



151 Southhall Lane, Ste 450
Maitland, FL 32751
P.O. Drawer 200
Winter Park, FL 32790-0200
www.inteserra.com

August 14, 2019
Via Web Filing

Ms. Tonawa Troupe, Acting Secretary
Public Utilities Commission of Ohio
180 East Broad Street
Columbus, OH 43215

**RE: ACN Communication Services, LLC
Revised Application Form for Revision to P.U.C.O Tariff No. 5
Case No. 19-1447-TP-ATA**

Dear Ms. Troupe:

Please find the above referenced tariff filing and revised filing form submitted on behalf of ACN Communication Services, LLC. The filing updates the Telecommunications Filing Form to include customer notification.

Any questions you may have regarding this filing should be directed to my attention at 407-740-3031 or via email to Sthomas@inteserra.com. Thank you for your assistance in this matter.

Sincerely,

/s/Sharon Thomas

Sharon Thomas
Consultant

tms: OHI1901a

Enclosures
ST/kb

The Public Utilities Commission of Ohio
TELECOMMUNICATIONS FILING FORM

(Effective: 10-11-2017)

This form is intended to be used with most types of required filings. It provides check boxes with rule references for the most common types of filings. It does not replace or supersede Commission rules in any way.

In the Matter of the Application of ACN Communication Services, LLC) TRF Docket No. 90 - 9364
to File a Tariff Revision to PUCO Tariff No. 5 (Local Exchange Services)) Case No. 19 - 1447 - **TP - ATA**
) NOTE: Unless you have reserved a Case #, leave the
) "Case No" fields BLANK.

Name of Registrant(s) ACN Communication Services, LLC
DBA(s) of Registrant(s) N/A
Address of Registrant(s) 1000 Progress Place, Concord, North Carolina 28025
Company Web Address www.myacn.com
Regulatory Contact Person(s) Jeremy Smuckler, Assoc. General Counsel Phone 704-260-3000 Fax 704-260-3625
Regulatory Contact Person's Email Address regulatory@acninc.com
Contact Person for Annual Report Jeff Myers, Transaction Tax Manager Phone 704-260-3000
Address (if different from above) Same as Above
Consumer Contact Information Delores Fafinski, Manager Customer Service Phone 704-260-3000
Address (if different from above) Same as Above

Motion for protective order included with filing? ☐ Yes ☒ No

Motion for waiver(s) filed affecting this case? ☐ Yes ☒ No [Note: Waivers may toll any automatic timeframe.]

Notes:

Section I and II are Pursuant to Ohio Administrative Code 4901:1-6.

Section III – Carrier to Carrier is Pursuant to Ohio Adm.Code 4901:1-7, and Wireless is Pursuant to Ohio Adm.Code 4901:1-6-24.

Section IV – Attestation.

(1) Indicate the Carrier Type and the reason for submitting this form by checking the boxes below.

(2) For requirements for various applications, see the identified section of Ohio Adm.Code Chapter 4901 and/or the supplemental application form noted.

(3) Information regarding the number of copies required by the PUCO may be obtained from the PUCO's website at www.PUCO.ohio.gov under the docketing information system section, by calling the docketing division at 614-466-4095, or by visiting the docketing division at the offices of the PUCO.

(4) An Incumbent Local Exchange Carrier (ILEC) offering basic local exchange service (BLES) outside its traditional service area should choose CLEC designation when proposing to offer BLES outside its traditional service area or when proposing to make changes to that service.

All filings that result in a change to one or more tariff pages require, at a minimum, the following exhibits:

Exhibit	Description:
A	The tariff pages subject to the proposed change(s) as they exist before the change(s).
B	The tariff pages subject to the proposed change(s), reflecting the change, with the change(s) marked in the right margin.
C	A short description of the nature of the change(s), the intent of the change(s), and the customers affected.
D	A copy of the notice provided to customers, along with an affidavit that the notice was provided according to the applicable rule(s).

