

**THE PUBLIC UTILITIES COMMISSION OF OHIO**

**IN THE MATTER OF THE COMPLAINT OF  
SARA MILKO,**

**COMPLAINANT,**

**v.**

**CASE NO. 18-1547-GA-CSS**

**COLUMBIA GAS OF OHIO, INC.,**

**RESPONDENT.**

**ENTRY**

Entered in the Journal on February 20, 2019

**I. SUMMARY**

{¶ 1} The Commission grants the joint motion to dismiss the complaint with prejudice, as the parties indicate that all issues in the matter have been resolved.

**II. DISCUSSION**

{¶ 2} Pursuant to R.C. 4905.26, the Commission has authority to consider written complaints filed against a public utility by any person or corporation regarding any rate, service, regulation, or practice relating to any service furnished by the public utility that is in any respect unjust, unreasonable, insufficient, or unjustly discriminatory.

{¶ 3} Columbia Gas of Ohio, Inc. (Columbia) is a natural gas company as defined in R.C. 4905.03 and a public utility as defined in R.C. 4905.02, and, as such, is subject to the jurisdiction of this Commission.

{¶ 4} On October 12, 2018, Sara Milko (Complainant) filed a complaint against Columbia, alleging that NPL Construction Company (NPL), Columbia's contractor, had incorrectly installed a smart meter and the associated gas lines at her home in October 2014. Complainant asserted that the incorrect installation caused a gas leak, and also caused two dryers to stop working, necessitating the purchase of another dryer in June 2018. According

to Complainant, the gas leak was undetected for almost four years, posing a danger to Complainant and her family. Complainant requested a settlement that takes into consideration the inoperable dryers and other physical and emotional damage, as well as the danger allegedly caused by Columbia and NPL. Complainant added that NPL has already denied her claim.

{¶ 5} Columbia filed its answer on October 31, 2018, stating that it was without sufficient knowledge to admit or deny Complainant's allegations. Columbia also raised several affirmative defenses.

{¶ 6} A settlement conference was held on November 29, 2018.

{¶ 7} On December 19, 2018, the parties filed a joint motion to dismiss the complaint with prejudice. In the joint motion, the parties state that all issues raised in the complaint have been resolved, and they request that the matter be dismissed with prejudice.

{¶ 8} The Commission finds that the parties' joint motion to dismiss the complaint with prejudice is reasonable and should be granted.

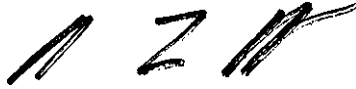
### III. ORDER

{¶ 9} It is, therefore,

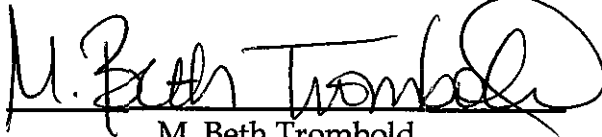
{¶ 10} ORDERED, That the parties' joint motion to dismiss the complaint with prejudice be granted. It is, further,

{¶ 11} ORDERED, That a copy of this Entry be served upon all parties of record.

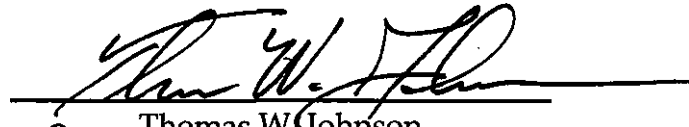
THE PUBLIC UTILITIES COMMISSION OF OHIO



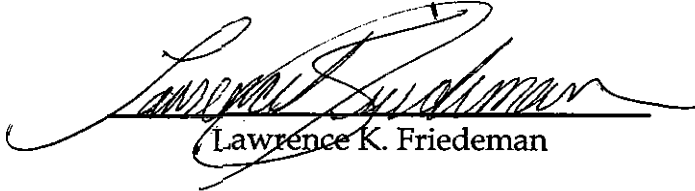
Asim Z. Haque, Chairman



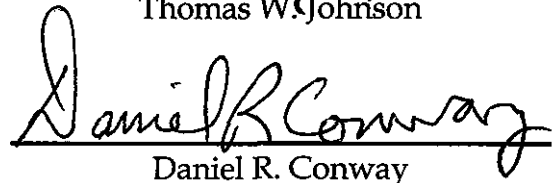
M. Beth Trombold



Thomas W. Johnson



Lawrence K. Friedeman

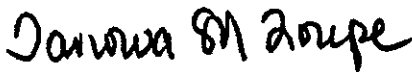


Daniel R. Conway

JML/hac

Entered in the Journal

FEB 20 2019



Tanowa M. Troupe  
Secretary