

**BEFORE  
THE PUBLIC UTILITIES COMMISSION OF OHIO**

In the Matter of the Application of Vectren )	
Energy Delivery of Ohio, Inc. for Approval of )	Case No. 18-1873-GA-UNC
Revised Bill Format. )	

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**APPLICATION**

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In accordance with Ohio Adm. Code 4901:1-13-11(D), Vectren Energy Delivery of Ohio, Inc. (VEDO or the Company) requests approval of the revised bill format described below. In support of this Application, VEDO states as follows:

1. VEDO is an Ohio corporation engaged in the business of transporting and distributing natural gas to approximately 318,000 customers in Dayton and west central Ohio. VEDO is a “public utility” and “natural gas company” as defined in R.C. 4905.02(A) and 4905.03(E) and is subject to the Commission’s jurisdiction in accordance with R.C. 4905.04 4905.05, and 4905.06.
2. VEDO’s publicly held parent company, Vectren Corporation is currently engaged in an ongoing merger and integration process with CenterPoint Energy.<sup>1</sup> At this time, the merger is expected to close in the first quarter of 2019.
3. Although no formal name change is expected following the closing of the merger, VEDO expects that minor branding changes will be adopted as appropriate to incorporate the phrase “a CenterPoint Energy Company.” These branding changes will not involve any change in VEDO’s legal name, nor result in any change in the Company’s rates, services, rules, or regulations. Among other things, VEDO intends to modify its bills to include the phrase “a CenterPoint Energy Company” below the existing VEDO logo. All other billing information will

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<sup>1</sup> See *In re Vectren Energy Delivery of Ohio, Inc. Notice of Parent Company Merger*, Case No. 18-1027-GA-UNC.

continue to be provided as before. A current version of VEDO's bill is attached as Exhibit A to this Application, and images reflecting how the logo will appear on VEDO's bill after the branding change are attached as Exhibit B.

4. VEDO's customers will not be responsible for any costs associated with the branding change.

5. To ensure the timely adoption of this branding change, VEDO requests approval of this Application and revised bill format in accordance with the following timeframes, whichever is earliest: (a) in accordance with the 45-day timeframe provided for in Ohio Adm. Code 4901:1-13-11(D); or (b) the date, if any, on which the Commission issues an entry or order or takes other formal action resolving Case No. 18-1027-GA-UNC.

6. VEDO requests that the approval of these changes be conditioned on the successful completion of the merger. In the event the merger does not close, VEDO will not implement the changes described in this Application.

7. Approval of this Application will neither result in an increase in any current rate or charge nor adversely affect customers. Accordingly, this Application may be approved without a hearing or the publication of legal notice.

WHEREFORE, VEDO respectfully requests that the Commission grant the relief requested in VEDO's Application and all other necessary and proper relief.

Dated: December 21, 2018

Respectfully submitted,

/s/ Andrew J. Campbell

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ATTORNEYS FOR VECTREN ENERGY  
DELIVERY OF OHIO, INC.



Vectren: 1-800-227-1376 | Ohio Relay Service 711 | Call Before You Dig 811 or 1-800-362-2764

Visit [www.vectren.com](http://www.vectren.com) for questions, energy tips, account information and more.**Your Account Information**

<b>Account Number</b> XX-XXXXXXXX-XXXXXX X	Previous Bill Amount	\$XX.XX
	Payment(s) Received	\$XX.XX
	Balance Carried Forward	\$X.XX
<b>Service Address:</b> John Q. Customer Jane C. Customer 123 Vectren St. Brookville, OH 45309	Vectren Delivery and Supply Charges	\$XX.XX
	Charges This Period	\$XX.XX
	<b>Total Amount Due</b>	<b>\$XX.XX</b>

**Detailed Account Activity****Natural Gas Service**

Meter Number	Service Period From To	Number of Days	Meter Readings Beginning Ending	CCF Used	Multiplier	Gas Rate
D036XXXX	05/22/14 06/24/14	33	6015A 6027A	12	1.000000	RES 315

