From: noreply@salesforce.com on behalf of Courtney Fleming

To: <u>Puco Docketing</u>

Subject: PUBLIC UTILITIES COMMISSION OF OHIO - CASE #: 00182347 [ref:_00Dt0GzXt._500t08t6qe:ref]

Date: Tuesday, January 09, 2018 10:46:21 AM



PUBLIC UTILITIES COMMISSION OF OHIO Consumer Service Division Memorandum

CASE ID: 00182347

COMPANY:

CUSTOMER: Marla Goodwin

ADDRESS:

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SERVICE ADDRESS:, **AIQ:** Duke Energy Ohio

NIQ: 5136738928

DOCKETING CASE #:17-32-EL-AIR

SUBJECT: Base Fee Increases

I want to make sure I weigh in on this potential increase to customers' rates. This is absolutely ridiculous, and a slap in the face to seniors and lower income people who are already struggling to pay our electric bills. This increase is NOT to benefit the customers in any way...its is purely to profit the company supplying the service that's it. If they need to see more profit then let them look at waste and ways to budget JUST LIKE THEIR CONSUMERS HAVE TO. For some, there is no other choice. If the base rates increase to what is planned (or ANY significant increase), they (we) will have to cut our grocery bill or our medications. I walk around my house now in sweaters and jackets to keep the temp down to the point where I can afford the bill. There won't be a way to control the bills if what is proposed is done. It's totally UNFAIR to force people to pay any base fee higher than what is in effect now. I found out about this one by accident. It seems to me that these increases are hidden from the public as best they can because I don't ever hear about them until they are about to go into effect. That makes me feel like this is done on purpose. You will have many people seriously up in arms if you allow this rate increase to go into effect. Thank. Marla Goodwin

Please docket the comment in the case number above.

Sincerely,

Courtney Fleming

Public Utilities Commission of Ohio Service Monitoring and Enforcement Department Customer Service Assistant (800) 686-PUCO (7826) www.PUCO.ohio.gov

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1/9/2018 2:29:13 PM

in

Case No(s). 17-0032-EL-AIR

Summary: Public Comment (1) electronically filed by Docketing Staff on behalf of Docketing