

May 24, 2018  
**Via Web Filing**

Ms. Betty McCauley, Commission Secretary  
Public Utilities Commission of Ohio  
180 East Broad Street  
Columbus, OH 43215

RE: Network Communications International Corp d/b/a NCIC Inmate Communications  
Revision to P.U.C.O. Tariff No. 4  
Case No. 18-0920-TP-ATA

Dear Ms. McCauley:

Enclosed for filing please find the original of the above referenced tariff filing and application submitted on behalf of Network Communications International Corp d/b/a NCIC Inmate Communications. The purpose of this filing is to revise Institutional Services rates in compliance with the final rules filed in Case No. 14-1554-TP-ORD, revised on May 14, 2018 by the Commission. The Company respectfully requests an effective date for this filing of May 24, 2018.

The following tariff pages are included with this filing:

2 <sup>nd</sup> Revised Page 1	Updates Check Sheet
2 <sup>nd</sup> Revised Page 18	Reduces Rates; Deletes Text
2 <sup>nd</sup> Revised Page 20	Reduces Rates; Deletes Text
2 <sup>nd</sup> Revised Page 21	Reduces Rates; Deletes Text

Any questions you may have regarding this filing should be directed to my attention at 407-740-3005 or via email to [swarren@inteserra.com](mailto:swarren@inteserra.com). Thank you for your assistance in this matter.

Sincerely,

/s/ Sharon R. Warren

Sharon R. Warren  
Consultant

cc: Stephanie Jackson - NCIC  
tms: OHn1801

Enclosures  
SW/mp

**The Public Utilities Commission of Ohio**  
**TELECOMMUNICATIONS FILING FORM**

(Effective: 10-11-2017)

This form is intended to be used with most types of required filings. It provides check boxes with rule references for the most common types of filings. It does not replace or supersede Commission rules in any way.

In the Matter of the Application of. Network )  
Communications International Corp d/b/a NCIC Inmate )  
Communications Services for a Tariff Revision )

TRF Docket No. **90-5845-CT-TRF**

Case No. 18-0920-TP-ATA

**NOTE: Unless you have reserved a Case #, leave the "Case No" fields BLANK.**

Name of Registrant(s) Network Communications International Corp.  
DBA(s) of Registrant(s) NCIC Inmate Communications  
Address of Registrant(s) 607 East Whaley Street, Longview, TX 75601  
Company Web Address www.ncic.com  
Regulatory Contact Person(s) Sharon R. Warren Phone 407-740-3005 Fax 407-740-0613  
Regulatory Contact Person's Email Address swarren@inteserra.com  
Contact Person for Annual Report Carlene Fiola Phone 407-740-3010  
Address (if different from above) 151 Southhall Lane, Suite 450, Maitland, FL 32751  
Consumer Contact Information Stephanie Jackson Phone 800-530-4898  
Address (if different from above) \_\_\_\_\_

Motion for protective order included with filing? ☐ Yes ☒ No

Motion for waiver(s) filed affecting this case? ☐ Yes ☒ No [Note: Waivers may toll any automatic timeframe.]

**Notes:**

Section I and II are Pursuant to Chapter 4901:1-6

Section III – Carrier to Carrier is Pursuant to Ohio Adm. Code 4901:1-7, and Wireless is Pursuant to Ohio Adm. Code 4901:1-6-24

Section IV – Attestation

(1) Indicate the Carrier Type and the reason for submitting this form by checking the boxes below.

(2) For requirements for various applications, see the identified section of Ohio Adm. Code Chapter 4901 and/or the supplemental application form noted.

(3) Information regarding the number of copies required by the PUCO may be obtained from the PUCO's web site at [www.puco.ohio.gov](http://www.puco.ohio.gov) under the docketing information system section, by calling the docketing division at 614-466-4095, or by visiting the docketing division at the offices of the PUCO.

(4) An Incumbent Local Exchange Carrier (ILEC) offering basic local exchange service (BLES) outside its traditional service area should choose CLEC designation when proposing to offer BLES outside its traditional service area or when proposing to make changes to that service.

