

**PUBLIC UTILITIES COMMISSION OF OHIO**  
**Consumer Service Division**  
**Memorandum**

**CASE ID:** 00186265

**COMPANY:** AFFINITY AIR LIMOUSINE SVC

**CUSTOMER:** Russell Stark

**ADDRESS:** 3440 Church Street, Cincinnati, Ohio 45244

**SERVICE ADDRESS:** 3440 Church Street, Cincinnati, OH 45244

**AIQ:** Duke Energy Ohio

**NIQ:**

**DOCKETING CASE #:** 17-32-EL-AIR

**SUBJECT:**

Please docket the attached in the case number above.

Case: 17-32-EL-AIR DUKE Energy's Increase in rates

Case: 00186265 Russell A. Stark - Being Ripped off by Duke.

Commissioners:

I have been denied three times by Duke Energy to allow Direct Energy (2x) and SouthBay (1x) from becoming my gas supplier from November 15 to April 1.

Duke Energy requires a 12 month waiting period before I can request another gas supplier, every time I turn my gas off in April.

Which means every other year I can have a supplier provide gas from Dec - April even though I turn my gas on by November 15th. The first month is a "set up period" for the other supplier. Hence, I receive only 4 months of reduced gas pricing.

I turn gas on November 15, 2017 to April 1, 2018.

Duke now requires a 12 month wait before I can select another provider April 1, 2019.

So, November 2019 I am forced to pay DUKE Energy rates without exception until April 2020.

I turn my gas off April 2020 so according to Duke I could not request an outside provider until November 2020.

But it takes 30 days to make the switch...December 15. T

Then 4 months later it's turned off and the 12 month clock prohibiting me from using another provider begins. April 2020-2021 but I don't turn my gas on till November 2021.

The cycle repeats itself. So, every even numbered year I would be prohibited from obtaining an outside provider for my gas. 2018, 2020, 2022, 2024..

If I keep my gas on year round at current monthly rates.....calculating summer warm months only at \$1260, over a 10 year period, I am giving Duke energy \$12,600 just because they are greedy? How does this help the consumer?

If I keep my gas on year round, I am forced to pay \$90x2 a month to Duke Energy just to keep each one of my two gas meters running.(2 gas meters at my leased garage)

No gas is used except the pilot light. \$180/mo X 7 months = \$1260 (100% profit for DUKE) for absolutely no reason!

I should not be penalized \$1260 every year during the warm season just to meet Duke's 12 month annual requirement. This is a scam and Duke makes a \$1260 for no good reason.

I have been advised repeatedly Duke is not suppose to make a profit off its gas?

How many other seasonal clients is Duke making a profit off of, just to keep one's gas meters running in order to have a gas supplier 12 months every year?

Please make the change to leave the supplier in place after my gas is turned off in April so I don't lose the first month of reduced service in November. The 12 month waiting period is a Duke Energy Scam!

Sincerely,  
Russ Stark  
Owner - Affinity Air Limousine Service  
3440 Church St.  
Newtown, OH 45244

**This foregoing document was electronically filed with the Public Utilities**

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**Case No(s). 17-0032-EL-AIR**

Summary: Public Comment electronically filed by Docketing Staff on behalf of Docketing.