

September 4, 2018

Public Utilities Commission of Ohio
Docketing Division, 180 East Broad Street,
Columbus, Ohio 43215-3793.

OAC 4901:1-24-11(A) & 4901:1-27-05(D) Marketing Systems Group, LLC ("MSG")
Material Change to Business Operations

Dear Sir or Madam:

Per OAC 4901:1-24-11 (B)(8) and 4901:1-27-05(D), Material Change to Business Operations, Marketing Systems Group, LLC d/b/a IION Power (a competitive retail electric service provider, PUCO ID: 366637 and PUCO Certificates: 14-847E and 14-384G) is providing a material change notice regarding our commission complaints and customer service contact persons. The new point of contact for commission complaints and customer service is Sara Erfani and Eric Roberts, respectively. Please find their contact information below:

PUC COMPLAINTS:	CUSTOMER SERVICE:
CONTACT: Sara Erfani TITLE: Legal/Compliance Analyst ADDRESS: 27 W Wacker Dr., Ste. 560 CITY: Chicago STATE: Illinois ZIP: 60606 MAIN PHONE: 312.216.0969 ALTERNATE PHONE: 312-216-0968 FAX: WEB: www.iionenergy.com EMAIL: complaints@iionenergy.com	CONTACT: Eric Roberts TITLE: Senior Strategy & Operations Associate ADDRESS: 27 N Wacker Dr., Ste. 560 CITY: Chicago STATE: Illinois ZIP: 60606 MAIN PHONE: 312.216.0969 ALTERNATE PHONE: 312-216-0974 FAX: N/A WEB: www.iionenergy.com EMAIL: customerservice@iionenergy.com

Marketing Systems Group, LLC has filed this material change notice under case numbers **14-1114-EL-AGG** and **14-1357-GA-AGG**.

Thank you for your time and consideration.

Very truly yours,

s/Alexander Rozenblat

Alexander Rozenblat
General Counsel & Corporate Secretary
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Chicago, IL 60606
312-600-3763
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Case No(s). 14-1114-EL-AGG, 14-1357-GA-AGG

Summary: Notice OAC 4901:1-24-11(A) & 4901:1-27-05(D) Marketing Systems Group, LLC ("MSG") Material Change to Business Operations - Contact Info Update electronically filed by Mr. Alexander Rozenblat on behalf of Marketing Systems Group