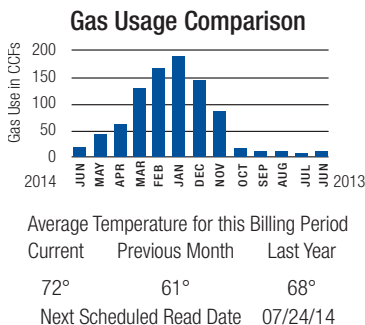
**Energy Delivery Detail**

Distribution & Service Charges	\$XX.XX	<b>Total Vectren Energy Delivery Charges</b>	<b>\$XX.XX</b>
(includes a Monthly Charge of \$XX.XX)			

**Gas Supplier Detail**

Account Number	XXXXXXXX	Sales Tax	\$X.XX
Standard Choice Offer -		<b>Total Gas Supplier Charges</b>	<b>\$XX.XX</b>
GAS SUPPLIER NAME			
(XXX) XXX-XXXX		<b>Total Current Energy Delivery and Gas</b>	
0.XXXXX per CCF	\$XX.XX	<b>Supplier Charges</b>	<b>\$XX.XX</b>

Month/Yr	CCF's	Month/Yr	CCF's	Month/Yr	CCF's	Month/Yr	CCF's
JUN 14	12.000	MAR 14	132.000	DEC 13	147.000	SEP 13	7.000
MAY 14	42.000	FEB 14	168.000	NOV 13	85.000	AUG 13	8.000
APR 14	67.000	JAN 14	184.000	OCT 13	17.000	JUL 13	4.000
Total CCF: 873				Monthly Avg: 72.75			



Please return this portion with your payment made payable to Vectren.



Account Number: XX-XXXXXXXX-XXXXXX X

# 000001803

I=0000

John Q. Customer  
123 Vectren St.  
Brookville, OH 45309

Date Due:	Jul 9, 2014
Amount Due:	\$XX.XX
Amount Enclosed:	\$ _____
Amount Due after Jul 9, 2014	\$XX.XX
Allow 5 business days for mailing	

Write account number on check and mail to:  
Vectren Energy Delivery  
P.O. Box 6262  
Indianapolis, IN 46206-6262

XXXXXXXXXXXXXXXXXXXX070914000000358500000035339



Vectren.com website

The image shows the login page of the Vectren website. At the top left is the Vectren logo and tagline. At the top right is a link "Explore Vectren" with a dropdown arrow. The main heading is "Welcome". Below it are two input fields: "Email" and "Password". A blue "Sign in" button is below the password field. Below the button are three lines of text: "Need help signing in?", "Not enrolled? Sign up now.", and "Registration is easy and free." On the right side of the page, there is a large background image of a hand holding a smartphone, with the text "Managing has never b" and "In a few steps, pay you service" overlaid.

Vectren customer bill

The image shows a sample Vectren customer bill. At the top left is the Vectren logo and tagline. To the right of the logo is the text "Vectren: 1-800-227-1376 | Ohio Relay Service: 711" and "Visit www.vectren.com for questions, energy tips, and more." Below the logo is a blue box with white text containing billing information: "Billing Date: Mar 29, 2018", "Date Due: Apr 15, 2018", "Amount Due: \$XXX.XX", and "Amount Due After Apr 15, 2018 \$XXX.XX". Below this box is a paragraph of text: "It's time to test your smoke alarms and carbon monoxide detectors as you set your clocks ahead! A good time to remember to test your smoke alarms and carbon monoxide detectors is when you change your clocks twice a year as daylight savings time begins and ends." Below the paragraph is a bar chart titled "Gas Usage Comparison" showing usage over time. To the right of the blue box is a section titled "Your Account Information" with the following details: "Account Number: XX-XXXXXXXX-XXXXXXX X", "Service Address: JANE CUSTOMER, 123 VECTREN ST, CITY, OH XXXXX". Below this is a section titled "Detailed Account Activity" with a table for "Natural Gas Service".

Meter Number	Service Period From	To	Days	Meter Beginning
XXXXXXX	02/23/18	03/26/18	31	1234567A

**This foregoing document was electronically filed with the Public Utilities**

**Commission of Ohio Docketing Information System on**

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**Case No(s). 18-1873-GA-UNC**

Summary: Text In the Matter of the Application for Approval of Revised Bill Format electronically filed by Ms. Rebekah J. Glover on behalf of Vectren Energy Delivery of Ohio, Inc.