# BEFORE THE PUBLIC UTILITIES COMMISSION OF OHIO

| In the Matter of the Annual Report    | ) |                        |
|---------------------------------------|---|------------------------|
| Required by R.C. 4933.123 Regarding   | ) | Case No. 19-974-GE-UNC |
| Service Disconnections for Nonpayment | ) |                        |

## REPORT OF SERVICE DISCONNECTIONS FOR NONPAYMENT OF OHIO POWER COMPANY

Pursuant to R.C. 4933.123, Ohio Power Company hereby files the attached Report of Service Disconnections for Nonpayment. As required by R.C. 4933.123(B), the attached report contains the following information by month for the 12-month period ending May 31, 2019:

- Total number of service disconnections for nonpayment and the total dollar amount of unpaid bills represented by such disconnections;
- Total number of final notices of actual disconnection issued for service disconnections for nonpayment and the total dollar amount of unpaid bills represented by such notices;
- c. Total number of residential customer accounts in arrears by more than sixty days and the total dollar amount of such arrearages;
- d. Total number of security deposits received from residential customers and the total dollar amounts of such deposits;
- e. Total number of service reconnections; and
- f. Total number of residential customers.

#### Respectfully submitted,

#### /s/ Tanner S. Wolffram

Steven T. Nourse (0046705), Counsel of Record Tanner S. Wolffram (0097789) American Electric Power Service Corporation 1 Riverside Plaza, 29th Floor Columbus, Ohio 43215 Telephone: (614) 716-1608

(614) 716-2914

Fax: (614) 716-2950

Email: <a href="mailto:stnourse@aep.com">stnourse@aep.com</a>
<a href="mailto:tswolffram@aep.com">tswolffram@aep.com</a>

(willing to accept service by email)

**Counsel for Ohio Power Company** 

#### **CERTIFICATE OF SERVICE**

I hereby certify that a copy of the foregoing *Report of Service Disconnections for*Nonpayment was served on the Office of the Ohio Consumers' Counsel, 65 E. State Street, 7<sup>th</sup>

Floor, Columbus, Ohio 43215-4213, this 11<sup>th</sup> day of June, 2019.

/s/ Tanner S. Wolffram
Tanner S. Wolffram

# Ohio Power Company R.C. 4933-123 Service Disconnections for Nonpayment Report

For the 12-month period ending May 31:

(a) Total number of service disconnections for nonpayment and the total dollar amount of unpaid bills represented by such disconnections

| Ohio Power      |                       |                      |
|-----------------|-----------------------|----------------------|
|                 |                       | Dollar Amount Unpaid |
|                 | Service Disconnection | Bills                |
| June, 2018      | 11,589                | \$6,280,656.82       |
| July, 2018      | 10,122                | \$5,414,336.49       |
| August, 2018    | 12,651                | \$6,235,740.34       |
| September, 2018 | 11,040                | \$5,364,928.67       |
| October, 2018   | 15,909                | \$7,267,939.60       |
| November, 2018  | 9,644                 | \$3,821,837.65       |
| December, 2018  | 7,342                 | \$2,973,384.59       |
| January, 2019   | 6,107                 | \$2,682,017.86       |
| February, 2019  | 10,810                | \$5,149,341.44       |
| March, 2019     | 10,800                | \$5,375,763.23       |
| April, 2019     | 14,650                | \$6,863,805.24       |
| May, 2019       | 16,361                | \$7,134,144.49       |
| Total           | 137,025               | \$64,563,860.42      |

(b) Total number of final notices of actual disconnection issued for service disconnections for nonpayment and the total dollar amount of unpaid bills represented by such notices

| Ohio Power      |                 |                   |  |
|-----------------|-----------------|-------------------|--|
|                 | Final Notice of | Dollar Amount for |  |
|                 | Disconnection   | Notices           |  |
| June, 2018      | 160,637         | \$48,803,076.30   |  |
| July, 2018      | 167,042         | \$49,461,825.21   |  |
| August, 2018    | 191,866         | \$60,016,438.92   |  |
| September, 2018 | 160,116         | \$49,235,137.36   |  |
| October, 2018   | 190,823         | \$56,574,968.82   |  |
| November, 2018  | 159,503         | \$44,407,254.09   |  |
| December, 2018  | 148,944         | \$39,395,778.30   |  |
| January, 2019   | 173,178         | \$49,197,016.69   |  |
| February, 2019  | 161,605         | \$50,384,275.10   |  |
| March, 2019     | 153,508         | \$48,729,194.85   |  |
| April, 2019     | 155,212         | \$46,542,732.08   |  |
| May, 2019       | 156,071         | \$43,731,956.35   |  |

| Total | 1,978,505 | \$586,479,654.07 |
|-------|-----------|------------------|

