

Rec'd  
8/27/18

neopost<sup>®</sup>  
08/22/2018  
US POSTAGE

FIRST-CLASS MAIL  
PRSR  
\$00.45<sup>8</sup>



ZIP 44702  
041L12202225

First-Class Mail

United States Postal Service  
877-237-2868

CAACSMF 43068



**Go Paperless at [www.AEPpaperless.com](http://www.AEPpaperless.com)**

08/23/2018

US POSTAGE

\$000 000



ZIP 44702  
041M11287626

**Call AEP's automated customer service line.  
1-877-237-2886**



Printed on Recyclable Paper



P.O. Box 360894  
Columbus, OH 43218-9998



THAAH YOUNG  
PO BOX 371  
REYNOLDSBURG, OH 43068-0371

**Service Address:**  
9167 Taylor Rd SW  
Reynoldsburg, OH 43068-9675

August 21, 2018

Account Number: 074-598-873-0-8

Dear Thaah Young:

You have inquired to AEP Ohio about the process to opt out of the installation of a smart meter at your home. Please complete and return the AMI Opt Out Acknowledgment (the "Acknowledgment") form enclosed with this letter to confirm your decision to opt out. **If you do not return the completed form within 10 business days from the date on this letter, we will move forward with the installation of a smart meter at your home.**

Among the many benefits smart meters offer is the ability for the meter to send regular meter readings to AEP Ohio. This increases the accuracy of your bill and allows us to collect this information without the need to send a meter reader. Additionally, smart meters provide us information which can help with restoring your electric service in the event of a power outage. Smart meters also provide you with information about your energy usage which empowers you to make decisions about reducing your energy consumption.

The Public Utilities Commission of Ohio has approved a \$24.00 monthly fee for customers who elect to decline the installation of a smart meter. The \$24.00 monthly fee allows the utility to recoup costs associated with sending an AEP Ohio representative to your home or business to manually read the meter. This charge will be applied to your monthly bill and payment of this fee is required to maintain service. Failure to pay may result in disconnection.

If you would like to proceed with the installation of a smart meter, you may disregard this letter.

In order to complete your request for a non-standard, digital meter, you must sign and return the attached Acknowledgment to:

AEP Ohio SMARTgrid Customer Support  
PO Box 360894  
Columbus, Ohio 43218-9998

You may also return the signed Acknowledgment by emailing it to [AEPOHSmartGrid@aep.com](mailto:AEPOHSmartGrid@aep.com)

Your signed Acknowledgment must be received by AEP Ohio within 10 business days of the date on this letter. **Failure to complete these steps within those 10 business days will cancel your request to install a non-standard, digital meter.**

After you have signed and returned the Acknowledgment, AEP Ohio will remove your existing meter and install non-standard, digital metering service. The non-standard, digital meter does not have communicating abilities, but has an electronic display.

Once your signed Acknowledgment has been received, you will be required to pay the \$24.00 monthly fee that will be included in your monthly electric bill from AEP Ohio.

If you have questions, please call AEP Ohio Customer Support at (614)883-6977 or email [AEPOHSmartGrid@aep.com](mailto:AEPOHSmartGrid@aep.com)

Respectfully,

---

AEP Customer Support

---

## AMI Opt Out Customer Acknowledgment ("Acknowledgment")

Account Name ("Customer"): \_\_\_\_\_

Account Number: \_\_\_\_\_

Service Address: \_\_\_\_\_

Contact Phone Number: \_\_\_\_\_

Customer hereby requests non-standard, digital metering equipment. Customer understands and acknowledges that Customer will be required to pay the approved \$24.00 monthly fee that will be included their monthly bill.

Customer hereby agrees to release, hold harmless, and indemnify AEP Ohio, American Electric Power Company, Inc. and all of their affiliated companies, and any of their officers, directors, employees, and agents from and against losses, liabilities, costs, expenses, suits, actions, and claims, including claims arising out of injuries to persons or damage to property, caused by or in any way attributable to or related to Customer's request for non-standard metering service, the removal of advanced metering equipment, and/or the subsequent installation of non-standard metering equipment.

In order to complete your request for a non-standard, digital meter, you must sign and return this AMI Opt Out Customer Acknowledgment (the "Acknowledgment") to:

AEP Ohio SMARTgrid Customer Support

PO Box 360894

Columbus, Ohio 43218-9998

***Customer hereby acknowledges that Customer has read, understands, and agrees to this Acknowledgment, release and indemnification.***

Signed: \_\_\_\_\_

Date: \_\_\_\_\_

Name (printed): \_\_\_\_\_

**This foregoing document was electronically filed with the Public Utilities**

**Commission of Ohio Docketing Information System on**

**6/24/2019 1:55:08 PM**

**in**

**Case No(s). 18-1832-EL-CSS**

Summary: Exhibit AMI OPT Out Customer Acknowledgment electronically filed by Mr. Aaron Young on behalf of YOUNG, THAAH AND AARON