

**BEFORE
THE PUBLIC UTILITIES COMMISSION OF OHIO**

Forest Hills supermarket, Inc., dba Konnis Family Foods)	
)	
Complainant,)	Patricia A. Schabo, Attorney Examiner
)	
vs.)	
)	Case No. 18-0785-EL-CSS
Cleveland Electric Illuminating Co.,)	
)	
and)	
)	
First Energy Corp.)	
)	
Respondents,)	
)	

**NOTICE OF COMPLAINANT FOREST HILLS SUPERMARKET, INC.,
dba KONNIS FAMILY FOODS FILING OF
EXHIBIT 5 AND EXHIBIT 6 FROM THE FEBRUARY 26, 2019 HEARING**

NOW COMES Complainant Forest Hills Supermarket, Inc., by and through counsel and hereby notifies this Commission of the Filing of Exhibit 5 and Exhibit 6 as submitted by Complainant at the February 26, 2019 Hearing.

Respectfully Submitted,

/s/ Thomas M. Wilson
Thomas M. Wilson (#003893)
WARGO & WARGO Co., LPA
30 Park Drive
Berea, Ohio 44017
Telephone: 440.234.0662
Facsimile: 440. 234.4179
tom@wargoandwargo.com

CERTIFICATE OF SERVICE

This hereby certifies that a copy of the foregoing was sent via electronic mail on
this 15th day March, 2019, to the following:

Robert M. Endris
Joshua R. Eckert
Cleveland Electric Illuminating Company
First Energy Corp.
76 S. Main Street
Akron, OH 44308
renderis@firstenergycorp.com
jeckert@firstenergycorp.com

/s/ Thomas M. Wilson
Thomas M. Wilson (0038933)
Attorney for Complainant

**BEFORE
THE PUBLIC UTILITIES COMMISSION OF OHIO**

Forest Hills Supermarket, Inc., dba)	
Konnis Family Foods)	
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Complainant,)	Patricia A. Schabo, Attorney Examiner
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vs.)	
)	Case No. 18-0785-EL-CSS
Cleveland Electric Illuminating Co.,)	
)	
and)	
)	
First Energy Corp.)	
)	
Respondents,)	
)	

SUPPORTING AFFIDAVIT OF THOMAS M. WILSON

STATE OF OHIO)	
)	SS.
COUNTY OF CUYAHOGA)	

NOW COMES, Attorney Thomas M. Wilson, upon personal knowledge and being first duly sworn according to law, deposes and states as follows, to-wit:

1. Affiant is an attorney licensed to practice law in Ohio who is named counsel of record in the above-captioned case.
2. Affiant states that he is familiar with matters in the above captioned case.
3. Affiant states that attached hereto as Exhibit 5 is a true and accurate copy of the electronic mail between Joshua R. Eckert and Thomas M. Wilson on Wednesday, October 25, 2017 at 3:33 p.m. continuing on through Friday, October 27, 2017.

The subject of the electronic mail encompassed the attachments for the monthly bills for Account – 649 for the December 2016 – August 2017 time period.

4. Affiant states that attached hereto as Exhibit 6 is a true and accurate copy of the electronic mail between Joshua R. Eckert and Thomas M. Wilson on Wednesday, October 25, 2017 continuing on through Monday, November 13, 2017. The subject of the electronic mail encompassed the attachments for the bills for Account – 209 for 2017, as well as a detailed statement of the account.

FURTHER AFFIANT SAYETH NAUGHT.



THOMAS M. WILSON
Attorney for Complainant

SWORN TO BEFORE ME and subscribed in my presence this 15th day of March 2019.



Patricia Fauver, Notary Public
My Commission Expires: 11/28/2021



PATRICIA FAUVER, NOTARY PUBLIC
Residence - Cuyahoga County
State Wide Jurisdiction, Ohio
My Commission Expires November 28, 2021

Tom Wilson

From: Eckert, Joshua R <jeckert@firstenergycorp.com>
Sent: Friday, October 27, 2017 9:38 AM
To: Tom Wilson
Cc: Dunn-Lucco, Carrie M
Subject: RE: *EXTERNAL* RE: Forest Hills Supermarket, Inc. Follow-up
Attachments: Forest Hls Spr Mrkt Inc (649) Letter 8 1 17.pdf; Account Statement - 110124917649 10 26 17.pdf; Forest Hls Spr Mrkt Inc Invoice 08_09_2017.pdf; Forest Hls Spr Mrkt Inc Invoice 09_06_2017 .pdf; Forest Hls Spr Mrkt Inc Invoice 10_06_2017.pdf

Mr. Wilson:

Attached as requested are several documents pertaining to Forest Hills' Account No. – 649. The first document is a copy of a letter sent to Forest Hills' on August 1, 2017, providing the total bill amount for electric service from December 9, 2016, through July 6, 2017. Individual bills were not issued during this time-period because Account No. – 649 was not yet established at that address. Included with this letter, however, was an account statement for Account No. – 649, which provided detailed information regarding the electric usage over this time-period and a break-down of the monthly charges. I have also attached an updated statement of account for Account No. – 649 for your reference.

The remaining attachments are Forest Hills' bills on Account No. – 649 from August through October 2017.

Please do not hesitate to contact me should you have any further questions.

Thank you,
Josh Eckert

Joshua R. Eckert
Attorney
FirstEnergy Service Company
76 South Main Street
Akron, Ohio 44308
Phone: 330-384-5849
Email: jeckert@firstenergycorp.com

From: Tom Wilson [mailto:tom@wargoandwargo.com]
Sent: Wednesday, October 25, 2017 3:33 PM
To: Eckert, Joshua R <jeckert@firstenergycorp.com>
Subject: *EXTERNAL* RE: Forest Hills Supermarket, Inc. Follow-up

Mr. Eckert, Thank you for this information. Could you please send me the monthly bills actually sent to my client for Account-649 for the December 2016-August 2017 time period. Thank you. Tom Wilson

From: Eckert, Joshua R [mailto:jeckert@firstenergycorp.com]
Sent: Wednesday, October 25, 2017 9:04 AM
To: Tom Wilson <tom@wargoandwargo.com>
Cc: Dunn-Lucco, Carrie M <cdunn@firstenergycorp.com>
Subject: Forest Hills Supermarket, Inc. Follow-up



Mr. Wilson:

I am writing as a follow-up to our telephone conversation last week and to provide additional information regarding your client's accounts at 13598 Euclid Avenue. Company records indicate that Forest Hills currently has two accounts active at 13598 Euclid Avenue, Account No. 110124917649 ("Account No. – 649") (the subject of your letter) and Account No. 110023165209 ("Account No. – 209").

To begin, I would like to address the concerns expressed in your letter regarding Account No. 110124917649 ("Account – 649"). That account is served by meter number S314036132 (the "new electric meter" referenced in your letter). This meter was supposed to be associated with Account No. – 649 as of December 2016; however, due to an error, this meter was incorrectly associated with Zaremba's account until August 2017. To correct this error, an adjusted bill was issued on Account No. – 649 utilizing usage data from meter number S314036132. As we discussed on the phone call last week, this usage data was collected and billed separately on Zaremba's account, so there is no concern regarding combined usage. Accordingly, CEI's position is that the bill adjustment was proper and Forest Hills has been and is being properly billed for its electric usage at 13598 Euclid Avenue.

Forest Hills also currently has another open account, Account No. – 209, that is associated with 13598 Euclid Avenue. This account is served by two meters, meter number 834742596 and meter number A11692577; however, neither meter has registered any usage since at least January 5, 2017. It appears that these meters may be associated with a service that is no longer required at 13598 Euclid Avenue but have remained on the property as CEI has not received a request to close the account or terminate the service. The current outstanding balance on Account No. – 209 is a credit of \$1,610.07. If Forest Hills no longer requires this service, it can cancel the account by calling CEI's customer service line at 1-800-589-3101. If Forest Hills does so, I will work with our compliance team to have the cancellation back-dated to be effective as of January 2017 and to have any charges that have accrued since that time reversed. Account No. – 209 will then be closed and the remaining credit will be transferred and applied to Account No. – 649.

If Forest Hills does cancel Account No. – 209, please notify me in a timely manner so that I may make sure the cancellation of service is handled appropriately.

I trust that this will resolve your client's issues with its service at 13598 Euclid Avenue. Thank you for your time, and please do not hesitate to contact me should you have any questions.

Regards,

Josh Eckert
An Attorney for The Cleveland Electric Illuminating Company

Joshua R. Eckert
Attorney
FirstEnergy Service Company
76 South Main Street
Akron, Ohio 44308
Phone: 330-384-5849
Fax: 330-384-3875
Email: jeckert@firstenergycorp.com



A-FECC
76 South Main St
Akron OH 44308-1812
800-589-3101

August 01, 2017

FOREST HLS SPR MRKT INC
13598 EUCLID AVE
EAST CLEVELAND OH 44112

Dear FOREST HLS SPR MRKT INC:

Your account has been billed from 12/09/2016 to 07/06/2017 due to your account not being established for the electric service at the following address:

13598 EUCLID AVE NEW SERVICE
EAST CLEVELAND OH 44112

This bill is based on the current read and the usage on the new meter. As of this date, your total account balance is a debit of \$44,961.07. This amount will be displayed on your next bill. If this is the first bill for a new account your balance may include a service charge.

We apologize for any inconvenience this billing adjustment may cause. The Public Utility Commission of Ohio requires that we place you on a payment plan. If you have any questions, please call us at the number shown above.

Sincerely,

The Illuminating Co
A FirstEnergy Company

Enclosure



Service Address: 13598 EUCLID AVE NEW SERVICE
EAST CLEVELAND OH 44112

[illegible]

Entry Date	Read Date	Cons Type	Meter Reading	Cons Usage	Nbr Days	Daily Average	Read Type	FE Billing Amt	Supplier Billing Amt	Total Billing Amt	Budget Billing Amt	Due Date	Payment Amt	Adj Amt	Adj Type	Account Balance
Installment plan started on 08/01/2017 for current + 6,423.00.																
08/07/17	08/07/17	KWH	2,721	80,400	32	2,513	Act	8,488.63		8,488.63		08/30/17				53,449.70
		KW	0.769	153.80												
		KVAR	0.549	109.80												
		BILL KW		153.80												
08/28/17																
09/02/17	09/01/17	KWH	3,013	58,400	25	2,336	Act	6,165.73		6,165.73		09/27/17	-8,488.63	96.35	LPC	44,961.07
		KW	0.681	136.20												51,223.15
		KVAR	0.484	96.80												
		BILL KW		136.20												
09/25/17																
													-6,165.73			45,057.42
Installment plan deactivated on 10/03/2017 - Dunning.																
Supplier Switch Cleveland Electric Co to NOPEC - NextEra Energy Se on 10/05/2017																
10/06/17	10/05/17	KWH	3,395	76,400	34	2,247	Act	7,504.30		7,504.30		10/27/17		674.42	LPC	53,236.14
		KW	0.752	150.40												
		KVAR	0.622	124.40												
		BILL KW		150.40												
10/24/17																
													-7,504.30			45,731.84

Bidding Period: Jul 07 to Aug 07, 2017 for 32 days
Bid For: FOREST HLS SPR MKRT INC
 13598 EUCLID AVE NEW SERVICE
 EAST CLEVELAND OH 44112

August 09, 2017
Account Number: 110 124 917 649

Amount Due: \$14,911.53

Due Date: August 30, 2017

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-589-3101. For Payment Options, call 1-800-686-9901. Pay your bill online at www.firstenergycorp.com

Bill issued by: The Illuminating Company, PO Box 3687, Akron OH 44309-3687

Information				Account Summary	
				Amount Due	
To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.				Previous Balance	44,961.07
				Payments/Adjustments	-44,961.07
				Balance at Billing on Aug 09, 2017	0.00
Energy Efficiency	80,400 KWH	x 0.001550	\$124.62	The Illuminating Company - Consumption	8,498.63
Peak Demand Reduction	80,400 KWH	x 0.000387	\$31.11	Consumption Inst. Plan Amount	6,423.00
Renewable Energy	80,400 KWH	x 0.000771	\$61.98	Total Current Charges	14,911.63
Your next meter reading is scheduled to occur on 08/16/2017				Amount Due by Aug 30, 2017	\$14,911.63

Your next meter reading is scheduled to occur on or about Sep 05, 2017.

