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Related Case Number:

TYPE: Complaint

NAME: Mrs. Kim Hirth

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INDUSTRY:Electric

#### ACCOUNT INFORMATION:

- Company: Duke Energy
- *(no account name provided?)*
- *(no service address provided?)*
- *(no service phone number provided?)*
- *(no account number provided?)*

#### COMPLAINT DESCRIPTION:

I am shocked that Duke Energy wants to hike their fixed rates on our utility bills. Each month I compare the actual cost of use of electricity/gas and all the fees. December 2017's electricity bill has \$42.85 of electric usage and over \$47.00 worth of fees. The gas is remarkably worse at \$2.19 of usage and over \$77.00 worth of fees. I'm aware that there needs to be fees to keep up maintenance on the lines etc... but the fees are way out of proportion to the usage. I feel that we are encouraged to conserve energy, but then pay higher fees so that Duke Energy makes a greater profit. I hope that the PUCO votes to not allow the fee hike.

**This foregoing document was electronically filed with the Public Utilities**

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Summary: Public Comment electronically filed by Docketing Staff on behalf of Docketing