From: webmaster@puco.ohio.gov To: PUCO ContactThePUCO Subject: PUCO CONTACT FORM: 115875 Received: 12/8/2017 5:28:45 PM Message: WEB ID: 115875 AT:12-08-2017 at 05:28 PM

Related Case Number:

TYPE: Complaint

NAME: Mr. James Hardy

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 11 Avenell Ln
- Cincinnati, Ohio 45218
- USA

PHONE INFORMATION:

- Home: 5138511654
- Alternative: (no alternative phone provided?)
- Fax: (no fax number provided?)

E-MAIL: jandjhardy@yahoo.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: Duke
- Name on account: James J Hardy IV
- Service address: 11 Avenell Ln
- Service phone: 5138511654
- Account Number: 0650-0053-21-4

COMPLAINT DESCRIPTION:

So, after hearing the recommendations from the state (see copy below of Cincinnati.com. article), Duke wants to nearly quadruple the fixed fees for all customers!!!! This reminds me of a spoiled child who doesn't get the answer it wants, so he/she tries a different tactic. According to CNN Money, Duke's year to date stock is up 13.44% as of today, December 8, 2017. The next 12 months predictions are: high of \$95, a median of \$90, and a low of \$77. This is a NEEDED UTILITY service, not a DESIROUS luxury product! How can a utility company propose to increase FIXED FEES, when Wage Growth in the United States has only averaged a 6.22 percent increase from 1960 until this year, according to Trading Economics? Who can afford this kind of increase? No matter how low a family dials down their thermostat, that fixed fee remains the same!!!! This is shameful practice for the 7th largest utility company in the US; one that is ranked 121st on the Fortune 500 list!!! A Troubling Trend in Rate Design: Proposed Rate Design Alternatives to Harmful Fixed Charges, written by Southern Environmental Law Center, states, " Utilities Adopting Higher Fxed Charges May View Them As A Quick Fx--They Provide Short-Term Revenue Stability And Are Relatively Simple To Administer. The Reality, Though, Is That High Fxed Charges Are Bad For Customers, And Ultimately, The Utility. High Fxed Charges

424501.html

Harm Many Customers, Especial-Ly Those With Lower Incomes Who Live In Smaller Homes Or Apartments, And Those With Lower Electric Demands....Fundamentally, High Fxed Charges Refect A Failure By Utilities To Consider A Range Of Smart Rate De-Sign Opportunities That Better Respond To The Changing Nature Of The Grid....Smart Rate Design" Refers To An Approach To Rate Design That More Accurately Aligns Utility Costs With Customer Bills, And Which Better Refects The Time- And Location-Specifc Costs Of Delivering Elec-Tricity. Smart Rate Design Allows Utilities Sufcient Revenue Without Diluting The Customer's Incentive To Deploy Ders. Smart Rate Design Options Include Time-Of-Use And Other Time-Varying Rates; Well-Designed Min-Imum Bills; And Location-Based And Attribute Pricing." "STATE OFFICIALS ARE RECOMMENDING DUKE ENERGY CUT CONSUMER ELECTRIC BILLS AFTER THE UTILITY SOUGHT AN INCREASE. DUKE ENERGY IS ASKING PERMISSION FROM REGULATORS WITH THE PUBLIC UTILITIES COMMISSION OF OHIO TO BOOST ELECTRIC RATES TO HELP PAY FOR ONGOING INSTALLATION, MAINTENANCE, METER READING, BILL PROCESSING AND SERVICE CALLS. UNDER DUKE'S PROPOSAL, THE TYPICAL CUSTOMER USING 1,000-KILOWATT HOURS WOULD SEE THEIR MONTHLY BILL INCREASE \$1.15 OR ALMOST 1 PERCENT FROM \$119.13 TO \$120.28. BUT AFTER **REVIEWING DUKE'S PROPOSAL, THE STATE COMMISSION'S TECHNICAL STAFF IS** RECOMMENDING TRIMMING THE UTILITY'S DISTRIBUTION RATES. WITH THE CUTS, STATE OFFICIALS ESTIMATE IT WOULD CUT TYPICAL CUSTOMER'S BILL BY \$1.44. STATE OFFICIALS DIDN'T OBJECT TO THE RETURNS SOUGHT BY DUKE, BUT DISAGREED WITH THE UTILITY'S MATH TO ACHIEVE THOSE PROFITS. COMMUNITY AND WATCHDOG GROUPS, SUCH AS FAITH IN PUBLIC LIFE, OHIO CITIZEN AND CONSUMERS UNION, HAVE ALSO OPPOSED THE INCREASE. THEY OBJECT TO MORE THAN TRIPLING THE MONTHLY FIXED RATE PORTION OF CONSUMERS' ELECTRIC BILL FROM \$6 TO \$22.77. WHILE DUKE PROPOSED INCREASING THE FIXED RATE PORTION OF BILLS. IT WOULD LOWER THE PORTION BASED ON THE VOLUME OF ELECTRICITY USED." Do not allow Duke to pass this irresponsible fixed rate onto it's customers!!!