**All Filings that result in a change to one or more tariff pages require, at a minimum, the following exhibits.**

Exhibit	Description:
A	The tariff pages subject to the proposed change(s) as they exist before the change(s)
B	The Tariff pages subject to the proposed change(s), reflecting the change, with the change(s) marked in the right margin.
C	A short description of the nature of the change(s), the intent of the change(s), and the customers affected.
D	A copy of the notice provided to customers, along with an affidavit that the notice was provided according to the applicable rule(s).

## Section I – Part I - Common Filings

<b>Carrier Type</b> <b>X Other</b> (explain below)	<input type="checkbox"/> For Profit ILEC	<input type="checkbox"/> Not For Profit ILEC	<input type="checkbox"/> CLEC
Change terms & conditions of existing BLES	<input type="checkbox"/> ATA <u>1-6-14(H)</u> (Auto 30 days)	<input type="checkbox"/> ATA <u>1-6-14(H)</u> (Auto 30 days)	<input type="checkbox"/> ATA <u>1-6-14(H)</u> (Auto 30 days)
Introduce non-recurring charge, surcharge, or fee to BLES			<input type="checkbox"/> ATA <u>1-6-14(H)</u> (Auto 30 days)
Introduce or Increase Late Payment	<input type="checkbox"/> ATA <u>1-6-14(I)</u> (Auto 30 days)	<input type="checkbox"/> ATA <u>1-6-14(I)</u> (Auto 30 days)	<input type="checkbox"/> ATA <u>1-6-14(I)</u> (Auto 30 days)
Revisions to BLES Cap.	<input type="checkbox"/> ZTA <u>1-6-14(F)</u> (0 day Notice)		
Introduce BLES or expand local service area (calling area)	<input type="checkbox"/> ZTA <u>1-6-14(H)</u> (0 day Notice)	<input type="checkbox"/> ZTA <u>1-6-14(H)</u> (0 day Notice)	<input type="checkbox"/> ZTA <u>1-6-14(H)</u> (0 day Notice)
Notice of no obligation to construct facilities and provide BLES	<input type="checkbox"/> ZTA <u>1-6-27(C)</u> (0 day Notice)	<input type="checkbox"/> ZTA <u>1-6-27(C)</u> (0 day Notice)	
Change BLES Rates	<input type="checkbox"/> TRF <u>1-6-14(F)</u> (0 day Notice)	<input type="checkbox"/> TRF <u>1-6-14(F)(4)</u> (0 day Notice)	<input type="checkbox"/> TRF <u>1-6-14(G)</u> (0 day Notice)
To obtain BLES pricing flexibility	<input type="checkbox"/> BLS <u>1-6-14</u> <u>(C)(1)(c)</u> (Auto 30 days)		
Change in boundary	<input type="checkbox"/> ACB <u>1-6-32</u> (Auto 14 days)	<input type="checkbox"/> ACB <u>1-6-32</u> (Auto 14 days)	
Expand service operation area			<input type="checkbox"/> TRF <u>1-6-08(G)</u> (0 day)
BLES withdrawal			<input type="checkbox"/> ZTA <u>1-6-25(B)</u> (0 day Notice)
<b>Other*</b> (explain) <u>Inmate Service Provider</u>			

## Section I – Part II – Customer Notification Offerings Pursuant to Chapter 4901:1-6-7 OAC

Type of Notice	Direct Mail	Bill Insert	Bill Notation	Electronic Mail
<input type="checkbox"/> 15-day Notice	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> 30-day Notice	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Date Notice Sent:</b>				

## Section I – Part III –IOS Offerings Pursuant to Chapter 4901:1-6-22 OAC

IOS	Introduce New	Tariff Change	Price Change	Withdraw
<input checked="" type="checkbox"/> IOS	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

