

PUCO USE O	NLY Version 1.083	
Date Received	Renewal Certification	ORIGINAL AGG
<u> </u>	Number	Case Number
		12 - 1973 - GA-AGG

## RENEWAL CERTIFICATION APPLICATION COMPETITIVE RETAIL NATURAL GAS BROKERS/AGGREGATORS

Please type or print all required information. Identify all attachments with an exhibit label and title (Example: Exhibit A-15 - Company History). All attachments should bear the legal name of the Applicant. Applicants should file completed applications and all related correspondence with the Public Utilities Commission of Ohio, Docketing Division,

180 E	East Broad Street,	Columbus, Ohio	43215-3793.			,		.,
Th	is PDF form is desi	gned so that you		ut information ont t to your local disk		You may also	downlo	ad the form
		Section A	- APPLICAN	T INFORMATIO	ON AND S	SERVICES		
A-1	Applicant inte	ends to renew	its certificate a	s: (check all tha	at apply)			
	✓ Retail Natur	al Gas Aggreg	ator 🔽 Reta	il Natural Gas Br	oker			
A-2	Applicant info	ormation:						
	Legal Name Address	The Utilities Gro	up, Inc. Rd., Ste. 540, Cinc	innati, OH 45246				
	Telephone No.	513-481-7954		Web sit	e Address	theutilitiesgr	oup.com	1
	Current PUCO Co	ertificate No.	12-264G(3)	Effective Dates	8-4-16	through 8-4-18	3	
A-3	Applicant info	ormation unde	er which applic	cant will do busi	iness in O	hio:		
	Name	The Utilities Gro	oup, Inc.					
	Address	11260 Chester	Rd., Ste. 540, Cind	cinnati, OH 45246				
	Web site Address	theutilitiesgroup	.com	Telepho	one No. 51	3-481-7954		
A-4	List all names The Utilities Group,		the applicant o	loes business in	North A	merica:		REC: 14
A-5	Contact person	•	ry or emergen	<b>cy matters:</b> Title	CEO	;		2018 JUL -2 AMII
			Dd. Sto E40 Cin				Ş	သ
;	Business Address	11260 Chester		cinnati, OH 45246			Ì	- : ·
	Telephone No. 5	13-481-7954	Fax No. 51	3-481-8964	Email Ad	dress jkist@tu	ugmgmt.	com
Th ac	is is to cer curate and c	tify that t omplete rea	he images a	ppearing are	an le			

comment delivered in the regular deliver breken Agence Renewal-Revised May 2016) Page 1 of 7 180 East Protest Protest & 14321 466-3016 • www.PUCO.ohio.gov The Public Utilities Commission of Ohio is an Equal Opportunity Employer and Service Provider

A-6	Contact person for Commission Staff use in inves	stigating c	ustomer complaints:
	Name Jennifer M. Kist	Title	CEO
	Business address 11260 Chester Rd., Ste. 540, Cincinnati, C	OH 45246	
	Telephone No. 513-481-7954 Fax No. 513-481-8964	4	Email Address jkist@tugmgmt.com
<b>A-</b> 7	Applicant's address and toll-free number for cust	tomer serv	vice and complaints
	Customer service address 11260 Chester Rd., Ste. 540, Cir	ncinnati, OH	45246
	Toll-Free Telephone No. 513-481-7954 Fax No. 513-4	481-8964	Email Address energyinfo@tugmgmt.com
A-8	Provide "Proof of an Ohio Office and Employee,' Revised Code, by listing name, Ohio office addresdesignated Ohio Employee		
	Name Jennifer M. Kist	Title	CEO
	Business address 11260 Chester Rd., Ste. 540, Cincinnati, O	H 45246	
	Telephone No. 513-481-7954 Fax No. 513-481-8964	Ema	ail Address jkist@tugmgmt.com
A-9	Applicant's federal employer identification numb	oer 31-10	698673
A-10	Applicant's form of ownership: (Check one)		
	Sole Proprietorship	Partne	ership
	Limited Liability Partnership (LLP)	Limite	d Liability Company (LLC)
	<b>✓</b> Corporation	Other	
A-11	(Check all that apply) Identify each natural gas currently providing service or intends to provide		_ <u></u>

currently providing service or intends to provide service, including identification of each customer class that the applicant is currently serving or intends to serve, for example: residential, small commercial, and/or large commercial/industrial (mercantile) customers. (A mercantile customer, as defined in Section 4929.01(L)(1) of the Ohio Revised Code, means a customer that consumes, other than for residential use, more than 500,000 cubic feet of natural gas per year at a single location within the state or consumes natural gas, other than for residential use, as part of an undertaking having more than three locations within or outside of this state. In accordance with Section 4929.01(L)(2) of the Ohio Revised Code, "Mercantile customer" excludes a not-for-profit customer that consumes, other than for residential use, more than 500,000 cubic feet of natural gas per year at a single location within this state or consumes natural gas, other than for residential use, as part of an undertaking having more than three locations within or outside this state that has filed the necessary declaration with the Public Utilities Commission.)