(c) Total number of residential customer accounts in arrears by more than 60 days and the total dollar amount of such arrearages

| Ohio Power      |                   |                         |
|-----------------|-------------------|-------------------------|
|                 | Arrears > 60 Days | Dollar Amount Presented |
| June, 2018      | 115,217           | \$27,734,187            |
| July, 2018      | 108,829           | \$26,005,331            |
| August, 2018    | 112,082           | \$28,193,443            |
| September, 2018 | 116,428           | \$29,608,826            |
| October, 2018   | 114,782           | \$28,317,763            |
| November, 2018  | 116,525           | \$27,151,134            |
| December, 2018  | 107,571           | \$23,617,443            |
| January, 2019   | 98,608            | \$23,055,717            |
| February, 2019  | 104,128           | \$27,370,588            |
| March, 2019     | 95,310            | \$25,960,172            |
| April, 2019     | 97,140            | \$25,347,658            |
| May, 2019       | 99,674            | \$24,082,498            |
| Total           | 1,286,294         | \$316,444,760           |

(d) Total number of security deposits received from residential customers and the total dollar amount of such deposits

| Ohio Power      |                     |                           |
|-----------------|---------------------|---------------------------|
|                 | # Security Deposits | Dollar Amount Represented |
| June, 2018      | 50,484              | \$2,191,970               |
| July, 2018      | 50,375              | \$2,190,157               |
| August, 2018    | 52,781              | \$2,401,860               |
| September, 2018 | 44,360              | \$1,785,132               |
| October, 2018   | 51,236              | \$2,165,027               |
| November, 2018  | 48,843              | \$2,039,625               |
| December, 2018  | 45,598              | \$1,890,138               |
| January, 2019   | 46,080              | \$1,837,731               |
| February, 2019  | 44,929              | \$1,760,819               |
| March, 2019     | 45,184              | \$1,854,931               |
| April, 2019     | 46,929              | \$2,101,927               |
| May, 2019       | 45,022              | \$1,934,378               |
| Total           | 571,821             | \$24,153,695              |

#### (e) Total number of service reconnections

| Ohio Power      |                         |  |
|-----------------|-------------------------|--|
|                 | # Service Reconnections |  |
| June, 2018      | 9,005                   |  |
| July, 2018      | 7,753                   |  |
| August, 2018    | 10,354                  |  |
| September, 2018 | 9,130                   |  |
| October, 2018   | 13,532                  |  |
| November, 2018  | 8,641                   |  |
| December, 2018  | 6,439                   |  |
| January, 2019   | 5,212                   |  |
| February, 2019  | 8,917                   |  |
| March, 2019     | 9,037                   |  |
| April, 2019     | 12,650                  |  |
| May, 2019       | 14,201                  |  |
| Total           | 114,871                 |  |

### (f) Total number of residential customers

| Ohio Power      |                         |  |
|-----------------|-------------------------|--|
|                 | # Residential Customers |  |
| June, 2018      | 1,290,305               |  |
| July, 2018      | 1,289,394               |  |
| August, 2018    | 1,290,854               |  |
| September, 2018 | 1,290,166               |  |
| October, 2018   | 1,292,231               |  |
| November, 2018  | 1,293,443               |  |
| December, 2018  | 1,294,643               |  |
| January, 2019   | 1,297,220               |  |
| February, 2019  | 1,297,374               |  |
| March, 2019     | 1,297,737               |  |
| April, 2019     | 1,296,956               |  |
| May, 2019       | 1,295,595               |  |

This foregoing document was electronically filed with the Public Utilities

**Commission of Ohio Docketing Information System on** 

6/11/2019 9:13:57 AM

in

Case No(s). 19-0974-GE-UNC

Summary: Report - Report of Service Disconnections for Nonpayment of Ohio Power Company electronically filed by Tanner Wolffram on behalf of Ohio Power Company