Section I – Part I - Common Filings

Carrier Type <input type="checkbox"/> Other (explain below)	For Profit ILEC	Not For Profit ILEC	CLEC
Change terms & conditions of existing BLES	<input type="checkbox"/> ATA <u>1-6-14(H)</u> (Auto 30 days)	<input type="checkbox"/> ATA <u>1-6-14(H)</u> (Auto 30 days)	<input checked="" type="checkbox"/> ATA <u>1-6-14(H)</u> (Auto 30 days)
Introduce non-recurring charge, surcharge, or fee to BLES			<input type="checkbox"/> ATA <u>1-6-14(H)</u> (Auto 30 days)
Introduce or Increase Late Payment	<input type="checkbox"/> ATA <u>1-6-14(I)</u> (Auto 30 days)	<input type="checkbox"/> ATA <u>1-6-14(I)</u> (Auto 30 days)	<input type="checkbox"/> ATA <u>1-6-14(I)</u> (Auto 30 days)
Revisions to BLES Cap	<input type="checkbox"/> ZTA <u>1-6-14(F)</u> (0 day Notice)		
Introduce BLES or expand local service area (calling area)	<input type="checkbox"/> ZTA <u>1-6-14(H)</u> (0 day Notice)	<input type="checkbox"/> ZTA <u>1-6-14(H)</u> (0 day Notice)	<input type="checkbox"/> ZTA <u>1-6-14(H)</u> (0 day Notice)
Notice of no obligation to construct facilities and provide BLES	<input type="checkbox"/> ZTA <u>1-6-27(C)</u> (0 day Notice)	<input type="checkbox"/> ZTA <u>1-6-27(C)</u> (0 day Notice)	
Change BLES Rates	<input type="checkbox"/> TRF <u>1-6-14(F)</u> (0 day Notice)	<input type="checkbox"/> TRF <u>1-6-14(F)(4)</u> (0 day Notice)	<input type="checkbox"/> TRF <u>1-6-14(G)</u> (0 day Notice)
To obtain BLES pricing flexibility	<input type="checkbox"/> BLS <u>1-6-14(C)(1)(c)</u> (Auto 30 days)		
Change in boundary	<input type="checkbox"/> ACB <u>1-6-32</u> (Auto 14 days)	<input type="checkbox"/> ACB <u>1-6-32</u> (Auto 14 days)	
Expand service operation area			<input type="checkbox"/> TRF <u>1-6-08(G)</u> (0 day)
BLES withdrawal			<input type="checkbox"/> ZTA <u>1-6-25(B)</u> (0 day Notice)
Other* (explain)			

Section I – Part II – Customer Notification Offerings Pursuant to Chapter 4901:1-6-7 OAC

Type of Notice	Direct Mail	Bill Insert	Bill Notation	Electronic Mail
<input checked="" type="checkbox"/> 15-day Notice	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> 30-day Notice	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Date Notice Sent: August 1 billing cycle				

Section I – Part III –IOS Offerings Pursuant to Chapter 4901:1-6-22 OAC

IOS	Introduce New	Tariff Change	Price Change	Withdraw
<input type="checkbox"/> IOS	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Section II – Part I – Carrier Certification - Pursuant to Chapter 4901:1-6-08, 09 & 10 OAC

Certification	ILEC (Out of territory)	CLEC	Telecommunications Service Provider Not Offering Local	CESTC	CETC
* See Supplemental form	<input type="checkbox"/> ACE <u>1-6-08</u> * (Auto 30- day)	<input type="checkbox"/> ACE <u>1-6-08</u> *(Auto 30 day)	<input type="checkbox"/> ACE <u>1-6-08</u> *(Auto 30 day)	<input type="checkbox"/> ACE <u>1-6-10</u> (Auto 30 day)	<input type="checkbox"/> UNC <u>1-6-09</u> *(Non-Auto)

*Supplemental Certification forms can be found on the PUCO webpage.

