BEFORE THE PUBLIC UTILITIES COMMISSION OF OHIO _ _ _ Campbell, et al., : Complainant, : : Case No. 17-520-EL-CSS Ohio Edison Company, • Respondent, : _ _ _ PROCEEDINGS Before Kerry Sheets, Attorney Examiner, at the Public Utilities Commission of Ohio, 180 East Broad Street, Room 11-C, Columbus, Ohio, called at 10:00 a.m. on Wednesday, November 29th, 2017. _ _ _ ARMSTRONG & OKEY, INC. 222 East Town Street, Second Floor Columbus, Ohio 43215-4620 (614) 224-9481 - (800) 223-9481 - - -

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4 1 Wednesday Morning Session, 2 November 29th, 2017. 3 _ _ _ ATTORNEY EXAMINER: Go ahead and call 4 5 the hearing. Public Utilities Commission of Ohio has 6 set for hearing at this time and place Case No. 7 17-520-EL-C SS, in the matter of Jack, Jeff. And 8 Jeff, Jr., Campbell versus Ohio Edison. 9 My name is Kerry Sheets. I'm an 10 Attorney-Examiner for the Commission, and I've been 11 assigned to hear this case. 12 May I now have the appearances of the 13 parties, please? We'll start with Campbell. You 14 want to give your name and address? 15 MR. CAMPBELL: Could you speak more into 16 the mic? 17 ATTORNEY EXAMINER: Stand up and give 18 your name and address. 19 MR. CAMPBELL: My name is Jack Allen 20 Campbell, 100 Rear South Mt. Vernon Avenue, 21 Loudonville, Ohio 44842. 22 ATTORNEY EXAMINER: Very good. Now the 23 company. 24 MR. ECKERT: Good morning, your Honor. 25 Joshua Eckert, First Energy Service Company, 77 South

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Main Street, Akron, Ohio 44308, on behalf of Ohio 1 2 Edison Company. 3 ATTORNEY EXAMINER: Very good. Are there any preliminary matters to take care of this 4 5 morning? 6 MR. ECKERT: None from the company, your 7 Honor. ATTORNEY EXAMINER: All right. We'll 8 proceed with complaint. Mr. Campbell, you wish to 9 10 give testimony? 11 MR. CAMPBELL: Okay. You want me to 12 tell you --13 ATTORNEY EXAMINER: I'm going to ask both parties to move up closer to the front of the 14 15 room. 16 MR. CAMPBELL: Yeah, it's not --17 ATTORNEY EXAMINER: Take a seat on the 18 edge, if you would. 19 MR. CAMPBELL: Your voice doesn't carry. 20 ATTORNEY EXAMINER: Come on up so we can 21 hear you. 2.2 (Discussion off the record.) 23 ATTORNEY EXAMINER: Take a seat here on 24 the edge, will you please? 25 MR. CAMPBELL: Sure.

6 MR. CAMPBELL: Okay. Basically --1 2 ATTORNEY EXAMINER: Everybody needs to speak up so the reporter can hear. 3 MR. CAMPBELL: Basically what's 4 5 transpired here --6 ATTORNEY EXAMINER: I'm asking now if 7 you have any testimony you want to present? MR. CAMPBELL: Other than mine? Mine. 8 9 ATTORNEY EXAMINER: Yes. Come forward, 10 please. 11 MR. CAMPBELL: You want me to give the 12 testimony? 13 ATTORNEY EXAMINER: Right here to the 14 witness stand. 15 MR. CAMPBELL: We contacted Ohio 16 Edison --17 ATTORNEY EXAMINER: No, come up here and 18 sit down at the witness stand. Sit here. I have to 19 swear you in. 20 Now, before we start, let me get this 21 straight. You handed the reporter this, did you not? 22 MR. CAMPBELL: I just presented it. I 23 presented it. It says in the thing --24 ATTORNEY EXAMINER: You gave it to the 25 reporter and she gave it to me.

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7 1 MR. CAMPBELL: Yes. 2 ATTORNEY EXAMINER: Do you want to have 3 this marked as an exhibit? 4 MR. CAMPBELL: Yeah. It supports 5 things. ATTORNEY EXAMINER: This collective 6 7 batch of papers? 8 MR. CAMPBELL: The main thing --9 (EXHIBIT MARKED FOR IDENTIFICATION.) 10 ATTORNEY EXAMINER: We'll get into that in a minute. Now, I need you to raise your right 11 12 hand. Do you swear the testimony you're about to 13 give will be the truth? 14 MR. CAMPBELL: I swear it will be. 15 ATTORNEY EXAMINER: Okay. Now, I want 16 you to present your testimony in a clear and 17 narrative style, and try to be short and concise when 18 you do it, okay? 19 MR. CAMPBELL: Thank you. 20 ATTORNEY EXAMINER: Go ahead now. 21 22 Jack Allen Campbell, 23 being first duly sworn, as prescribed by law, was 24 examined and testified as follows: 25 DIRECT TESTIMONY

8 MR. CAMPBELL: We first contacted Ohio 1 2 Edison years ago and didn't have any results. 3 ATTORNEY EXAMINER: Speak up. MR. CAMPBELL: But in the interim, we 4 5 finally -- after we transferred the account to my 6 name, we were then allowed to talk to Ohio Edison, 7 because when it was in Jim Ramey's name, any inquires were rebuffed primarily because we weren't on record 8 9 as being the users, even though the business was 10 listed on the billing. 11 And after my son had his accident and 12 became disabled, we had Jeffrey take over and run the 13 business. And I went in to help, and I looked at 14 the -- where we were making money, where we were 15 losing money. 16 And it came up where we were losing 17 money on the tanning, and it was primarily because of 18 Ohio Edison; they were overcharging us. So we called Ohio Edison. Ohio Edison 19 20 then told us, well, hey, it was because of faulty 21 equipment, faulty wiring, things like that, and that 2.2 we should have it checked out. 23 We hired an electrician to come in. 24 ATTORNEY EXAMINER: Now, your complaint 25 has to do with the high bills?

