BEFORE

THE PUBLIC UTILITIES COMMISSION OF OHIO

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In the Matter of the Annual Report of Service Disconnections for Nonpayment, as Required by Section 4933.123.

Case No. 18-0757-GE-UNC

DUKE ENERGY OHIO'S REPORT OF SERVICE DISCONNECTIONS FOR NONPAYMENT

Pursuant to the Public Utilities Commission of Ohio's Entry in this docket, dated May 16, 2018, Duke Energy Ohio, Inc., (Duke Energy Ohio or Company) hereby submits the attached Report of Service Disconnections for Nonpayment. As required by R.C. 4933.123(B), the attached report contains the following information by month, for the 12-month period ending on May 31, 2018:

- a. Total number of service disconnections for nonpayment and the total dollar amount of unpaid bills represented by such disconnections;
- b. Total number of final notices of actual disconnection issued for service disconnections for nonpayment and the total dollar amount of unpaid bills represented by such notices;
- c. Total number of residential customer accounts in arrears by more than sixty days and the total dollar amount of such arrearages;
- d. Total number of security deposits received from residential customers and the total dollar amount of such deposits;
- e. Total number of service reconnections; and
- f. Total number of residential customers.

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Respectfully submitted, DUKE ENERGY OHIO, INC.

<u>/s/Elizabeth H. Watts</u> Rocco D'Ascenzo (0077651) Deputy General Counsel Elizabeth H. Watts (0031092) Associate General Counsel 139 E. Fourth Street ML-1313 Main Cincinnati, Ohio 45201 Telephone: 513-287-4320 Facsimile: 513-287-4386 Rocco.d'ascenzo@duke-energy.com elizabeth.watts@duke-energy.com

CERTIFICATE OF SERVICE

I hereby certify that a copy of the foregoing *Duke Energy Ohio's Report of Service Disconnections for Nonpayment* was served via electronic transmission to the Office of the Ohio Consumers' Counsel, 10 West Broad Street, Suite 1900, Columbus, Ohio, this 27th day of June, 2018.

<u>/s/ Elizabeth H. Watts</u> Elizabeth H. Watts

Annual Service Disconnection Information For the Ohio Commission and Office of Ohio Consumers' Counsel