## Section II – Part I – Carrier Certification - Pursuant to Chapter 4901:1-6-08, 09 & 10 OAC

Certification	ILEC (Out of Territory)	CLEC	Telecommunications Service Provider Not Offering Local	CESTC	CETC
* See Supplemental form	<input type="checkbox"/> ACE <u>1-6-08</u> * (Auto 30- day)	<input type="checkbox"/> ACE <u>1-6-08</u> *(Auto 30 day)	<input type="checkbox"/> ACE <u>1-6-08</u> *(Auto 30 day)	<input type="checkbox"/> ACE <u>1-6-10</u> (Auto 30 day)	<input type="checkbox"/> UNC <u>1-6-09</u> *(Non-Auto)

\*Supplemental Certification forms can be found on the Commission Web Page.

## Section II – Part II – Certificate Status & Procedural

Certificate Status	ILEC	CLEC	Telecommunications Service Provider Not Offering Local
Abandon all Services		<input type="checkbox"/> ABN <u>1-6-26</u> (Auto 30 days)	<input type="checkbox"/> ABN <u>1-6-26</u> (Auto 30 days)
Change of Official Name *	<input type="checkbox"/> ACN <u>1-6-29(B)</u> (Auto 30 days)	<input type="checkbox"/> ACN <u>1-6-29(B)</u> (Auto 30 days)	<input checked="" type="checkbox"/> CIO <u>1-6-29(C)</u> (0 day Notice)
Change in Ownership *	<input type="checkbox"/> ACO <u>1-6-29(E)</u> (Auto 30 days)	<input type="checkbox"/> ACO <u>1-6-29(E)</u> (Auto 30 days)	<input type="checkbox"/> CIO <u>1-6-29(C)</u> (0 day Notice)
Merger *	<input type="checkbox"/> AMT <u>1-6-29(E)</u> (Auto 30 days)	<input type="checkbox"/> AMT <u>1-6-29(E)</u> (Auto 30 days)	<input type="checkbox"/> CIO <u>1-6-29(C)</u> (0 day Notice)
Transfer a Certificate *	<input type="checkbox"/> ATC <u>1-6-29(B)</u> (Auto 30 days)	<input type="checkbox"/> ATC <u>1-6-29(B)</u> (Auto 30 days)	<input type="checkbox"/> CIO <u>1-6-29(C)</u> (0 day Notice)
Transaction for transfer or lease of property, plant or business *	<input type="checkbox"/> ATR <u>1-6-29(B)</u> (Auto 30 days)	<input type="checkbox"/> ATR <u>1-6-29(B)</u> (Auto 30 days)	<input type="checkbox"/> CIO <u>1-6-29(C)</u> (0 day Notice)

\* Other exhibits may be required under the applicable rule(s). ACN, ACO, AMT, ATC, ATR and CIO applications see the 4901:1-6-29 Filing Requirements on the PUCO's Web Page for a complete list of exhibits.

## Section III – Carrier to Carrier (Pursuant to 4901:1-7), and Wireless (Pursuant to 4901:1-6-24)

Carrier to Carrier	ILEC	CLEC
Interconnection agreement, or amendment to an approved agreement	<input type="checkbox"/> NAG <u>1-7-07</u> (Auto 90 day)	<input type="checkbox"/> NAG <u>1-7-07</u> (Auto 90 day)
Request for Arbitration	<input type="checkbox"/> ARB <u>1-7-09</u> (Non-Auto)	<input type="checkbox"/> ARB <u>1-7-09</u> (Non-Auto)
Introduce or change c-t-c service tariffs,	<input type="checkbox"/> ATA <u>1-7-14</u> (Auto 30 day)	<input type="checkbox"/> ATA <u>1-7-14</u> (Auto 30 day)
Request rural carrier exemption, rural carrier suspension or modification	<input type="checkbox"/> UNC <u>1-7-04 or 05</u> (Non-Auto)	
Changes in rates, terms & conditions to Pole Attachment, Conduit Occupancy and Rights- of-Way.	<input type="checkbox"/> ATA <u>1-3-04</u> (Auto 30 days)	
<b>Wireless Providers</b> See <u>4901:1-6-24</u>	<input type="checkbox"/> RCC [Registration & Change in Operations]	<input type="checkbox"/> NAG [Interconnection Agreement or

#### Section IV. – Attestation

Registrant hereby attests to its compliance with pertinent entries and orders issued by the Commission.