		cu mierest	previously r	articinated in	any of Ohio's Natura	l Gas
	s, for each servic at the applicant l	e area and	customer cl	ass, provide a	pproximate start date(s	
_	bia Gas of Ohio	~ · · · · · · · · · · · · · · · · · · ·	<b></b>			
	Residential	Beginning	Date of Service		End Date	
<u></u>	Small Commercial	Beginning	Date of Service	12/1999	End Date	
$\overline{\mathbf{Z}}$	Large Commercial	Beginning	Date of Service	12/1999	End Date	
	Industrial	Beginning	Date of Service		End Date	
Domin	ion East Ohio					
NATURAL STATE OF THE PARTY OF T	Residential	Beginning	Date of Service		End Date	
	Small Commercial	Beginning 1	Date of Service	7/2006	End Date	
	Large Commercial	Beginning	Date of Sérvice	7/2006	End Date	
	Industrial	Beginning ]	Date of Service		End Date	
<b>∐</b> Duke I	Energy Ohio					
	Residential	Beginning	Date of Service	2/2010	End Date	
$\checkmark$	Small Commercial	Beginning 1	Date of Service	12/1999	End Date	
$\square$	Large Commercial	Beginning	Date of Service	12/1999	End Date	
$\checkmark$	Industrial	Beginning 1	Date of Service	12/1999	End Date	
	en Energy Delivery o					
71						

A-13 If not currently participating in any of Ohio's four Natural Gas Choice Programs, provide the approximate start date that the applicant proposes to begin delivering services:

Columbia Gas of Ohio	Intended Start Date
Dominion East Ohio	Intended Start Date
Duke Energy Ohio	Intended Start Date
Vectren Energy Delivery of Ohio	Intended Start Date

PROVIDE THE FOLLOWING AS SEPARATE ATTACHMENTS AND LABEL AS INDICATED.

- A-14 Exhibit A-14 "Principal Officers, Directors & Partners," provide the names, titles, addresses and telephone numbers of the applicant's principal officers, directors, partners, or other similar officials.
- A-15 Exhibit A-15 "Company History," provide a concise description of the applicant's company history and principal business interests.
- A-16 Exhibit A-16 "Articles of Incorporation and Bylaws," provide the articles of incorporation filed with the state or jurisdiction in which the applicant is incorporated and any amendments thereto, only if the contents of the originally filed documents changed since the initial application.
- A-17 Exhibit A-17 "Secretary of State," provide evidence that the applicant is still currently registered with the Ohio Secretary of the State.

## SECTION B - APPLICANT MANAGERIAL CAPABILITY AND EXPERIENCE

#### PROVIDE THE FOLLOWING AS SEPARATE ATTACHMENTS AND LABEL AS INDICATED

- B-1 Exhibit B-1 "Jurisdictions of Operation," provide a current list of all jurisdictions in which the applicant or any affiliated interest of the applicant is, at the date of filing the application, certified, licensed, registered, or otherwise authorized to provide retail natural gas service, or retail/wholesale electric services.
- **B-2** Exhibit B-2 "Experience & Plans," provide a current description of the applicant's experience and plan for contracting with customers, providing contracted services, providing billing statements, and responding to customer inquiries and complaints in accordance with Commission rules adopted pursuant to Section 4929.22 of the Revised Code and contained in Chapter 4901:1-29 of the Ohio Administrative Code.
- **B-3** Exhibit B-3 "Summary of Experience," provide a concise and current summary of the applicant's experience in providing the service(s) for which it is seeking renewed certification (e.g., number and types of customers served, utility service areas, volume of gas supplied, etc.).
- B-4 Exhibit B-4 "Disclosure of Liabilities and Investigations," provide a description of all existing, pending or past rulings, judgments, contingent liabilities, revocations of authority, regulatory investigations, or any other matter that could adversely impact the applicant's financial or operational

status or ability to provide the services for which it is seeking renewed certification since applicant last filed for certification.

B-5	Exhibit B-5 "Disclosure of Consumer Protection Violations," disclose whether the applicant,
	affiliate, predecessor of the applicant, or any principal officer of the applicant has been convicted or held
	liable for fraud or for violation of any consumer protection or antitrust laws since applicant last filed for
	certification.

If Yes, provide a separate attachment labeled as <u>Exhibit B-5 "Disclosure of Consumer Protection Violations</u>," detailing such violation(s) and providing all relevant documents.

B-6 Exhibit B-6 "Disclosure of Certification Denial, Curtailment, Suspension, or Revocation," disclose whether the applicant or a predecessor of the applicant has had any certification, license, or application to provide retail natural gas or retail/wholesale electric service denied, curtailed, suspended, or revoked, or whether the applicant or predecessor has been terminated from any of Ohio's Natural Gas Choice programs, or been in default for failure to deliver natural gas since applicant last filed for certification.

	No		Yes
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If Yes, provide a separate attachment, labeled as <u>Exhibit B-6 "Disclosure of Certification Denial</u>, <u>Curtailment, Suspension</u>, or <u>Revocation</u>," detailing such action(s) and providing all relevant documents.

## SECTION C - APPLICANT FINANCIAL CAPABILITY AND EXPERIENCE

PROVIDE THE FOLLOWING AS SEPARATE ATTACHMENTS AND LABEL AS INDICATED

- C-1 Exhibit C-1 "Annual Reports," provide the two most recent Annual Reports to Shareholders. If applicant does not have annual reports, the applicant should provide similar information, labeled as Exhibit C-1, or indicate that Exhibit C-1 is not applicable and why.