9 1 MR. CAMPBELL: Right. 2 ATTORNEY EXAMINER: And your contention is that you have -- it was a wrong transformer there 3 somewhere on the premises that you weren't getting 4 5 the right kind of supply of electricity? 6 MR. CAMPBELL: Yes, and I'll explain 7 that. 8 ATTORNEY EXAMINER: Okay. 9 MR. CAMPBELL: So we were saying --10 after the electrician came in and said well, this is 11 all wrong, then we called Ohio Edison back. And at 12 that time it was like okay, you're on three-phase, 13 and that's why it's so high. So I talked to my 14 electrician; you're on single-phase. So then we had 15 to go back to Ohio Edison and say, hey, we're on 16 single-phase, not three-phase. Now, this is transpiring over several 17 18 months. So I said, "Well, why don't you send 19 somebody out here and take a look, because this is a 20 single-phase operation here, and you're charging me 21 for three-phase?" 22 So they sent a man out. And I'd asked 23 them whenever they were going to send him, I said, 24 "I'd like to be there to verify this." And they 25 said, "Well, we can't do that because we don't know

10 1 when he'll get there." 2 So Jeffrey, my grandson there, who is 3 running the business, sees somebody out there and he goes out and he asked him what's going on, and he 4 5 says, "Hey, this is a business," and abruptly runs 6 off, takes off. 7 MR. ECKERT: Objection, that's hearsay. 8 MR. CAMPBELL: Well, we can have him up 9 here. 10 ATTORNEY EXAMINER: What? 11 MR. ECKERT: Objection on hearsay 12 grounds. Mr. Campbell was not present for this 13 alleged conversation. 14 ATTORNEY EXAMINER: You have to limit 15 your testimony to your personal knowledge, not what 16 somebody else said. 17 MR. CAMPBELL: Okay. So basically we 18 were told that we had to pay the three-phase fees and 19 so forth, plus approximately \$250 a month extra 20 because of the rulings from the PUCO, basically, on 21 how they rate the business. So I said, you know, there's something 22 23 wrong here, because this shouldn't be happening. So 24 I called Ohio Edison again, and that's when we got 25 Matthew Zapp, over there, to look at it and so forth;

Matthew Zapp, plus another man. I don't know -- do 1 2 you remember his name? 3 Anyway, they met me there and we discussed the thing. And he told me that, you know, 4 5 because where I'm coming from is I'm receiving 6 single-phase and I'm being charged for primary plus 7 three-phase, okay? Which is 250 or more every month. As a matter of fact, on one of our bills 8 there was no service, and it cost us \$409 or \$406 for 9 10 that month. 11 So I'm finding I'm getting charged four 12 to five times more than what I should be charged, 13 which is equating to, you know, over \$5,000 a year. Mr. Zapp was very informative, because 14 15 you mentioned that it was a single-phase, and yeah, it's a single-phase, but you got three-phase wiring 16 17 going down to the meter. 18 And over the years I noticed the meters 19 keep changing. They went from a regular meter to 20 where they have demand sweep on it, where we're now 21 with a three-phase meter in itself. 22 And anyway, I said, "Well, normally from 23 my experience, you know, as an engineer and so forth, 24 that you're charged for what comes in that weather 25 head, and it's a single-phase."

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1 And then he proceeded to tell me that 2 there was two weather heads, one on the pole before it went down to the meter, and that's where they were 3 getting -- running it. 4 5 Well, I wasn't going to sit there and 6 argue with him, because I could see it wasn't. It 7 was a weather head to the single-phase to the rest of the building. There is no weather head anywhere on 8 9 that pole before it goes into that business. Okay? 10 Now, I've known about this contract 11 where Irving Mumper had electric -- three-phase electric to the business. He had what we call a 12 13 frozen meat locker processing plant, and he had to 14 have three-phase. 15 And Ohio Power and him put together a 16 contract. Now, Irving is pretty sharp. And I think 17 this is probably the only contract that you can --18 probably ever you can find in the United States. 19 But what we have is that pole was a part 20 of the primary loop that goes around Loudonville, okay? And Irving said, "Well, I'll pay for the pole 21 22 and I'll pay for all the stuff on there, but I 23 want --" 24 MR. ECKERT: Objection, your Honor; 25 hearsay.

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13 1 ATTORNEY EXAMINER: Okay. 2 MR. CAMPBELL: We'll get to that. 3 ATTORNEY EXAMINER: You have to limit 4 your testimony to --5 MR. CAMPBELL: I know, but what I'm 6 going to do is come back with something --7 ATTORNEY EXAMINER: -- not what somebody else told you, okay? You can't -- okay. So proceed 8 from there. 9 10 MR. CAMPBELL: So anyhow -- can I even 11 talk about it at all, this contract with Ohio Power? 12 ATTORNEY EXAMINER: Excuse me. What do 13 you want? 14 MR. CAMPBELL: Well, I've asked for a 15 copy of that contract from Ohio Edison, and it's 16 there but they won't give it to me. 17 ATTORNEY EXAMINER: You're asking for 18 what now? I'm sorry. 19 MR. CAMPBELL: I've asked for a copy of 20 the contract with Irving Mumper and Ohio Power, and 21 they say well, it's not with them, so they won't give 22 me a copy of it. Okay? 23 ATTORNEY EXAMINER: Okay. That's your 24 testimony. 25 MR. CAMPBELL: Now, in the '90s, Randy

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1	Burson owned the building, and he hired what is
2	his name Scott Dessenberg, the electrician, to
3	take all the compressors out for the freezers and
4	switch it over to a single-phase operation, because
5	it no longer had all the need for that electric.
6	Now, whenever he did that, there was a
7	pole 15 feet away from that that had single-phase
8	service. The change actually didn't go there. They
9	left the feed coming off of that primary line.
10	They couldn't move it, because if they
11	would have, that pole would have only been service
12	for that loop, and then at that time Ohio Edison
13	would have had to either buy the pole, rent the pole,
14	change it around, something, you know, move it, move
15	it over to one of the other poles.
16	They didn't do that. They left that
17	service. They wanted that service. Any time you
18	have anything done with Ohio Edison, especially where
19	you change from a single-phase to three-phase, they
20	are going to come out and make sure it's done right.
21	And I've submitted proof that up until
22	'09, there was single-phase billing. But in '09,
23	PUCO elected to put out some information on how to
24	bill poles, and Ohio Edison elects to classify that
25	as a primary service. So in '09, that service charge

1 was changed.

	5
2	Now, the sad part about this is if you
3	look at the PUCO rulings on this, Ohio Edison has to
4	have a contract to do that. There's no contract.
5	There's no written contract, not with Mr. Ramey, not
6	with myself.
7	Now, I've been trying to work with these
8	people for going on two years now almost. And they
9	are not budging. They don't want to admit they made
10	a mistake.
11	And then of all things, I see where they
12	have changed that service on that pole. The pole,
13	itself, is still a three-phase, but the three-phase
14	primary line is no longer on there, they moved it
15	off.
16	And if you look at the pictures I've
17	taken, you'll see where they put new insulators on
18	top and so forth, even though they don't own the
19	pole. You can see where they put new bars for that
20	primary line on the poles going either way. You can
21	see where all these changes have taken place.
22	Now, whenever I was here for the hearing
23	there in May of '18 (sic), I asked twice not to
24	change that pole because it was evidence, and that's
25	the reason I haven't done anything. That's why I

