental Telephone Company, and am authorized to make this statement on its behalf.

I attest that the customer notice accompanying this affidavit was sent to affected customers as a bill message on October 7, 2019, in accordance with Rule 4901:1-6-07, Ohio Administrative Code. I declare under penalty of perjury that the foregoing is true and correct.

Executed on (date) October 7, 2019 at (Location) Madison, Wisconsin

Signature: /s/ Rachelle A. Ladwig, Sr. Administrator-Tariffs

Rachelle A. Ladwig

Sr. Administrator-Tariffs/Authorized Agent for Continental Telephone Company

This foregoing document was electronically filed with the Public Utilities

Commission of Ohio Docketing Information System on

10/7/2019 12:24:38 PM

in

Case No(s). 90-5016-TP-TRF, 19-1788-TP-ATA

Summary: Tariff Filing to change the Late Payment Charge from a percentage rate to a flat rate. electronically filed by Ms. Rachelle A Ladwig on behalf of CONTINENTAL TELEPHONE COMPANY