  (This is generally only applicable to publicly traded companies who publish annual reports.)
- C-2 <u>Exhibit C-2 "SEC Filings,"</u> provide the most recent 10-K/8-K Filings with the SEC. If applicant does not have such filings, it may submit those of its parent company. If the applicant does not have such filings, then the applicant may indicate in Exhibit C-2 whether the applicant is not required to file with the SEC and why.
- C-3 <u>Exhibit C-3 "Financial Statements</u>," provide copies of the applicant's two most recent years of audited financial statements (balance sheet, income statement, and cash flow statement). If audited financial statements are not available, provide officer certified financial statements. If the applicant has not been in business long enough to satisfy this requirement, it shall file audited or officer certified financial statements covering the life of the business. If the applicant does not have a balance sheet, income statement, and cash flow statement, the applicant may provide a copy of its two most recent years of tax returns (with social security numbers and account numbers redacted).

C-4 <u>Exhibit C-4 "Financial Arrangements,"</u> provide copies of the applicant's financial arrangements to satisfy collateral requirements to conduct retail electric/gas business activity (e.g., parental or third party guarantees, contractual arrangements, credit agreements, etc.,).

Renewal applicants can fulfill the requirements of Exhibit C-4 by providing a current statement from an Ohio local distribution utility (LDU) that shows that the applicant meets the LDU's collateral requirements.

First time applicants or applicants whose certificate has expired as well as renewal applicants can meet the requirement by one of the following methods:

- 1. The applicant itself stating that it is investment grade rated by Moody's, Standard & Poor's or Fitch and provide evidence of rating from the rating agencies.
- 2. Have a parent company or third party that is investment grade rated by Moody's, Standard & Poor's or Fitch guarantee the financial obligations of the applicant to the LDU(s).
- 3. Have a parent company or third party that is not investment grade rated by Moody's, Standard & Poor's or Fitch but has substantial financial wherewithal in the opinion of the Staff reviewer to guarantee the financial obligations of the applicant to the LDU(s). The guarantor company's financials must be included in the application if the applicant is relying on this option.
- 4. Posting a Letter of Credit with the LDU(s) as the beneficiary.

If the applicant is not taking title to the electricity or natural gas, enter "N/A "in Exhibit C-4. An N/A response is only applicable for applicants seeking to be certified as an aggregator or broker.

- C-5 <u>Exhibit C-5 "Forecasted Financial Statements,"</u> provide two years of forecasted income statements for the applicant's NATURAL GAS related business activities in the state of Ohio Only, along with a list of assumptions, and the name, address, email address, and telephone number of the preparer. The forecasts should be in an annualized format for the two years succeeding the Application year.
- C-6 Exhibit C-6 "Credit Rating," provide a statement disclosing the applicant's current credit rating as reported by two of the following organizations: Duff & Phelps, Fitch IBCA, Moody's Investors Service, Standard & Poor's, or a similar organization. In instances where an applicant does not have its own credit ratings, it may substitute the credit ratings of a parent or an affiliate organization, provided the applicant submits a statement signed by a principal officer of the applicant's parent or affiliate organization that guarantees the obligations of the applicant. If an applicant or its parent does not have such a credit rating, enter "N/A" in Exhibit C-6.
- C-7 Exhibit C-7 "Credit Report," provide a copy of the applicant's current credit report from Experion, Dun and Bradstreet, or a similar organization. An applicant that provides an investment grade credit rating for Exhibit C-6 may enter "N/A" for Exhibit C-7.

- C-8 Exhibit C-8 "Bankruptcy Information," provide a list and description of any reorganizations, protection from creditors or any other form of bankruptcy filings made by the applicant, a parent or affiliate organization that guarantees the obligations of the applicant or any officer of the applicant in the current year or within the two most recent years preceding the application.
- C-9 Exhibit C-9 "Merger Information," provide a statement describing any dissolution or merger or acquisition of the applicant within the two most recent years preceding the application.
- C-10 <u>Exhibit C-10 "Corporate Structure,</u>" provide a description of the applicant's corporate structure, not an internal organizational chart, including a graphical depiction of such structure, and a list of all affiliate and subsidiary companies that supply retail or wholesale electricity or natural gas to customers in North America. If the applicant is a stand-alone entity, then no graphical depiction is required and applicant may respond by stating that they are a stand-alone entity with no affiliate or subsidiary companies.

# SECTION D – APPLICANT TECHNICAL CAPABILITY

PROVIDE THE FOLLOWING AS SEPARATE ATTACHMENTS AND LABEL AS INDICATED.

- **D-1** Exhibit D-1 "Operations," provide a current written description of the operational nature of the applicant's business functions.
- **D-2** Exhibit D-2 "Operations Expertise," given the operational nature of the applicant's business, provide evidence of the applicant's current experience and technical expertise in performing such operations.
- D-3 <u>Exhibit D-3 "Key Technical Personnel</u>," provide the names, titles, email addresses, telephone numbers, and background of key personnel involved in the operational aspects of the applicant's current business.

