



**Public Utilities  
Commission**

Mike DeWine, Governor  
Sam Randazzo, Chairman

**Commissioners**

M. Beth Trombold  
Lawrence K. Friedeman  
Dennis P. Deters  
Daniel R. Conway

FILE

May 9, 2019

MISTY KOZLOWSKI  
570 W 42<sup>ND</sup> ST  
SHADYSIDE OH 43947

Case No. 19-1071-GA-CSS

Dear Ms. Kozlowski:

This letter will confirm that the Public Utilities Commission of Ohio has received your formal complaint against North American Power & Gas. Your formal complaint has been assigned the above case number. We have sent a copy of your complaint to the utility company. The utility has been given 20 days to file its answer in response to your complaint and will send a copy of that answer to you as well.

The Commission will issue an entry that explains the next step in your case. A copy of the entry will be sent to you.

Enclosed is a brochure to assist you in understanding the process associated with formal complaints filed with the Public Utilities Commission of Ohio.

Sincerely,

Tanowa Troupe, Acting Secretary  
Susan Patterson, Acting Secretary  
Beverly Hoskinson, Acting Secretary

Enclosure  
TMT/dmm

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.  
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