Ohio | Public Utilities Commission
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Daniel R. Conway

FILE

July 30, 2019

Casey Prokopow
Heather Rhoades
431 S. North Curtice Rd
Oregon, OH 43616

Case No. 19-1494-TD-CSS

Dear Mr. Prokopow and Ms. Rhoades:

This letter will confirm that the Public Utilities Commission of Ohio has received your formal complaint against Toledo Edison. Your formal complaint has been assigned the above case number. We have sent a copy of your complaint to the utility company. The utility has been given 20 days to file its answer in response to your complaint and will send a copy of that answer to you as well.

The Commission will issue an entry that explains the next step in your case. A copy of the entry will be sent to you.

Enclosed is a brochure to assist you in understanding the process associated with formal complaints filed with the Public Utilities Commission of Ohio.

Sincerely,

Tanowa M Troupe

Tanowa Troupe, Secretary
Susan Patterson, Acting Secretary
Beverly Hoskinson, Acting Secretary

Enclosure
TMT/dlh

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