Applicant Signature and Title

Sworn and subscribed before me this 29th

day of June

Formige M. Kist, CEO

Month 2018

Year

Signature of official administering oath

Print Name and Title

My commission expires on

5/09/2019

Theresa A. Calme

My Co

Theresa A. Calme Notary Public, State of Ohio My Commission Expires 05-09-2019



# The Public Utilities Commission of Ohio

Competitive Retail Natural Gas Service Affidavit Form (Version 1.07)

In	the Matter of the Application of						
	The Utilities Group, Inc.  Case No. 12 - 1973 - GA-AGG						
for	for a Certificate or Renewal Certificate to Provide						
Co	mpetitive Retail Natural Gas Service in Ohio.						
	te of Ohio						
	Jennifer M. Kist [Affiant], being duly sworn/affirmed, hereby states that:						
(1)	The information provided within the certification or certification renewal application and supporting information is complete, true, and accurate to the best knowledge of affiant.						
(2)	The applicant will timely file an annual report of its intrastate gross receipts and sales of hundred cubic feet of natural gas pursuant to Sections 4905.10(A), 4911.18(A), and 4929.23(B), Ohio Revised Code.						
(3)	3) The applicant will timely pay any assessment made pursuant to Section 4905.10 or Section 4911.18(A), Ohio Revised Code.						
(4)	Applicant will comply with all applicable rules and orders adopted by the Public Utilities Commission of Ohio pursuant to Title 49, Ohio Revised Code.						
(5)	Applicant will cooperate with the Public Utilities Commission of Ohio and its staff in the investigation of any consumer complaint regarding any service offered or provided by the applicant.						
(6)	Applicant will comply with Section 4929.21, Ohio Revised Code, regarding consent to the jurisdiction of the Ohio courts and the service of process.						
(7)	7) Applicant will inform the Public Utilities Commission of Ohio of any material change to the information supplied in the certification or certification renewal application within 30 days of such material change, including any change in contact person for regulatory or emergency purposes or contact person for Staff use in investigating customer complaints.						
(8)	Affiant further sayeth naught.						
	Affiant Signature & Title						
	Sworn and subscribed before me this 29th day of June Month 2018 Year						
	Thoran a. Calma Theresa A. Calma						
	Signature of Official Administering Oath Print Name and Title						
P.	Theresa A. Calme  My commission expires on  05/09/2019  Notary Public, State of Otio  Alto Commission Expires 05/09/99						

## **SECTION A:**

# **APPLICANT INFORMATION EXHIBITS**

## Exhibit A-14 "Principal Officers, Directors & Partners"

Name:

Jennifer M. Kist

Title:

Chief Executive Officer, Vice President Operations and Treasurer

Address:

11260 Chester Road, Suite 540

Cincinnati, Ohio 45246

Telephone:

(513) 481-7954, Ext 103

Name:

Michael C. Catanzaro

Title:

President, Secretary

Address:

11260 Chester Road, Suite 540

Cincinnati, Ohio 45246

Telephone:

(513) 481-7954, Ext 101

Name:

Rockland Deitsch

Title:

Vice President Sales

Address:

11260 Chester Road, Suite 540

Cincinnati, Ohio 45246

Telephone:

(513) 481-7954, Ext 109

Name:

Maryanne McGowan

Title:

Vice President Strategic Development

Address:

11260 Chester Road, Suite 540

Cincinnati, Ohio 45246

Telephone:

(513) 481-7954, Ext 110

## Exhibit A-15 "Company History"

The Utilities Group, Inc was incorporated in the state of Ohio in October, 1999.

Since 1999, The Utilities Group, Inc. has been providing end-use customers with aggregation, brokering and consulting services in the field of energy consumption, conservation and procurement. The company has provided end-use customers with the opportunity to make informed selections regarding electric and natural gas supply based on reliability of service, pricing and services offered.

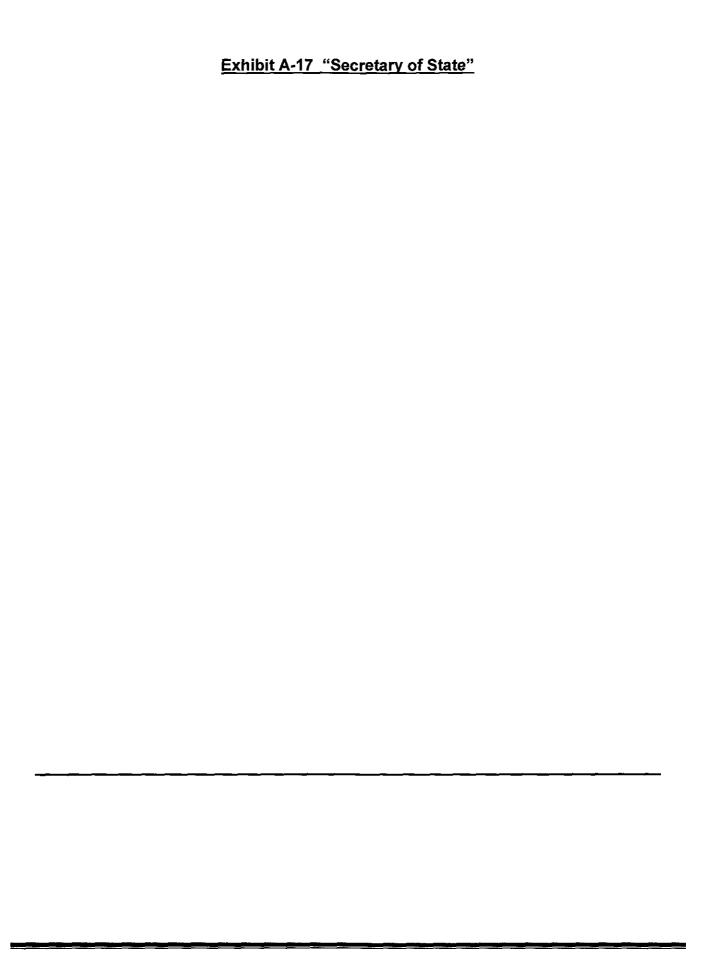
From 2000 until 2007, under a Joint Venture Agreement with The Procter & Gamble Distributing Company, The Utilities Group, Inc. was charged with the duties of marketing and executing the P&G Supply Chain Energy Program. Under this program, small to medium sized commercial and industrial entities in the Duke Ohio territory were aggregated for procurement of natural gas and electric and leveraged along with the P&G requirements.