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**AFFIDAVIT**  
***Compliance with Commission Rules***

I am an officer/agent of the applicant corporation, **Network Communications International Corp.**, and am authorized to make this statement on its behalf.

**Sharon R. Warren**  
(Name)

Please Check ALL that apply:

☒ I attest that these tariffs comply with all applicable rules for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

☐ I attest that customer notices accompanying this filing form were sent to affected customers, as specified in Section II, in accordance with Rule 4901:1-6-7, Ohio Administrative Code.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on (Date) **May 24, 2018** at (Location) **Maitland, Florida**

Signature and **/s/Sharon R. Warren**  
Title **Consultant to. Network Communications International Corp.**

(Date) **May 24, 2018**

*\*This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.*

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**VERIFICATION**

I, **Sharon R. Warren**, verify that I have utilized the Telecommunications Filing Form for most proceedings provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

Signature and **/s/Sharon R. Warren**  
Title **Consultant to. Network Communications International Corp.**

(Date) **May 24, 2018**

*\*Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.*

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**File document electronically as directed in case number 06-900-AU-WVR**  
**or**

***Send your completed Application Form, including all required attachments as well as the required number of copies, to:***

**Public Utilities Commission of Ohio  
Attention: Docketing Division  
180 East Broad Street, Columbus, OH 43215-3793**

**Network Communications International Corp.**  
d/b/a NCIC Inmate Communications

Exhibit A  
Current Tariff Pages

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**CHECK SHEET**

Pages of this tariff, as indicated below, are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

<b>PAGE</b>	<b>REVISION</b>	
Title	Original	
1	1 <sup>st</sup> Rev.	*
2	Original	
3	Original	
4	Original	
5	Original	
6	1 <sup>st</sup> Rev.	*
6.1	Original	*
7	Original	
8	Original	
9	Original	
10	Original	
11	Original	
12	Original	
13	Original	
14	Original	
15	Original	
16	Original	
17	Original	
18	1 <sup>st</sup> Rev.	*
19	1 <sup>st</sup> Rev.	*
20	1 <sup>st</sup> Rev.	*
21	1 <sup>st</sup> Rev.	*

\* - indicates those pages included with this filing

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Issued: February 8, 2017  
By: William L. Pope, President  
607 East Whaley Street  
Longview, Texas 75601

Effective: February 9, 2017

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**

**3.4 Institutional Collect Calling Service**

NCIC provides Institutional Automated Collect Operator Service to inmates of confinement facilities. Service may be limited by the administrators of the institutions as to availability, call duration or calling scope. Calls are billed to the Called Party. The Called Party must actively accept charges for the call.

(D)

Institutional automated collect operator service allows inmates to make collect calls to terminating locations anywhere in the State of Ohio. An automated system prompts the caller and the called party through user - friendly instructions. The called party must accept responsibility for payment of the charges by dialing the designated digit for acceptance. If a call is not accepted within five (5) seconds of the automated voice recording prompt, the automated recording is replayed a second time. If an acceptance digit is not received five (5) seconds after the second recording is completed, the call is terminated by NCIC's system.

Use of the automated collect calling service is subject to the rules and regulations of the Commission, and the institution's administrative restrictions.

**3.4.1 Classes of Calls**

**Automated Collect Station Calls:** are calls which are placed by an Inmate who dials all of the digits required to route the call and who follows the NCIC system prompts, enabling the Called Party to accept the charges for the call. If the Called Party does not accept the call, the call is terminated and no billing applies.

