

**PUBLIC UTILITIES COMMISSION OF OHIO**  
**Consumer Service Division**  
**Memorandum**

**CASE ID:** 00206776

**COMPANY:**

**CUSTOMER:** Becky Frim

**ADDRESS:** 8931 Stillwater Drive, Galloway, Ohio 43119

**SERVICE ADDRESS:** 8931 Stillwater Drive, Galloway, Ohio 43119

**AIQ:** Aqua Ohio Inc

**NIQ:** (644) 882-6490

**DOCKETING CASE #: 18-0337-WW-SIC**

**SUBJECT:** Aqua Ohio Inc - Protest Rate Case

Please docket the comments in the case number above.

I see where our water company is asking for another increase. Which is crazy. Our water rates are three times what Columbus rates are. They obviously do not know how to manage the money. Or they should cut some of the fat from the top. Have they shown their books on where the money is going? The water is so bad that we have to replace our fixtures and Hot water tanks every 4 years because of the corrosion. Maybe instead of just agreeing to the increase have them prove that they really need to take a home. I guarantee you that it will be more then just \$2.00. We now are having trouble selling our home because of the water bills. Isn't it time to listen to the small guy and find another solution??

**This foregoing document was electronically filed with the Public Utilities**

**Commission of Ohio Docketing Information System on**

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**Case No(s). 18-0337-WW-SIC**

Summary: Public Comment electronically filed by Docketing Staff on behalf of Docketing.