Since 2007, The Utilities Group, Inc. has continued to serve and grow its customer base under its own subsequently issued PUCO certifications as an Aggregator/Broker of Electricity and Natural Gas.

Over the years, The Utilities Group has solidified its client and supplier base and formed strategic relationships with third party vendors and subcontractors. Today the company's offerings include strategic commodity procurement, energy auditing, as well as consulting services covering the areas of energy efficiencies, demand management, real-time metering, sustainability initiatives and market and regulatory intelligence.

The Utilities Group, Inc. was certified in 2012 as a Competitive Retail Natural Gas Broker/Aggregator and now seeks its third recertification. The service area will continue to be primarily Ohio within the distribution networks of Duke Energy of Ohio, Columbia Gas of Ohio, Vectren Energy and Dominion East Ohio.

# Exhibit A-16 "Articles of Incorporation"



## **SECTION B:**

APPLICANT MANAGERIAL CAPABILITY AND EXPERIENCE

# Exhibit B-1 "Jurisdictions of Operation"

The Utilities Group, Inc. jurisdiction.	is currently not certified or registered to provide retail natural gas service in any other	

## Exhibit B-2 "Experience and Plans"

**Contract Services:** The Utilities Group, Inc. has developed a standard professional services agreement to be used with clients. The Utilities Group, Inc. uses the respective commodity suppliers' Purchase of Supply Agreements when brokering deals between suppliers and end-user customers.

**Billing Statements:** The Utilities Group, Inc. does not take title to natural gas and is not a party to any agreements between end-use customers and suppliers. The Utilities Group, Inc. does not provide any energy-purchase billing statements to clients. The company issues invoices to its clients for consulting services as rendered using a commercially available accounting program.

Customer Service Experience: Mr. Catanzaro and Ms. Kist have worked with a wide array of clients over the past 19 years. During that time, they have helped facilitate the resolution of customer issues, virtually all of which concern mediating matters involving the local utility and/or the supplier of choice. The Utilities Group has a Customer Service team in place to handle issues that arise on a daily basis. Inquiries directed to The Utilities Group, Inc. regarding its services usually pertain to customers seeking advice on purchasing strategy, helping to understand utility or supplier invoices, deciding whether or not to accept a supplier's offer, etc. Frequent communication with and detailed quarterly and/or annual cost and savings reports to clients is a customer service technique used to head off problems before they arise.

Customer complaints or inquiries can be made in a number of ways. Customers may contact The Utilities Group, Inc. by:

Calling the direct number: 513-481-7954
 Sending a fax: 513-481-8964

Sending an e-mail: <u>michael@tugmg</u>mt.com, jkist@tugmgmt.com, rdeitsch@tugmgmt.com,

dphillips@tugmgmt.com or ldrzewiecki@tugmgmt.com

## Exhibit B-3 "Summary of Experience"

The Utilities Group, Inc. is an independent consulting firm founded in 1999 to provide energy related information, guidance and solutions for clients. Led by Michael Catanzaro and Jennifer Kist, The Utilities Group, Inc.'s existing staff represents over 110 years of experience in the retail energy business.

Mr. Catanzaro has been involved in the energy retail industry since 1997 beginning his career as a sales representative with Volunteer Energy where his efforts were focused on small commercial natural gas users in the Southwest Ohio territory. In 1999, Mr. Catanzaro founded The Utilities Group which he designed to be focused on representing the end user rather than the supplier in energy procurement negotiations. In 2000, Ms. Kist joined The Utilities Group as Director of Operations bringing with her more than fourteen years of experience in contract management, governmental compliance, intellectual property law and business process improvement.

The Utilities Group has been providing natural gas procurement services based on thorough and unbiased information for its clients. In addition to helping clients obtain the best available price and terms for their supply needs through a competitive bidding scenario, The Utilities Group provides consulting services in relation to cost forecasting, energy and invoice auditing, efficiency efforts, demand management, real-time metering and sustainability.

From 2000-2007, The Utilities Group worked closely in a joint venture relationship with the corporate energy department of Procter & Gamble gaining valuable experience, knowledge and exposure to many purchasing strategies and industry operators.

In 2014, Rockland Deitsch joined The Utilities Group as Vice President Sales. Rock brought with him over 23 years of experience in the retail energy business working with Exelon Energy. Most recently, in 2017, Maryanne McGowan has joined the team as Vice President Strategic Development. Maryanne, formerly an executive with Duke Energy, served as CFO of one of the major generating stations in Ohio, and most recently, as a Manager, Strategy & Implementation focused on institutional markets prior to assuming her role with The Utilities Group.

