

**THE PUBLIC UTILITIES COMMISSION OF OHIO**

**IN THE MATTER OF THE COMPLAINT OF  
RICHARD AND ANITA ONDREYKA,**

**COMPLAINANTS,**

**CASE NO. 19-630-TP-CSS**

**v.**

**FRONTIER NORTH, INC.,**

**RESPONDENT.**

**ENTRY**

Entered in the Journal on April 17, 2019

{¶ 1} Pursuant to R.C. 4927.21, the Commission has authority to consider written complaints filed against a telephone company by any person or corporation regarding any rate, service, regulation, or practice relating to any service furnished by the telephone company that is in any respect unjust, unreasonable, insufficient, or unjustly discriminatory.

{¶ 2} Frontier North, Inc. (Frontier or Respondent) is a telephone company as defined in R.C. 4905.03, and, as such, is subject to the jurisdiction of this Commission.

{¶ 3} On March 13, 2019, Richard and Anita Ondreyka (Complainants) filed a complaint against Frontier alleging that Frontier has charged for poor and inadequate service as well as repairs which were unannounced and ineffective.

{¶ 4} On April 2, 2019, Frontier filed its answer to the complaint, denying many of the allegations contained therein. Additionally, Frontier raised several affirmative defenses, including, but not limited to, the following: Complainant fails to allege any violation of any rule, regulation, or law that would constitute a violation; Complaint fails to make a statement by which relief can be granted; and the Commission lacks subject matter jurisdiction.

{¶ 5} The attorney examiner finds it appropriate to schedule a prehearing settlement conference for this matter. The purpose of the settlement conference will be to explore the parties' willingness to negotiate a resolution of this complaint in lieu of an evidentiary hearing. In accordance with Ohio Adm.Code 4901-1-26, any statement made in an attempt to settle this matter without the need for an evidentiary hearing will not generally be admissible to prove liability or invalidity of a claim. An attorney examiner from the Commission's legal department will facilitate the settlement process. However, nothing prohibits either party from initiating settlement negotiations prior to the scheduled settlement conference.

{¶ 6} Accordingly, a settlement conference shall be scheduled for May 9, 2019, at 10:00 a.m., at the Commission offices, 180 East Broad Street, Columbus, Ohio 43215. If it becomes apparent that the parties are not likely to settle this matter, the parties should be prepared to discuss a procedural schedule to facilitate the timely and efficient processing of this complaint. All parties should register at the lobby desk and then proceed to the 11th floor in order to participate in the settlement conference.

{¶ 7} Pursuant to Ohio Adm.Code 4901-1-26(F), the representatives of the public utility shall investigate the issues raised in the complaint prior to the settlement conference, and all parties attending the conference shall be prepared to discuss settlement of the issues raised and shall have the requisite authority to settle those issues. In addition, parties attending the settlement conference should bring with them all documents relevant to this matter.

{¶ 8} As is the case in all Commission complaint proceedings, the complainant has the burden of proving the allegations of the complaint. *Grossman v. Pub. Util. Comm.*, 5 Ohio St.2d 189, 214 N.E.2d 666 (1966).

{¶ 9} It is, therefore,

{¶ 10} ORDERED, That a settlement conference be scheduled, in accordance with Paragraph 6. It is, further,

{¶ 11} ORDERED, That a copy of this Entry be served upon all parties of record.

THE PUBLIC UTILITIES COMMISSION OF OHIO

s/Stacie Cathcart

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By: Stacie E. Cathcart  
Attorney Examiner

JRJ/sc

**This foregoing document was electronically filed with the Public Utilities**

**Commission of Ohio Docketing Information System on**

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**in**

**Case No(s). 19-0630-TP-CSS**

Summary: Attorney Examiner Entry scheduling settlement conference for 5/9/2019 at 10:00 a. m. at the Commission offices in accordance with Paragraph 6 - electronically filed by Sandra Coffey on behalf of Stacie Cathcart, Attorney Examiner, Public Utilities Commission of Ohio