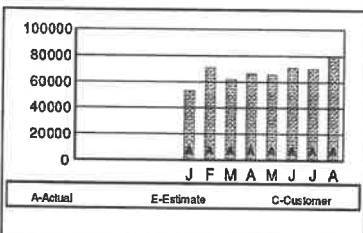
Thank you for setting up a payment arrangement with The Illuminating Company on 08/01/2017. The terms of the installment plan require a monthly installment amount of \$6,423.00 in addition to the current charges. The amount you must pay will be shown on your bill each month. Please pay this amount by the due date on the bill. Failure to keep the terms of the installment plan may result in the disconnection of your service.

We are required to include your name, address and usage information on a list of eligible customers that is made available to other competitive retail electric service providers. If you do not wish to be included on this list, please call us at 1-800-225-0444, go to the Customer Choice section of our website - www.firstenergycorp.com - or write to us at 76 S. Main St., Akron, OH 44308 Attn: FECC. Please note that an election to not be included on the list will not prevent Ohio Edison, The Burninghorne Company or Toledo Edison from providing your information to governmental aggregators. If you previously made a similar election, your name will continue to be excluded from the list without any additional action on your part. If you previously decided not to be included on the list and would like to reverse that decision, please call or write us at the same telephone number and address.

An important message to dog owners - to ensure that our meter readers' visits to your home are safe and productive, please keep your dog secured in an area away from the path to your meter.

Additional messages, if any, can be found on back.

Usage History			
Jan 17	53,200	Jul 17	70,200
Feb 17	71,000	Aug 17	80,400
Mar 17	62,000		
Apr 17	66,200		
May 17	65,400		
Jun 17	71,000		



Average Daily Use (KWH)	This Year
Average Daily Temperature	2513
Days in Billing Period	75
Last 6 Months Use (KWH)	32
Average Monthly Use (KWH)	539,400
	67,425

Return this part with a check or money order payable to The Illuminating Company



76 South Main Street
Akron, OH 44309-1890

FOREST HLS SPR MKRT INC
13598 EUCLID AVE
EAST CLEVELAND OH 44112-4206

Account Number: 110 124 917 649

Amount Paid	
Amount Due	\$14,911.63
Due Date	Aug 30, 2017

THE ILLUMINATING COMPANY
PO BOX 3687
AKRON OH 44309-3687

[illegible]

Explanation of Terms

Business Distribution Credit - Applied during the winter billing period for non-residential electric heat and/or water heating customers on a qualifying rate.

Bypassable Generation and Transmission Related Component - Charges for purchasing power and delivering it through the transmission system. These charges are avoided when switching to a Certified Retail Electric Service provider.

Cost Recovery Charges - Recovers previously incurred costs, including PUCO-approved Phase-In Recovery Charges CEI collects from all customers on behalf of CEI Funding, LLC which owns the right to impose and collect such charges.

Customer Charge - Monthly charge that offsets costs for billing, meter reading, equipment, and service line maintenance.

Distribution Related Component - Charge for moving electricity over distribution lines to a service location.

Economic Development Component - Charges related to economic development support.

Estimated Reading - On the months we do not read a meter, we calculate the bill based on past electrical usage.

Kilovolt Amperes (KVA) - Volts times amperes divided by 1,000. Actual measured power used for circuit sizing.

Kilovolt-Amperes Reactive or kilovar (KVAR) - The portion of electricity that establishes and sustains the electric and magnetic fields of ac equipment. It is used to control voltage on the transmission network.

Kilowatt (KW) - Unit of electric power representing a rate of consumption equivalent to 1,000 watts.

KWH (Kilowatt Hour) - A unit of measure for electricity usage equal to 1,000 watts used for one hour.

Late Payment Charge - A charge added to the bill on balances owed after the Due Date.

School Distribution Credit - A distribution credit that replaces the former Energy for Education II Program.

If you have billing questions or complaints about your Illuminating Company account or for a written explanation of the Price to Compare:

Call Customer Service at 1-800-589-3101 from Monday - Friday, 8 a.m. - 6 p.m.

Call Payment Options at 1-800-686-8901 from Monday - Friday, 8 a.m. - 6 p.m.

Visit our web site at <http://www.firstenergycorp.com>

Write to us at The Illuminating Company, 76 S. Main St., A-RPC, Akron, OH 44308-1890.

Customers with hearing or speech impairments can contact the Telecommunications Relay Service (TRS) at 711.

We welcome the opportunity to work with you and will try to answer your questions. If your complaint is not resolved after you have called your electric utility, or for general utility information, residential and business customers may contact the public utilities commission of Ohio (PUCO) for assistance at 1-800-686-7828 (toll free) from 8 a.m. to 5 p.m. weekdays, or at <http://www.puco.ohio.gov>. Hearing or speech impaired customers may contact the PUCO via 7-1-1 (Ohio relay service).

For your protection, all of our employees wear Photo ID badges.

Electronic Check Conversion - Your check authorizes us either to make a one-time electronic funds transfer (EFT) from your account or process as a check. If you have questions about this program, call 1-866-283-8081.

Bidding Period: Aug 08 to Sep 01, 2017 for 25 days
Bid For: FOREST HLS SPR MKRT INC
 13598 EUCLID AVE NEW SERVICE
 EAST CLEVELAND OH 44112

September 06, 2017
Account Number: 110 124 917 649

Amount Due: \$19,108.08

Due Date: September 27, 2017

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-589-3101. For Payment Options, call 1-800-586-9901. Pay your bill online at www.firstenergycorp.com

Bill Issued by: The Illuminating Company, PO Box 3687, Akron OH 44309-3687

Message	Account Summary	Amount Due
" REMINDER NOTICE "		
When this bill was prepared, your account had an unpaid balance. If you have already made this payment, thank you. If not, please promptly pay the overdue amount. Over amounts associated with a disconnect notice from a prior month's bill and/or an Ohio 10-day Winter Notice may continue to result in disconnection of electric service. Call us at 1-800-886-9901 if you have questions or for information on payment arrangements.	Previous Balance Payments/Adjustments Balance at Billing on Sep 06, 2017 The Illuminating Company - Consumption Consumption Inst. Plan Amount Late Payment Charges Total Current Charges	14,911.63 -8,488.63 6,423.00 8,165.79 6,423.00 96.35 12,685.08
To avoid a 1.50% Late Payment Charge being added to your bill	Amount Due by Sep 27, 2017	\$19,106.09

To avoid a 1.50% Late Payment Charge being added to your bill,
please pay the Amount Due by the Due Date.

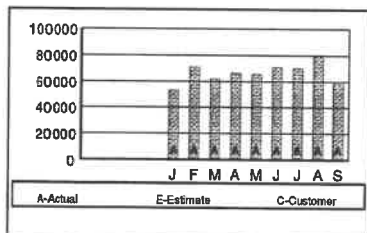
Energy Efficiency	58,400 KWH x 0.001550	\$90.52
Peak Demand Reduction	58,400 KWH x 0.000387	\$22.60
Renewable Energy	58,400 KWH x 0.000771	\$45.03

Your next meter reading is scheduled to occur on or about
Oct 05, 2017.

To pay your account in full you owe \$51,223.15.	
Sep 01, 2017 KWH Reading (Actual)	3,013
Aug 08, 2017 KWH Reading (Actual)	2,721
Difference	292
Multiplier	200
KWH used	58,400
Metered Load in KW	0.681
Measured Lagging Reactive Demand	96.8
Billed Load in KW/KVA	136.2
Billed Reactive Demand	96.8
Customer Number: 0801054962 5001428258	
Rate: General Service Secondary CE-GSF	
Customer Charge	5.83
Distribution Related Component	1,905.57
Cost Recovery Charges	594.36
Bypassable Generation and Transmission Related Component	3,859.87
Current Consumption Billing Charges	5,165.73
Late payment charge	96.25
Total Charges	\$ 6,262.28

Additional messages, if any, can be found on back.

Usage History			
Jan 17	53,200	Jul 17	70,200
Feb 17	71,000	Aug 17	80,400
Mar 17	62,000	Sep 17	58,400
Apr 17	66,200		
May 17	65,400		
Jun 17	71,000		



	This Year
Average Daily Use (KWH)	2336
Average Daily Temperature	72
Days in Billing Period	25
Last 9 Months Use (KWH)	597,800
Average Monthly Use (KWH)	66,422

Return this part with a check or money order payable to The Illuminating Company



76 South Main Street
Akron, OH 44308-1890

FOREST HLS SPR MKRT INC
13598 EUCLID AVE
EAST CLEVELAND OH 44112-4206

Account Number: 110 124 917 649

Amount Paid	
Amount Due	\$19,108.08
Due Date	Sep 27, 2017

THE ILLUMINATING COMPANY
PO BOX 3687
AKRON OH 44309-3687

[illegible]

Explanation of Terms

Business Distribution Credit - Applied during the winter billing period for non-residential electric heat and/or water heating customers on a qualifying rate.

Bypassable Generation and Transmission Related Component - Charges for purchasing power and delivering it through the transmission system. These charges are avoided when switching to a Certified Retail Electric Service provider.

Cost Recovery Charges - Recovers previously incurred costs, including PUCO-approved Phase-In Recovery Charges CEI collects from all customers on behalf of CEI Funding, LLC which owns the right to impose and collect such charges.

Customer Charge - Monthly charge that offsets costs for billing, meter reading, equipment, and service line maintenance.

Distribution Related Component - Charge for moving electricity over distribution lines to a service location.

Economic Development Component - Charges related to economic development support.

Estimated Reading - On the months we do not read a meter, we calculate the bill based on past electrical usage.

Kilovolt Amperes (KVA) - Volts times amperes divided by 1,000. Actual measured power used for circuit sizing.

Kilovolt-Amperes Reactive or kilovar (KVAR) - The portion of electricity that establishes and sustains the electric and magnetic fields of ac equipment. It is used to control voltage on the transmission network.

Kilowatt (KW) - Unit of electric power representing a rate of consumption equivalent to 1,000 watts.

KWH (Kilowatt Hour) - A unit of measure for electricity usage equal to 1,000 watts used for one hour.

Late Payment Charge - A charge added to the bill on balances owed after the Due Date.

School Distribution Credit - A distribution credit that replaces the former Energy for Education II Program.

Important Information

If you have billing questions or complaints about your Illuminating Company account or for a written explanation of the Price to Compare:

Call Customer Service at 1-800-688-3101 from Monday - Friday, 8 a.m. - 6 p.m.