Today, The Utilities Group maintains a client base comprised of small to medium size commercial businesses as well as large public institutions, school systems, churches, small industrials and governmental aggregations. Our clients are located predominantly in the Duke Ohio territory; however, we represent natural gas clients in Vectren Energy, Columbia Gas of Ohio and the FirstEnergy territories as well. The Utilities Group's approach is to partner with and represent the end user in all energy related matters. We believe strongly that the competitive bidding process works to produce the best value for our clients in terms of pricing and contract conditions. We routinely issue bids to PUCO-certified and internally vetted Competitive Retail Natural Gas Suppliers. We couple our procurement services with our energy consulting capabilities to become trusted partners with our clients. Since inception, most of The Utilities Group's business comes from referrals.

The Utilities Group maintains relationships with several engineering, energy efficiency and software firms. These relationships enable us to help clients bid and obtain reliable, trustworthy design, installation and monitor of efficiency and sustainability projects.

The Utilities Group has maintained many of its inaugural clients. This coupled with the fact that The Utilities Group has never had a complaint registered with PUCO or the Better Business Bureau attests to the company's knowledge, expertise and the trust placed in it by satisfied clients.

# Exhibit B-4 "Disclosure of Liabilities and Investigations"

There are no existing, pending or past rulings, judgments, contingent liabilities, revocations of authority, regulator investigations, or any other matters that could adversely impact The Utilities Group, Inc.'s financial or operation status or ability to provide the services it is seeking to be certified to provide.	

# **SECTION C:** APPLICANT FINANCIAL CAPABILITY AND EXPERIENCE

Page 20

The Utilities Group, Inc.

# Exhibit C-1 "Annual Reports"

The Utilities Group, Inc. is a privately held corporation, and as such, does no	t produce Annual Reports.

# Exhibit C-2 "SEC Filings"

The Utilities Group, Inc. is a privately held corporation, and as suc K/8-K, 10-Q, etc., reports with the Securities and Exchange Comm	h, is not required to nor does it produce or file 10- mission.
•	

# Exhibit C-3 "Financial Statements"

The answer to t Utilities Group, I	his request requires Applicant to nc. has filed this information Unc	o disclose privileged and confident der Seal contemporaneously with th	ial information. is Application.	The

# Exhibit C-4 "Financial Arrangements"

N/A

# **Exhibit C-5 "Forecasted Financial Statements"**

The answer to this request requires Applicant to disclose privileged and confidential information. Group, Inc. has filed this information Under Seal contemporaneously with this Application.	The Utilities

# Exhibit C-6 "Credit Rating"

N/A

# Exhibit C-7 "Credit Report"

See attached Dun & Bradstreet Report

TILITIES GRO	UP INC, THE DUNS	73-982-1335	
ashboard			
Company info			
Additess: 11269 Cheysa Fd Sie 640 Chehnal, OH 48245	Phone: (615) 481 7564	: QHL."	-
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96%



Low risk of severa payment delineuency over next 12 months

#### Understanding My Score

#### Incidence of Delinquent Payment:

Among Companies with this Classification:

1.10%

Average compared to business in D&Bs database: 10.20%

#### Factors Affecting Your Score:

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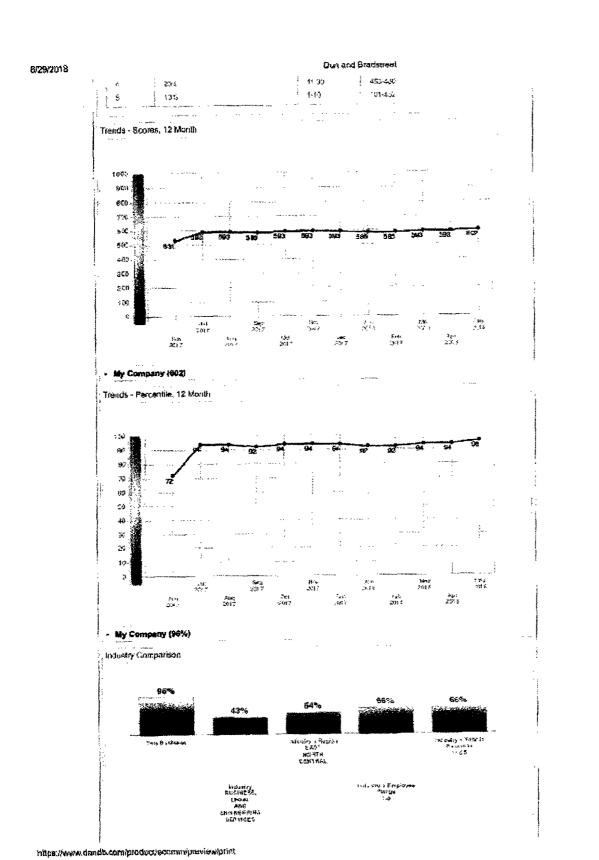
Higher risk industry based on delinquency rates for this industry

#### Notes:

- The Delinquency Productor Score Rick Class indicates that this firm where work of the same business and
  financial characteristics of other companies with this classification, if does not assent the firm will recessedly
  experience severe definituation.
- The probability of collinguarity shows the percentage of firms in a given percent that are likely to pay creditors of a severally deliminant manner. The average probability of delinquency is based on businesses in DSB's desibuse and a provided for companying purposes.
- The Delinquency Productor Score percentile reflects the relative tacking of a firm among at scorable companies in DAS's Ne
- The Cellinquency Predictor Score offers a more precise measure of the level of risk then the Risk Crass and Percentile. It is expectally helpful to customers using a scorecard approach to determining overall business performance.

