

THE PUBLIC UTILITIES COMMISSION OF OHIO

**IN THE MATTER OF THE ADOPTION OF
RULES FOR THE TELECOMMUNICATIONS
RELAY SERVICE ASSESSMENT PURSUANT
TO R.C. 4905.84.**

CASE No. 08-815-TP-ORD

ENTRY

Entered in the Journal on February 20, 2019

I. SUMMARY

{¶ 1} The Commission directs all service providers required under federal law to provide customers with access to telecommunications relay service to complete and submit through the Commission's web-based filing system known as the PUCO Community a response to the Telephone Relay Service Reporting Form by March 29, 2019.

II. DISCUSSION

{¶ 2} R.C. 4905.84 provides that the Commission shall collect from each service provider that is required under federal law to provide its customers access to telecommunications relay service (TRS) an annual assessment to pay for the costs incurred by the TRS provider for providing TRS in Ohio. Division (F) of R.C. 4905.84 provides that the Commission shall adopt rules under R.C. 111.15 to establish the assessment amounts and procedures.

{¶ 3} Ohio Adm.Code 4901:1-6-36(D) requires that the most recent Federal Communications Commission (FCC) Form 477 information be submitted by each service provider to the Staff for the purpose of determining the assessment amount owed by each provider.

{¶ 4} Accordingly, all service providers that, under federal law, are required to provide customer's access to TRS are hereby directed to complete responses to the Telephone Relay Service Reporting Form by March 29, 2019. Further, those carriers that do not file a Form 477 with the FCC shall also complete the Telephone Relay Service Reporting

Form in order to reflect the number of the provider's retail customer access lines or their equivalents. Those responses are also due by March 29, 2019.

{¶ 5} The Commission now has a streamlined web-based filing system known as the PUCO Community. Through the PUCO Community, all service providers that, under federal law, are required to provide customers access to TRS are able to file their TRS report and pay the TRS assessment securely online with no additional fees.

{¶ 6} Regulated entities certified by the Commission in calendar year 2018 are directed to register for access by contacting the Commission's Call Center at 1-800-686-PUCO (7826). The registration process requires an entity to update important contact information on file with our office, such as the president or primary official and the individual designated for filing the TRS report for TRS assessment. Service providers will need their PUCO ID and certificate number for the registration process. Once the registration is completed, each contact will then receive an email from support@salesforce.com with a link to establish a secure password for PUCO Community access. **The registration process must be completed to enable access to the PUCO Community and filing the TRS report.**

{¶ 7} For those TRS filers already registered in the PUCO Community, the TRS report can be accessed by visiting <https://community.puco.ohio.gov>. TRS filers will receive notifications from the online system when the system is available to receive filings. In addition to submitting the required number of access lines or equivalents, each reporting company is requested to verify and update the docketing contact, who will receive official legal notice or service of process on behalf of the entity, and the fiscal contact, who will receive and have authority to pay online the TRS assessment or other invoices from the Commission.

III. ORDER

{¶ 8} It is, therefore,

{¶ 9} ORDERED, That all service providers required to provide access to TRS to customers comply with Paragraph 4. It is, further,

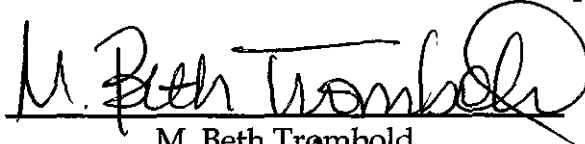
{¶ 10} ORDERED, That notice of this Entry be sent to the telephone industry service list. It is, further,

{¶ 11} ORDERED, That a copy of this Entry be served upon all telephone companies and commercial mobile radio service providers under the Commission's jurisdiction, the Ohio Telecom Association, those entities who filed the Telephone Relay Service Reporting Form under the previous remittance period, and all other interested persons of record.

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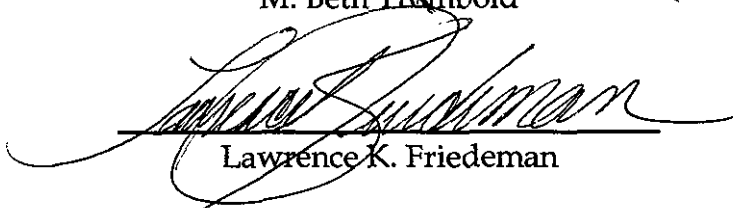
Asim Z. Haque, Chairman



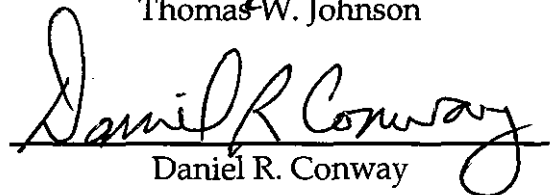
M. Beth Trombold



Thomas W. Johnson



Lawrence K. Friedeman



Daniel R. Conway

JRJ/mef

Entered in the Journal

FEB 20 2019

Tanowa M. Troupe
Secretary