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left the service the way it was. But they have 1 2 changed the service. Now, last winter, it was like I owned 3 the pole, and then later in the spring -- and they 4 5 asked me -- asked me to erect a pole. Whenever I talked to Mr. Zapp, well, he 6 7 thought I owned the pole, too. But then whenever he found out that I wasn't the landlord, and -- he says 8 9 Mr. Ramey owned the pole, because the pole belongs to 10 the landlord. Mr. Ramey didn't even know he owned 11 the pole. 12 And then where I came down here for the 13 hearing, first thing I hear out of everybody is it's 14 a primary service, and that's why you're being 15 charged more, where all along I've been led to 16 believe that it's because of the three-phase service. 17 Now, we have been getting pushed around 18 here and misinformed on a lot of things, and it seems 19 like they are trying to hide things. They won't 20 admit it. 21 You know, when I hire people, the first 22 thing I tell them is if you screw up, you're fired, 23 because you aren't doing anything. 24 Secondly, if you don't tell me as soon 25 as you find out you screwed up, you're fired, because

I want to correct it. We're running a business, and 1 when running a business properly you correct your 2 3 mistakes, you take care of them, otherwise you don't stay in business. 4 5 Now, we have got a company here, Ohio 6 Edison, that isn't willing to admit that they made a 7 mistake, or correct it, they are just wanting to run 8 over me. 9 And there's even in the aggregate, 10 you'll see that we were supposed to be automatically 11 put on. We weren't; neither was Mr. Ramey. But the 12 aggregate really doesn't mean much because the 13 aggregate is just for the electric that you receive. 14 Where we're really getting nailed and 15 hammered is for the transmission. You know, that's where we're getting that 250 plus we're getting 16 charged for a 30 demand, where our average demand is 17 18 less than 7. 19 Right now our average usage of kilowatt-hours is under 700, which translates to, on 20 21 a normal facility, less than a hundred dollars. But 22 our minimum bill is over 400. 23 And then if you drive around town, 24 you'll see all kinds of primary feeds to businesses 25 that aren't paying like we are. I know of one that

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just started about a year ago.
He's got a primary feed into a
three-phase, and also into the single-phase in his
business. He's got two feeds. His bill, which he
uses twice the electric I do, is about 200, 240 a
month, plus he's paying for a security light outside
through Ohio Edison.
Now, it's very prejudicial here what's
going on. And I know what it is, it's just they
won't admit that they made a mistake.
Now, you take a business, any business,
small business, it cannot survive, I don't care how
good it is, on having to pay that extra. I mean,
we're operating on about a 15 percent
ATTORNEY EXAMINER: I'm going to have to
ask you to limit your testimony to your complaint,
not about other businesses.
MR. CAMPBELL: Well, yeah, because it's
cost the business.
ATTORNEY EXAMINER: Just testify about
your complaint.
MR. CAMPBELL: Okay, my complaint. And
basically, you know, I wanted to talk to Zapp, and
I've got his testimony from the Ohio Edison side, but
here he is, so now I can talk to him.

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19 1 I tried to call him up and, you know, I 2 just wanted to ask a few questions. I get a call there, "Hey, you can't talk to him." 3 MR. ECKERT: Objection, your Honor. 4 5 Relevance. ATTORNEY EXAMINER: I'm sorry, what was 6 7 that? 8 MR. ECKERT: Relevance objection. 9 MR. CAMPBELL: I can prove the 10 relevance. All you have to do is look at what you sent me in the way of pictures. Look at the second 11 12 picture. 13 ATTORNEY EXAMINER: I'll let him 14 continue now. Let's be concise in our testimony, 15 okay? MR. CAMPBELL: Okay. The evidence that 16 17 he presented from Zapp --18 ATTORNEY EXAMINER: Who presented what? 19 MR. CAMPBELL: This guy right here. ATTORNEY EXAMINER: He hasn't presented 20 any evidence so far. 21 22 MR. CAMPBELL: Well, it's on file there. 23 But basically we have tried to settle this with 24 just -- originally all we wanted to do was get 25 reimbursed for our losses, for our overcharges.

20

1 Now I'm seeing that it's hurt the business, tremendously. And all we get is delay 2 3 tactics. I mean, as an engineer, I look at that 4 5 conglomeration that we currently have, and I'd have 6 fired them for doing what they did. There's pictures 7 of it. I mean, it should have been done right. And Ohio Edison shouldn't have allowed 8 9 it to happen. And like I said, the only reason they 10 allowed it to happen was they didn't want us to --11 that business -- or electric to come off of that 12 primary line. They didn't want it to go to 13 single-phase. 14 Technically, you know, Ohio Edison 15 probably owes the former owners before Ramey for the 16 use of that pole. They probably owe Ramey for the 17 use of the pole. But you aren't going to go back 18 that far and get it. 19 Let's face it, we're only going to go 20 back seven years probably once you file a complaint. 21 That's all you can go. So the only one that can do 22 anything legally is myself, my son, and my grandson. 23 Now, my son isn't here, and the reason 24 being is he had to take somebody to chemo therapy 25 this morning, and then he --

21 1 MR. ECKERT: Objection, your Honor. 2 Relevance. 3 MR. CAMPBELL: I just wanted to let you know why he isn't here. Is that all right? 4 5 ATTORNEY EXAMINER: You need to testify 6 about your complaint, limit your testimony. 7 MR. CAMPBELL: Okay. ATTORNEY EXAMINER: Now, does that 8 9 conclude what you want to say about your complaint? 10 MR. CAMPBELL: For right now. I might 11 want rebuttal. 12 ATTORNEY EXAMINER: If you're done now 13 we'll go to the cross-examination. Are you done? 14 MR. CAMPBELL: For right now. 15 ATTORNEY EXAMINER: Do you have any questions? 16 17 MR. ECKERT: Yes, your Honor. 18 19 CROSS-EXAMINATION 20 By Mr. Eckert: 21 Mr. Campbell, you're not a licensed Ο. 22 professional engineer in the State of Ohio, correct? 23 No. I do have the credentials that I Α. 24 could be licensed, grandfathered. 25 MR. ECKERT: Your Honor, I'd move to

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22
     strike everything after "No".
 1
 2
               MR. CAMPBELL: Because over 13 years --
 3
               ATTORNEY EXAMINER: Let's go ahead
     with --
 4
 5
               MR. ECKERT: I'll move on, your Honor.
 6
     Thank you.
 7
     By Mr. Eckert:
           Q. You've not taken any course work in
 8
 9
     electrical engineering, correct?
10
           Α.
               No.
11
           Q. You've never received any training in
12
     electrical engineering, correct?
13
           Α.
              No.
           Q. You have not previously worked for an
14
     electric distribution utility, correct?
15
16
           A. No.
17
           Q. That is correct?
18
           A. That is correct.
19
           Q. You do not have any experience related
20
     to the design or implementation of utility rates or
     tariffs, correct?
21
           A. I'm trying to think whether we got into
22
     it when I was on city council or not. I don't think
23
24
     we did.
25
           Q. So that's correct?
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	23
1	A. Correct.
2	Q. You have not previously worked for an
3	agency, commission, or other governmental entity
4	responsible for the regulation of public utilities,
5	correct?
6	A. At the time wait. Public utilities,
7	period?
8	Q. Correct, yes, for the regulation of
9	public utilities.
10	A. Do you consider water a public utility,
11	and sewer?
12	Q. I'll rephrase my question.
13	A. Because I was the president of the of
14	that for the Village of Loudonville, four years.
15	Q. We'll move on. So you discuss this in
16	your testimony. While the electric service is in
17	your name at 435 East Haskell, it is a business that
18	is located at that address, correct?
19	A. Right.
20	Q. And that business is Activewarz,
21	A-c-t-i-v-e-w-a-r-z, correct?
22	A. Yeah.
23	Q. And Activewarz also occupies 431 East
24	Haskell, correct?
25	A. Yes.