Section II – Part II – Certificate Status & Procedural

Certificate Status	ILEC	CLEC	Telecommunications Service Provider Not Offering Local
Abandon all Services		<input type="checkbox"/> ABN <u>1-6-26</u> (Auto 30 days)	<input type="checkbox"/> ABN <u>1-6-26</u> (Auto 30 days)
Change of Official Name *	<input type="checkbox"/> ACN <u>1-6-29(B)</u> (Auto 30 days)	<input type="checkbox"/> ACN <u>1-6-29(B)</u> (Auto 30 days)	<input type="checkbox"/> CIO <u>1-6-29(C)</u> (0 day Notice)
Change in Ownership *	<input type="checkbox"/> ACO <u>1-6-29(E)</u> (Auto 30 days)	<input type="checkbox"/> ACO <u>1-6-29(E)</u> (Auto 30 days)	<input type="checkbox"/> CIO <u>1-6-29(C)</u> (0 day Notice)
Merger *	<input type="checkbox"/> AMT <u>1-6-29(E)</u> (Auto 30 days)	<input type="checkbox"/> AMT <u>1-6-29(E)</u> (Auto 30 days)	<input type="checkbox"/> CIO <u>1-6-29(C)</u> (0 day Notice)
Transfer a Certificate *	<input type="checkbox"/> ATC <u>1-6-29(B)</u> (Auto 30 days)	<input type="checkbox"/> ATC <u>1-6-29(B)</u> (Auto 30 days)	<input type="checkbox"/> CIO <u>1-6-29(C)</u> (0 day Notice)
Transaction for transfer or lease of property, plant or business *	<input type="checkbox"/> ATR <u>1-6-29(B)</u> (Auto 30 days)	<input type="checkbox"/> ATR <u>1-6-29(B)</u> (Auto 30 days)	<input type="checkbox"/> CIO <u>1-6-29(C)</u> (0 day Notice)

* Other exhibits may be required under the applicable rule(s). ACN, ACO, AMT, ATC, ATR and CIO applications see the 4901:1-6-29 Filing Requirements on the PUCO's webpage for a complete list of exhibits.

Section III – Carrier to Carrier (Pursuant to 4901:1-7), and Wireless (Pursuant to 4901:1-6-24)

Carrier to Carrier	ILEC	CLEC
Interconnection agreement, or amendment to an approved agreement	<input type="checkbox"/> NAG <u>1-7-07</u> (Auto 90 day)	<input type="checkbox"/> NAG <u>1-7-07</u> (Auto 90 day)
Request for Arbitration	<input type="checkbox"/> ARB <u>1-7-09</u> (Non-Auto)	<input type="checkbox"/> ARB <u>1-7-09</u> (Non-Auto)
Introduce or change c-t-c service tariffs	<input type="checkbox"/> ATA <u>1-7-14</u> (Auto 30 days)	<input type="checkbox"/> ATA <u>1-7-14</u> (Auto 30 days)
Request rural carrier exemption, rural carrier suspension or modification	<input type="checkbox"/> UNC <u>1-7-04</u> or <u>05</u> (Non-Auto)	
Changes in rates, terms & conditions to Pole Attachment, Conduit Occupancy and Rights- of-Way. (13-579-AU-ORD 11/30/16 Entry)	<input type="checkbox"/> ATA <u>1-3-04</u> (Auto 60 days)	
Wireless Providers See <u>4901:1-6-24</u>	<input type="checkbox"/> RCC [Registration & Change in Operations] (0 day)	<input type="checkbox"/> NAG [Interconnection Agreement or Amendment] (Auto 90 days)

Section IV. – Attestation

Registrant hereby attests to its compliance with pertinent entries and orders issued by the Commission.

AFFIDAVIT
Compliance with Commission Rules

I am an officer/agent of the applicant corporation, ACN Communication , and am authorized to make this statement on its behalf.
Sharon Thomas, Consultant
(Name)

Please check ALL that apply:

☒ I attest that these tariffs comply with all applicable rules for the State of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the State of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the State of Ohio.

☒ I attest that customer notices accompanying this filing form were sent to affected customers, as specified in Section II, in accordance with Ohio Adm.Code 4901:1-6-7.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on
(Date) July 12, 2019 at (Location) Maitland, Florida

*Signature and Title /s/Sharon Thomas
Consultant Date July 12, 2019

**This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.*

VERIFICATION

I, , verify that I have utilized the Telecommunications Filing Form for most proceedings provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

*Signature and Title /s/Sharon Thomas
Consultant Date July 12, 2019

**Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.*

File document electronically as directed in case number 06-900-AU-WVR
or

Send your completed Application Form, including all required attachments as well as the required number of copies, to:

Public Utilities Commission of Ohio
Attention: Docketing Division
180 East Broad Street, Columbus, OH 43215-3793

ACN Communication Services, LLC
Exhibit A
Existing Local Tariff Pages

CHECK SHEET

Pages of this tariff are effective as of the date shown at the bottom of the respective page(s). Original and revised pages as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

SECTION	PAGE	REVISION		SECTION	PAGE	REVISION
	Title	1 st Revised		2	21	Original
Preface	1	Original		2	22	Original
Preface	2	2 nd Revised	*	2	23	Original
Preface	3	Original		2	24	Original
Preface	4	1 st Revised	*	2	25	Original
Preface	5	Original		2	26	Original
1	1	Original		2	27	Original
1	2	Original		2	28	Original
1	3	Original		2	29	Original
1	4	Original		2	30	Original
1	5	Original		3	1	Original
2	1	Original		4	1	Original
2	2	Original		4	2	Original
2	3	Original		4	3	Original
2	4	Original		4	4	Original
2	5	Original		4	5	Original
2	6	Original		4	6	Original
2	7	Original		4	7	Original
2	8	Original		4	8	Original
2	9	Original		5	1	1 st Revised
2	10	Original		5	2	Original
2	11	Original		5	3	Original
2	12	Original				
2	13	Original				
2	14	Original				
2	15	Original				
2	16	Original				
2	17	Original				
2	18	Original				
2	19	Original				
2	20	Original				

* - indicates those pages included with this filing.

Issued: January 10, 2017

Issued by:

Treasurer/CFO
ACN Communication Services, LLC
1000 Progress Place
Concord, North Carolina 28025

Effective: February 10, 2017

Case No. 17-0066-TP-ATA

APPLICATION OF TARIFF

The applicable requirements of the Ohio Administrative Code and the Ohio Revised Code apply to the operations of the Company. The Company will comply with the Commission's policies and requirements for persons with communications disabilities and privacy and number disclosure requirements covered in subject cases. Any changes in terms or conditions of this tariff and/or operations of the Company will generate an obligation of the Company to provide notice of such changes in accordance with the Commission's Rules.

All Services in this tariff are grandfathered and available to existing Customers only. Services are not available for new installations.

(N)

(N)

SERVICE AREA DESCRIPTION

ACN will offer service in those areas currently served by AT&T Ohio, Verizon North, Inc., Cincinnati Bell Telephone Company LLC and United of Ohio d/b/a CenturyLink. This tariff is effective only where an interconnection agreement is effective between ACN and the underlying carrier. Specific service area information may be found in Section 3 of this tariff.

Issued: January 10, 2017

Issued by:

Treasurer/CFO
ACN Communication Services, LLC
1000 Progress Place
Concord, North Carolina 28025

Effective: February 10, 2017

Case No. 17-0066-TP-ATA

ACN Communication Services, LLC
Exhibit B
Proposed Revised Local Tariff Pages

CHECK SHEET

Pages of this tariff are effective as of the date shown at the bottom of the respective page(s). Original and revised pages as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

SECTION	PAGE	REVISION		SECTION	PAGE	REVISION
	Title	1 st Revised		2	21	Original
Preface	1	Original		2	22	Original
Preface	2	3 rd Revised	*	2	23	Original
Preface	3	Original		2	24	Original
Preface	4	2 nd Revised	*	2	25	Original
Preface	5	Original		2	26	Original
1	1	Original		2	27	Original
1	2	Original		2	28	Original
1	3	Original		2	29	Original
1	4	Original		2	30	Original
1	5	Original		3	1	Original
2	1	Original		4	1	Original
2	2	Original		4	2	Original
2	3	Original		4	3	Original
2	4	Original		4	4	Original
2	5	Original		4	5	Original
2	6	Original		4	6	Original
2	7	Original		4	7	Original
2	8	Original		4	8	Original
2	9	Original		5	1	2 nd Revised
2	10	Original		5	2	Original
2	11	Original		5	3	Original
2	12	Original				
2	13	Original				
2	14	Original				
2	15	Original				
2	16	Original				
2	17	Original				
2	18	Original				
2	19	Original				
2	20	Original				

* - indicates those pages included with this filing.