			Number of ELECTRIC		Number of GAS	
Disconnects For Non Payment ⁽¹⁾	Month	Year	Customers	ELECTRIC Dollars	Customers	GAS Dollars
	Jun	2017	4,384	\$1,331,175	631	\$266,480
	Jui	2017		\$1,286,088	506	\$248,740
	Aug	2017		\$1,616,443	656	\$238,155
	Sep	2017	4,094	\$1,295,154	427	\$129,863
	Oct	2017	4,762	\$1,533,038	522	\$137,065
	Nov	2017	4,091	\$1,157,570	262	\$63,031
	Dec	2017	2,452	\$658,932	193	
		2018		the second se		\$53,743
	Jan Feb		3,652	\$1,086,881	235	\$67,899
		2018	3,586	\$1,310,040	380	\$143,484
	Mar	2018	3,776	\$1,385,946	342	\$146,372
	Apr	2018	3,981	\$1,182,936	302	\$165,472
	May	2018	5,448	\$1,836,101	107	\$55,386
			Number of			
			ELECTRIC		Number of GAS	
Disconnect Notice (1)	Month	Year	Customers	ELECTRIC Dollars	Customers	GAS Dollars
	Jun	2017	76,088	\$10,791,241	51,776	\$4,542,566
	lut	2017		\$12,476,851		
	Aug	2017			53,872	\$4,258,522
	-			\$16,941,931	61,535	\$4,219,241
	Sep	2017		\$15,711,829	57,918	\$3,711,168
	Oct	2017		\$14,417,792	59,442	\$3,883,631
	Nov	2017		\$11,715,356	53,077	\$3,611,157
	Dec	2017		\$11,448,271	53,477	\$4,703,163
	Jan	2018	92,106	\$14,747,974	60,372	\$7,279,346
	Feb	2018	96,861	\$18,627,846	61,720	\$9,594,496
	Mar	2018	91,552	\$15,893,523	60,027	\$8,804,614
	Apr May	2018 2018	85,202 88,917	\$13,409,608 \$13,703,725	56,696 59,366	\$7,129,298
	ivia y	2010	00,917	\$13,703,725	33,300	\$7,348,306
			Number of			
(1)			ELECTRIC		Number of GAS	
Residential Accounts > 60 days in arrears ⁽¹⁾	Month	Year	Customers	ELECTRIC Dollars	Customers	GAS Dollars
	Jun	2017	87,232	\$17,211,400	36,709	\$6,733,393
	Jul	2017		\$16,058,110	32,316	\$5,811,626
	Aug	2017	79,980	\$15,657,847	32,039	\$5,433,582
	Sep	2017	82,639	\$16,356,929	33,205	\$4,853,631
	Oct	2017	84,238	\$17,194,290	33,157	\$4,514,464
	Nov	2017	80,997	\$16,877,304	31,353	\$4,255,805
	Dec	2017		\$16,341,937	31,772	\$4,246,943
	Jan	2018	77,289	\$15,509,709	30,205	\$4,438,805
	Feb	2018	77,391	\$15,749,841	31,014	\$5,126,520
	Mar	2018	86,310	\$19,446,468	35,367	\$7,093,113
	Apr	2018	92,320	\$21,330,729	39,022	\$8,296,139
	May	2018	92,565	\$21,166,338	39,311	\$8,449,621
Service Reconnects ⁽¹⁾	Month	Year	Number of Elec Customers	Number of Gas Customers		
Service Reconnects	in vita	. car	-ice customers	Customers		
	Jun	2017	3,247	47		
	luL	2017	3,018	35		
	Aug	2017	3,429	67		
	Sep	2017	2,992	66		
	Oct	2017	3,689	129		

	Nov	2017	3,202	117
	Dec	2017	2,019	55
	Jan	2018	2,601	38
	Feb	2018	2,574	67
	Mar	2018	2,759	84
	Apr	2018	2,859	46
	May	2018	4,124	12
			Number of	
Residential Customers	Month	Year	Customers	
	Jun	2017	653,014	
	lul	2017	650,419	
	Aug	2017	648,703	
	Sep	2017	654,459	
	Oct	2017	656,532	
	Nov	2017	659,342	
	Dec	2017	662,669	
	Jan	2018	664,325	
	Feb	2018	663,714	
	Mar	2018	662,642	
	Apr	2018	663,155	
	May	2018	659,865	
	Number of			
Residential Security Deposits	Month	Year	Customers	Dollars
	Jun	2017	4,619	\$555,014
	Jul	2017	4,273	\$532,14
	Aug	2017	4,690	\$575,050
	Sep	2017	5,303	\$630,060
	Oct	2017	4,580	\$546,38
	Nov	2017	4,156	\$474,59
	Dec	2017	3,918	\$468,48
	Jan	2018	3,702	\$438,80
	Feb	2018	3,169	\$382,03
	Mar	2018	3,747	\$456,843
	Apr	2018	4,392	\$536,092
	May	2018	3,887	\$481,964

⁽¹⁾ Fields include Non-Residential data. Report has been corrected to ensure the 2019 annual report will have Residential data only. This foregoing document was electronically filed with the Public Utilities

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Case No(s). 18-0757-GE-UNC

Summary: Report PUCO Case No. 18-0757-GE-UNC - Duke Energy Ohio's Report of Service Disconnections for Nonpayment electronically filed by Mrs. Debbie L Gates on behalf of Duke Energy Ohio Inc. and D'Ascenzo, Rocco O. Mr. and Watts, Elizabeth H