

Tel: 614.659.5065  
Mobile: 614.284.5310  
Fax: 614.659.5070  
E-mail: [mnugent@igsenergy.com](mailto:mnugent@igsenergy.com)

December 21, 2018

Ms. Barcy McNeal, Secretary  
Public Utilities Commission of Ohio  
180 East Broad Street  
Columbus, Ohio 43215

Re: *In the Matter of the Complaint of Interstate Gas Supply, Inc. d/b/a IGS Energy v. Titan Gas LLC d/b/a Titan Gas & Power / Case No. 17-2452-GE-CSS*

Dear Ms. McNeal:

Please be advised that Interstate Gas Supply, Inc. ("IGS" or "IGS Energy") and Titan Gas LLC ("Titan") have reached an agreement to resolve the complaint filed in the above-captioned matter. Accordingly, IGS and Titan jointly move for entry of an order dismissing this matter with prejudice.

Please contact me if you have any questions.

Very truly yours,



Michael Nugent  
Regulatory Counsel  
Interstate Gas Supply, Inc.  
6100 Emerald Parkway  
Dublin, Ohio 43016

**BEFORE  
THE PUBLIC UTILITIES COMMISSION OF OHIO**

In the Matter of the Complaint of Interstate	)	
Gas Supply, Inc. d/b/a IGS Energy	)	
	)	
Complainant,	)	
v.	)	Case No. 17-2452-GE-CSS
	)	
Titan Gas LLC d/b/a Titan Gas & Power	)	
	)	
Respondent.	)	

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**JOINT MOTION TO DISMISS**

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Now comes Complainant, jointly with Respondent, and respectfully moves the Public Utilities Commission of Ohio (“Commission”) to dismiss the above-captioned matter, with prejudice, for the reasons stated below.

Complainant and Respondent have reached an agreement to resolve a complaint filed with the Public Utilities Commission of Ohio concerning alleging misconduct by door-to-door sales agents used by third party vendors to solicit sales on Respondent’s behalf.

Prior to the complaint’s filing, Respondent had voluntarily terminated its third party sales vendors and suspended third party sales channels in Ohio for violating its Code of Conduct. As a part of the settlement agreement, Respondent will:

- Continue its voluntary suspension of residential sales channels in Ohio for a total period of twenty-four (24) months and not recommence residential sales until the Commission Staff has reviewed Respondent’s compliance and quality assurance procedures;
- Compensate Complainant for any customers that may have been enrolled with Respondent by the sales agents responsible for violating Respondent’s Code of Conduct; and
- Waive termination fees for customers that may have been enrolled with Respondent by sales agents responsible for violating its Code of Conduct.

Complainant and Respondent have reached a total settlement of the matters raised in the Complaint, and as a result, there is no further controversy pending in this matter. Accordingly the parties move the Commission to dismiss this matter with prejudice.

Respectfully submitted,

INTERSTATE GAS SUPPLY, INC.  
D/B/A IGS ENERGY

/s/ Michael Nugent  
Michael Nugent (0090408)  
Email: [mnugent@igsenergy.com](mailto:mnugent@igsenergy.com)  
Joseph Olikier (0086088)  
Email: [joliker@igsenergy.com](mailto:joliker@igsenergy.com)  
Interstate Gas Supply, Inc.  
6100 Emerald Parkway  
Dublin, Ohio 43016  
Telephone: (614) 659-5065  
Facsimile: (614) 659-5073  
*Attorneys for Complainant*

TITAN GAS LLC  
D/B/A TITAN GAS & POWER

/s/ Dylan F. Borchers  
Dylan F. Borchers  
Dane Stinson  
BRICKER & ECKLER LLP  
100 South Third Street  
Columbus, OH 43215-4291  
Telephone: 614-227-2300  
Facsimile: 614-227-2390  
E-mail: [dborchers@bricker.com](mailto:dborchers@bricker.com)  
[dstinson@bricker.com](mailto:dstinson@bricker.com)  
*Attorneys for Respondent*

**CERTIFICATE OF SERVICE**

I hereby certify that a copy of the foregoing *Joint Motion to Dismiss* was served upon the following parties of record this 21st day of December 2018, via electronic transmission, hand-delivery or first-class U.S. mail, postage prepaid.

/s/ Michael Nugent

**Michael Nugent**

[dstinson@bricker.com](mailto:dstinson@bricker.com)

[dborchers@bricker.com](mailto:dborchers@bricker.com)

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**Case No(s). 17-2452-GE-CSS**

Summary: Motion Joint Motion to Dismiss Complaint of Interstate Gas Supply, Inc.  
electronically filed by Mr. Michael A Nugent on behalf of Interstate Gas Supply, Inc.