Call Payment Options at 1-800-688-9901 from Monday - Friday, 8 a.m. - 6 p.m.

Visit our web site at <http://www.firstenergy.com>

Write to us at The Illuminating Company, 76 S. Main St., A-RPC, Akron, OH 44308-1890.

Customers with hearing or speech impairments can contact the Telecommunications Relay Service (TRS) at 711.

We welcome the opportunity to work with you and will try to answer your questions. If your complaint is not resolved after you have called your electric utility, or for general utility information, residential and business customers may contact the public utilities commission of Ohio (PUCO) for assistance at 1-800-686-7826 (toll free) from 8 a.m. to 5 p.m. weekdays, or at <http://www.puco.ohio.gov>. Hearing or speech impaired customers may contact the PUCO via 7-1-1 (Ohio relay service).

For your protection, all of our employees wear Photo ID badges.

Electronic Check Conversion - Your check authorizes us either to make a one-time electronic funds transfer (EFT) from your account or process as a check. If you have questions about this program, call 1-866-283-8081.

Billing Period: Sep 02 to Oct 05, 2017 for 34 days
Bill For: FOREST HLS SPR MKT INC
 13598 EUCLID AVE NEW SERVICE
 EAST CLEVELAND OH 44112

October 06, 2017
Account Number: 110 124 917 649
Amount Due: \$53,236.14
Due Date: October 27, 2017

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-589-3101. For Payment Options, call 1-800-685-9901. Pay your bill online at www.firstenergycorp.com
 Bill issued by: The Illuminating Company, PO Box 3687, Akron OH 44309-3687

References

When this bill was prepared, your account had an unpaid balance. If you have already made this payment, thank you. If not, please promptly pay the overdue amount. Overdue amounts associated with a disconnect notice from a prior month's bill and/or an Ohio 10-day Winter Notice may continue to result in disconnection of electric service. Call us at 1-800-686-9901 if you have questions or for information on payment arrangements.

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

Energy Efficiency	76,400 KWH x 0.001650	\$118.42
Peak Demand Reduction	76,400 KWH x 0.000387	\$29.57
Renewable Energy	76,400 KWH x 0.000771	\$58.90

Your next meter reading is scheduled to occur on or about Nov 03, 2017.

Account Summary	Amount Due
-----------------	------------

Previous Balance	19,108.08
Payments/Adjustments	25,949.34
Balance at Billing on Oct 06, 2017	45,057.42
The Illuminating Company - Consumption	7,504.30
Late Payment Charges	674.42
Total Current Charges	8,178.72
Amount Due by Oct 27, 2017	\$53,236.14

Age Information for Meter Number 8314038122

Oct 05, 2017 KWH Reading (Actual)	3,395
Sep 02, 2017 KWH Reading (Actual)	3,013
Difference	382
Multiplier	200
KWH used	75,400
Metered Load in KW	0.752
Measured Lagging Reactive Demand	124.4
Billed Load in KW/KVA	150.4
Billed Reactive Demand	124.4

Charges From The Illuminating Company

Customer Number: 0801054962 5001428258	
Rate: General Service Secondary CE-GSF	
Customer Charge	7.00
Distribution Related Component	2,524.84
Cost Recovery Charges	781.45
Bypassable Generation and Transmission Related Component	4,190.91
Current Consumption Bldg Charge	7,504.30
Late payment charge	674.42
Total Charges	17,683.92

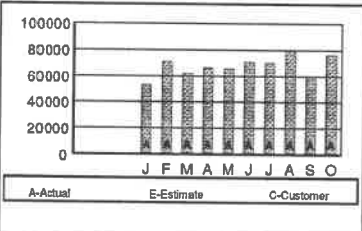
Detail Payroll and Adjustment Information

09/26/17	Payment	-8,165.73
10/03/17	Deactivated Installment Plan	32,115.07
	Total Payments and Adjustments	\$25,949.34

Additional messages, if any, can be found on back.

Usage History

Jan 17	53,200	Jul 17	70,200
Feb 17	71,000	Aug 17	80,400
Mar 17	82,000	Sep 17	68,400
Apr 17	66,200	Oct 17	76,400
May 17	65,400		
Jun 17	71,000		



	This Year
Average Daily Use (KWH)	2247
Average Daily Temperature	69
Days in Billing Period	34
Last 10 Months Use (KWH)	674,200
Average Monthly Use (KWH)	67,420

Return this part with a check or money order payable to The Illuminating Company



76 South Main Street
Akron, OH 44308-1890

FOREST HLS SPR MRKT INC
13598 EUCLID AVE
EAST CLEVELAND OH 44112-4206

Account Number: 110 124 917 649

Amount Paid	
Amount Due	\$53,236.14
Due Date	Oct 27, 2017

THE ILLUMINATING COMPANY
PO BOX 3687
AKRON OH 44309-3687

041101249176490000000000000000000008178720053236145

Explanation of Terms

Business Distribution Credit - Applied during the winter billing period for non-residential electric heat and/or water heating customers on a qualifying rate.

Bypassable Generation and Transmission Related Component - Charges for purchasing power and delivering it through the transmission system. These charges are avoided when switching to a Certified Retail Electric Service provider.

Cost Recovery Charges - Recovers previously incurred costs, including PUCO-approved Phase-In Recovery Charges CEI collects from all customers on behalf of CEI Funding, LLC which owns the right to impose and collect such charges.

Customer Charge - Monthly charge that offsets costs for billing, meter reading, equipment, and service line maintenance.

Distribution Related Component - Charge for moving electricity over distribution lines to a service location.

Economic Development Component - Charges related to economic development support.

Estimated Reading - On the months we do not read a meter, we calculate the bill based on past electrical usage.

Kilovolt Amperes (KVA) - Volts times amperes divided by 1,000. Actual measured power used for circuit sizing.

Kilovolt-Amperes Reactive or kilovar (KVAR) - The portion of electricity that establishes and sustains the electric and magnetic fields of ac equipment. It is used to control voltage on the transmission network.

Kilowatt (KW) - Unit of electric power representing a rate of consumption equivalent to 1,000 watts.

KWH (Kilowatt Hour) - A unit of measure for electricity usage equal to 1,000 watts used for one hour.

Late Payment Charge - A charge added to the bill on balances owed after the Due Date.

School Distribution Credit - A distribution credit that replaces the former Energy for Education II Program.

If you have billing questions or complaints about your Illuminating Company account or for a written explanation of the Price to Compare:

Call Customer Service at 1-800-589-3101 from Monday - Friday, 8 a.m. - 6 p.m.

Call Payment Options at 1-800-686-9901 from Monday - Friday, 8 a.m. - 6 p.m.

Visit our web site at <http://www.firstenergycorp.com>

Write to us at The Illuminating Company, 76 S. Main St., A-RPC, Akron, OH 44308-1890.

Customers with hearing or speech impairments can contact the Telecommunications Relay Service (TRS) at 711.

We welcome the opportunity to work with you and will try to answer your questions. If your complaint is not resolved after you have called your electric utility, or for general utility information, residential and business customers may contact the public utilities commission of Ohio (PUCO) for assistance at 1-800-686-7826 (toll free) from 8 a.m. to 5 p.m. weekdays, or at <http://www.puco.ohio.gov>. Hearing or speech impaired customers may contact the PUCO via 7-1-1 (Ohio relay service).

For your protection, all of our employees wear Photo ID badges.

Electronic Check Conversion - Your check authorizes us either to make a one-time electronic funds transfer (EFT) from your account or process as a check. If you have questions about this program, call 1-866-283-8081.

Tom Wilson

From: Eckert, Joshua R <jeckert@firstenergycorp.com>
Sent: Monday, November 13, 2017 3:27 PM
To: Tom Wilson
Subject: RE: *EXTERNAL* RE: Forest Hills Supermarket, Inc. Follow-up
Attachments: Forest Hls Spr Mrkt Inc Account Statement - 110023165209.pdf; Forest Hls Spr Mrkt Invoice 110023165209 02_10_2017.pdf; Forest Hls Spr Mrkt Invoice 110023165209 01_06_2017.pdf; Forest Hls Spr Mrkt Invoice 110023165209 03_10_2017.pdf; Forest Hls Spr Mrkt Invoice 110023165209 04_12_2017.pdf; Forest Hls Spr Mrkt Invoice 110023165209 05_10_2017.pdf; Forest Hls Spr Mrkt Invoice 110023165209 06_26_2017.pdf; Forest Hls Spr Mrkt Invoice 110023165209 07_12_2017.pdf; Forest Hls Spr Mrkt Invoice 110023165209 08_10_2017.pdf; Forest Hls Spr Mrkt Invoice 110023165209 09_08_2017.pdf; Forest Hls Spr Mrkt Invoice 110023165209 10_10_2017.pdf

Mr. Wilson:

I apologize for the delayed response. Attached are the bills from 2017 for Account No. – 209 as well as a detailed statement of account. Please do not hesitate to contact me should you have any questions.

Thank you,
Josh Eckert

Joshua R. Eckert
Attorney
FirstEnergy Service Company
76 South Main Street
Akron, Ohio 44308
Phone: 330-384-5849
Email: jeckert@firstenergycorp.com

From: Tom Wilson [mailto:tom@wargoandwargo.com]
Sent: Friday, October 27, 2017 10:04 AM
To: Eckert, Joshua R <jeckert@firstenergycorp.com>
Subject: RE: *EXTERNAL* RE: Forest Hills Supermarket, Inc. Follow-up

Mr. Eckert, thank you for the information. You provided me with exactly what I requested. However, apparently, I requested the wrong information. In order for me to understand the entire situation, please forward to me copies of any and all bills sent to Forest Hills during the time period of December 2016 through August 2017, no matter what account The Illuminating Co. was billing Forest Hills. I would like to see the specific bills which Forest Hills received during this time period. Thanks

From: Eckert, Joshua R [mailto:jeckert@firstenergycorp.com]
Sent: Friday, October 27, 2017 9:38 AM
To: Tom Wilson <tom@wargoandwargo.com>
Cc: Dunn-Lucco, Carrie M <cdunn@firstenergycorp.com>
Subject: RE: *EXTERNAL* RE: Forest Hills Supermarket, Inc. Follow-up

Mr. Wilson:



Attached as requested are several documents pertaining to Forest Hills' Account No. – 649. The first document is a copy of a letter sent to Forest Hills' on August 1, 2017, providing the total bill amount for electric service from December 9, 2016, through July 6, 2017. Individual bills were not issued during this time-period because Account No. – 649 was not yet established at that address. Included with this letter, however, was an account statement for Account No. – 649, which provided detailed information regarding the electric usage over this time-period and a break-down of the monthly charges. I have also attached an updated statement of account for Account No. – 649 for your reference.

The remaining attachments are Forest Hills' bills on Account No. – 649 from August through October 2017.

Please do not hesitate to contact me should you have any further questions.