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#### Dun and Bradstreet

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Financial Stress Score

Class

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W. Jacob

Moderate risk of severe financial stress, such as a cankruptcy, over the rest 12 morahs

#### Understanding My Score

#### incidence of Financial Stress:

Among Companies with this Classification:

0.09%

Average compared to business in D&Bs database: 0.48%,

#### Factors Affecting This Company's Score:

Higher risk industry based on failure rates by industry.

Higher risk state based on failure rates by state.

 The Financial Stress Class Summary Model gradies the Bailthood of a first crasting dust tess without paying all creditors in full, or morganization or obtaining rollinf from creditors under statesfaceral law over the next 12 months. Scores were calculated using a statistically varid model derived from DSB's extensive safe ties.

#### Notes:

- The Financial Stress Class Indicates that this firm shares arms of the same business and financial characteristics
- of other companies with this classification, it coes not mean the firm will necessarily experience financial stress. The incidence of Figuratial Stress shows the percentage of firms in a given Class that discontinued operations over the past year with loss to creditors. The Indicence of Financial Stress - National Average represents the
- national failure rate and is provinced for comparative outposes. The Financial Street Netions: Percentile reflects the relative ranking of a company among all socrable companies. n DàB's file.
- The Pagagoal Stress Score offers a more precise needable of the level of tisk then the Chass and Percentile this respecially helpful to customers using a scorecard approach to determining overall business performance.
- All Financial Stress Class, Percentile, Score and incidence statistics are based on sample data from

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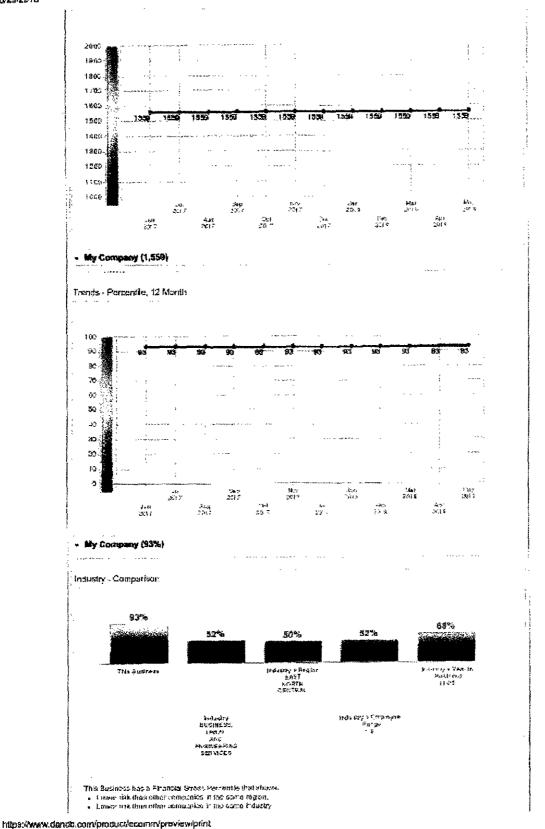
Trends - Scores, 12 Month

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#### Dun and Bradstreet

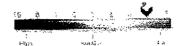


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#### Dun and Bradstroot

- Lower rate than other companies in the sound employee size range
   Lower rate then other employee with a companies or mine of years in business.

Supplier Evaluation Risk Rating



Moderate risk of supplier expenencing severe figureal stress over the next 12 months.

### Understanding My Score

## Factors Affecting This Company's Score:

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Unstable Paydex over last 12 months.

Financial Statements not reported

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## Understanding My Score

D&Brs Credit Limit Recommendation is intended to help you more easily mixings your credit decisions. If provides per recommended dollar guideines.

A conservative limit, which suggests a dollar benchmark if your policy is to extend loss credit to minimize (184)

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## 6/29/2018

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#### History & Operations

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History

the introving information was reported 2012\$12018

Official) MICHAEL CATANZARO, PRESIDENT

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October 5, 1999 Business Tremen XXVII.

NICHAEL CATANZARO, Northway Lawrens.

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#### Dun and Bradstreet

#### Business Registration CORPORATE AND BUSINESS REQISTRATIONS REPORTED BY THE SECRETARY OF STATE OR OTHER OFFICIAL SOURCE AS OF JUNE 22 2018 THE UTILITIES CROSE, INC. Registered Name: CORPORATION Business Type: PROFIT Corporation Type: Date Incorporated: Qet as 1995 State of licorporation: оню Oct 95 1999 Filling Date: Registration ID: HOMES ACTIVE Status: RECRETARY OF STATE/COMPORATIONS DIVISION, COLUMBUS OF Where Filed: MICHAEL CATASZARU, 1203 BUFLL ST, CIRCIPNATI, DH. #52 (1018) forgintered Agent: Oct 05 1990 Agent Appointed: AgentStalus: ACTIVE MICHAUL CATANZARO, INCURPORATOR Principals:

#### Operations

06-23/2016

Description:

Provides management scapeling personal appointing in unlarly appoints.

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Employees: 5 which includes officials).

Facilities: Lesses 1,000 sq. 4, initialities.

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#### Public Filings

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#### Special Events

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#### Corporate Linkage

Corporate Linkage Not Available
We correctly don't have anough data to build this linkage.

