

FILE



Public Utilities Commission

Asim Z. Haque, Chairman

Commissioners

M. Beth Trombold
Thomas W. Johnson
Lawrence K. Friedeman
Daniel R. Conway

April 17, 2018

Ms. Mary Wooten
1617 Dewey Ave.
Cincinnati, OH 45205

Case No. 18-554-EL-CSS

Dear Ms. Wooten:

This letter will confirm that the Public Utilities Commission of Ohio has received your formal complaint against Cincinnati Bell Energy. Your formal complaint has been assigned the above case number. We have sent a copy of your complaint to the utility company. The utility has been given 20 days to file its answer in response to your complaint and will send a copy of that answer to you as well.

The Commission will issue an entry that explains the next step in your case. A copy of the entry will be sent to you.

Enclosed is a brochure to assist you in understanding the process associated with formal complaints filed with the Public Utilities Commission of Ohio.

Sincerely,

Barcy F. McNeal, Secretary

Tanowa Troupe, Acting Secretary

Susan Patterson, Acting Secretary

Beverly Hoskinson, Acting Secretary

Enclosure
TMT/dh

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