Thank you,
Josh Eckert

Joshua R. Eckert
Attorney
FirstEnergy Service Company
76 South Main Street
Akron, Ohio 44308
Phone: 330-384-5849
Email: jeckert@firstenergycorp.com

From: Tom Wilson [<mailto:tom@wargoandwargo.com>]
Sent: Wednesday, October 25, 2017 3:33 PM
To: Eckert, Joshua R <jeckert@firstenergycorp.com>
Subject: *EXTERNAL* RE: Forest Hills Supermarket, Inc. Follow-up

Mr. Eckert, Thank you for this information. Could you please send me the monthly bills actually sent to my client for Account-649 for the December 2016-August 2017 time period. Thank you. Tom Wilson

From: Eckert, Joshua R [<mailto:jeckert@firstenergycorp.com>]
Sent: Wednesday, October 25, 2017 9:04 AM
To: Tom Wilson <tom@wargoandwargo.com>
Cc: Dunn-Lucco, Carrie M <cdunn@firstenergycorp.com>
Subject: Forest Hills Supermarket, Inc. Follow-up

Mr. Wilson:

I am writing as a follow-up to our telephone conversation last week and to provide additional information regarding your client's accounts at 13598 Euclid Avenue. Company records indicate that Forest Hills currently has two accounts active at 13598 Euclid Avenue, Account No. 110124917649 ("Account No. – 649") (the subject of your letter) and Account No. 110023165209 ("Account No. – 209").

To begin, I would like to address the concerns expressed in your letter regarding Account No. 110124917649 ("Account – 649"). That account is served by meter number S314036132 (the "new electric meter" referenced in your letter). This meter was supposed to be associated with Account No. – 649 as of December 2016; however, due to an error, this meter was incorrectly associated with Zaremba's account until August 2017. To correct this error, an adjusted bill was issued on Account No. – 649 utilizing usage data from meter number S314036132. As we discussed on the phone call last week, this usage data was collected and billed separately on Zaremba's account, so there is no concern regarding combined usage. Accordingly, CEI's position is that the bill adjustment was proper and Forest Hills has been and is being properly billed for its electric usage at 13598 Euclid Avenue.

Forest Hills also currently has another open account, Account No. – 209, that is associated with 13598 Euclid Avenue. This account is served by two meters, meter number 834742596 and meter number A11692577; however, neither meter has registered any usage since at least January 5, 2017. It appears that these meters may be associated with a service that is no longer required at 13598 Euclid Avenue but have remained on the property as CEI has not received a request to close the account or terminate the service. The current outstanding balance on Account No. – 209 is a credit of \$1,610.07. If Forest Hills no longer requires this service, it can cancel the account by calling CEI's customer service line at 1-800-589-3101. If Forest Hills does so, I will work with our compliance team to have the cancellation back-dated to be effective as of January 2017 and to have any charges that have accrued since that time reversed. Account No. – 209 will then be closed and the remaining credit will be transferred and applied to Account No. – 649.

If Forest Hills does cancel Account No. – 209, please notify me in a timely manner so that I may make sure the cancellation of service is handled appropriately.

I trust that this will resolve your client's issues with its service at 13598 Euclid Avenue. Thank you for your time, and please do not hesitate to contact me should you have any questions.

Regards,

Josh Eckert
An Attorney for The Cleveland Electric Illuminating Company

Joshua R. Eckert
Attorney
FirstEnergy Service Company
76 South Main Street
Akron, Ohio 44308
Phone: 330-384-5849
Fax: 330-384-3875
Email: jeckert@firstenergycorp.com



DETAILED STATEMENT OF ACCOUNT

Customer Name: FOREST HLS SPR MRKT INC Account Number: 110023165209

Service Address: 13598 EUCLID AVE
EAST CLEVELAND OH 44112

Entry Date	Read Date	Cons Type	Meter Reading	Cons Usage	Nbr Days	Daily Average	Read Type	FE Billing Amt	Supplier Billing Amt	Total Billing Amt	Budget Billing Amt	Due Date	Payment Amt	Adj Amt	Adj Type	Account Balance
11/02/15	11/02/15	KWH1	33,735	19,040	31	614	Act	2,511.36	4,994.11	7,505.47		11/25/15		115.98	LPC	15,353.64
		KW1	0.47	37.60												
		KWH	43,623	52,000	31	1,677	Act									
		KW	1.120	89.60												
		KVAR	0.941	75.28												
		BILL KW		127.20												
11/11/15													-7,732.19			7,621.45
11/30/15													-7,621.45			0.00
12/03/15	12/03/15	KWH1	33,991	20,480	31	661	Act	2,875.59	5,084.10	7,959.69		12/28/15				7,959.69
		KW1	0.49	39.20												
		KWH	44,271	51,840	31	1,672	Act									
		KW	1.244	99.50												
		KVAR	0.965	77.20												
		BILL KW		138.70												
12/28/15													-7,959.69			0.00
01/05/16	01/05/16	KWH1	34,293	24,160	33	732	Act	3,154.42	5,680.24	8,834.66		01/28/16				8,834.66
		KW1	0.54	43.20												
		KWH	44,979	56,640	33	1,716	Act									
		KW	1.294	103.50												
		KVAR	0.901	72.08												
		BILL KW		146.70												
02/02/16	02/02/16	KWH1	34,551	20,640	28	737	Act	2,608.48	4,904.13	7,512.61		02/25/16		132.52	LPC	16,479.79
		KW1	0.54	43.20												
		KWH	45,593	49,120	28	1,754	Act									
		KW	1.099	87.90												
		KVAR	0.921	73.68												
		BILL KW		131.10												
02/07/16													-8,834.66			7,645.13

Entry Date	Read Date	Cons Type	Meter Reading	Cons Usage	Nbr Days	Daily Average	Read Type	FE Billing Amt	Supplier Billing Amt	Total Billing Amt	Budget Billing Amt	Due Date	Payment Amt	Adj Amt	Adj Type	Account Balance
03/02/16	03/02/16	KWH1	34,818	21,360	29	737	Act	2,560.10	4,476.70	7,036.80		03/25/16		112.69	LPC	14,794.62
		KW1	0.56	44.80												
		KWH	46,122	42,320	29	1,459	Act									
		KW	1.118	89.40												
		KVAR	0.981	78.48												
		BILL KW		134.20												
03/13/16													-7,645.13			7,149.49
04/04/16	04/04/16	KWH1	35,116	23,840	33	722	Act	2,846.63	5,550.89	8,397.52		04/27/16		105.55	LPC	15,652.56
		KW1	0.52	41.60												
		KWH	46,811	55,120	33	1,670	Act									
		KW	1.145	91.60												
		KVAR	1.057	84.56												
		BILL KW		133.20												
04/08/16													-7,149.49			8,503.07
05/02/16																
05/04/16	05/04/16	KWH1	35,384	21,440	30	715	Act	2,714.34	5,089.72	7,804.06		05/27/16		3,764.00	SDREQ	12,267.07
		KW1	0.51	40.80										125.96	LPC	20,197.09
		KWH	47,448	50,960	30	1,699	Act									
		KW	1.106	88.50												
		KVAR	1.034	82.72												
		BILL KW		129.30												
05/11/16													-8,503.07			11,694.02
05/16/16													-8,503.07			3,190.95
05/16/16														15.00	RCC	3,205.95
05/16/16													8,503.07			11,709.02
06/02/16	06/02/16	KWH1	35,638	20,320	29	701	Act	2,764.47	5,112.22	7,876.69		06/27/16		171.94	LPC	19,757.65
		KW1	0.51	40.80												
		KWH	48,103	52,400	29	1,807	Act									
		KW	1.241	99.30												
		KVAR	1.183	94.64												
		BILL KW		140.10												
06/02/16																
06/20/16													-11,694.02			19,751.77
06/28/16													-8,057.75			8,057.75
07/02/16	07/01/16	KWH1	35,871	18,640	29	643	Act	2,697.80	5,185.33	7,883.13		07/27/16				0.00
		KW1	0.47	37.60												7,883.13
		KWH	48,792	55,120	29	1,901	Act									
		KW	1.232	98.60												
		KVAR	1.147	91.76												
		BILL KW		136.20												
07/02/16																
														-9.28	SDINT	7,873.85

[illegible]

Entry Date	Read Date	Cons Type	Meter Reading	Cons Usage	Nbr Days	Daily Average	Read Type	FE Billing Amt	Supplier Billing Amt	Total Billing Amt	Budget Billing Amt	Due Date	Payment Amt	Adj Amt	Adj Type	Account Balance		
06/20/17								Reversal of 01/05/2017 bill.								-2,577.64	REV	-2,812.21
06/20/17								Reversal - Interest for Security Deposit Held on the Account.								10.83	REV	-2,801.38
06/20/17								Reversal of 12/07/2016 bill.								-8,379.52	REV	-11,180.90
06/20/17								Reversal - Interest for Security Deposit Held on the Account.								9.28	REV	-11,171.62
06/20/17								Reversal of 11/02/2016 bill.								-7,804.63	REV	-18,976.25
06/20/17								Reversal - Interest for Security Deposit Held on the Account.								8.66	REV	-18,967.59
06/20/17								Reversal of 10/03/2016 bill.								-8,385.30	REV	-27,352.89
06/22/17	10/03/16	KWH1	36,599	19,280	31	622	Act	3,087.49	5,297.81	8,385.30		07/05/17				-3,024.27		
		KW1	0.45	36.00														
		KWH	51,029	56,080	31	1,809	Act											
		KW	1.259	100.70														
		KVAR	1.143	91.44														
		BILL KW		136.70														
	11/02/16	KWH1	36,843	19,520	30	651	Act	2,864.84	4,814.14	7,678.98								
		KW1	0.46	36.80														
		KWH	51,641	48,960	30	1,632	Act											
		KW	1.141	91.30														
		KVAR	1.117	89.36														
		BILL KW		128.10														
	12/07/16	KWH1	37,139	23,680	35	677	Act	2,764.07	5,500.27	8,264.34								
		KW1	0.49	39.20														
		KWH	52,323	54,560	35	1,559	Act											
		KW	1.039	83.10														
		KVAR	1.054	84.32														
		BILL KW		122.30														
06/22/17								Reversal of 01/05/2017 bill.								-89.10	SDINT	-3,113.37
06/22/17	01/05/17	KWH1	37,185	3,680	29	127	Act	195.81	809.86	1,005.67		07/10/17				-2,107.70		
		KW1	0.00	0.00														
		KWH	52,421	7,840	29	270	Act											
		KW	0.000	0.00														
		KVAR	0.000	0.00														
		BILL KW		5.00														
06/22/17								Reversal of 12/07/2016 bill.								-1.24	SDINT	-2,108.94

Entry Date	Read Date	Cons Type	Meter Reading	Cons Usage	Nbr Days	Daily Average	Read Type	FE Billing Amt	Supplier Billing Amt	Total Billing Amt	Budget Billing Amt	Due Date	Payment Amt	Adj Amt	Adj Type	Account Balance
08/08/17	08/07/17	KWH1 KW1	37,185 0.00	0 0.00	0 31		Act	60.86		60.86		08/22/17				-1,703.31
		KWH KW	52,421 0.000	0 0.00	0 31		Act									
		KVAR KVAR	0.000 0.000	0 0.00												
		BILL KW		5.00												
09/06/17	09/05/17	KWH1 KW1	37,185 0.00	0 0.00	0 29		Act	60.54		60.54		09/15/17		-8.97 SDINT		-1,712.28
		KWH KW	52,421 0.000	0 0.00	0 29		Act									-1,651.74
		KVAR KVAR	0.000 0.000	0 0.00												
		BILL KW		5.00												
10/07/17	10/05/17	KWH1 KW1	37,185 0.00	0 0.00	0 30		Act	60.54		60.54		10/17/17		-8.97 SDINT		-1,660.71
		KWH KW	52,421 0.000	0 0.00	0 30		Act									-1,600.17
		KVAR KVAR	0.000 0.000	0 0.00												
		BILL KW		5.00												
10/07/17														-9.90 SDINT		-1,610.07

