CASE ID: 00238360 COMPANY: CUSTOMER: Michael s Yadloski ADDRESS: , , SERVICE ADDRESS: 10198 Simms Station Rd 5, Dayton, OH 45458 AIQ: Vectren Energy Delivery of Ohio Inc NIQ: (937) 886-9357

DOCKETING CASE #:18-0049-GA-ALT

SUBJECT: Vectren Energy Delivery of Ohio Inc - Protest Rate Case

Please docket the attached in the case number above.

I ask that you do not approve Vectrens increase for delivery rates. i reveiwed our rates for the year to date and found a low of 27.00 to 30.00. low for summer to current for Nov.

CASE ID: 00237670 COMPANY: CUSTOMER: Sandra Hiegel ADDRESS: Refused, Refused, Ohio Refused SERVICE ADDRESS: Refused, Refused, Ohio Refused AIQ: Vectren Energy Delivery of Ohio Inc NIQ: 9375068987

DOCKETING CASE #:18-0049-GA-ALT

SUBJECT: Vectren Energy Delivery of Ohio Inc - Protest Rate Case

Please docket the attached in the case number above.

totally disagree with this proposed charge

CASE ID: 00237650 COMPANY: CUSTOMER: Jennifer Bumgarner ADDRESS: 431 Wilson Avenue, Sidney, Ohio 45365 SERVICE ADDRESS: 431 Wilson Avenue, Sidney, OH 45365 AIQ: Vectren Energy Delivery of Ohio Inc NIQ: (937) 212-8902

DOCKETING CASE #: 18-0049-GA-ALT

SUBJECT: Vectren Energy Delivery of Ohio Inc - Protest Rate Case

Please docket the attached in the case number above.

I recently read where Vectren is proposing raising the rate per month to \$35 regardless of any gas used. This is absurd. There are so many people who live paycheck to paycheck and cannot afford more each month. As it is now, we pay almost \$30 a month during the summer and don't have any gas used during those months as we just use gas for heat. I hope you consider all of the people who will be negatively impacted by this possible change.

CASE ID: 00237633 COMPANY: CUSTOMER: Laura Davis ADDRESS: , , SERVICE ADDRESS: Refused, Refused, Ohio Refused AIQ: Vectren Energy Delivery of Ohio Inc NIQ: 9377571614

DOCKETING CASE #:18-0049-GA-ALT

SUBJECT: Vectren Energy Delivery of Ohio Inc - Protest Rate Case

Please docket the attached in the case number above.

Having read through the testimony associated with this case, and as a Vectren customer that has multiple gas appliances, the more costs recouped through the customer charge vs the usage charge would seem to benefit me. However, I believe that folks should pay for what they consume so do NOT support Vectren increasing the customer charge for costs that are not truly shared equally by every Vectren customer. When it comes to utilities, usage based charges are even more important as they encourage folks to be more efficient with their usage. If I'm going to pay a fixed cost of \$35 per month regardless of usage, I'm less inclined to work toward efficiency because I can't do anything to lessen that cost. This is worse if the fixed cost becomes higher than the usage based cost on my bill. Where's my incentive?

As a tax payer, I'm paying Vectren to promote energy efficiency programs. That would seem a waste if folks aren't incentivized on a monthly basis to be more energy efficient.

The reasons for Vectren requesting an increase, whether fixed or usage based, are vague to me. They should be able to state specifically what these dollars will be going to fund, what the cost of each is and what the purpose or expected result is. In my personal budget or when requesting add'l dollars for the upcoming year from the finance dept at the company I work for, I need to answer these questions BEFORE the dollars are approved. Seems reasonable to expect that from Vectren.

I also read Vectren is looking to get out of the gas supply game and no longer negotiate an SCO rate. Having the SCO rate in place is the EASIEST way for folks to get a decent gas supply rate. If you want to do better, you have to compare and switch suppliers somewhat regularly (every few months to a year). If you get an intro rate and don't switch when the intro is up, you usually get put in to a rate that negates the intro savings within a month or so. I love the Energy Choice Ohio program. It's saved me a decent amount of money over the years. But I have to put effort in to it. Not everyone is going to be up for doing that, or able to do that, but they shouldn't be

penalized as heavily as they would be by getting in to a crazy high, post-intro rate. And it's ironic that Vectren is saying, on one hand, they need more money to administer the natural gas distribution in this area, and on the other hand saying they want to drop a valuable service (i.e. negotiating a default gas supplier rate). In all the promoting I've seen for the Energy Choice Ohio program, never do I recall seeing the potential savings front and center. If you want to get folks attention and change behaviors, show them how much money could be kept in their wallets.

If it's true that the costs that Vectren incurs when wearing its "supplier" hat are included in its "delivery" charge, that needs to be changed. The supplier costs should be in the SCO rate since that's the supplier side of Vectren. No increase in rates should be approved until this is sorted.

Additionally, any service or access Vectren makes available to one supplier should be extended to all suppliers unless there is a security or hardship issue with doing so. The supplier should be notified of why they were denied and given an opportunity to fix things up and apply again. It's in Vectren's customers' best interest.

Thank you for considering my comments on this matter.

CASE ID: 00237553 COMPANY: CUSTOMER: Chelsey Kakos ADDRESS: Refused, Refused, Ohio Refused SERVICE ADDRESS: Refused, Refused, Refused AIQ: Vectren Energy Delivery of Ohio Inc NIQ: n/a

DOCKETING CASE #:18-0049-GA-ALT

SUBJECT: Vectren Energy Delivery of Ohio Inc - Protest Rate Case

Please docket the attached in the case number above.

Vectrens proposed rate increase to \$35 regardless of usage is absolutely ridiculas. I haven't had a pay raise in 3 years but yet all the bills keep getting inflated. I'm getting tired of all these monopolies playing money games. I cancelled DirecTV because of it. I would cancel Vectren if I had the choice. I hope this proposal gets denied. Maybe the Vectren CEO who makes 4.5+ million a year should take a pay cut. Greedy. They aren't hurting for money. This foregoing document was electronically filed with the Public Utilities

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Case No(s). 18-0049-GA-ALT

Summary: Public Comment electronically filed by Docketing Staff on behalf of Docketing.