**3.4.2 Rates and Charges\***

**A. Usage Charges:**  
Rate Per Minute:

\$0.30

(R)

(D)

(D)

\* Pursuant to FCC Docket 12-375, the revisions shown above are effective June 20, 2016 for Jails

(N)

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Issued: February 8, 2017  
By: William L. Pope, President  
607 East Whaley Street  
Longview, Texas 75601

Effective: February 9, 2017



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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**

**3.5 Secure Collect, (Cont'd.) (C)**

**3.5.1 Rates and Charges\***

**A. Usage Charges:**  
Rate Per Minute: \$0.30 (R)

(D)  
(D)

\* Pursuant to FCC Docket 12-375, the revisions shown above are effective June 20, 2016 for Jails. (N)

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Issued: February 8, 2017  
By: William L. Pope, President  
607 East Whaley Street  
Longview, Texas 75601

Effective: February 9, 2017

### SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

#### 3.6 Institutional Prepaid Debit Service

##### 3.6.1 Description

Institutional prepaid debit service allows an inmate to purchase a card or deposit funds into an account. Debit cards or Debit accounts may be funded in any amount subject to the requirements or restrictions of the Confinement Institution. To place a call, the inmate enters a specified Personal Identification Number (PIN) and dials the desired telephone number.

The Company's system automatically informs the caller of the Available Usage Balance remaining in the Prepaid Account, and provides prompts to place the call by entering the destination telephone number. Network usage is deducted from the Available Usage Balance in the account following completion of the call and after it is rated.

Refunds of remaining balances in a Debit Card or Debit Account are refundable upon request, typically after release of the inmate from the Institution. The Available Usage Balance expires six months from the date the last call is made on the account or card. No refunds of unused balances will be issued after the expiration date.

##### 3.6.1 Rates and Charges\*

- A. **Usage Charges:**  
Rate Per Minute: \$0.30

(R)  
(D)

#### 3.7 Ancillary Service Charges – Maximum\*

(D)(N)  
(N)

- A. **Automated Payment Fees (where available)** – Credit Card payment, debit card payment, and bill processing fees, including fees for payments made by interactive voice response (IVR), web, or kiosk (where available).

Automated payment fees \$3.00

- B. **Live Agent Fee** – A fee associated with the optional use of a live operator to complete Inmate Calling Services transactions.

Live Agent Fee \$5.95

- C. **Paper Bill/Statement Fees** – Fees associated with providing customers of Inmate Calling Services an optional paper billing statement.

Paper Bill/Statement Fees \$2.00

(N)

\* Pursuant to FCC Docket 12-375, the revisions shown above are effective June 20, 2016 for Jails

(N)

Issued: February 8, 2017  
By: William L. Pope, President  
607 East Whaley Street  
Longview, Texas 75601

Effective: February 9, 2017

**Network Communications International Corp.**  
d/b/a NCIC Inmate Communications

Exhibit B  
Proposed Tariff Pages

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**CHECK SHEET**

Pages of this tariff, as indicated below, are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

<b>PAGE</b>	<b>REVISION</b>	
Title	Original	
1	2 <sup>nd</sup> Rev.	*
2	Original	
3	Original	
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6.1	Original	
7	Original	
8	Original	
9	Original	
10	Original	
11	Original	
12	Original	
13	Original	
14	Original	
15	Original	
16	Original	
17	Original	
18	2 <sup>nd</sup> Rev.	*
19	1 <sup>st</sup> Rev.	
20	2 <sup>nd</sup> Rev.	*
21	2 <sup>nd</sup> Rev.	*

\* - indicates those pages included with this filing

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Issued: May 24, 2018  
By: William L. Pope, President  
607 East Whaley Street  
Longview, Texas 75601

Effective: May 24, 2018

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**

**3.4 Institutional Collect Calling Service**

NCIC provides Institutional Automated Collect Operator Service to inmates of confinement facilities. Service may be limited by the administrators of the institutions as to availability, call duration or calling scope. Calls are billed to the Called Party. The Called Party must actively accept charges for the call.