Billing Period: Mar 07 to Apr 05, 2017 for 30 days
Bill For: FOREST HLS SPR MKRT INC
 13598 EUCLID AVE
 EAST CLEVELAND OH 44112

April 12, 2017
Account Number: 110 023 165 209
Amount Due: \$98.67
Due Date: May 03, 2017

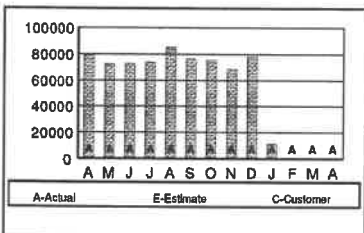
To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-589-3101. For Payment Options, call 1-800-686-9901. Pay your bill online at www.firstenergycorp.com

Bill Issued by: The Illuminating Company, PO Box 3687, Akron OH 44309-3687

Messages				Account Summary			
To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.				Amount Due			
Energy Efficiency	0 KWH	x 0.002178	\$0.00	Previous Balance	49.64		
Peak Demand Reduction	0 KWH	x 0.000645	\$0.00	Payments/Adjustments	0.00		
Renewable Energy	0 KWH	x 0.000470	\$0.00	Balance at Billing on Apr 12, 2017	49.64		
Your next meter reading is scheduled to occur on or about May 05, 2017.				The Illuminating Company	58.50		
Spring's warm weather often produces thunderstorms, which can cause power outages. If your power goes out, call 1-888-LIGHTSS (1-888-544-4877). For your safety, please treat all downed wires as live and dangerous. For more information on preparing for outages, visit www.firstenergycorp.com/storminfo .				The Illuminating Company - Misc. Charges	-10.21		
				Late Payment Charges	0.74		
				Total Current Charges	49.03		
				Amount Due by May 03, 2017	99.67		
				Usage Information for Meter Number 934742594			
				Apr 05, 2017 KWH Reading (Actual)	37,185		
				Mar 07, 2017 KWH Reading (Actual)	37,185		
				Multiplier	80		
				KWH used	0		
				Billed Load in KWH/KVA	5.0		
				Usage Information for Meter Number 911605571			
				Apr 05, 2017 KWH Reading (Actual)	52,421		
				Mar 07, 2017 KWH Reading (Actual)	52,421		
				Multiplier	80		
				KWH used	0		
				Charges from The Illuminating Company	49.03		
				Customer Number: 0801054962 1940001186			
				Rate: General Service Secondary CE-GSD			
				Customer Charge	7.00		
				Distribution Related Component	34.06		
				Cost Recovery Charges	17.44		
				Current Consumption Bill Charges	68.50		
				Late payment charge	0.74		
				Security Deposit Interest	-10.21		
				Total Charges	49.03		
				Previous Balance	49.64		
				Payments/Adjustments	0.00		
				Current Charges	49.03		
				Amount Due	98.67		
				The Illuminating Company			
				American Power & Gas of			
				Ohio, LLC	0.00	0.00	0.00
				Total	49.64	0.00	49.03

Additional messages, if any, can be found on back.

Apr 16	78,960	Oct 16	75,360
May 16	72,400	Nov 16	68,480
Jun 16	72,720	Dec 16	78,240
Jul 16	73,760	Jan 17	11,520
Aug 16	85,440	Feb 17	0
Sep 16	76,400	Mar 17	0
		Apr 17	0



Comparisons	Last Year	This Year
Average Daily Use (KWH)	2393	0
Average Daily Temperature	45	43
Days in Billing Period	33	30
Last 12 Months Use (KWH)		514,320
Average Monthly Use (KWH)		51,193

Return this part with a check or money order payable to The Illuminating Company



76 South Main Street
Akron, OH 44308-1890

FOREST HLS SPR MRKT INC
13588 EUCLID AVE
EAST CLEVELAND OH 44112-4208

Account Number: 110 023 165 209

Amount Paid	
Amount Due	\$98.67
Due Date	May 03, 2017

THE ILLUMINATING COMPANY
PO BOX 3687
AKRON OH 44308-3687

041100231652090000000000000000000000000000049030000098679

Explanation of Terms

Business Distribution Credit - Applied during the winter billing period for non-residential electric heat and/or water heating customers on a qualifying rate.

Bypassable Generation and Transmission Related Component - Charges for purchasing power and delivering it through the transmission system. These charges are avoided when switching to a Certified Retail Electric Service provider.

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Visit our web site at <http://www.firstenergy.com>

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For your protection, all of our employees wear Photo I.D. badges.

Electronic Check Conversion - Your check authorizes us either to make a one-time electronic funds transfer (EFT) from your account or process as a check. If you have questions about this program, call 1-866-283-6081.

Billing Period: Jul 08 to Aug 07, 2017 for 31 days
Bill For: FOREST HLS SPR MKRT INC
 13598 EUCLID AVE
 EAST CLEVELAND OH 44112

August 10, 2017
Account Number: 110 023 165 209
Amount Due: \$0.00

30-19651

4

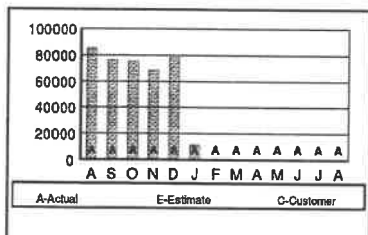
To report an emergency or an outage, call 24 hours a day 1-888-644-4877. For Customer Service, call 1-800-589-3101. For Payment Options, call 1-800-686-9901. Pay your bill online at www.firstenergycorp.com

Bill issued by: The Illuminating Company, PO Box 3687, Akron OH 44309-3687

Messages				Account Summary		Amount
To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.				Previous Balance		-1,754.17
				Payments/Adjustments		0.00
				Balance at Billing on Aug 10, 2017		-1,754.17
Energy Efficiency	0 KWH x 0.001550	\$0.00		The Illuminating Company		80.86
Peak Demand Reduction	0 KWH x 0.000387	\$0.00		The Illuminating Company - Misc. Charges		-8.97
Renewable Energy	0 KWH x 0.000771	\$0.00		Total Current Charges		51.89
Your next meter reading is scheduled to occur on or about Sep 05, 2017.				You have a credit balance of		-11,712.28
We are required to include your name, address and usage information on a list of eligible customers that is made available to other competitive retail electric service providers. If you do not wish to be included on this list, please call us at 1-800-225-0444, go to the Customer Choice section of our website - www.firstenergycorp.com - or write to us at 76 S. Main St., Akron, OH 44308 Attn: FECC. Please note that an election to not be included on this list will prevent Ohio Edison, The Illuminating Company or Toledo Edison from providing your information to governmental aggregators. If you previously made a similar election, your name will continue to be excluded from the list without any additional action on your part. If you previously decided not to be included on the list and would like to reverse that decision, please call or write us at the same telephone number and address.				Usage Information for Meter Number RS742564		
				Aug 07, 2017 KWH Reading (Actual)		37,185
				Jul 08, 2017 KWH Reading (Actual)		37,185
				Multiplier		80
				KWH used		0
				Based Upon KWH/KVA		5.0
				Usage Information for Meter Number AT1152577		
				Aug 07, 2017 KWH Reading (Actual)		52,421
				Jul 08, 2017 KWH Reading (Actual)		52,421
				Multiplier		80
				KWH used		0
				Charges for The Illuminating Company		
				Customer Number: 0801054962 1640301186		
				Rate: General Service Secondary CE-GSD		
				Customer Charge		7.00
				Distribution Related Component		39.42
				Cost Recovery Charges		17.44
				Current Consumption Bill Charges		60.86
				Security Deposit Interest		-8.97
				Total Charges		51.89
Additional messages, if any, can be found on back.				Summary of Charges		
				Previous Balance	Payments/ Adjustments	Current Charges
				-1,754.17	0.00	51.89
				The Illuminating Company		-1,712.28
				American Power & Gas of Ohio, LLC	0.00	0.00
				Total	-1,754.17	0.00
					51.89	-1,712.28

Additional messages, if any, can be found on back.

Aug 16	85,440	Feb 17	0
Sep 16	76,400	Mar 17	0
Oct 16	75,360	Apr 17	0
Nov 16	68,480	May 17	0
Dec 16	78,240	Jun 17	0
Jan 17	11,520	Jul 17	0
		Aug 17	0



Comparisons	Last Year	This Year
Average Daily Use (KWH)	2589	0
Average Daily Temperature	77	75
Days in Billing Period	33	31
Last 12 Months Use (KWH)		310,000
Average Monthly Use (KWH)		25,833

Return this part with a check or money order payable to The Illuminating Company



76 South Main Street
Akron, OH 44308-1890

FOREST HLS SPR MKT INC
13598 EUCLID AVE
EAST CLEVELAND OH 44112

Account Number: 110 023 165 209

Amount Paid	
Amount Due	\$0.00

THE ILLUMINATING COMPANY
PO BOX 3687
AKRON OH 44308-3687

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Explanation of Terms

Business Distribution Credit - Applied during the winter billing period for non-residential electric heat and/or water heating customers on a qualifying rate.

Bypassable Generation and Transmission Related Component - Charges for purchasing power and delivering it through the transmission system. These charges are avoided when switching to a Certified Retail Electric Service provider.

Cost Recovery Charges - Recovers previously incurred costs, including PUCO-approved Phase-In Recovery Charges CEI collects from all customers on behalf of CEI Funding, LLC which owns the right to impose and collect such charges.

Customer Charge - Monthly charge that offsets costs for billing, meter reading, equipment, and service line maintenance.

Distribution Related Component - Charge for moving electricity over distribution lines to a service location.

Economic Development Component - Charges related to economic development support.

Estimated Reading - On the months we do not read a meter, we calculate the bill based on past electrical usage.

Kilovolt Amperes (KVA) - Volts times amperes divided by 1,000. Actual measured power used for circuit sizing.

Kilovolt-Amperes Reactive or kilovar (KVAR) - The portion of electricity that establishes and sustains the electric and magnetic fields of ac equipment. It is used to control voltage on the transmission network.

Kilowatt (KW) - Unit of electric power representing a rate of consumption equivalent to 1,000 watts.

KWH (Kilowatt Hour) - A unit of measure for electricity usage equal to 1,000 watts used for one hour.

Late Payment Charge - A charge added to the bill on balances owed after the Due Date.

School Distribution Credit - A distribution credit that replaces the former Energy for Education II Program.

If you have billing questions or complaints about your Illuminating Company account or for a written explanation of the Price to Compare:

Call Customer Service at 1-800-589-3101 from Monday - Friday, 8 a.m. - 6 p.m.

Call Payment Options at 1-800-686-9801 from Monday - Friday, 8 a.m. - 6 p.m.

Visit our web site at <http://www.firstenergy.com>

Write to us at The Illuminating Company, 76 S. Main St., A-RPC, Akron, OH 44308-1880.

Customers with hearing or speech impairments can contact the Telecommunications Relay Service (TRS) at 711.

We welcome the opportunity to work with you and will try to answer your questions. If your complaint is not resolved after you have called your electric utility, or for general utility information, residential and business customers may contact the public utilities commission of Ohio (PUCO) for assistance at 1-800-686-7826 (toll free) from 8 a.m. to 5 p.m. weekdays, or at <http://www.puco.ohio.gov>. Hearing or speech impaired customers may contact the PUCO via 7-1-1 (Ohio relay service).

