

THE PUBLIC UTILITIES COMMISSION OF OHIO

IN THE MATTER OF THE COMPLAINT OF
JACQUELINE CROWDER,

COMPLAINANT,

v.

CASE NO. 17-1379-EL-CSS

OHIO POWER COMPANY D/B/A AEP OHIO,

RESPONDENT.

ENTRY

Entered in the Journal on February 7, 2018

I. SUMMARY

{¶ 1} The Commission grants a joint motion to dismiss the complaint with prejudice, as this matter has been settled.

II. DISCUSSION

{¶ 2} Pursuant to R.C. 4905.26, the Commission has authority to consider written complaints filed against a public utility by any person or corporation regarding any rate, service, regulation, or practice relating to any service furnished by the public utility that is in any respect unjust, unreasonable, insufficient, or unjustly discriminatory.

{¶ 3} Respondent, Ohio Power Company d/b/a AEP Ohio (AEP), is a public utility as defined in R.C. 4905.02 and, as such, is subject to the jurisdiction of this Commission.

{¶ 4} On June 1, 2017, Jacqueline Crowder (Complainant) filed this complaint against AEP. In the complaint, Complainant alleged unjust treatment by AEP with regard to her eligibility for the Percentage of Income Payment Plan (PIPP) for electric service. Complainant stated that she seeks to be placed back on PIPP and to maintain her electric service. In support of these requests, Complainant stated that she cannot financially manage AEP's payment offers and that she and her family have medical issues that require electricity in their home.

{¶ 5} AEP filed its answer on June 21, 2017. In its answer, AEP admitted some and denied other allegations in the complaint. In addition, AEP set forth in the answer several affirmative defenses.

{¶ 6} On December 15, 2017, Complainant and AEP filed a joint motion to dismiss. In the motion, the parties state that they have resolved all of the issues raised in the complaint through settlement. Therefore, nothing further remains to be done in this case, and no additional proceedings are necessary to resolve this matter. Further, the parties request that this complaint be dismissed with prejudice.

{¶ 7} In view of the settlement of the complaint, the Commission finds that this case should be dismissed with prejudice and closed of record.

III. ORDER

{¶ 8} It is, therefore,

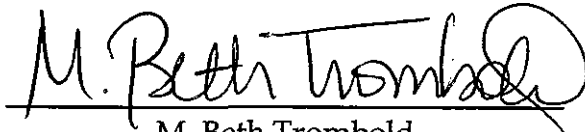
{¶ 9} ORDERED, That the joint motion to dismiss be granted and that Case No. 17-1379-EL-CSS be dismissed with prejudice and closed of record. It is, further,

{¶ 10} ORDERED, That a copy of this Entry be served upon each party and interested person of record.

THE PUBLIC UTILITIES COMMISSION OF OHIO



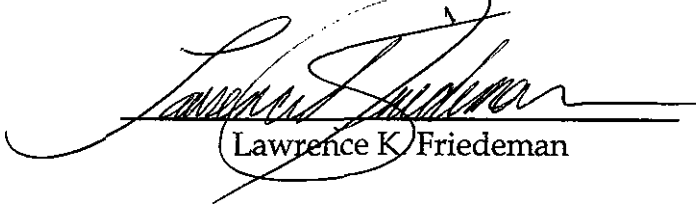
Asim Z. Haque, Chairman



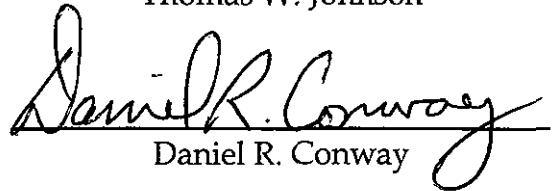
M. Beth Trombold



Thomas W. Johnson



Lawrence K. Friedeman



Daniel R. Conway

KKS/vrm

Entered in the Journal
FEB 07 2018



Barcy F. McNeal
Secretary