

THE PUBLIC UTILITIES COMMISSION OF OHIO

**IN THE MATTER OF THE COMPLAINT OF
LINDA SHATTEEN,**

COMPLAINANT,

v.

CASE No. 17-2141-EL-CSS

**THE CLEVELAND ELECTRIC ILLUMINATING
COMPANY,**

RESPONDENT.

ENTRY

Entered in the Journal on May 9, 2018

I. SUMMARY

{¶ 1} The Commission grants the joint motion to dismiss the complaint with prejudice, as this matter has been settled.

II. DISCUSSION

{¶ 2} Pursuant to R.C. 4905.26, the Commission has authority to consider written complaints filed against a public utility by any person or corporation regarding any rate, service, regulation, or practice relating to any service furnished by the public utility that is in any respect unjust, unreasonable, insufficient, or unjustly discriminatory.

{¶ 3} Respondent, The Cleveland Electric Illuminating Company (CEI), is a public utility as defined in R.C. 4905.02 and, as such, is subject to the jurisdiction of this Commission.

{¶ 4} On October 18, 2017, Linda Shatteen (Complainant) filed this complaint against CEI. In the complaint, Complainant alleged that CEI has overcharged her for electric service. Further, Complainant requested that she be re-instated on a 24-month payment plan and that CEI's billing practices be investigated.

{¶ 5} CEI filed its answer on November 7, 2017. In its answer, CEI admitted some allegations in the complaint, and stated that it lacks knowledge or information sufficient to form a belief as to the truth of other allegations. In addition, CEI denied any remaining allegations in the complaint and set forth in the answer several affirmative defenses.

{¶ 6} Complainant and CEI filed a joint motion to dismiss on April 13, 2018. In the motion, the parties advise the Commission that they have resolved the complaint and that no further proceedings are necessary. Further, the parties request that this complaint be dismissed with prejudice.

{¶ 7} In view of the settlement of the complaint, the Commission finds that this case should be dismissed with prejudice and closed of record.

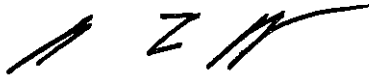
III. ORDER

{¶ 8} It is, therefore,

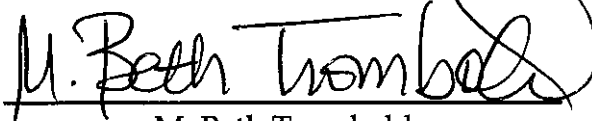
{¶ 9} ORDERED, That the joint motion to dismiss be granted and that Case No. 17-2141-EL-CSS be dismissed with prejudice and closed of record. It is, further,

{¶ 10} ORDERED, That a copy of this Entry be served upon each party and interested person of record.

THE PUBLIC UTILITIES COMMISSION OF OHIO



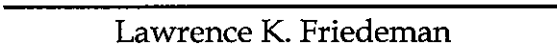
Asim Z. Haque, Chairman



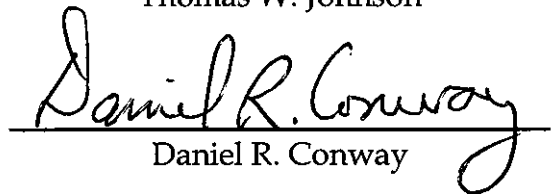
M. Beth Trombold



Thomas W. Johnson



Lawrence K. Friedeman



Daniel R. Conway

KKS/vrm

Entered in the Journal



MAY - 9 2018

Barcy F. McNeal
Secretary