For your protection, all of our employees wear Photo I.D. badges.

Electronic Check Conversion - Your check authorizes us either to make a one-time electronic funds transfer (EFT) from your account or process as a check. If you have questions about this program, call 1-866-283-8081.

Billing Period: Jan 06 to Feb 05, 2017 for 32 days
Bill For: FOREST HLS SPR MKRT INC
 13598 EUCLID AVE
 EAST CLEVELAND OH 44112

February 10, 2017
Account Number: 110 023 165 209
Amount Due: \$41.81
Due Date: March 03, 2017

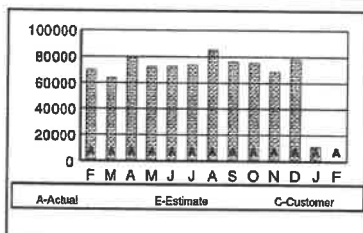
To report an emergency or an outage, call 24 hours a day 1-888-544-4677. For Customer Service, call 1-800-589-3101. For Payment Options, call 1-800-686-6901. Pay your bill online at www.firstenergycorp.com

Bill Issued by: The Illuminating Company, PO Box 3687, Akron OH 44309-3687

Messages	Account Summary	Amount Due
To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.	Previous Balance	10,937.67
	Payments/Adjustments	-10,937.67
	Balance at Billing on Feb 10, 2017	0.00
Energy Efficiency 0 KWH x 0.002178 \$0.00	The Illuminating Company	52.64
Peak Demand Reduction 0 KWH x 0.000545 \$0.00	The Illuminating Company - Misc. Charges	-10.83
Renewable Energy 0 KWH x 0.000720 \$0.00	Total Current Charges	41.81
Your next meter reading is scheduled to occur on or about Mar 07, 2017.	Amount Due by Mar 03, 2017	\$41.81
We are required to include your name, address and usage information on a list of eligible customers that is made available to other competitive retail electric service providers. If you do not wish to be included on this list, please call us at 1-800-225-0444, go to the Customer Choice section of our website - www.firstenergycorp.com or write to us at 76 S. Main St., Akron, OH 44308 Attn: FECC. Please note that an election to not be included on this list will not prevent Ohio Edison, The Illuminating Company or Toledo Edison from providing your information to governmental aggregators. If you previously made a similar election, your name will continue to be excluded from the list without any additional action on your part. If you previously decided not to be included on the list and would like to reverse that decision, please call or write us at the same telephone number and address.	Feb 06, 2017 KWH Reading (Actual)	37,185
	Jan 06, 2017 KWH Reading (Actual)	37,185
	Multiplier	80
	KWH used	0
	Billed Load in KWH/KVA	5.0
	Feb 06, 2017 KWH Reading (Actual)	52,641
	Jan 06, 2017 KWH Reading (Actual)	52,641
	Multiplier	80
	KWH used	0
	Charges From The Illuminating Company	
	Customer Number: 0801054962 1940001185	
	Rate: General Service Secondary CE-GSD	
	Customer Charge	7.00
	Distribution Related Component	28.46
	Cost Recovery Charges	17.18
	Current Consumption Bill Charges	52.64
	Security Deposit Interest	-10.83
	Total Charges	\$ 41.81
	Detail Payment and Adjustment Information	
	01/31/17 Payment	-10,937.67

Additional messages, if any, can be found on back.

Feb 16	69,760	Aug 16	85,440
Mar 16	63,680	Sep 16	76,400
Apr 16	78,960	Oct 16	75,360
May 16	72,400	Nov 16	68,480
Jun 16	72,720	Dec 16	78,240
Jul 16	73,760	Jan 17	11,520
		Feb 17	5



Comparisons	Last Year	This Year
Average Daily Use (KWH)	2491	0
Average Daily Temperature	29	34
Days in Billing Period	28	32
Last 12 Months Use (KWH)		756,960
Average Monthly Use (KWH)		63,080

Return this part with a check or money order payable to The Illuminating Company



76 South Main Street
Akron, OH 44308-1890

FOREST HLS SPR MRKT INC
13598 EUCLID AVE
EAST CLEVELAND OH 44112-4206

Account Number: 110 023 165 209

Amount Paid	
Amount Due	\$41.81
Due Date	Mar 03, 2017

THE ILLUMINATING COMPANY
PO BOX 3687
AKRON OH 44300-3687

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Explanation of Terms

Business Distribution Credit - Applied during the winter billing period for non-residential electric heat and/or water heating customers on a qualifying rate.

Bypassable Generation and Transmission Related Component - Charges for purchasing power and delivering it through the transmission system. These charges are avoided when switching to a Certified Retail Electric Service provider.

Cost Recovery Charges - Recovers previously incurred costs, including PUCO-approved Phase-In Recovery Charges CEI collects from all customers on behalf of CEI Funding, LLC which owns the right to impose and collect such charges.

Customer Charge - Monthly charge that offsets costs for billing, meter reading, equipment, and service line maintenance.

Distribution Related Component - Charge for moving electricity over distribution lines to a service location.

Economic Development Component - Charges related to economic development support.

Estimated Reading - On the months we do not read a meter, we calculate the bill based on past electrical usage.

Kilovolt Amperes (KVA) - Volts times amperes divided by 1,000. Actual measured power used for circuit sizing.

Kilovolt-Amperes Reactive or KiloVar (KVAR) - The portion of electricity that establishes and sustains the electric and magnetic fields of ac equipment. It is used to control voltage on the transmission network.

Kilowatt (KW) - Unit of electric power representing a rate of consumption equivalent to 1,000 watts.

KWH (Kilowatt Hour) - A unit of measure for electricity usage equal to 1,000 watts used for one hour.

Late Payment Charge - A charge added to the bill on balances owed after the Due Date.

School Distribution Credit - A distribution credit that replaces the former Energy for Education II Program.

If you have billing questions or complaints about your Illuminating Company account or for a written explanation of the Price to Compare:

Call Customer Service at 1-800-586-3101 from Monday - Friday, 8:00 a.m. - 6:00 p.m.

Call Payment Options at 1-800-886-9901 from Monday - Friday, 8:00 a.m. - 6:00 p.m.

Visit our web site at <http://www.firstenergycorp.com>

Write to us at The Illuminating Company, 76 S. Main St., A-RPC, Akron, OH 44308-1860.

Customers with hearing or speech impairments can contact the Telecommunications Relay Service (TRS) at 711.

We welcome the opportunity to work with you and will try to answer your questions. If your complaint is not resolved after you have called your electric utility, or for general utility information, residential and business customers may contact the public utilities commission of Ohio (PUCO) for assistance at 1-800-686-7826 (toll free) from eight a.m. to five p.m. weekdays, or at <http://www.puco.ohio.gov>. Hearing or speech impaired customers may contact the PUCO via 7-1-1 (Ohio relay service).

For your protection, all of our employees wear Photo I.D. badges.

Electronic Check Conversion - Your check authorizes us either to make a one-time electronic funds transfer (EFT) from your account or process as a check. If you have questions about this program, call 1-866-283-8081.

Billing Period: Apr 06 to May 05, 2017 for 30 days
Bill For: FOREST HLS SPR MKRT INC
 1359B EUCLID AVE
 EAST CLEVELAND OH 44112

May 10, 2017
Account Number: 110 023 165 209

Amount Due: \$149.94

Due Date: May 31, 2017

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-589-3101. For Payment Options, call 1-800-686-6901. Pay your bill online at www.firstenergycorp.com

Bill issued by: The Illuminating Company, PO Box 3687, Akron OH 44309-3687

*** DISCONNECTION NOTICE ***

Our records indicate your electric service payment is past due. Your electric service may be disconnected unless payment of \$90.01 is made by 05/31/2017. If service is disconnected, you will be required to pay a reconnection fee \$35.00 and may be required to pay a security deposit to have power restored. Failure to pay charges for competitive retail electric service may result in the cancellation of your contract with the competitive retail electric service provider and return you to The Illuminating Company's standard-of-care generation service. This amount due does not include charges for nonratified products or services but may include charges for competitive retail electric service. Failure to pay charges for other nonratified products or services may result in loss of those products or services. This provision applies only to accounts issued a consolidated bill for electric service. Please be aware that the due date of this notice does not void the due date on any notice previously sent to you regarding a past due amount.

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

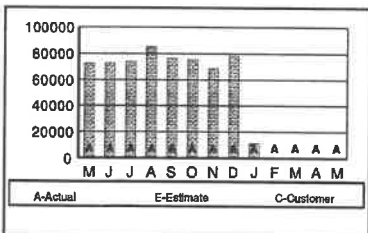
Energy Efficiency	0 KWH x 0.002178	\$0.00
Peak Demand Reduction	0 KWH x 0.000545	\$0.00
Renewable Energy	0 KWH x 0.000470	\$0.00

Your next meter reading is scheduled to occur on or about Jun 06, 2017.

We are required to include your name, address and usage information on a list of eligible customers that is made available to other competitive retail electric service providers. If you do not wish to be included on this list, please call us at 1-800-225-0444, go to the Customer Choice section of our website - www.firstenergycorp.com or write to us at 76 S. Main St., Akron, OH 44308 Attn: FECC. Please note that an election to not be included on this list will not prevent Ohio Edison, The Illuminating Company or Toledo Edison from providing

Additional messages, if any, can be found on back.

May 16	72,400	Nov 16	68,480
Jun 16	72,720	Dec 16	78,240
Jul 16	73,760	Jan 17	11,520
Aug 16	85,440	Feb 17	0
Sep 16	76,400	Mar 17	0
Oct 16	75,360	Apr 17	0
		May 17	0



Comparisons	Last Year	This Year
Average Daily Use (KWh)	2413	0
Average Daily Temperature	49	58
Days in Billing Period	30	30
Last 12 Months Use (KWH)		541,920
Average Monthly Use (KWH)		45,160

	Account Summary	Amount Due		
Previous Balance	98.67			
Payments/Adjustments	0.00			
Balance at Billing on May 10, 2017	98.67			
The Illuminating Company	58.46			
The Illuminating Company - Misc. Charges	-8.66			
Late Payment Charges	1.47			
Total Current Charges	51.27			
Amount Due by May 31, 2017		\$149.94		
Usage Information for Meter Number 82474208				
May 05, 2017 KWH Reading (Actual)	37,185			
Apr 06, 2017 KWH Reading (Actual)	37,185			
Multiplier	80			
KWH used	0			
Billed Load in KW/KVA	5.0			
Usage Information for Meter Number A1162577				
May 05, 2017 KWH Reading (Actual)	52,421			
Apr 06, 2017 KWH Reading (Actual)	52,421			
Multiplier	80			
KWH used	0			
The Illuminating Company				
Customer Number: 9801054962 1940001188				
Rate: General Service Secondary CE-GSD				
Customer Charge		7.00		
Distribution Related Component		34.02		
Cost Recovery Charges		17.44		
Current Consumption Bill Charges	58.46			
Late payment charge		1.47		
Security Deposit Interest		-8.66		
Total Charges		\$ 51.27		
	Previous Balance	Payments/Adjustments	Current Charges	Amount Due
The Illuminating Company	98.67	0.00	51.27	149.94
American Power & Gas of Ohio, LLC	0.00	0.00	0.00	0.00
Total	98.67	0.00	51.27	149.94

Return this part with a check or money order payable to The Illuminating Company



76 South Main Street
Akron, OH 44308-1890

FOREST HLS SPR MRKT INC
13598 EUCLID AVE
EAST CLEVELAND OH 44112-4206

Account Number: 110 023 165 209

Amount Paid	
Amount Due	\$149.94
Due Date	May 31, 2017

THE ILLUMINATING COMPANY
PO BOX 3687
AKRON OH 44309-3687

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your information to governmental aggregators. If you previously made a similar election, your name will continue to be excluded from the list without any additional action on your part. If you previously decided not to be included on the list and would like to reverse that decision, please call or write us at the same telephone number and address.