	24
1	Q. And that is connected to 435 East
2	Haskell, correct?
3	A. Yeah.
4	Q. Activewarz began occupying 435 East
5	Haskell in approximately 2009, correct?
6	A. It might have been 2010. We know it was
7	in that time frame. We just know that we paid the
8	electric bill since the change.
9	Q. So it has Activewarz began occupying
10	435 East Haskell sometime in 2009 or 2010, correct?
11	A. I'd say in 2009, in probably September,
12	I think. I don't know. I can't positively identify
13	that. I'd have to go back and look at the tanning
14	licenses and things like that.
15	Q. Activewarz does not own the property
16	located at 435 East Haskell, correct?
17	A. No.
18	Q. And you do not own the property located
19	at 435 East Haskell?
20	A. No.
21	Q. An individual named Jim Ramey owns the
22	property located at 435 East Haskell?
23	A. Yes, he does.
24	Q. You requested that Ohio Edison initiate
25	electric service in your name at 435 East Haskell,

	25
1	correct?
2	A. Yes.
3	Q. You have received, and still continue to
4	receive, electric service from Ohio Edison's primary
5	service at 435 East Haskell, correct?
6	A. Yes.
7	Q. I'd like to talk to you about the
8	facilities at the property. Ohio Edison does not own
9	the transformers that feed the facility, correct?
10	A. Jim Ramey owns everything on the pole,
11	except for the glass, I believe. I think that's what
12	Matthew Zapp told me.
13	Q. Let's answer my specific question. I
14	appreciate that information. Ohio Edison does not
15	own the transformers located at the facility,
16	correct?
17	A. To my knowledge, no.
18	Q. And Ohio Edison does not own the wires
19	that come out of that transformer and feed the
20	facility, correct?
21	A. To my knowledge, no.
22	Q. It's the owner of the property that owns
23	those facilities, correct?
24	A. To my knowledge, yes.
25	Q. All right. During your direct testimony

26 you discussed a change from three-phase to 1 2 single-phase at 435 East Haskell that you allege occurred sometime in 1990. Do you recall that? 3 Α. 4 Yes. 5 Ο. You do not know for sure when this 6 change occurred, correct? 7 Α. No. That's correct that you do not know for 8 Q. 9 sure? 10 Α. No, I don't know for sure. You do. 11 Q. And this change was requested by an 12 individual named Mr. Burson, correct? 13 A. Yes, Randy Burson. 14 And you cannot truthfully say that you Ο. 15 know what Mr. Burson's request was, correct? I can't truthfully, no. I just know 16 Α. 17 that he made it. He told me. 18 You know that he made a request, Q. 19 correct? 20 Α. Yeah. 21 Ο. But you cannot truthfully say what that 22 request was, correct? 23 Α. No. 24 You were also discussing the change in Ο. 25 configuration of Ohio Edison's facilities near 435

27 East Haskell. Do you recall that? 1 2 Α. Yes. I believe you said there was a change 3 Ο. that removed the pole from the primary loop; is that 4 5 correct? A. Yeah. The three wires that are the 6 7 primary loop on that pole were removed and moved to 8 another pole. 9 Q. All right. Thank you. 10 And you do not know when this alleged 11 change occurred, correct? 12 No, but I requested from you guys the Α. 13 work order, which I have not received. 14 And you do not have any photographs that Ο. 15 show this alleged change occurred, correct? I have photos of it afterwards. I 16 Α. 17 probably could go to the bank and get photos, if they 18 would release them to me, of the building where it 19 would show that it was --20 MR. ECKERT: I move to strike, your 21 Honor, as nonresponsive, or at least everything after, "I do not have any photos." 22 ATTORNEY EXAMINER: We'll let it ride. 23 24 MR. ECKERT: Thank you, your Honor. 25 By Mr. Eckert:

	28
1	Q. You also discussed what you believe to
2	be the alleged damages in this case. Do you recall
3	that?
4	A. The what?
5	Q. You also discussed what you believe to
6	be the alleged damages in this case. Do you recall
7	that?
8	A. Yeah.
9	Q. And those damages are based on what you
10	believe I apologize. Strike that.
11	Those damages are based upon what you
12	believe the company could have made absent this
13	billing dispute with Ohio Edison, correct?
14	A. It's based on the amount of money that
15	the business was shorted, which equates to your
16	operating capital. In shorting a business on
17	operating capital and I'm pretty sure I went
18	through this with you, I explained how it got there,
19	the estimate, okay?
20	Q. You're referring to the estimate that
21	you provided in discovery responses, correct?
22	A. Correct.
23	MR. ECKERT: Your Honor, I would like to
24	have this exhibit marked as Company Exhibit 1 for
25	identification.

	29
1	ATTORNEY EXAMINER: Very good.
2	(EXHIBIT MARKED FOR IDENTIFICATION.)
3	MR. ECKERT: May I approach?
4	ATTORNEY EXAMINER: You may. We'll mark
5	this Ohio Edison Exhibit 1?
6	MR. ECKERT: Yes, your Honor.
7	By Mr. Eckert:
8	Q. Mr. Campbell, I just handed you what has
9	been marked as Ohio Edison Exhibit 1 for
10	identification. Can you please tell me what this
11	document is?
12	A. This right here?
13	Q. You know, strike that. Let me rephrase.
14	These are responses you provided to Ohio
15	Edison in response to discovery requests, correct?
16	A. Right.
17	Q. Okay.
18	ATTORNEY EXAMINER: Could you explain a
19	little bit more what this is, this Exhibit 1?
20	MR. ECKERT: Yes, your Honor. So these
21	are responses that were provided by Mr. Ramey (sic)
22	to discovery requests issued by Ohio Edison Company.
23	MR. CAMPBELL: Mr. Campbell.
24	MR. ECKERT: One of these specific
25	responses addresses alleged or addresses alleged

