

**THE PUBLIC UTILITIES COMMISSION OF OHIO**

**IN THE MATTER OF THE COMPLAINT OF  
BRENDA M. JENNINGS,**

**COMPLAINANT,**

**v.**

**CASE NO. 18-878-GA-CSS**

**VECTREN ENERGY DELIVERY OF OHIO,  
INC.,**

**RESPONDENT.**

**ENTRY**

Entered in the Journal on May 15, 2019

**I. SUMMARY**

{¶ 1} The Commission dismisses the complaint for failure to prosecute the matter.

**II. DISCUSSION**

{¶ 2} Pursuant to R.C. 4905.26, the Commission has authority to consider written complaints filed against a public utility by any person or corporation regarding any rate, service, regulation, or practice relating to any service furnished by the public utility that is in any respect unjust, unreasonable, insufficient, or unjustly discriminatory.

{¶ 3} Vectren Energy Delivery of Ohio, Inc. (VEDO) is a natural gas company as defined in R.C. 4905.03 and a public utility as defined in R.C. 4905.02, and, as such, is subject to the jurisdiction of this Commission.

{¶ 4} On May 17, 2018, Brenda M. Jennings (Complainant) filed a complaint against VEDO, alleging inaccurate billing during 2009 and 2016-2018. Complainant asserts that, although her service was disconnected in 2009 at a prior address, she never received notice of the disconnection. Complainant adds that VEDO did not explain how charges

from her prior address failed to appear on the bill for her current location for several months.

{¶ 5} VEDO filed its answer on June 7, 2018. VEDO admits that Complainant has been a residential gas service customer at 126 South Columbus Street in Xenia, Ohio from February 2016 to the present. VEDO contends that, because of Complainant's bankruptcy filings, service to her South Columbus Street address was provided under three different account numbers and disconnected for nonpayment or insufficient payment several times. In addition, VEDO asserts that, from December 2004 to June 2009, Complainant received service at 1421 Seminole Drive in Xenia, Ohio; service there also was disconnected for insufficient payment, with the balance transferred to the South Columbus Street account. VEDO denies that Complainant was not notified of the transfer. According to VEDO, the unpaid balance was reflected on all of Complainant's bills from March 2016 to the present, except for bills issued during pending bankruptcy filings.

{¶ 6} A settlement conference scheduled for July 17, 2018, was continued to September 6, 2018, at the Complainant's request. The parties participated in the September 6, 2018 conference and continued settlement discussions in subsequent months.

{¶ 7} On March 11, 2019, the attorney examiner issued an Entry, stating that no indication had been given that a settlement had been reached. The Entry directed Complainant to file notice in the docket by March 22, 2019, indicating whether she intended to pursue the matter further. The Entry also stated that, if Complainant did not take action by March 22, 2019, the complaint may be dismissed for failure to prosecute the matter.

{¶ 8} To date, Complainant has not responded to the March 11, 2019 Entry. Accordingly, the Commission finds that this case should be dismissed for failure to prosecute the matter.


**III. ORDER**

{¶ 9} It is, therefore,

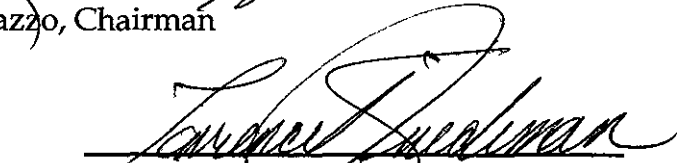
{¶ 10} ORDERED, That this complaint be dismissed for failure to prosecute the matter. It is, further,

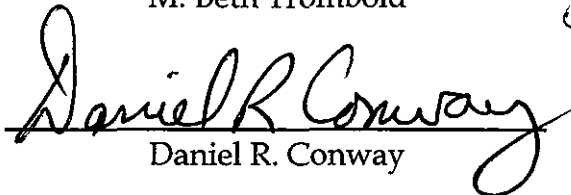
{¶ 11} ORDERED, That a copy of this Entry be served upon all parties of record.

**THE PUBLIC UTILITIES COMMISSION OF OHIO**

  
Sam Randazzo, Chairman

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M. Beth Trombold

  
Lawrence K. Friedeman

  
Daniel R. Conway

  
Dennis P. Deters

JML/hac

Entered in the Journal

MAY 15 2019



Tanowa M. Troupe  
Secretary