For your safety, if your service has been disconnected, do not attempt to reconnect it. While this is illegal and could result in prosecution, removing a meter base or touching any of the wires can also cause death or serious injury through arcs of electricity, explosions or fire. Meters are only to be accessed by authorized utility personnel.

An Important message to dog owners - to ensure that our meter readers' visits to your home are safe and productive, please keep your dog secured in an area away from the path to your meter.

All of our employees wear photo ID badges. Always ask for an employee's ID before letting anyone in your home. If you are still not sure, please call the company.

Explanation of Terms

Business Distribution Credit - Applied during the winter billing period for non-residential electric heat and/or water heating customers on a qualifying sale.

Bypassable Generation and Transmission Related Component - Charges for purchasing power and delivering it through the transmission system. These charges are avoided when switching to a Certified Retail Electric Service provider.

Cost Recovery Charges - Recovers previously incurred costs, including PUCO-approved Phase-In Recovery Charges CEI collects from all customers on behalf of CEI Funding, LLC which owns the right to impose and collect such charges.

Customer Charge - Monthly charge that offsets costs for billing, meter reading, equipment, and service line maintenance.

Distribution Related Component - Charge for moving electricity over distribution lines to a service location.

Economic Development Component - Charges related to economic development support.

Estimated Reading - On the months we do not read a meter, we calculate the bill based on past electrical usage.

Kilovolt Amperes (KVA) - Volts times amperes divided by 1,000. Actual measured power used for circuit sizing.

Kilovolt-Amperes Reactive or kilovar (KVAR) - The portion of electricity that establishes and sustains the electric and magnetic fields of ac equipment. It is used to control voltage on the transmission network.

Kilowatt (KW) - Unit of electric power representing a rate of consumption equivalent to 1,000 watts.

KWH (Kilowatt Hour) - A unit of measure for electricity usage equal to 1,000 watts used for one hour.

Late Payment Charge - A charge added to the bill on balances owed after the Due Date.

School Distribution Credit - A distribution credit that replaces the former Energy for Education II Program.

If you have billing questions or complaints about your Illuminating Company account or for a written explanation of the Price to Compare:

Call Customer Service at 1-800-686-3101 from Monday - Friday, 8 a.m. - 6 p.m.

Call Payment Options at 1-800-686-9901 from Monday - Friday, 8 a.m. - 6 p.m.

Visit our web site at <http://www.firstenergycorp.com>

Write to us at The Illuminating Company, 76 S. Main St., A-RPC, Akron, OH 44308-1890.

Customers with hearing or speech impairments can contact the Telecommunications Relay Service (TRS) at 711.

We welcome the opportunity to work with you and will try to answer your questions. If your complaint is not resolved after you have called your electric utility, or for general utility information, residential and business customers may contact the public utilities commission of Ohio (PUCO) for assistance at 1-800-686-7826 (toll free) from 8 a.m. to 5 p.m. weekdays, or at <http://www.puco.ohio.gov>. Hearing or speech impaired customers may contact the PUCO via 7-1-1 (Ohio relay service).

For your protection, all of our employees wear Photo ID badges.

Electronic Check Conversion - Your check authorizes us either to make a one-time electronic funds transfer (EFT) from your account or process as a check. If you have questions about this program, call 1-866-283-8081.

Billing Period: Aug 08 to Sep 05, 2017 for 29 days
Bill For: FOREST HLS SPR MKRT INC
 13598 EUCLID AVE
 EAST CLEVELAND OH 44112

September 08, 2017
Account Number: 110 023 165 209
Amount Due: \$0.00

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-589-3101. For Payment Options, call 1-800-686-9901. Pay your bill online at www.firstenergycorp.com

Bill issued by: The Illuminating Company, PO Box 3687, Akron OH 44308-3687

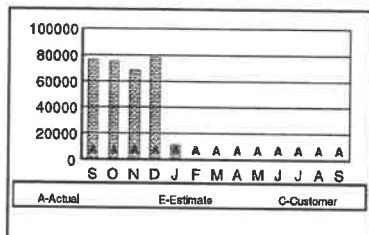
Messages			Account Summary	
				Amount Due
To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.			Previous Balance	-1,712.28
			Payments/Adjustments	0.00
			Balance at Billing on Sep 08, 2017	-1,712.28
Energy Efficiency	0 KWH	0.001550	The Illuminating Company	80.54
Peak Demand Reduction	0 KWH	0.000387	The Illuminating Company - Misc. Charges	-8.97
Renewable Energy	0 KWH	0.000771	Total Current Charges	51.57

Your next meter reading is scheduled to occur on or about
Oct 05, 2017.

You have a credit balance of		-1 660.71
Usage Information for Meter Number B3472526:		
Sep 05, 2017 KWH Reading (Actual)		37,185
Aug 08, 2017 KWH Reading (Actual)		37,185
Multiplier		80
KWH used		0
Billed Load in KW/KVA		5.0
Usage Information for Meter Number A1129257:		
Sep 05, 2017 KWH Reading (Actual)		52,421
Aug 08, 2017 KWH Reading (Actual)		52,421
Multiplier		80
KWH used		0
Check for The Billing Company		
Customer Number: 0801054982 1940001188		
Rate: General Service Secondary CE-GSD		
Customer Charge		7.00
Distribution Related Component		38.10
Cost Recovery Charges		17.44
Current Consumption Bill Charges		60.54
Security Deposit Interest		-8.97
Total Charges		\$ 61.57

Additional messages, if any, can be found on back.

Sep 16	76,400	Mar 17	0
Oct 16	75,360	Apr 17	0
Nov 16	68,480	May 17	0
Dec 16	78,240	Jun 17	0
Jan 17	11,520	Jul 17	0
Feb 17	0	Aug 17	0
		Sep 17	0



Comparisons	Last Year	This Year
Average Daily Use (KWh)	2547	0
Average Daily Temperature	76	72
Days in Billing Period	30	29
Last 12 Months Use (KWh)		233,600
Average Monthly Use (KWh)		19,467

Return this part with a check or money order payable to The Illuminating Company



76 South Main Street
Akron, OH 44308-1890

FOREST HLS SPR MKRT INC
13598 EUCLID AVE
EAST CLEVELAND OH 44112-4206

Account Number: 110 023 165 209

Amount Paid	
Amount Due	\$0.00

THE ILLUMINATING COMPANY
PO BOX 3687
AKRON OH 44309-3687

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Messages (Continued)

Explanation of Terms

Business Distribution Credit - Applied during the winter billing period for non-residential electric heat and/or water heating customers on a qualifying rate.

Bypassable Generation and Transmission Related Component - Charges for purchasing power and delivering it through the transmission system. These charges are avoided when switching to a Certified Retail Electric Service provider.

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Distribution Related Component - Charge for moving electricity over distribution lines to a service location.

Economic Development Component - Charges related to economic development support.

Estimated Reading - On the months we do not read a meter, we calculate the bill based on past electrical usage.

Kilovolt Amperes (KVA) - Volts times amperes divided by 1,000. Actual measured power used for circuit sizing.

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Kilowatt (KW) - Unit of electric power representing a rate of consumption equivalent to 1,000 watts.

KWH (Kilowatt Hour) - A unit of measure for electricity usage equal to 1,000 watts used for one hour.

Late Payment Charge - A charge added to the bill on balances owed after the Due Date.

School Distribution Credit - A distribution credit that replaces the former Energy for Education II Program.

Important Information

If you have billing questions or complaints about your Illuminating Company account or for a written explanation of the Price to Compare:

Call Customer Service at 1-800-589-3101 from Monday - Friday, 8 a.m. - 6 p.m.

Call Payment Options at 1-800-586-9901 from Monday - Friday, 8 a.m. - 6 p.m.

Visit our web site at <http://www.firstenergycorp.com>

Write to us at The Illuminating Company, 76 S. Main St., A-RPC, Akron, OH 44308-1890.

Customers with hearing or speech impairments can contact the Telecommunications Relay Service (TRS) at 711.

We welcome the opportunity to work with you and will try to answer your questions. If your complaint is not resolved after you have called your electric utility, or for general utility information, residential and business customers may contact the public utilities commission of Ohio (PUCO) for assistance at 1-800-686-7826 (toll free) from 8 a.m. to 5 p.m. weekdays, or at <http://www.puco.ohio.gov>. Hearing or speech impaired customers may contact the PUCO via 7-1-1 (Ohio relay service).

For your protection, all of our employees wear Photo I.D. badges.

Electronic Check Conversion - Your check authorizes us either to make a one-time electronic funds transfer (EFT) from your account or process as a check. If you have questions about this program, call 1-866-283-8081.

Measures (Continued)

Explanation of Terms

Business Distribution Credit - Applied during the winter billing period for non-residential electric heat and/or water heating customers on a qualifying rate.

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Estimated Reading - On the months we do not read a meter, we calculate the bill based on past electrical usage.

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Kilovolt-Amperes Reactive or Kilovar (KVAR) - The portion of electricity that establishes and sustains the electric and magnetic fields of ac equipment. It is used to control voltage on the transmission network.

Kilowatt (KW) - Unit of electric power representing a rate of consumption equivalent to 1,000 watts.

KWH (Kilowatt Hour) - A unit of measure for electricity usage equal to 1,000 watts used for one hour.

Late Payment Charge - A charge added to the bill on balances owed after the Due Date.

School Distribution Credit - A distribution credit that replaces the former Energy for Education II Program.

Important Information

If you have billing questions or complaints about your Illuminating Company account or for a written explanation of the Price to Compare:

Call Customer Service at 1-800-589-3101 from Monday - Friday, 8:00 a.m. - 6:00 p.m.

Call Payment Options at 1-800-686-9901 from Monday - Friday, 8:00 a.m. - 6:00 p.m.

Visit our web site at <http://www.firstenergycorp.com>

Write to us at The Illuminating Company, 76 S. Main St., A-RPC, Akron, OH 44308-1890.

Customers with hearing or speech impairments can contact the Telecommunications Relay Service (TRS) at 711.

