

THE PUBLIC UTILITIES COMMISSION OF OHIO

**IN THE MATTER OF THE COMPLAINT OF
G.P. ENTERPRISES, INC., DBA STORAGE-
ON-SITE,**

COMPLAINANT,

V.

CASE No. 17-1707-EL-CSS

**THE CLEVELAND ELECTRIC ILLUMINATING
COMPANY,**

RESPONDENT.

ENTRY

Entered in the Journal on March 21, 2018

I. SUMMARY

{¶ 1} The Commission grants the joint motion to dismiss the complaint with prejudice, as this matter has been settled.

II. DISCUSSION

{¶ 2} Pursuant to R.C. 4905.26, the Commission has authority to consider written complaints filed against a public utility by any person or corporation regarding any rate, service, regulation, or practice relating to any service furnished by the public utility that is in any respect unjust, unreasonable, insufficient, or unjustly discriminatory.

{¶ 3} Respondent, The Cleveland Electric Illuminating Company (CEI or Company), is a public utility as defined in R.C. 4905.02 and, as such, is subject to the jurisdiction of this Commission.

{¶ 4} On July 31, 2017, G.P. Enterprises, Inc., dba Storage-On-Site (Complainant) filed this complaint against CEI. In the complaint, Complainant alleged inadequate service by CEI due to being billed for the wrong address. Complainant requested a 25 percent reduction in its bill to compensate for the alleged error on the part of CEI.

{¶ 5} CEI filed its answer on August 21, 2017. In its answer, CEI admitted some allegations in the complaint. The Company, however, stated that it lacks knowledge or information sufficient to form a belief as to the truth of other allegations and, therefore, it denied those allegations. Further, CEI denied any remaining allegations in the complaint. In addition, CEI set forth in the answer several defenses.

{¶ 6} Complainant and CEI filed a joint motion to dismiss on October 30, 2017. In the motion, the parties advise the Commission that they have resolved the complaint and that no further proceedings are necessary. Further, the parties request that this complaint be dismissed with prejudice.

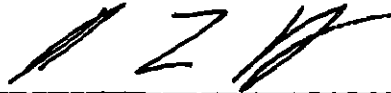
{¶ 7} In view of the settlement of the complaint, the Commission finds that this case should be dismissed with prejudice and closed of record.

{¶ 8} It is, therefore,

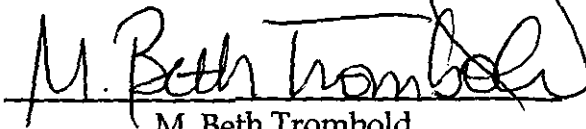
{¶ 9} ORDERED, That the joint motion to dismiss be granted and that Case No. 17-1707-EL-CSS be dismissed with prejudice and closed of record. It is, further,

{¶ 10} ORDERED, That a copy of this Entry be served upon each party and interested person of record.

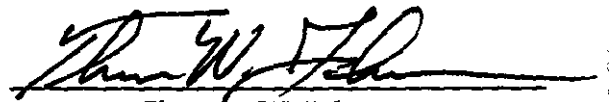
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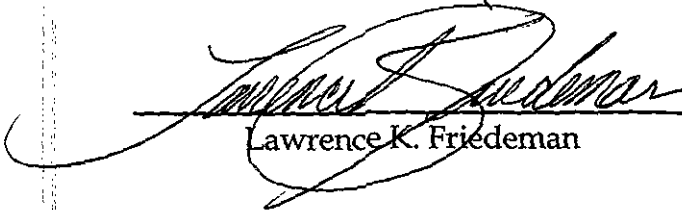
Asim Z. Haque, Chairman



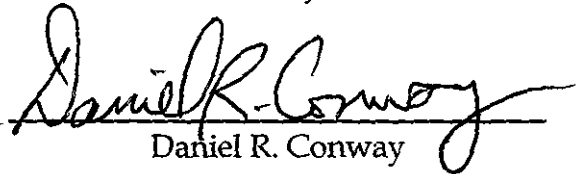
M. Beth Trombold



Thomas W. Johnson



Lawrence K. Friedeman

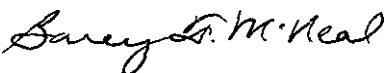


Daniel R. Conway

KKS/vrm

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MAR 21 2018



Barcy F. McNeal
Secretary