

THE PUBLIC UTILITIES COMMISSION OF OHIO

**IN THE MATTER OF THE COMPLAINT OF
HELENA EDISON,**

COMPLAINANT,

v.

CASE NO. 18-622-EL-CSS

OHIO POWER COMPANY DBA AEP OHIO,

RESPONDENT.

ENTRY

Entered in the Journal on August 22, 2018

{¶ 1} Pursuant to R.C. 4905.26, the Commission has authority to consider written complaints filed against a public utility by any person or corporation regarding any rate, service, regulation, or practice relating to any service furnished by the public utility that is in any respect unjust, unreasonable, insufficient, or unjustly discriminatory.

{¶ 2} Ohio Power Company dba AEP Ohio (AEP Ohio), is a public utility as defined in R.C. 4905.02. As such, AEP Ohio is subject to the Commission's jurisdiction.

{¶ 3} On April 11, 2018, Ms. Helena Edison (Complainant) filed this complaint against AEP Ohio. Complainant alleges that she was mistakenly billed a total of \$1,022.20 for her February 22, 2018 bill and her accurate bill amount is \$286.24.

{¶ 4} On May 2, 2018, AEP Ohio filed an answer. In the answer, AEP Ohio asserts that Complainant has failed to state reasonable grounds upon which relief may be granted pursuant to R.C. 4905.26.

{¶ 5} By Entry dated May 23, 2018, the attorney examiner scheduled a settlement conference to explore the parties' willingness to negotiate a resolution for June 25, 2018. Due to a scheduling conflict, the settlement conference was rescheduled for July 5, 2018. A settlement was tentatively reached at that time.

{¶ 6} On July 12, 2018, AEP Ohio filed a motion to dismiss with prejudice. In the motion, AEP Ohio advises the Commission that the parties have resolved all issues raised in the complaint through settlement. However, AEP Ohio did not include a statement or other document with its motion indicating that Complainant had 20 days to file a written response agreeing or disagreeing with AEP Ohio, as required by Ohio Adm.Code 4901-9-01(F).

{¶ 7} Upon review, the attorney examiner finds that Complainant should be afforded an additional 20 days to file a written response. If Complainant does not file a written response during this time, then the attorney examiner will presume that the parties have settled the matter and will recommend to the Commission that the complaint be dismissed.

{¶ 8} It is, therefore,

{¶ 9} ORDERED, That the Complainant has 20 days from the issuance of this Entry to file a written response agreeing or disagreeing with AEP Ohio's assertions. It is, further,

{¶ 10} ORDERED, That a copy of this Entry be served upon all parties of record.

THE PUBLIC UTILITIES COMMISSION OF OHIO

/s/ Anna Sanyal

By: Anna Sanyal
Attorney Examiner

JRJ/mef

This foregoing document was electronically filed with the Public Utilities

Commission of Ohio Docketing Information System on

8/22/2018 11:55:07 AM

in

Case No(s). 18-0622-EL-CSS

Summary: Attorney Examiner Entry providing a twenty-day response period for complainant to agree/disagree with settlement negotiations electronically filed by Ms. Mary E Fischer on behalf of Anna Sanyal, Attorney Examiner, Public Utilities Commission