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Billing Period: May 06 to Jun 07, 2017 for 33 days
Bill For: FOREST HLS SPR MKRT INC
 13598 EUCLID AVE
 EAST CLEVELAND OH 44112

June 26, 2017
Account Number: 110 023 165 209
Amount Due: \$0.00

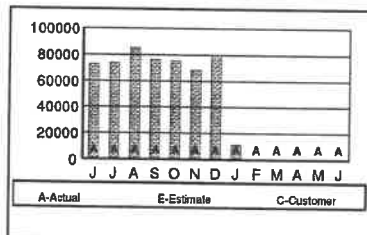
30-19651

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-589-3101. For Payment Options, call 1-800-686-9901. Pay your bill online at www.firstenergycorp.com
 Bill issued by: The Illuminating Company, PO Box 3687, Akron OH 44309-3687

Messages				Account Summary			
To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.				Previous Balance		-1,881.04	
				Payments/Adjustments		0.00	
				Balance at Billing on Jun 26, 2017		-1,881.04	
Energy Efficiency	0 KWH x 0.002178	\$0.00		The Illuminating Company		60.92	
Peak Demand Reduction	0 KWH x 0.000545	\$0.00		You have a credit balance of		-1,820.12	
Renewable Energy	0 KWH x 0.000470	\$0.00		Usage Information for Meter Number 44749366			
Your next meter reading is scheduled to occur on or about Jul 06, 2017.				Jun 07, 2017 KWH Reading (Actual)		37,185	
Pursuant to Ohio law, it is illegal for your electric meter and associated equipment to be tampered with to obtain unauthorized use of electricity. As specified in the Ohio Revised Code, persons found guilty of stealing electricity or tampering may be subject to jail sentences up to five years and fines up to \$10,000. Meter tampering is dangerous and could result in serious personal injury or damage to property. Ohio Law requires this message.				May 06, 2017 KWH Reading (Actual)		37,185	
				Multiplier		80	
				KWH used		5,000	
				Billed Load in KWH/KVA		5,000	
				Usage Information for Meter Number AT1682577			
				Jun 07, 2017 KWH Reading (Actual)		52,421	
				May 06, 2017 KWH Reading (Actual)		52,421	
				Multiplier		80	
				KWH used		80	
				Charges From The Illuminating Company			
				Customer Number: 0801054962 1940001186			
				Rate: General Service Secondary CE-GSD			
				Customer Charge		7.00	
				Distribution Related Component		38.48	
				Cost Recovery Charges		17.44	
				Current Consumption Bill Charges		60.92	
				Account Balances by Company			
				Previous Balance	Payments/Adjustments	Current Charges	Amount Due
				The Illuminating Company	-1,881.04	0.00	60.92
				American Power & Gas of Ohio, LLC	0.00	0.00	0.00
				Total	-1,881.04	0.00	60.92
							-1,820.12

Additional messages, if any, can be found on back.

Usage History			
Jun 16	72,720	Dec 16	78,240
Jul 16	73,760	Jan 17	11,520
Aug 16	85,440	Feb 17	0
Sep 16	76,400	Mar 17	0
Oct 16	75,360	Apr 17	0
Nov 16	68,480	May 17	0
		Jun 17	0



Comparisons	Last Year	This Year
Average Daily Use (KWH)	2508	0
Average Daily Temperature	63	63
Days in Billing Period	29	33
Last 12 Months Use (KWH)		469,200
Average Monthly Use (KWH)		39,100

Return this part with a check or money order payable to The Illuminating Company



76 South Main Street
Akron, OH 44308-1890

FOREST HLS SPR MKRT INC
13598 EUCLID AVE
EAST CLEVELAND OH 44112

Account Number: 110 023 165 209

Amount Paid	
Amount Due	\$0.00

THE ILLUMINATING COMPANY
PO BOX 3687
AKRON OH 44309-3687

041100231652090000000000000000000000000000060920000000002

Messages (Continued)

Explanation of Terms

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Billing Period: Feb 07 to Mar 06, 2017 for 28 days
Bill For: FOREST HLS SPR MKRT INC
 13598 EUCLID AVE
 EAST CLEVELAND OH 44112

March 10, 2017
Account Number: 110 023 165 209

Amount Due: \$49.64

Due Date: March 31, 2017

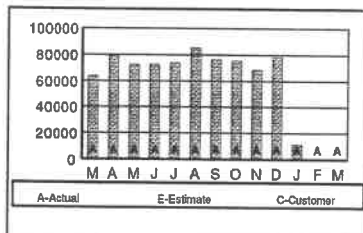
To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-589-3101. For Payment Options, call 1-800-686-9901. Pay your bill online at www.firstenergycorp.com

Bill issued by: The Illuminating Company, PO Box 3687, Akron OH 44309-3687

Messages				Account Summary			
To avoid a 1.60% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.				Previous Balance			
				Payments/Adjustments			
				Balance at Billing on Mar 10, 2017			
Energy Efficiency	1 KWH	x 0.000000	\$0.00	The Illuminating Company		41.81	41.81
Peak Demand Reduction	1 KWH	x 0.000000	\$0.00	The Illuminating Company - Misc. Charges		-41.81	-41.81
Renewable Energy	1 KWH	x 0.000000	\$0.00	Total Current Charges		49.64	49.64
Your next meter reading is scheduled to occur on or about Apr 05, 2017.				Amount Due by Mar 31, 2017			
				Usage Information for Meter Number 834742546			
				Mar 06, 2017 KWH Reading (Actual)		37,185	37,185
				Feb 07, 2017 KWH Reading (Actual)		37,185	37,185
				Multiplier		80	80
				KWH used		0	0
				Billod Load in KWH/KVA		5.0	5.0
				Usage Information for Meter Number A11692577			
				Mar 06, 2017 KWH Reading (Actual)		52,421	52,421
				Feb 07, 2017 KWH Reading (Actual)		52,421	52,421
				Multiplier		80	80
				KWH used		0	0
				Charges From The Illuminating Company			
				Customer Number:	0601054962 1946001186		
				Rate:	General Service Secondary CE-GSD		
				Customer Charge		7.00	7.00
				Distribution Related Component		34.06	34.06
				Cost Recovery Charges		17.54	17.54
				Current Consumption Bill Charges		59.30	59.30
				Security Deposit Interest		-3.66	-3.66
				Total Charges		49.64	49.64
				Detail Payment and Adjustment Information			
				03/02/17 Payment		-41.81	-41.81
				Account Balance by Company			
				Previous Balance	Payments/Adjustments	Current Charges	Amount Due
				The Illuminating Company	41.81	-41.81	49.64
				American Power & Gas of Ohio, LLC	0.00	0.00	0.00
				Total	41.81	-41.81	49.64

Additional messages, if any, can be found on back.

Mar 16	63,680	Sep 16	76,400
Apr 16	78,960	Oct 16	75,860
May 16	72,400	Nov 16	68,480
Jun 16	72,720	Dec 16	78,240
Jul 16	73,760	Jan 17	11,520
Aug 16	85,440	Feb 17	0
		Mar 17	0



Comparisons	Last Year	This Year
Average Daily Use (KWH)	2196	0
Average Daily Temperature	32	43
Days in Billing Period	29	28
Last 12 Months Use (KWH)		693,280
Average Monthly Use (KWH)		57,773

Return this part with a check or money order payable to The Illuminating Company



76 South Main Street
Akron, OH 44308-1890

FOREST HLS SPR MKRT INC
13598 EUCLID AVE
EAST CLEVELAND OH 44112-4205

Account Number: 110 023 165 209

Amount Paid	
Amount Due	\$49.64
Due Date	Mar 31, 2017

THE ILLUMINATING COMPANY
PO BOX 3687
AKRON OH 44308-3687

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Explanation of Terms

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Billing Period: Jun 08 to Jul 07, 2017 for 30 days
Bill For: FOREST HLS SPR MKRT INC
 13508 EUCLID AVE
 EAST CLEVELAND OH 44112

July 12, 2017
Account Number: 110 023 165 209
Amount Due: \$0.00

30-19651

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-589-3101. For Payment Options, call 1-800-686-9901. Pay your bill online at www.firstenergycorp.com
 Bill issued by: The Illuminating Company, PO Box 3687, Akron OH 44308-3687

BNI issued by: The Illuminating Company, PO Box 3687, Akron OH 44308-3687

Messages		Account Summary		Amount Due
To avoid a 1.60% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.		Previous Balance		-1,820.12
		Payments/Adjustments		0.00
		Balance at Billing on Jul 12, 2017		-1,820.12
Energy Efficiency	1 KWH @ 0.000000			60.90
Peak Demand Reduction	1 KWH @ 0.000000			-4.95
Renewable Energy	1 KWH @ 0.000000			55.95
		Total Current Charges		

Your next meter reading is scheduled to occur on or about
Aug 04, 2017.

In Case No. 17-0338-EL-RDR, the Public Utilities Commission of Ohio approved the Rider GEN charges effective June 1, 2017. Customers taking generation service from the company's Standard Service Offer will receive new prices for Rider GEN as of June 1, 2017.

Tree branches and shrubs - and insects that nest in vegetation - can make it difficult and, at times, unsafe for our employees to read your meter. Please be sure your meter is easily accessible by clearing the path to it and the area around it.

For a brochure describing your customer rights and obligations, please call our Customer Service phone number.

You have a credit balance of		-\$1,764.17
Usage Information for Meter Number 83472426		
Jul 07, 2017 KWH Reading (Actual)		37,185
Jun 08, 2017 KWH Reading (Actual)		37,185
Multiplier		90
KWH used		0
Billed Load in KW/KVA		6.0
Usage Information for Meter Number 93331877		
Jul 07, 2017 KWH Reading (Actual)		52,421
Jun 08, 2017 KWH Reading (Actual)		52,421
Multiplier		80
KWH used		0

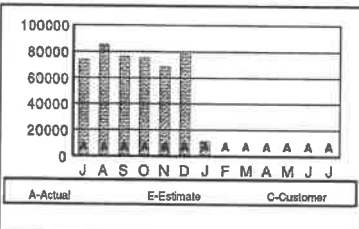
Charges From The Illuminating Company

Customer Number:	0801056962 1940001188
Rate:	General Service Secondary CE-GSD
Customer Charge	7.00
Distribution Related Component	36.46
Cost Recovery Charges	17.44
Current Consumption Bill Charges	60.90
Security Deposit Interest	-4.95
Total Charges	\$55.85

	Previous Balance	Payments/ Adjustments	Current Charges	Amount Due
The Illuminating Company	-1,820.12	0.00	55.95	-1,764.17
American Power & Gas of Ohio, LLC	0.00	0.00	0.00	0.00
Total	-1,820.12	0.00	55.95	-1,764.17

Additional messages, if any, can be found on back.

Usage History			
Jul	16	73,760	Jan 17 11,520
Aug	16	85,440	Feb 17 0
Sep	16	76,400	Mar 17 0
Oct	16	75,360	Apr 17 0
Nov	16	68,480	May 17 0
Dec	16	78,240	Jun 17 0
			Jul 17 0



Comparisons	Last Year	This Year
Average Daily Use (KWH)	2543	0
Average Daily Temperature	72	74
Days in Billing Period	29	30
Last 12 Months Use (KWH)		395,440
Average Monthly Use (KWH)		32,953

Return this part with a check or money order payable to The Illuminating Company



76 South Main Street
Akron, OH 44308-1890

FOREST HLS SPR MRKT INC
13598 EUCLID AVE
EAST CLEVELAND OH 44112

Account Number: 110 023 165 209

Amount	Paid	
Amount	Due	\$0.00

THE ILLUMINATING COMPANY
PO BOX 3687
AKRON OH 44309-3687

041100231652090000000000000000000000000000055950000000006

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This foregoing document was electronically filed with the Public Utilities

Commission of Ohio Docketing Information System on

3/15/2019 1:07:03 PM

in

Case No(s). 18-0785-EL-CSS

Summary: Notice NOTICE OF COMPLAINANT FOREST HILLS SUPERMARKET, INC., dba
KONNIS FAMILY FOODS FILING OF EXHIBIT 5 AND EXHIBIT 6 FROM THE FEBRUARY
26, 2019 HEARING

electronically filed by Ms. Pat Fauver on behalf of Wilson, Thomas M Mr.