

13-2385-EL-SSD
13-2386-EL-AAM

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927212 DEC 21 2018

FILE

December 19 2018

CONSTITUENT SERVICES

Ohio Attorney
General's Office

DEC 21 2018

To American Electric Power:
155 W Nationwide Blvd.
Columbus, Ohio 43215

Consumer Protection

To JULIE SLOAT

The Supreme court of Ohio has ruled in favor of the P.U.C.O. denying a rate increase several years back and it was denied. Pursuant to 9/27/18 AEP claims to refund \$3.65 a month to customers who use 1,000 kwh a month or more. I am a senior citizen and only have a social security check less than \$800.00 a month. Approximately 5 years ago i started receiving bills with this new charges as did the rest of residential AEP customers and since then my electric bills have doubled and increased. There is a delivery charge to me on my bill as follows: transmission charge next is distribution charge and if I am obligated to pay your costs making me then the owner of my electric before it gets to my meter this is then charging me the customer twice for the same electricity. There are 7 people who Pay for electricity on my road in Vinton County. There are 7 KVA transformers on Riddle Rd reducing the power supplied to the residences. On the face of the bill it says supplier charge and delivery charge which are your cost. I strongly feel my cost is only what goes through my meter, my kwh usage. I am a master journeyman electrician for 8 years in the military and i fully understand how electricity is distributed and that like oxygen it is abstract and when not used it just is gone or dissipates. Since it is your cost it is your tax deduction not mine, therefore i say this billing is incorrect or prejudicial to all AEP customers. Your 0.47 cents you claim i am to receive is a joke, since your monthly charges are far greater than this and your monthly charges continue, against the ruling of the supreme court of Ohio. So at my age i will never see the loss of money back to me. For October, AEP added their cost onto the customer, myself and all the rest. The Supreme Court has ruled these charges are not permitted on customer billing, so AEP makes a deal to pay back the charges if the customer uses a 1000 kwh a month at 3.65 a month but whats to happen for those of us who dont use a 1000 kwh a month? To force a payment or disconnect is extortion I have decided to pay what goes through my meter! Now AEP just keeps tacking their charges om my bill and because with those extra charges my bill has doubled beyond my social security check, So im forced to move out of my home. Could you pay 1 bill for \$864.38 ??? for one senior citizen and his little dog? I think not! People are fighting this and it keeps going to the court but so far AEP has found a way to stick it to the customer. Signed a very unhappy customer!

Veronica H. Hightower

CC: Sherrod Brown
CC: Govenor Mike Dewine
CC: WSYX ABC 6
CC: Facebook

CC:

Honorable Mike De Wine Governor
Public Utilities Comission

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PUCO

Vernon Jenkins
4078 Powell Ave
Columbus, OH 43213



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Attny General
Mike Dewine
30 E. Broad St. 14th floor
Columbus, Ohio 43215

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