THE PUBLIC UTILITIES COMMISSION OF OHIO

IN THE MATTER OF THE ADOPTION OF RULES FOR THE TELECOMMUNICATIONS RELAY SERVICE ASSESSMENT PURSUANT TO R.C. 4905.84.

CASE NO. 08-815-TP-ORD

FINDING AND ORDER

Entered in the Journal on June 20, 2018

I. SUMMARY

{¶ 1} The Commission directs all service providers required under federal law to provide customers with access to telecommunications relay service who have failed to complete and submit a response to the Telephone Relay Service Reporting Form to do so by July 20, 2018. Failure to comply with this Finding and Order may result in a civil forfeiture pursuant to R.C. 4905.84.

II. Discussion

- {¶ 2} By Entry issued May 16, 2018, the Commission directed all service providers required under federal law to provide its customers with access to telecommunications relay service (TRS) to register for access to the Commission's new, web-based filing system known as the PUCO Community and to submit responses to the Telephone Relay Service Reporting Form through the PUCO Community by June 15, 2018.
- [¶ 3] A review of the Commission's records reveals that the service providers listed in the attachment to this Finding and Order failed to submit responses to the Telephone Relay Service Reporting Form by the June 15, 2018 deadline. As this is the first year in which service providers were required to register for access and submit responses to the Telephone Relay Service Reporting Form using the new, web-based PUCO Community, the Commission is extending the deadline for filing such responses until July 20, 2018. Those service providers that do not submit responses by the July 20, 2018 deadline will be in noncompliance of a Commission directive and may be assessed a forfeiture pursuant to R.C. 4905.84. Such forfeiture would be in addition to any amounts owed to this Commission.

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{¶ 4} R.C. 4905.84 provides that the Commission shall collect from each service provider that is required under federal law to provide its customers access to TRS an annual assessment to pay for the costs incurred by the TRS provider for providing TRS in Ohio. Division (F) of R.C. 4905.84 provides that the Commission shall adopt rules under R.C. 111.15 to establish the assessment amounts and procedures.

- {¶ 5} Ohio Adm.Code 4901:1-6-36(D) requires that the most recent Federal Communications Commission (FCC) Form 477 information, where applicable, or other information identifying the number of retail customer access lines be submitted by each service provider to Staff for the purpose of determining the assessment amount owed by each service provider.
- {¶ 6} The Commission has a new, streamlined web-based filing system this year. TRS reports will be accepted via the Commission's new online system known as the PUCO Community. Through the PUCO Community, all service providers that, under federal law, are required to provide its customers access to TRS are able to file their TRS report and pay the TRS assessment securely online with no additional fees.
- [¶ 7] Those service providers not already registered for access to the PUCO Community are directed to call 614-466-6904 to register for immediate access. The registration process requires a service provider to update important contact information on file with our office, such as the president or primary official, the individual designated for filing the TRS report for TRS assessment, as well as establishing an account administrator who will be authorized to manage the entity's contacts on file with our agency in the PUCO Community. Service providers will need their PUCO ID and certificate number, if applicable, for the registration process. The registration process must be completed to enable access to the PUCO Community and filing the TRS report.
- {¶ 8} For those TRS filers already registered in the PUCO Community, the new TRS report can be accessed by visiting https://community.puco.ohio.gov. For the TRS report filers already registered in the PUCO Community, they should have received notifications

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from the online system when the system was available to receive filings. In addition to submitting the required number of access lines or equivalents, each reporting company is requested to verify and update the docketing contact, who will receive official legal notice or service of process on behalf of the entity, and the fiscal contact, who will receive and have authority to pay online the TRS assessment or other invoices from the Commission.

III. ORDER

- $\{\P 9\}$ It is, therefore,
- {¶ 10} ORDERED, That all service providers required to provide access to TRS to customers comply with Paragraph 3. It is, further,
- {¶ 11} ORDERED, That each service provider who has not already done so register for access to the PUCO Community as directed in Paragraph 7. It is, further,
- {¶ 12} ORDERED, That notice of this Finding and Order be sent to the telephone industry service list. It is, further,

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{¶ 13} ORDERED, That a copy of this Finding and Order be served upon each company contact on the list being filed concurrently with this Finding and Order and all other interested persons of record.

THE PUBLIC UTILITIES COMMISSION OF OHIO

Asim Z. Haque, Chairman

M. Beth Trombold

Thomas W. Johnson

Lawrence K. Friedeman

Daniel R. Conway

JRJ/mef

Entered in the Journal

JUN 2 0 2018

Barcy F. McNeal

Secretary

Case No. 08-815-TP-ORD 2017 Annual Report List June 18, 2018

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	Virginia	Ohio		Michigan	North Carolin 28273		Ohio	Georgia		West Virginia		Michigan	Michigan		Pennsylvania	Ohio		Michigan		Missouri	Texas	Georgia	Pennsylvania			Georgia							State/ProvingZip
	20170	43545		48320	28273		45402	30041		26525		49546	49007		15317	44141		49546		63131	75024	30339	15212			30041							Zip

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45801	Ohio	1805 North Dixie Highway	365914	90-0083	73 Watch TV Company 74 WDT Wireless Telecommunications Inc
			300576 375279	90-5721P 90-9423P	71 Verizon Enterprise Solutions LLC 72 Vitcom, LLc
73114	Oklahoma	11600 Broadway Extension Suite 150	301332 300761	90-0019 90-5884P	69 US South Communications, Inc. 70 USA Digital Communications, Inc.
	;		365824	90-0057	68 TWC Digital Phone LLC