

BEFORE THE PUBLIC UTILITIES COMMISSION OF OHIO

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In the Matter of the	:	
Complaint of	:	
Kenneth B. Logan,	:	
	:	
Complainant,	:	
	:	Case No. 17-1943-EL-CSS
v.	:	
	:	
Ohio Power Company,	:	
	:	
Respondent.	:	

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PROCEEDINGS

before Mr. L. Douglas Jennings, Attorney Examiner, at the Public Utilities Commission of Ohio, 180 East Broad Street, Room 11-C, Columbus, Ohio, called at 10:06 a.m. on Wednesday, September 26, 2018.

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ARMSTRONG & OKEY, INC.
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Columbus, Ohio 43215-5201
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1 APPEARANCES:

2 American Electric Power Service Corporation
3 By Christen M. Blend, Esq.
4 and Julie E. Sanders, Esq.
5 1 Riverside Plaza, 29th Floor
6 Columbus, Ohio 43215-2373

7 On behalf of Ohio Power Company.

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Wednesday Morning Session,
September 26, 2018.

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EXAMINER JENNINGS: The Public Utilities
Commission of Ohio has scheduled, for this time and
place, a hearing In the Matter of the Complaint of
Kenneth B. Logan versus Ohio Power Company, Case No.
17-1943-EL-CSS.

My name is Doug Jennings, I'm an Attorney
Examiner, and I have been assigned to preside over
this morning's hearing.

At this point, I would request the
parties enter an appearance on the record. I will,
however, note for the record that the Complainant is
not in attendance; therefore, I will ask for an
appearance on behalf of Ohio Power Company.

MS. BLEND: Thank you, Your Honor. On
behalf of Ohio Power Company, Christen M. Blend and
Julie E. Sanders, American Electric Power Service
Corporation, 1 Riverside Plaza, 29th floor, Columbus,
Ohio 43215.

EXAMINER JENNINGS: Thank you.

Ohio Power Company may proceed with the
marking of exhibits.

MS. BLEND: Thank you, Your Honor.

The Company has three exhibits to mark this morning. AEP Ohio Exhibit No. 1 is the Direct Testimony of Dwight C. Snowden on Behalf of Ohio Power Company; AEP Ohio Exhibit No. 2 is the Supplemental Testimony of Dwight C. Snowden on Behalf of Ohio Power Company; and AEP Ohio Exhibit No. 3 is the Direct Testimony of Paula S. Igo on Behalf of Ohio Power Company.

EXAMINER JENNINGS: Thank you. The exhibits will be marked accordingly.

(EXHIBITS MARKED FOR IDENTIFICATION.)

MS. BLEND: Thank you.

EXAMINER JENNINGS: And you may call your first witness.

MS. BLEND: Thank you, Your Honor.

EXAMINER JENNINGS: That would be Mr. Snowden?

MS. BLEND: Yes. Ohio Power Company calls Dwight C. Snowden.

EXAMINER JENNINGS: Raise your right hand, please.

(Witness sworn.)

EXAMINER JENNINGS: Thank you.

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DWIGHT C. SNOWDEN

being first duly sworn, as prescribed by law, was
examined and testified as follows:

DIRECT EXAMINATION

By Ms. Blend:

Q. Good morning, Mr. Snowden.

A. Good morning.

Q. Mr. Snowden, do you have before you
what's been marked AEP Ohio Exhibits 1 and 2?

A. Yes.

Q. Can you please identify AEP Ohio Exhibit
No. 1?

A. It's my direct testimony.

Q. And was this testimony prepared by you or
under your direction?

A. Under my direction.

Q. Do you have any changes or corrections to
your testimony at this time?

A. No.

Q. If I asked you the questions that are in
AEP Ohio Exhibit No. 1, live today, would your
answers be the same?

A. Yes, they would.

Q. Thank you.

Now turning to AEP Ohio Exhibit No. 2.

1 Can you please identify that document?

2 A. It's my supplemental testimony.

3 Q. Was this testimony also prepared by you
4 or under your direction?

5 A. Under my direction.

6 Q. If I asked you the questions contained in
7 AEP Ohio Exhibit No. 2, live today, would your
8 answers be the same?

9 A. Yes.

10 Q. Do you have any changes or corrections to
11 that testimony?

12 A. No.

13 MS. BLEND: Thank you. I have no further
14 questions for this witness, Your Honor.

15 EXAMINER JENNINGS: Mr. Snowden, would
16 you please turn to your supplemental testimony,
17 Exhibit DCS-S1, page 1 of 4. This is the Account
18 Billing and Payment History for the Complainant.
19 There are several occurrences where there appears to
20 be a charge and a reduction of that charge of the
21 same amount. I'm looking specifically at March 8th,
22 2016, and March 14th, 2016. A similar event occurs
23 on April 7th and April 14th, and a couple other
24 instances throughout the billing history. Could you
25 explain those reversals?

1 THE WITNESS: Yeah. In February, the
2 meter reading was estimated and it probably was
3 estimated on the low side, and then when we actually
4 got an actual reading the next month, then we rebill
5 and bill it accordingly based on a per-day use.

6 EXAMINER JENNINGS: Okay. So, for
7 example, the March 8th, 2016 amount of \$180.51
8 appears to be reversed --

9 THE WITNESS: Correct.

10 EXAMINER JENNINGS: -- six days later.

11 THE WITNESS: Correct. Then we rebilled
12 it at the \$62.55 for that particular period -- time
13 period.

14 EXAMINER JENNINGS: Okay. So there was
15 an estimate of \$180.51.

16 THE WITNESS: Correct.

17 EXAMINER JENNINGS: Based on the actual
18 amount, that amount was eliminated, and the actual
19 charge of \$62.55 was put in.