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30
     damages claimed by Mr. Campbell.
 1
 2
               ATTORNEY EXAMINER: Very good.
 3
               MR. ECKERT: Thank you, your Honor.
     By Mr. Eckert:
 4
 5
           Q. All right. Mr. Campbell, I'd like to
 6
     direct your attention to the paragraph beginning
 7
     with, "The undermining of Activewarz..." Do you see
 8
     that paragraph?
 9
          A. Yes.
10
           Q. In that paragraph you indicate that
     Activewarz sustained a minimum loss of well over
11
12
     $300,000, correct?
13
          A. Yes.
14
           Q. And this number is based on your
15
     speculation about how the business would have done
16
     absent this billing dispute with Ohio Edison,
17
     correct?
18
           A. It's based on the history of the
    business. Now, do you want me to explain that to
19
20
     you? I'll be glad to. I think we went through this
21
     once before --
22
               MR. ECKERT: Your Honor, there's no
23
     question pending.
24
               ATTORNEY EXAMINER: All right.
25
               MR. ECKERT: May I approach, your Honor?
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31 1 ATTORNEY EXAMINER: You may. 2 MR. ECKERT: For your reference as well, 3 your Honor. ATTORNEY EXAMINER: This will be 4 5 Exhibit 2? MR. ECKERT: No, your Honor, this is for 6 impeachment. This is a deposition transcript for 7 8 impeachment purposes. 9 ATTORNEY EXAMINER: Do you want this marked as an exhibit? 10 11 MR. ECKERT: No thank you, your Honor. 12 By Mr. Eckert: Q. Mr. Campbell, do you recall providing a 13 deposition in this proceeding? 14 A. What now? 15 Q. Do you recall giving a deposition in 16 17 this proceeding? 18 A. I remember a deposition. 19 Q. Okay. And do you recall being under 20 oath at that deposition? 21 Α. Yes. 22 Q. And you swore to tell the truth during 23 that deposition, correct? 24 A. Yes, as best as I could, yeah. I would 25 like to point out one thing. We can all sit here and

32 we all have a different opinion of what actually 1 2 happened. It will never --3 MR. ECKERT: Your Honor, there is no question pending currently. 4 5 ATTORNEY EXAMINER: Okay. Go ahead and 6 proceed. 7 MR. ECKERT: Thank you, your Honor. 8 By Mr. Eckert: 9 Ο. I'd like to direct your attention to 10 page 81 of the deposition transcript in front of you. Are you there, Mr. Campbell? 11 12 Yeah, 81. Α. 13 Ο. And I just want you to confirm whether I 14 read this correctly, okay? 15 A. Okay. Q. Page 81, line 23: 16 17 Question: "So you believe if you had 18 been able to do all of the things that you lay out in 19 this paragraph, you would have made approximately 20 300,000, an additional \$300,000?" 21 Answer: "That's right. But hey, we 22 haven't got a crystal ball here, you know. That's 23 what I'm trying to put across to you. I'm trying to 24 take it easy on this thing. I know it would probably 25 be a lot more. I didn't bring up a lot of other

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33
     things, but then again, you know, sometimes you
 1
 2
     invest into something and it doesn't work. You lose
     your ass on it."
 3
               Ouestion: "Understood. So these are
 4
 5
     speculative then, correct?"
               Answer: "This is speculative."
 6
               Question: "Okay."
 7
               Answer: "I'm just speculating here,
 8
     it's nothing more."
9
10
               Did I read that correctly?
               That is correct. It's speculation based
11
           Α.
12
     on my knowledge.
13
           Ο.
               All right. Thank you, Mr. Campbell.
14
           Α.
              Do you want this?
15
           Q.
              Yes.
               I thought you wanted to shake my hand.
16
           Α.
17
     Do you want this, too?
18
               No, you can hold on to that.
           Ο.
19
           Α.
              Okav.
20
           Ο.
               And those numbers for damages in Ohio
21
     Edison Exhibit 1 are not calculated by looking at
22
     what you believe you have paid to Ohio Edison verse
23
     what you did pay to Ohio Edison, correct?
24
               Run that by me again.
           Α.
           Q. The numbers that you use for damages in
25
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34 Ohio Edison Exhibit 1 in front of you, those were not 1 calculated by looking at what you believe you have 2 paid to Ohio Edison verse what you did pay to Ohio 3 Edison, correct? 4 5 Α. That's wrong. I'll rephrase the question. 6 Ο. 7 Do you want me to explain it? Α. 8 Q. Let me reask the question. Ohio Edison Exhibit 1, the numbers you 9 10 have there for damages are not calculated by looking 11 at what you believe you have paid to Ohio Edison --12 you should have paid to Ohio Edison versus what you 13 did pay to Ohio Edison, correct? 14 ATTORNEY EXAMINER: What page are you on 15 now? Are you on the deposition? 16 MR. ECKERT: No, your Honor. 17 ATTORNEY EXAMINER: What are you on? 18 MR. ECKERT: Ohio Edison Exhibit 1. 19 ATTORNEY EXAMINER: What page? 20 MR. ECKERT: On the first page of Ohio 21 Edison Exhibit 1. And the paragraph starting with, 22 "The undermining of Activewarz..." 23 By Mr. Eckert: 24 The numbers you calculate for damages in Ο. 25 this paragraph were not calculated by looking at what

35 you believe you should have paid to Ohio Edison 1 2 versus what you did pay to Ohio Edison, correct? Correct. Do you want me to explain it 3 Α. or not? 4 5 MR. ECKERT: Your Honor, may I approach? 6 ATTORNEY EXAMINER: You may. 7 MR. ECKERT: I'd like the record to 8 reflect I'm handing Mr. Campbell a copy of his 9 deposition transcript. 10 MR. CAMPBELL: Okay. 11 ATTORNEY EXAMINER: Now you're back on 12 the deposition? 13 MR. ECKERT: Yes, your Honor. 14 By Mr. Eckert: 15 Q. Mr. Campbell, would you please turn to 16 page 83 of your deposition transcript? 17 ATTORNEY EXAMINER: What page? 18 MR. ECKERT: Page 83. 19 ATTORNEY EXAMINER: 83? 20 MR. ECKERT: Yes, sir. Yes, your Honor. 21 By Mr. Eckert: 2.2 Q. Okay. Starting on the line 2: 23 Question: "Okay. And these numbers are 24 not calculated by looking at what you believe you 25 should have paid to Ohio Edison verse what you did

