

Hunter, Donielle

From: Michael Coady <contactthepuco@puc.state.oh.us>
Sent: Monday, April 15, 2019 11:33 AM
To: Puco Docketing
Subject: PUBLIC UTILITIES COMMISSION OF OHIO - CASE #: 00262689 [ref:_00Dt0GzXt._500t0GIphl:ref]
Attachments: Hyland.docx



**PUBLIC UTILITIES COMMISSION OF OHIO
Consumer Service Division
Memorandum**

CASE ID: 00262689
COMPANY:
CUSTOMER: Paul J Hyland
ADDRESS: , ,
SERVICE ADDRESS: 6388 Roselawn Ave, Ravenna, OH 44266
AIQ: Ohio Edison Company
NIQ: 3302976518

To ensure your response attaches to the appropriate case, please reply to this email without changing the subject line. Thank you!

DOCKETING CASE #: 19-0052-AU-ORD

SUBJECT: Ohio Edison Company - Company Policy

Please docket the attached in the case number above.

Sincerely,

Michael Coady
Public Utilities Commission of Ohio
Service Monitoring and Enforcement Department
Lead Customer Service Investigator
(800) 686-PUCO (7826)
www.PUCO.ohio.gov

This message and any response to it may constitute a public record and thus may be publicly available to anyone who requests it.

ref:_00Dt0GzXt._500t0GIphl:ref

From: fecustomerservice@firstenergycorp.c <fecustomerservice@firstenergycorp.com>
Sent: Wednesday, April 3, 2019 12:21 PM
To: ohylander@neo.rr.com
Subject: Ohio Edison Service Start Date 04/04/2019

Please do NOT reply to this automated confirmation message.

PATRICIA A HYLAND:

Welcome to Ohio Edison. Your request to start electric service has been processed. Below is your account information and scheduled service start date.

Account Name: PATRICIA A HYLAND
Account Number:
Customer Number:
Service Address: 3103 BRADY LAKE RD RAVENNA OH 44266
Scheduled Start Service Date: 04/04/2019

As an electric utility customer, you have certain rights and responsibilities. Please visit www.firstenergycorp.com/rights-oh to view these rights and responsibilities, or contact us at www.firstenergycorp.com/contactus to request a copy.

In addition, here is some helpful information about managing your account and paying your bill.

Manage Your Account Online – To take advantage of our many self-service features online, register your account at www.firstenergycorp.com/login. Once registered, you can pay your bill, view your billing history, check your outage status and analyze your electricity usage. You also can sign up for email and text alerts to receive monthly billing and meter reading reminders via your computer or mobile device.

Billing and Payment Options – For a complete list of billing and payment options, go to www.firstenergycorp.com/paymentoptions.

- **eBill** - Enroll in our free eBill program at www.firstenergycorp.com/ebill. It is an environmentally friendly way to view your monthly electric bill from your mobile device or computer. As an added convenience, sign up for text and email alerts to receive monthly billing reminders. Go to www.firstenergycorp.com/connect for more information.
- **Checkless Payment Plan** – This convenient payment plan provides the ease of having your payment automatically deducted from your bank account each month on the due date.
- **Automatic Credit Card Program** - Your bill can be automatically charged to your VISA[®], MasterCard[®], or Discover[®] account every month.

If you have additional questions, please contact us at www.firstenergycorp.com/contactus.

Thank you.

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This foregoing document was electronically filed with the Public Utilities

Commission of Ohio Docketing Information System on

4/16/2019 11:15:15 AM

in

Case No(s). 19-0052-AU-ORD

Summary: Public Comment submitted via website electronically filed by Docketing Staff on behalf of Docketing