From: webmaster@puco.ohio.gov To: PUCO ContactThePUCO Subject: PUCO CONTACT FORM: 115877 Received: 12/9/2017 10:54:34 AM Message: WEB ID: 115877 AT:12-09-2017 at 10:54 AM

Related Case Number: 17-0032

TYPE: Comment

NAME: Ms. Lou Ann Marti

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 3494 Craig Ave
- Cincinnati, Ohio 45211
- USA

PHONE INFORMATION:

- Home: (513) 370-4462
- Alternative: (no alternative phone provided?)
- Fax: (no fax number provided?)

E-MAIL: lou.marti@yahoo.com

INDUSTRY:Gas

ACCOUNT INFORMATION:

- (no utility company name provided?)
- Name on account: Lou Marti
- Service address: 3494 Craig Ave
- Service phone: 513-370-4462
- (no account number provided?)

COMMENT DESCRIPTION:

I am against Duke Energy imposing a fee hike on its Ohio customers. As you may know, wages remain stagnant. How are the middle class, the poor, the elderly on fixed incomes to afford a fee hike while their income remains the same? How much profit does Duke Energy require to satisfy its shareholders. Your profits were up 2nd quarter of this year. http://www.charlotteobserver.com/news/business/article165138427.html Greed is sad, and it hurts people.

From: webmaster@puco.ohio.gov To: PUCO ContactThePUCO Subject: PUCO CONTACT FORM: 115884 Received: 12/9/2017 5:02:35 PM Message: WEB ID: 115884 AT:12-09-2017 at 05:02 PM

Related Case Number:

TYPE: Comment

NAME: Mr. William Menrath

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 1750 Longbourne St
- Cincinnati, Ohio 45230
- USA

PHONE INFORMATION:

- Home: NA
- Alternative: 513 404-1375
- Fax: (no fax number provided?)

E-MAIL: Bill.menrath@outlook.com

INDUSTRY:Other

ACCOUNT INFORMATION:

- Company: Duke Energy
- Name on account: William Menrath
- Service address: 1750 Longbourne St
- Service phone: 513 404-1375
- Account Number: 9940-0698-21-6

COMMENT DESCRIPTION:

Duke Energy is requesting a "customer fee" increase. The customer base fee increase if approved by the PUCO will quadruple the current rate. I am opposed to this increase for the following reason: 1. It does not promote energy conservation but in fact punishes it. 2. If Duke needs the money they should increase the unit costs. Thanks.

From: webmaster@puco.ohio.gov To: PUCO ContactThePUCO Subject: PUCO CONTACT FORM: 115876 Received: 12/9/2017 8:03:25 AM Message: WEB ID: 115876 AT:12-09-2017 at 08:03 AM

Related Case Number:

TYPE: Comment

NAME: Mr. JEFFREY STEFFEN

CONTACT SENDER ? No

MAILING ADDRESS:

- (NO CITY?), Ohio (NO ZIP??)
- USA

PHONE INFORMATION:

- Home: (no home phone provided?)
- Alternative: (no alternative phone provided?)
- Fax: (no fax number provided?)

E-MAIL: (no e-mail address provided)

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: Duke Energy
- Name on account: JEFFREY H STEFFEN
- Service address: 1496 Eagle Court
- Service phone: 5135324018
- (no account number provided?)

COMMENT DESCRIPTION:

I am voicing my disagreement with Duke Energy's plan to nearly quadruple fixed customer fees – from about \$72 a year to over \$270 a year – even if energy use decreases. This is unfair and am asking for your support to protect us consumers.

From: webmaster@puco.ohio.gov To: PUCO ContactThePUCO Subject: PUCO CONTACT FORM: 115883 Received: 12/9/2017 3:43:34 PM Message: WEB ID: 115883 AT:12-09-2017 at 03:43 PM

Related Case Number:

TYPE: Complaint

NAME: Mr. Donald Murdock

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 6322 eagleslake dr cincinnati,ohio 45248
- Cincinnati Ohio, Ohio 45248
- USA

PHONE INFORMATION:

- Home: 513-276=3460
- Alternative: (no alternative phone provided?)
- Fax: (no fax number provided?)

E-MAIL: donaldmurdock16@yahoo.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- (no utility company name provided?)
- (no account name provided?)
- (no service address provided?)
- (no service phone number provided?)
- (no account number provided?)

COMPLAINT DESCRIPTION:

Ridiculous propose rate increase for basic rate fee. It is just for high profit.

This foregoing document was electronically filed with the Public Utilities

Commission of Ohio Docketing Information System on

12/11/2017 12:08:42 PM

in

Case No(s). 17-0032-EL-AIR

Summary: Public Comment electronically filed by Docketing Staff on behalf of Docketing