



# Public Utilities Commission

Mike DeWine, Governor  
M. Beth Trombold, Interim Chair

## Commissioners

Thomas W. Johnson  
Lawrence K. Friedeman  
Daniel R. Conway

FILE

March 14, 2019

Richard & Anita Ondreyka  
4266 S Medina Ln Rd  
Norton OH 44203

Case No. 19-0630-TP-CSS

Dear Mrs. and Mr. Ondreyka:

This letter will confirm that the Public Utilities Commission of Ohio has received your formal complaint against Frontier Communications. Your formal complaint has been assigned the above case number. We have sent a copy of your complaint to the utility company. The utility has been given 20 days to file its answer in response to your complaint and will send a copy of that answer to you as well.

The Commission will issue an entry that explains the next step in your case. A copy of the entry will be sent to you.

Enclosed is a brochure to assist you in understanding the process associated with formal complaints filed with the Public Utilities Commission of Ohio.

Sincerely,

Tanowa Troupe, Acting Secretary  
Susan Patterson, Acting Secretary  
Beverly Hoskinson, Acting Secretary

Enclosure  
TMT/dmm

This is to certify that the images appearing are an accurate and complete reproduction of the case file document delivered to the regular course of business.

MAR 13 2019