36 pay to Ohio Edison, correct?" 1 Answer: "No." 2 3 Did I read that correctly? Let me see it. That is correct what I 4 Α. 5 said there, at that time. MR. ECKERT: Thank you, your Honor. 6 Ι 7 have no further questions for this witness. 8 ATTORNEY EXAMINER: Okay. Do you have 9 any response based on what he said? 10 MR. CAMPBELL: Lots. 11 ATTORNEY EXAMINER: Okay. I'm -- I want 12 to make this clear that Respondent's (sic) Exhibit 1, 13 which is billing information that you gave me, correct, Jack A. Campbell? 14 15 MR. CAMPBELL: Yeah. ATTORNEY EXAMINER: That's been marked 16 as Respondent's Exhibit 1. Do you have any response 17 18 to that? 19 MR. ECKERT: Yes, your Honor. One 20 moment. 21 ATTORNEY EXAMINER: Well, it's the 22 company's own information, right? 23 MR. ECKERT: Some of it is, your Honor. 24 However, if you flip there, there appears to be an 25 additional page labeled "Attachment 2" at the top

that appears to be Complainant's own writing 1 2 discussing what he believes is the October bill being 3 overestimated, and what he alleges is the average kilowatt-hour usage per month for December. 4 5 ATTORNEY EXAMINER: Okay. We're on 6 Respondent's Exhibit 1 you just made a comment about, 7 correct? 8 MR. ECKERT: No, your Honor. It appears 9 you're holding Complainant's Exhibit 1. 10 ATTORNEY EXAMINER: I'm asking about 11 Respondent's Exhibit 1, the billing information from 12 Ohio Edison that he gave up here. You see this? 13 MR. ECKERT: Yes, your Honor. This was 14 given to me. This would be Complainant Exhibit 1, 15 not Respondent's Exhibit 1. 16 ATTORNEY EXAMINER: Yeah, correct. 17 MR. ECKERT: And, your Honor, while some 18 of it is billing information from Ohio Edison, there 19 appears to be a page in here that is actually 20 Complainant's own statements, and not billing 21 information from Ohio Edison. 22 ATTORNEY EXAMINER: What page are you on 23 with that? 24 MR. CAMPBELL: That was for 25 clarification.

37

38 MR. ECKERT: On the seventh page of the 1 2 packet. 3 ATTORNEY EXAMINER: Which page? 4 MR. ECKERT: The seventh page of the 5 packet, your Honor. It has Attachment No. 2 at the 6 top. 7 ATTORNEY EXAMINER: So what is your 8 objection about that? MR. ECKERT: Well, your Honor, he has 9 10 not offered any testimony on attachment No. 2, so it -- on this page, so it has not been subject to 11 cross-examination. If he wishes to testify about 12 13 this information and be made available for cross-examination --14 ATTORNEY EXAMINER: Do you want to ask 15 16 questions about that? 17 MR. ECKERT: No, your Honor, Ohio Edison 18 would have no questions related to it. 19 ATTORNEY EXAMINER: No questions? 20 MR. ECKERT: Yes, your Honor. 21 ATTORNEY EXAMINER: Okay. If you're 22 done, if you have no more questions, then I'll excuse 23 you as a witness. 24 MR. CAMPBELL: Do I --25 ATTORNEY EXAMINER: Excuse me?

39 1 MR. CAMPBELL: Should I rebuttal on any 2 of this? 3 ATTORNEY EXAMINER: You're excused. You can get up now, if that's the end of your case. You 4 5 don't have any more questions, any more testimony 6 based on what he said? 7 MR. CAMPBELL: Yeah, I've got more. 8 I've got more. 9 ATTORNEY EXAMINER: Okay. Now, he 10 has -- he just -- what you just -- what we just went 11 through was cross-examination, okay? Now, you get an 12 opportunity on redirect to address what he said on 13 cross-examination. Do you want to do that? 14 MR. CAMPBELL: Okay. 15 ATTORNEY EXAMINER: Okay. Now, be concise and only -- only include in your testimony 16 17 based what he said in cross-examination. 18 MR. CAMPBELL: Right. 19 ATTORNEY EXAMINER: Go ahead. This is 20 called redirect. 21 22 FURTHER DIRECT TESTIMONY 23 MR. CAMPBELL: I think he questioned my 24 abilities as an engineer. I'd like to clarify that. 25 I had over 70 engineers working for me,

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I had four or five electricians. One of them even 1 2 had a Master's Degree. 3 His job was to design the test equipment that we sent out to the properties that bought buses, 4 5 to test their buses to make sure -- you know, like 6 you've got test equipment for your car, you plug it 7 in, okay? 8 Whenever he got in trouble he came to 9 me, and I diagnosed those problems so that those test 10 boxes would work. I understand electric. I'm not an 11 12 electrical engineer, but you come to me with an 13 electrical problem and we sit down with a schematic 14 and we go through it, I'll tell you what's wrong with 15 it. 16 It's a gift that I've always had. Don't 17 ask me where it came from, but it's there. And I 18 look -- electric, it flows like water. It costs the 19 same to use that electric whether it comes through a 20 primary line or a secondary line. 21 It's all coming from one power plant. 22 If you're on a secondary line, it still has to come 23 through. 24 Objection, your Honor. MR. ECKERT: Ι 25 think we're beyond the scope of my cross-examination

41 1 here. 2 ATTORNEY EXAMINER: Yeah. 3 MR. CAMPBELL: We are beyond that? Okay. I was just trying to explain to people here 4 5 what we're -- what we have got here. 6 ATTORNEY EXAMINER: Okay. Does that 7 conclude your redirect? MR. CAMPBELL: That concludes that. 8 9 Could I add anything from my original testimony? 10 ATTORNEY EXAMINER: Okay. Now, based on what he said in cross-examination, do you have 11 12 anything more? 13 MR. CAMPBELL: Not at this moment. 14 ATTORNEY EXAMINER: Nothing more? Okay. 15 MR. CAMPBELL: I mean, can I come back 16 later? 17 ATTORNEY EXAMINER: Now, we're going to 18 proceed to recross. Do you have any? 19 MR. ECKERT: No, your Honor. 20 ATTORNEY EXAMINER: You're excused. 21 (Witness excused.) 22 MR. CAMPBELL: I don't get another chance at all? 23 24 ATTORNEY EXAMINER: You can get up and 25 go back to your seat. We'll proceed to the company's

