

**THE PUBLIC UTILITIES COMMISSION OF OHIO**

**IN THE MATTER OF THE COMPLAINT OF  
BILLY P. JONES,**

**COMPLAINANT,**

**V.**

**CASE NO. 18-331-GA-CSS**

**COLUMBIA GAS OF OHIO, INC.,**

**RESPONDENT.**

**ENTRY**

Entered in the Journal on July 25, 2018

**I. SUMMARY**

{¶ 1} The Commission grants the motion to dismiss the complaint with prejudice, as the issues in the case have been resolved.

**II. DISCUSSION**

{¶ 2} Pursuant to R.C. 4905.26, the Commission has authority to consider written complaints filed against a public utility by any person or corporation regarding any rate, service, regulation, or practice relating to any service furnished by the public utility that is in any respect unjust, unreasonable, insufficient, or unjustly discriminatory.

{¶ 3} Columbia Gas of Ohio, Inc. (Columbia) is a natural gas company as defined in R.C. 4905.03 and a public utility as defined in R.C. 4905.02, and, as such, is subject to the jurisdiction of this Commission.

{¶ 4} On February 23, 2018, Billy P. Jones (Complainant) filed a complaint against Columbia, indicating numerous addresses at which he had accounts. Complainant requested his payment history and final bill for several of the accounts. Complainant

asserted that a payment had not been posted to one account and alleged that he had overpaid on another account.

{¶ 5} Columbia filed its answer on March 15, 2018. Columbia asserted that it lacked sufficient knowledge or information to form a belief as to the truth of the allegations set forth in the complaint. Columbia also contended that it had complied with all applicable Ohio statutes, Commission rules and regulations, and its tariff.

{¶ 6} On May 21, 2018, Columbia filed a motion to dismiss the complaint with prejudice. In the motion, Columbia states that the parties have resolved all issues in the complaint, and requests dismissal with prejudice.

{¶ 7} Ohio Adm.Code 4901-9-01(F) provides that, if an answer or motion is filed that asserts that a complaint has been satisfied or settled, and no response is filed within 20 days, the Commission may presume that satisfaction or settlement has occurred and dismiss the complaint.

{¶ 8} Complainant did not file a response to Columbia's assertion that the matter has been resolved. Pursuant to Ohio Adm.Code 4901-9-01(F), the Commission finds that Columbia's motion to dismiss the complaint with prejudice is reasonable and should be granted.

### III. ORDER

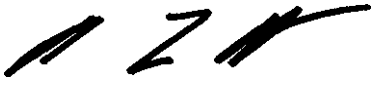
{¶ 9} It is, therefore,

{¶ 10} ORDERED, That Columbia's request to dismiss the complaint with prejudice be granted. It is, further,

{¶ 11} ORDERED, That this case be dismissed and closed of record. It is, further,

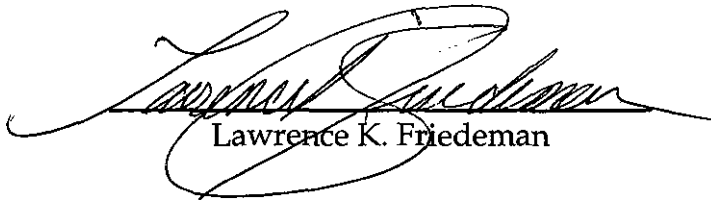
{¶ 12} ORDERED, That a copy of this Entry be served upon all parties of record.

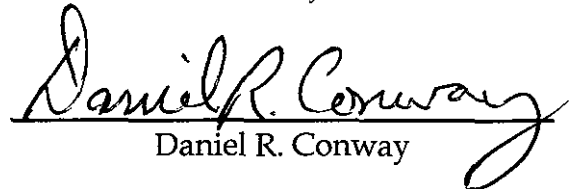
THE PUBLIC UTILITIES COMMISSION OF OHIO

  
Asim Z. Haque, Chairman

  
M. Beth Trombold

  
Thomas W. Johnson

  
Lawrence K. Friedeman

  
Daniel R. Conway

JML/sc

Entered in the Journal  
**JUL 25 2018**



Barcy F. McNeal  
Secretary