



**Public Utilities
Commission**

Asim Z. Haque, Chairman

Commissioner

M. Beth Trombol
Thomas W. Johnson
Lawrence K. Friedema
Daniel R. Conway

February 26, 2018

Mr. Lonnie Stephen
6444 Cubbison Rd
Cumberland, Ohio 43732

Case No. 18-0335-TP-CSS

Dear Mr. Stephen :

This letter will confirm that the Public Utilities Commission of Ohio has received your formal complaint against Windstream Ohio, Inc. dba Windstream Communications c/o CT Corp. Its Statutory Agent OPEX Communication, Inc . Your formal complaint has been assigned the above case number. We have sent a copy of your complaint to the utility company. The utility has been given 20 days to file its answer in response to your complaint and will send a copy of that answer to you as well.

The Commission will issue an entry that explains the next step in your case. A copy of the entry will be sent to you.

Enclosed is a brochure to assist you in understanding the process associated with formal complaints filed with the Public Utilities Commission of Ohio.

Sincerely,

Barcy F. McNeal, Secretary

Tanowa Troupe, Acting Secretary

Susan Patterson, Acting Secretary

Beverly Hoskinson, Acting Secretary

Enclosure
TMT/pjc

This is to certify that the foregoing information is true and accurate and complete and that the same has been reviewed and approved by the Commission. Document delivered in the regular course of business.
Technician AK Date Processed 2/26/18