BEFORE THE PUBLIC UTILITIES COMMISSION OF OHIO

In the Matter of the Complaint of Bizcorp, LLC,)
Complainant,)
v.)
Windstream,)
Respondent.)

Case No. 18-1123-TP-CSS

ANSWER OF RESPONDENT WINDSTREAM TO THE COMPLAINT OF **COMPLAINANT BIZCORP, LLC**

Now comes Respondent Windstream ("Windstream"), and for its Answer to the Complaint of Complainant Bizcorp, LLC, ("Bizcorp") states as follows:

First Defense

1. Windstream admits that Bizcorp was its customer and properly disconnected service effective November 20, 2016. Bizcorp has failed to pay Windstream for amounts due through the disconnection date. Windstream denies or denies for lack of knowledge all remaining allegations of the Complaint.

Second Defense

2. The Public Utilities Commission of Ohio ("Commission") lacks subject matter jurisdiction over some or all of the services in the Complaint pursuant to Ohio Revised Code § 4905.02.

Third Defense

3. Bizcorp has failed to set forth reasonable grounds for the Complaint.

Fourth Defense

4. Windstream has breached no legal duty owing to Bizcorp and its services and practices at all relevant times have been in full accordance with the applicable provisions of law and accepted standards within the telephone industry.

Fifth Defense

5. Windstream reserves the right to raise further defenses based upon the results of further investigation and discovery.

WHEREFORE, Windstream respectfully requests that the Commission dismiss the Complaint and grant all other necessary and further relief to which Windstream is entitled.

Respectfully submitted,

/s/ William A. Adams

William A. Adams, Counsel of Record BAILEY CAVALIERI LLC 10 West Broad Street, Suite 2100 Columbus, OH 43215-3422 (614) 229-3278 (telephone) (614) 221-0479 (fax) wadams@baileycav.com Attorneys for Respondent Windstream

CERTIFICATE OF SERVICE

The undersigned hereby certifies that a true copy of the foregoing *Answer of Respondent Windstream* was served this 2nd day of August, 2018, by regular U.S. Mail upon Complainant as follows:

Bizcorp, LLC c/o John Chaffin, President 1335 Dublin Road, Suite 118-A Columbus, OH 43215

> <u>/s/ William A. Adams</u> William A. Adams, Counsel of Record

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Commission of Ohio Docketing Information System on

8/2/2018 2:32:49 PM

in

Case No(s). 18-1123-TP-CSS

Summary: Answer of Respondent Windstream to the Complaint of Complainant Bizcorp, LLC electronically filed by Mr. William A. Adams on behalf of Windstream