

### Via E-FILE

January 31, 2019

Ms. Barcy McNeal, Docketing Division Public Utilities Commission of Ohio 180 East Broad Street, 13th Floor Columbus, OH 43215-0573

Re: CenturyTel of Ohio, Inc. d/b/a CenturyLink

Case No. 90-5010-TP-TRF and Case No. 18-1901-TP-ATA

Dear Ms. McNeal:

Enclosed is the final tariff sheet in the above referenced case numbers for CenturyTel of Ohio, Inc. d/b/a CenturyLink. The following tariff sheet is enclosed:

Section 3, Fourth Revised Sheet 6

The issue and effective dates of the final tariff sheet are February 1, 2019.

If you have any questions regarding this filing, please call me or Joshua Motzer at (614) 221-5354.

Sincerely,

/s/ Robyn Crichton

Robyn Crichton

**Enclosures** 

ec: Joshua Motzer, CenturyLink

OH 19-01 (CT - FINAL)

**ROBYN CRICHTON** 

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# P.U.C.O. NO. 12 GENERAL EXCHANGE TARIFF

Section 3 Fourth Revised Sheet 6 Cancels Third Revised Sheet 6

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## SERVICE CHARGES

### 3.6 **Restoration Charges**

When the service of a customer has been temporarily denied for non-payment in accordance with Section 1.2.9 but the contract has not been terminated or the order to remove service has not been issued and completed, such service will be restored upon payment of \$10.00. In case service has been denied for non-payment of charges due, in addition to the restoration of service charge, the customer will be required to pay all the last past due current exchange bill at the time of restoration of service.

#### 3.7 Late Payment Charge

A late payment charge of \$8.00 or 5%, whichever is greater, applies to each residence customer and \$11.00 or 5%, whichever is greater, applies to each business customer when the previous month's bill has not been paid in full, leaving an unpaid balance carried forward. The charge is applied to the total unpaid amount carried forward and is included in the total amount due on the current bill.

If payment for a current bill is received by the Company before the bill's due date, but for technical or other reasons the payment is not applied to the customer's account prior to the issuance of a subsequent bill, the customer shall not be liable for that portion of any unpaid balance attributable to a Late Payment Charge.

A customer shall not be liable for any Late Payment Charge applicable to a disputed portion of that customer's bill, so long as the customer pays the undisputed portion of the bill and enters into bona fide negotiations to resolve the dispute.

Agencies of the Federal government are exempt from the Late Payment Charge.

Issued: February 1, 2019 Effective: February 1, 2019

CenturyTel of Ohio, Inc. d/b/a CenturyLink By Bill Hanchey, Vice President Wake Forest, North Carolina

In accordance with Case Nos.: 90-5010-TP-TRF and 18-1901-TP-ATA Issued by the Public Utilities Commission of Ohio This foregoing document was electronically filed with the Public Utilities

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in

Case No(s). 90-5010-TP-TRF, 18-1901-TP-ATA

Summary: Tariff Case No. 90-5010-TP-TRF and Case No. 18-1901-TP-ATA Final Tariff Pages attached electronically filed by Mrs. Robyn Crichton on behalf of CenturyTel of Ohio, Inc. d/b/a CenturyLink and Crichton, Robyn Mrs.