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 1
     side of the case.
 2
               MR. CAMPBELL: Okay.
 3
               ATTORNEY EXAMINER: Do you have any
     witnesses to call?
 4
 5
               MR. ECKERT: We do, your Honor, but
 6
     first may I have a brief recess?
 7
               ATTORNEY EXAMINER: Okay.
 8
               MR. ECKERT: Thank you, your Honor.
 9
               (Recess taken.)
10
               ATTORNEY EXAMINER: Let's go back on the
11
     record. Do you have witnesses?
12
               MR. ECKERT: Yes, your Honor. Ohio
13
     Edison Company calls Matthew Zapp to the stand.
14
               ATTORNEY EXAMINER: Raise your right
15
    hand. Do you swear the testimony you're about to
16
     give will be the truth?
17
               MR. ZAPP: Yes.
18
               ATTORNEY EXAMINER: Be seated.
19
               MR. ECKERT: May I approach, your Honor?
20
               ATTORNEY EXAMINER: You may.
21
               MR. ECKERT: Your Honor, I'd ask this be
22
    marked as Ohio Edison Exhibit 2 for identification
23
    purposes.
24
               (EXHIBIT MARKED FOR IDENTIFICATION.)
25
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	43
1	Matthew Zapp,
2	being first duly sworn, as prescribed by law, was
3	examined and testified as follows:
4	DIRECT EXAMINATION
5	By Mr. Eckert:
6	Q. Mr. Zapp, I just handed you what's been
7	marked as Ohio Edison Exhibit 2 for identification
8	purposes. Can you please tell me what that document
9	is?
10	A. That is the direct my direct
11	testimony on behalf of Ohio Edison Company.
12	Q. And was that direct testimony prepared
13	by you or at your direction?
14	A. Yes.
15	Q. Do you have any changes to make to your
16	direct testimony today?
17	A. No.
18	Q. If I were to ask you the questions in
19	your direct testimony today, would your answers
20	remain the same?
21	A. Yes.
22	MR. ECKERT: The witness is available
23	for cross-examination, your Honor.
24	ATTORNEY EXAMINER: Very good.
25	Mr. Campbell, do you have any questions for this

44 witness based on the direct testimony? 1 2 MR. CAMPBELL: Yes. 3 ATTORNEY EXAMINER: No? MR. CAMPBELL: No, I have questions. 4 ATTORNEY EXAMINER: Now is the time for 5 6 cross-examination. 7 MR. CAMPBELL: Should I go ahead? 8 ATTORNEY EXAMINER: If you have 9 questions, come on up. 10 11 CROSS-EXAMINATION 12 By Mr. Campbell: 13 Q. Mr. Zapp, are you sure that these pictures are correct? 14 15 A. Yes. Q. The dates on them are correct? 16 17 ATTORNEY EXAMINER: What page are you on 18 now? 19 MR. CAMPBELL: Let me go to --20 ATTORNEY EXAMINER: Exhibit 2, you're 21 looking at the picture? MR. CAMPBELL: This would be attachment 22 23 MAZ-1. 24 ATTORNEY EXAMINER: You're at attachment 25 MAZ-1?

45 1 MR. CAMPBELL: Yeah. 2 ATTORNEY EXAMINER: Is that correct? 3 MR. CAMPBELL: And then I'll cross reference it to MAZ-2. 4 5 By Mr. Campbell: Q. On MAZ-2, we got a nice picture, it 6 7 shows everything. 8 ATTORNEY EXAMINER: This is Attachment 2; is that correct? 9 10 MR. CAMPBELL: Yeah. By Mr. Campbell: 11 12 Would you go to that? Q. 13 A. The question again? 14 Would you agree to that, that it's a Ο. 15 nice picture, shows the building, shows the house across the street, shows a lot of things, right? 16 17 A. Yes. 18 Q. Attachment 1, though, is kind of shooting up in the air. You don't see the -- just a 19 20 little bit of the house? 21 MR. ECKERT: Objection. 22 By Mr. Campbell: 23 Q. You see a little bit of the trees, but 24 clear over on the right what do you see in the bottom 25 corner?

46 1 ATTORNEY EXAMINER: Now, excuse me. 2 By Mr. Campbell: Q. What do you see in the bottom corner on 3 the right. 4 5 ATTORNEY EXAMINER: Mr. Campbell, you 6 have to ask questions. 7 MR. CAMPBELL: I said does he see. 8 ATTORNEY EXAMINER: You can't testify 9 yourself. 10 MR. CAMPBELL: I'm asking what he sees 11 right here. 12 By Mr. Campbell: 13 Q. What do you see? 14 A. A tree. O. What does it have on it? 15 16 A. I guess I don't understand your 17 question. 18 Q. Well, I see leaves. 19 MR. ECKERT: Objection, your Honor. 20 He's testifying. 21 MR. CAMPBELL: No, I mean, I'm asking 22 him. He's saying what am I asking about. 23 ATTORNEY EXAMINER: You have to be 24 specific in your question. 25 By Mr. Campbell:

47 Are there leaves on that tree? 1 Ο. 2 On the bottom right-hand corner? Α. 3 Q. Yes. I can't tell if there are or are not 4 Α. 5 leaves. The tree to the left of the pole, there are 6 no leaves. 7 Q. Right. But I'm just asking about that 8 one tree over to the right. 9 A. I cannot tell. 10 Q. Do we need to get a magnifying glass? MR. ECKERT: Objection, your Honor; 11 12 argumentative. 13 ATTORNEY EXAMINER: On cross-examination 14 we ask questions of the witness, and they have to be 15 specific questions. You cannot testify yourself at this point. If he says something you don't like, you 16 17 can't supply the answer. 18 MR. CAMPBELL: But you can see it, 19 right? 20 ATTORNEY EXAMINER: You have to testify 21 on that -- I mean, cross-examination on that, 22 correct? Okay. 23 MR. CAMPBELL: Okay. My 24 cross-examination then is --25 ATTORNEY EXAMINER: What is your

48 question to the witness? 1 2 By Mr. Campbell: Q. My question is are there leaves on the 3 trees to the right bottom corner? 4 5 Α. I cannot tell if there are or are not 6 leaves to that tree on the far --7 Q. This was taken, this picture, in March of 2017, correct? 8 9 A. Yes. 10 Q. Thank you. Wait. I've got some other 11 questions. 12 MR. CAMPBELL: Now, to this, or can I 13 ask him other questions? 14 ATTORNEY EXAMINER: Yes, you can ask 15 another question, but you can't -- it has to be a 16 question based on that. Go ahead. 17 MR. CAMPBELL: Because see, I wasn't 18 allowed to -- at the deposition to ask questions. 19 Can I ask him questions? 20 ATTORNEY EXAMINER: You can ask 21 questions. You cannot testify at this point. 22 MR. CAMPBELL: Okay. 23 By Mr. Campbell: 24 Q. This is pertaining to when you and I 25 met.

49 ATTORNEY EXAMINER: No, we're on the 1 2 direct testimony now, okay? 3 MR. CAMPBELL: Right. ATTORNEY EXAMINER: This is what you 4 5 have to ask questions about. MR. CAMPBELL: Or do I have to call him 6 7 up later? ATTORNEY EXAMINER: Cross-examination on 8 this. 9 10 MR. CAMPBELL: Then I'll call him up 11 later then on -- or me --12 ATTORNEY EXAMINER: Does it have to do 13 with this, the direct testimony? 14 MR. CAMPBELL: What? ATTORNEY EXAMINER: This is his direct 15 16 testimony. 17 MR. CAMPBELL: Right. 18 ATTORNEY EXAMINER: You have to ask your cross-examination on this. 19 20 MR. CAMPBELL: Okay. But then I can ask 21 him questions later about other things besides this, 2.2 right? 23 ATTORNEY EXAMINER: No, 24 cross-examination on this. This is what you're 25 limited to right now.