Issued: July 15, 2019

Issued by:

Treasurer/CFO
ACN Communication Services, LLC
1000 Progress Place
Concord, North Carolina 28025

Effective: August 15, 2019

Case No. 19-1447-TP-ATA

APPLICATION OF TARIFF

The applicable requirements of the Ohio Administrative Code and the Ohio Revised Code apply to the operations of the Company. The Company will comply with the Commission's policies and requirements for persons with communications disabilities and privacy and number disclosure requirements covered in subject cases. Any changes in terms or conditions of this tariff and/or operations of the Company will generate an obligation of the Company to provide notice of such changes in accordance with the Commission's Rules.

All services in this tariff are grandfathered and available to existing Customers at existing locations only. Moves, adds or changes are not available for existing services and services are not available for new installations.

(C)
|
(C)

SERVICE AREA DESCRIPTION

ACN will offer service in those areas currently served by AT&T Ohio, Verizon North, Inc., Cincinnati Bell Telephone Company LLC and United of Ohio d/b/a CenturyLink. This tariff is effective only where an interconnection agreement is effective between ACN and the underlying carrier. Specific service area information may be found in Section 3 of this tariff.

Issued: July 15, 2019
Issued by:

Treasurer/CFO
ACN Communication Services, LLC
1000 Progress Place
Concord, North Carolina 28025

Effective: August 15, 2019
Case No. 19-1447-TP-ATA

SECTION 5.0 - LOCAL EXCHANGE SERVICE

All Services listed in this Section are grandfathered and available to existing Customers at existing locations only. Moves, adds or changes are not available for existing services and services are not available for new installations.

(C)
|
(C)**5.1 General****5.1.1 Timing of Calls**

Where applicable, the following rate period and timing parameters apply:

- A. Initial Period - The initial period is the length of a call for minimum billing purposes. The initial period varies by rate schedule and is specified in individual product rates sections of this tariff.
- B. Additional Period - The additional period is the rate element used to bill chargeable time when a call continues beyond the initial period. The additional period starts when the initial period ends. Additional period rates apply to any fraction of the time period for chargeable time beyond the initial period. Additional periods vary by rate schedule and are specified in the individual product rates sections of this tariff.
- C. Chargeable time for all calls ends when one of the parties disconnects from the call.

5.1.2 Rate Periods

The following rate periods apply unless otherwise specified in this price list:

	MON	TUES	WED	THUR	FRI	SAT	SUN
8:00 AM TO 9:00 PM*	PEAK RATES						
5:00 PM TO 8:00 AM*	OFF-PEAK RATES						

	MON	TUES	WED	THUR	FRI	SAT	SUN
8:00 AM TO 5:00 PM*	DAY RATES						
5:00 PM TO 11:00 PM*	EVENING						EVE
11:00 PM - 8:00 AM							

* Up to but not including.

Issued: July 15, 2019

Issued by:

Effective: July 15, 2019

Case No. 19-1447-TP-ATA

Treasurer/CFO
ACN Communication Services, LLC
1000 Progress Place
Concord, North Carolina 28025

ACN Communication Services, LLC
Exhibit C
Description of Change

This filing amends the grandfathering provision for all Company services listed in P.U.C.O. Tariff No. 5.

ACN Communication Services, LLC
Exhibit D
Copy of Customer Notification

*****Important Change to How ACN Supports Your Service*****

After careful consideration, ACN will no longer process any requests to make changes to your existing phone service. This change is effective upon regulatory approval, where required. This includes, but is not limited to, changes to your phone service package, addition/removal of calling features, moving your service to a new address, etc. In the event you foresee the need to make changes to your service, we recommend you select a new phone service provider in your area. We will continue to provide your phone service "as is." We appreciate your loyal commitment to ACN over the years and thank you for your patronage.

This foregoing document was electronically filed with the Public Utilities

Commission of Ohio Docketing Information System on

8/14/2019 8:24:55 AM

in

Case No(s). 19-1447-TP-ATA

Summary: Tariff Revised Application Form for Revision to PUCO Tariff No. 5 electronically filed by Ms. Suzanne Pagana on behalf of ACN Communication Services, LLC