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18/13

# Exhibit C-8 "Bankruptcy Information"

he Utilities Group, Inc. and its principal officers have not been involved in reorganizations, protection from cre any other form of bankruptcy filings.	editors

# Exhibit C-9 "Merger Information"

The Utilities Group, Inc. has not been involved in any corporate dissolution, merger or acquisition.					

# Exhibit C-10 "Corporate Structure"

The Utilities Group, Inc. is a stand-alone entity with no affiliate or subsidiary companies.	

# SECTION D: APPLICANT TECHNICAL CAPABILITY

## Exhibit D-1 "Operations"

The Utilities Group, Inc. ("TUG") works on behalf of the its clients, end-users in the retail energy business. We audit energy usage patterns, rates and invoices. We identify clients' energy needs and opportunities, conduct competitive bids to determine the best supplier, terms & conditions and price, and provide guidance and recommendations accordingly. Following a successful RFP award, TUG ensures the chosen supplier executes the switch as contracted, and monitors the account to ensure the terms and conditions are met ongoing. In accordance with the terms of the Energy Management Agreement (EMA) between TUG and the client, savings are tracked and reported to the client. The client is encouraged to contact TUG any time there are questions regarding their retail supply and/or regulated delivery bills. TUG customer service will follow up and help resolve issues with the utility or the CRES.

Our Energy Analyst team monitors news and events in the energy markets and industry, including regulatory and legislative matters. Clients are advised of significant changes, and when appropriate TUG will proactively contact clients to explain the changes and anticipated impact on energy bills.

TUG senior personnel consult with clients on an "as needed" basis to discuss and advise on projects including energy efficiencies, demand management and sustainability.

Clients are invoiced according to the terms of the EMA, and routine contacts are made with the client according to client needs and requests.

The Utilities Group, Inc. works only with suppliers which have been certified by PUCO. At no time does TUG take title to natural gas.

### **Exhibit D-2 "Operations Expertise"**

Michael Catanzaro, the founder and President of The Utilities Group, Inc., has been involved in the energy retail industry since 1997 with a focus on sales and client interaction. Prior to founding The Utilities Group, Mr. Catanzaro was a sales agent for Volunteer Energy for two years where he gained knowledge and experience in operations, pricing, marketing and servicing clients. Prior to that, Mr. Catanzaro worked in the wholesale food business for twenty years in both operations and sales.

Jennifer Kist, the operations leader of the company, began her energy career in 2000 upon joining The Utilities Group. Prior, Ms. Kist worked for over ten years as an intellectual property paralegal with Frost & Jacobs where she gained a vast knowledge in contract management and compliance to government regulation. Ms. Kist worked for two years as Marketing Director for Midwest Manufacturing Solutions, a provider of manufacturing improvement consulting services.

The first seven years after formation, The Utilities Group operated under a joint venture agreement with the corporate energy department of Procter & Gamble. During this time, The Utilities Group provided sound energy market information and gained valuable experience executing Procter & Gamble's Supply Chain Energy Program. For a period of time, Ms. Kist was embedded at P&G, working side-by-side with its energy department personnel. Under the Supply Chain Energy Program, over 70 client commercial/industrial companies participated in energy aggregation agreements, representing up to 2.5 Bcf requirement. The Utilities Group eventually assumed the predominant lead role in the marketing, aggregation activities and program operations.

For the past nineteen years, Mr. Catanzaro and Ms. Kist have led The Utilities Group, maintaining and growing a strong customer, supplier and third-party base. They have extensive knowledge of the commodity market, utility rate structures, operations, structuring deals, marketing and customer service activities. They have accumulated knowledge and experience in a wide array of deregulated as well as regulated energy-related areas. With the addition of Rock Deitsch, VP Sales, TUG gained insight from a supplier's vantage and Maryanne McGowan, VP Strategic Development, rounds out the management team with the regulated utility background. Over the year, The Utilities Group has grown to include administrative personnel specializing in the areas of IT, process and organizational design and customer service and support. The Utilities Group, Inc. is currently certified by PUCO as an Electric Energy Aggregator/Power Broker, Certificate 09-152E(5) as well as a Competitive Retail Natural Gas Broker/Aggregator, Certificate 12-264G(3). The Utilities Group works only with PUCO-certified, company-vetted suppliers.

## Exhibit D-3 "Key Technical Personnel"

Name:

Michael Catanzaro

Title:

President, Vice President of Sales, Secretary

Email:

michael@tugmgmt.com (513) 481-7954 Ext 101

Telephone: Background:

21 years in energy industry-sales and operations; 20 years in food wholesale

Name:

Rockland Deitsch

Title: Email: Vice President Sales rdeitsch@tugmgmt.com

Telephone:

(513) 481 7954, Ext 109

Background:

24 years in energy industry with Exelon Energy, sales and sales management, regulated,

deregulated natural gas and electric

Name:

Drew Phillips

Title:

Energy Analyst dphillips@tugmgmt.com

Email: Telephone:

(513) 481-7954 Ext 111

Background:

Over 2 years dedicated to tariff and meter data analysis

Name:

Ricky Apuzzo

Title:

Software Engineer

Email:

rapuzzo@tugmgmt.com (513) 481-7954 Ext 108

Telephone: Background:

More than 10 years of database design and management; developer of energy data management

solutions