20 THE WITNESS: Correct.

21 EXAMINER JENNINGS: Okay. And a similar
22 explanation would be given for the April 7th amount
23 of \$202.89?

24 THE WITNESS: Correct.

25 EXAMINER JENNINGS: And the actual charge

1 for that time period would be the \$168.47?

2 THE WITNESS: That is correct.

3 EXAMINER JENNINGS: Okay. That's the
4 only question I have for you. Thank you.

5 MS. BLEND: Thank you, Your Honor. I
6 have no further questions.

7 EXAMINER JENNINGS: Would you care to
8 call your last witness just to sponsor the testimony?

9 MS. BLEND: Yes, Your Honor. Ohio Power
10 Company calls Paula S. Igo.

11 EXAMINER JENNINGS: Raise your right
12 hand, please.

13 (Witness sworn.)

14 EXAMINER JENNINGS: Thank you.

15 - - -

16 PAULA S. IGO

17 being first duly sworn, as prescribed by law, was
18 examined and testified as follows:

19 DIRECT EXAMINATION

20 By Ms. Blend:

21 Q. Good morning, Ms. Igo.

22 A. Good morning.

23 Q. Do you have before you what's been marked
24 as AEP Ohio Exhibit No. 3?

25 A. Yes.

1 Q. And can you please identify this
2 document?

3 A. Yes. This is my prefiled testimony.

4 Q. Was this direct testimony prepared by you
5 or under your direction?

6 A. Yes.

7 Q. Do you have any changes or corrections to
8 your testimony at this time?

9 A. No, I do not.

10 Q. If I asked you the questions contained in
11 your direct testimony today, would your answers be
12 the same?

13 A. Yes.

14 MS. BLEND: Thank you. I have no further
15 questions, Your Honor.

16 EXAMINER JENNINGS: I believe I do have
17 one question.

18 THE WITNESS: Okay.

19 EXAMINER JENNINGS: Ms. Igo, on page 3 of
20 your testimony.

21 THE WITNESS: Yes, sir.

22 EXAMINER JENNINGS: On lines 12 and 13,
23 you indicate "the AMI network has not yet been
24 deployed in the customer's area," but on line 15 you
25 indicate that the Complainant's residence is within

1 the AMI deployment territory.

2 THE WITNESS: That's correct. At the
3 time -- as part of the Phase 2 rollout there have
4 been several areas in Ohio that have been scheduled
5 for deployment, but until an area has the network
6 piece, the RF mesh network that communicates back,
7 then it wouldn't be able to be deployed at that time.

8 EXAMINER JENNINGS: Okay.

9 THE WITNESS: But after the network is
10 up, then they are able to be deployed.

11 EXAMINER JENNINGS: Are meters installed
12 during that period?

13 THE WITNESS: Typically the meters are
14 installed trailing the installation of the network.

15 EXAMINER JENNINGS: Okay. So once an
16 area is designated for AMI deployment, that changes
17 the customer's options?

18 THE WITNESS: Yes, it does, sir.

19 EXAMINER JENNINGS: Thank you. I have no
20 further questions.

21 MS. BLEND: I have no further questions.

22 Your Honor, at this time, AEP Ohio moves
23 for the admission of AEP Ohio Exhibit Nos. 1, 2, and
24 3.

25 EXAMINER JENNINGS: AEP Exhibits 1, 2,

1 and 3 will be admitted into the record.

2 (EXHIBITS ADMITTED INTO EVIDENCE.)

3 MS. BLEND: Thank you.

4 EXAMINER JENNINGS: Is there anything
5 further? If not, I'll give you an opportunity for
6 closing argument.

7 MS. BLEND: Yes, Your Honor.

8 At this time, the Company also wishes to
9 move to dismiss this Complaint for the Complainant's
10 failure to prosecute. The record reflects this case
11 was initially scheduled for hearing on June 28th,
12 2018, at which time the Complainant retained counsel
13 who filed a motion for continuance of the hearing on
14 that date. It was subsequently rescheduled for
15 today, and the Complainant has failed to appear for
16 the rescheduled hearing.

17 I believe based on Commission precedent
18 including, among others, the Malholtz v. East Ohio
19 Gas Company case, which is 10-1411-GA-CSS, the
20 Commission's May 19th, 2011 Entry there, a Dismissal
21 for Failure to Prosecute would be appropriate under
22 these circumstances.

23 EXAMINER JENNINGS: Okay. Thank you.

24 MS. BLEND: Thank you.

25 EXAMINER JENNINGS: If there is nothing

further, this hearing is adjourned.

MS. BLEND: Thank you, Your Honor.

(Thereupon, the proceedings concluded at
10:17 a.m.)

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CERTIFICATE

I do hereby certify that the foregoing is a
true and correct transcript of the proceedings taken
by me in this matter on Wednesday, September 26,
2018, and carefully compared with my original
stenographic notes.

Carolyn M. Burke

Carolyn M. Burke, Registered
Professional Reporter, and
Notary Public in and for the
State of Ohio.

My commission expires July 17, 2023.

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This foregoing document was electronically filed with the Public Utilities

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10/9/2018 11:07:02 AM

in

Case No(s). 17-1943-EL-CSS

Summary: Transcript In the Matter of the Complaint of Kenneth B. Logan vs. Ohio Power Company, hearing held on September 26th, 2018. electronically filed by Mr. Ken Spencer on behalf of Armstrong & Okey, Inc. and Burke, Carolyn