Institutional automated collect operator service allows inmates to make collect calls to terminating locations anywhere in the State of Ohio. An automated system prompts the caller and the called party through user - friendly instructions. The called party must accept responsibility for payment of the charges by dialing the designated digit for acceptance. If a call is not accepted within five (5) seconds of the automated voice recording prompt, the automated recording is replayed a second time. If an acceptance digit is not received five (5) seconds after the second recording is completed, the call is terminated by NCIC's system.

Use of the automated collect calling service is subject to the rules and regulations of the Commission, and the institution's administrative restrictions.

**3.4.1 Classes of Calls**

**Automated Collect Station Calls:** are calls which are placed by an Inmate who dials all of the digits required to route the call and who follows the NCIC system prompts, enabling the Called Party to accept the charges for the call. If the Called Party does not accept the call, the call is terminated and no billing applies.

**3.4.2 Rates and Charges**

(T)

**A. Usage Charges:**

Rate Per Minute: \$0.25

(R)

(D)

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Issued: May 24, 2018  
By: William L. Pope, President  
607 East Whaley Street  
Longview, Texas 75601

Effective: May 24, 2018

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**

**3.5 Secure Collect, (Cont'd.)**

**3.5.1 Rates and Charges**

**(T)**

**A. Usage Charges:**

Rate Per Minute: \$0.25

**(R)**

**(D)**

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Issued: May 24, 2018  
By: William L. Pope, President  
607 East Whaley Street  
Longview, Texas 75601

Effective: May 24, 2018

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**

**3.6 Institutional Prepaid Debit Service**

**3.6.1 Description**

Institutional prepaid debit service allows an inmate to purchase a card or deposit funds into an account. Debit cards or Debit accounts may be funded in any amount subject to the requirements or restrictions of the Confinement Institution. To place a call, the inmate enters a specified Personal Identification Number (PIN) and dials the desired telephone number.

The Company's system automatically informs the caller of the Available Usage Balance remaining in the Prepaid Account, and provides prompts to place the call by entering the destination telephone number. Network usage is deducted from the Available Usage Balance in the account following completion of the call and after it is rated.

Refunds of remaining balances in a Debit Card or Debit Account are refundable upon request, typically after release of the inmate from the Institution. The Available Usage Balance expires six months from the date the last call is made on the account or card. No refunds of unused balances will be issued after the expiration date.

**3.6.1 Rates and Charges**

**(T)**

**A. Usage Charges:**

Rate Per Minute: \$0.21

**(R)**

**3.7 Ancillary Service Charges – Maximum**

**(T)**

**A. Automated Payment Fees (where available) – Credit Card payment, debit card payment, and bill processing fees, including fees for payments made by interactive voice response (IVR), web, or kiosk (where available).**

Automated payment fees \$3.00

**B. Live Agent Fee – A fee associated with the optional use of a live operator to complete Inmate Calling Services transactions.**

Live Agent Fee \$5.95

**C. Paper Bill/Statement Fees – Fees associated with providing customers of Inmate Calling Services an optional paper billing statement.**

Paper Bill/Statement Fees \$2.00

**(D)**

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Issued: May 24, 2018  
By: William L. Pope, President  
607 East Whaley Street  
Longview, Texas 75601

Effective: May 24, 2018

**Network Communications International Corp.**

d/b/a NCIC Inmate Communications

Exhibit C

Description

The purpose of this filing is to revise rates in compliance with rule changes as set forth in Case No. 14-1554-TP-ORD.



**Network Communications International Corp.**  
d/b/a NCIC Inmate Communications

Exhibit D  
Customer Notice

Network Communications International Corp. d/b/a NCIC Inmate Communications does not have any presubscribed customers, therefore, no customer notice was provided.

**This foregoing document was electronically filed with the Public Utilities**

**Commission of Ohio Docketing Information System on**

**5/24/2018 1:21:05 PM**

**in**

**Case No(s). 18-0920-TP-ATA**

Summary: Tariff Revision electronically filed by Ms. Margeaux Pennywell on behalf of Network Communications International Corp d/b/a NCIC Inmate Communications