

**Exhibit B-1 Jurisdictions of Operation**

Enerwise Global Technologies, LLC is an authorized demand response curtailment service provider nationwide including the PJM, ISONE, NYISO, CAISO, ERCOT, and MDU markets. Enerwise Global Technologies, LLC is also an authorized curtailment service provider in Canada; namely in the IESO region.

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## **Exhibit B-2 Experience & Plans**

### **Experience**

Enerwise Global Technologies, LLC has been a demand response curtailment service provider since 2006. Enerwise Global Technologies, LLC dba CPower was formed in late 2014, when the commercial and industrial demand management divisions of established energy specialists Constellation and Comverge, Inc. merged to form an independent demand management company.

In 2015, shortly after the merger, CPower acquired Demand Response Partners based in Buffalo, NY. This was followed by the acquisition of EnergyConnect (EC) from Johnson Controls. These two acquisitions brought both a great book of customers and a highly experienced team of demand response experts into the CPower family. With over 6,700 customer sites nationwide and more than 3,000 MWs of curtailable load under management, CPower is one of the largest demand management companies in the US, and the largest CSP serving only the demand response market. The CPower portfolio maintains more than 40 demand management programs, four state demand response contracts and more than 13 utility program contracts nationwide.

CPower has national experience and local expertise; maintaining a national headquarters in Baltimore, MD and a direct presence in every open U.S. energy region including: PJM, ISONE, NYISO, CAISO, ERCOT, MDU and IESO. We offer nearly all the demand response and demand management programs available to each of these markets and represent most relevant industries and verticals, including several state government agencies. CPower also represents a significant number of municipalities and townships across the United States as their selected demand response service provider. Our representation in each of these local markets allows CPower to have an on-the-ground expert that can be an in-person resource to our customers.

### **Settlement and Payment**

Our Enrollments team works closely with each utility and/or our internal systems to collect hourly historical usage data and settle each enrolled site based on their individual or aggregate performance. If a site has CPower shadow meters installed, Customers are able to log into the CPower portal in order to view their usage and performance real-time. Once settled, our customers are able to sign up for electronic funds transfer in order to get paid as quickly as possible, or they can choose to receive a check via mail.

### **Customer Service Hotline Process**

The Customer Fulfillment Group follows a strict protocol when receiving an incoming call. To enhance customer experience, Customer Hotline calls are distributed to the entire Customer Fulfillment team. The goal is to make sure that customers calling this hotline never get forwarded to voicemail and are helped immediately or within 24 hours. CPower employees that answer this hotline will be responsible to record their phone conversation in our CRM as a phone call activity. Our team is equipped with a detailed FAQ document to assist them with helping the customer.

### **Exhibit B-3 Disclosure of Liabilities and Investigations**

None