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May 10, 2018

Ms. Barcy F. McNeal
Director, Office of Administration
Public Utilities Commission of Ohio
180 East Broad Street
Columbus, Ohio 43215

RE: Gregory T. Howard v. Columbia Gas of Ohio, Inc.
Case No. 17-2536-GA-CSS

Dear Ms. McNeal:

On May 6, 2018, Gregory T. Howard faxed a letter to the Commission in this docket regarding termination of his natural gas distribution service by Columbia Gas of Ohio, Inc. ("Columbia"). Columbia hereby responds to Mr. Howard's letter.

Columbia has received a valid medical certificate for Mr. Howard and restored service to Mr. Howard on May 7, 2018. Columbia will follow the Commission's rules and Columbia's tariff as it relates to continuation of Mr. Howard's natural gas distribution service.

Additionally, Columbia did leave notice of disconnection for Mr. Howard in a conspicuous location on May 3, 2018. Attachment A contains information from Columbia's customer records database detailing the disconnection. The last line reads POSTED TERM//METER OFF LN FN DOOR, which documents that Columbia posted the termination notice and left notice on the front door.

Please do not hesitate to contact me if you have any questions.

Sincerely,
/s/ Joseph M. Clark
Joseph M. Clark

cc: Gregory T. Howard, 381 S. Detroit Avenue, Toledo, Ohio 43609-2068

REDACTED

CUST NAME GREGORY HOWARD

PCID

SERV ADDR 381 S DETROIT AV

CITY TOLEDO ST OH ZIP 436092068

ORDER	ORDER	ORDER	ORDER	TRANS DATE 05-03-2018
SEQ 31	TYPE ACS	STATUS E	CODE	DATE TAKEN 05-03-2018
				TIME TAKEN 0542

LOCATION 1121 REQUESTED BY

SADC CODE 2C PRINT TERMNO DAY COUNT 0 DATE EXEC 05-03-2018

METER READING 3111 FGA TIME EXEC 0830

ORDER ENTRY DATE COMP 05-03-2018

SERVICE PERSON TERMNO MDT TIME COMP 0830

BERMEX-CARVER OPERID TMP37OH ORIG TAKE

DATE SCHED 05-03-2018 ARRIVAL DATE 05-03-2018

SERVICE REMARKS CALL CUST S ARRIVAL TIME 0826

UNSAFE: TAKE PR ORDERS ONLY FOR ACCT

PCID# //COLLECT \$878.00 OR SHUT OFF//

1/9TH PAYPLAN//PYMT 2-02-18 \$22.00//ACCT BAL \$1864.17//

SEC DPST \$116//NSF=N//REMARKS=Y//REL PSID=Y//

POSTED TERM//METER OFF LN FN DOOR

This foregoing document was electronically filed with the Public Utilities

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in

Case No(s). 17-2536-GA-CSS

Summary: Correspondence of Columbia Gas of Ohio, Inc. electronically filed by Ms. Melissa L. Thompson on behalf of Columbia Gas of Ohio, Inc.