50 MR. CAMPBELL: But I'm not limited 1 2 later? 3 ATTORNEY EXAMINER: No, there won't be -- Let's go off the record here. 4 5 (Discussion off the record.) 6 ATTORNEY EXAMINER: We're on the record 7 now. Do you have any other questions? MR. CAMPBELL: Not for this. Got a lot 8 of other ones. 9 10 ATTORNEY EXAMINER: Okay. Do you have any on redirect? 11 12 MR. ECKERT: No redirect, your Honor. 13 ATTORNEY EXAMINER: You're excused. 14 (Witness was excused.) 15 ATTORNEY EXAMINER: Do you have any other witnesses? 16 MR. ECKERT: Yes, Ohio Edison Company 17 18 would now like to call Deborah Reinhart. 19 ATTORNEY EXAMINER: Do you swear the 20 testimony you're about to give will be the truth? 21 MS. REINHART: Yes, your Honor. 2.2 ATTORNEY EXAMINER: Be seated. 23 MR. ECKERT: May I approach, your Honor? 24 ATTORNEY EXAMINER: You may. 25 MR. ECKERT: Thank you. Your Honor, I'd

51 ask that the court mark this as Exhibit 3 for Ohio 1 2 Edison. 3 ATTORNEY EXAMINER: Very good. (EXHIBIT MARKED FOR IDENTIFICATION.) 4 5 6 Deborah Reinhart, 7 being first duly sworn, as prescribed by law, was examined and testified as follows: 8 9 DIRECT EXAMINATION 10 By Mr. Eckert: 11 Q. Ms. Reinhart, I just handed you what's 12 been marked as Ohio Edison Exhibit 3 for 13 identification. Can you please tell me what this 14 document is? 15 A. Yes, this is my testimony on behalf of Ohio Edison. 16 17 Q. And was this testimony prepared by you 18 or at your direction? 19 A. Yes, it was. 20 Q. Do you have any changes to it today? 21 Α. No. 22 Q. If I were to ask you the same questions 23 in Ohio Edison Exhibit 3 today, would your answers be 24 the same? 25 A. Yes.

52 MR. ECKERT: Your Honor, this witness is 1 2 available for cross-examination. 3 ATTORNEY EXAMINER: Very good. Mr. Campbell, do you have questions of 4 5 this witness based on her direct testimony? 6 MR. CAMPBELL: No, I don't. 7 ATTORNEY EXAMINER: None? You're 8 excused. (Witness excused.) 9 10 MR. ECKERT: Your Honor, at this time Ohio Edison would move for admission of Ohio Edison 11 12 Exhibits 1, 2, and 3. 13 ATTORNEY EXAMINER: I will admit those 14 into evidence at this time, and Complainant's Exhibit 1 also into evidence. 15 16 (EXHIBITS ADMITTED INTO EVIDENCE.) 17 MR. ECKERT: Ohio Edison has no further 18 witnesses, your Honor. 19 ATTORNEY EXAMINER: You have no more 20 witnesses? 21 MR. ECKERT: No more witnesses, your 2.2 Honor. 23 ATTORNEY EXAMINER: All right. Is there 24 anything more to add today? Anything more? Do you 25 want a closing statement?

53 1 MR. ECKERT: No, your Honor. I'd 2 request that briefing schedule be established. 3 ATTORNEY EXAMINER: Are you done? MR. ECKERT: Yes, your Honor. 4 5 ATTORNEY EXAMINER: We'll go off the 6 record and discuss a briefing schedule. (Discussion off the record.) 7 8 ATTORNEY EXAMINER: We're back on the 9 record. 10 MR. CAMPBELL: According to PUCO rules, 11 any time a customer is assigned primary, they have a 12 written contract. No written contract. 13 Mr. Ramey would have never agreed to 14 that if he had been sat down and told that it's going 15 to cost him \$150 a month just for --16 MR. ECKERT: Your Honor, I object. He's 17 speculating about what a third party would or would 18 not have done. 19 ATTORNEY EXAMINER: He can make his --20 go ahead. Proceed. 21 MR. CAMPBELL: Am I allowed to say that? 22 I mean, any idiot wouldn't do what -- wouldn't have 23 signed that. 24 I mean, we're looking at saying here, pay another extra \$400 a month, \$300 a month for your 25

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1	electric. I'm saying that he was never presented the
2	contract to sign. There is no contract here.
3	There is no signed contract. I asked
4	for it. No signed contract. I don't have a signed
5	contract for this. That's what I'm saying, is for
6	them to charge that, they have to have a signed
7	contract, and it's not there, plain and simple. Even
8	with the aggregate, they have to get a signed
9	contract not to put you on the aggregate.
10	I had nine pictures we sent here proving
11	that they moved those lines, proving that they are
12	charging other people on the primary that have a
13	three-phase as well as a single-phase coming off of
14	it. They pay \$240 a month on average, and that
15	includes a security light.
16	Now, I don't know why I guess I do
17	understand the inability to actually admit you
18	made a mistake and, you know, they don't want people
19	coming in here all the time and asking for
20	restitution. I don't blame them.
21	They are in business, but whenever you
22	look at some of the things they do I mean, I've
23	got people telling me that don't go here because
24	you're not going to win, they are going to do
25	whatever they can.

55

1	I couldn't get Randy Burson here, I
2	couldn't get Kevin Likens here, I couldn't get Scott
3	Dessenberg here I mean, these are electricians and
4	people that own the building and so forth because
5	they were afraid of repercussions. I mean, this is a
6	big business. They do hundreds of millions of
7	dollars a year.
8	You know, I never even approached the
9	fact that they are making all this money off
10	estimated bills, but yet if you look in there you'll
11	see where they corrected it, and took some of that
12	off.
13	It's right there in that thing I gave
14	you, even says it in there. They overcharged me just
15	on the estimate alone. You take a million customers,
16	and every time you overestimate, you charge them 20
17	bucks extra or 40, what is that? I mean, it doesn't
18	belong in here, that belongs in a class action suit.
19	It doesn't belong here.
20	And then some of these things that are
21	going on, you know, I look at this whole thing and
22	I you know, I've been asked not to come here and
23	do this, I've been asked to just go with federal
24	charges, that it doesn't belong here, and go after
25	people for aiding and abetting, using the mail

56 service to coerce money. I mean, it goes on and on. 1 2 I mean, I've been trying to be a nice 3 quy here. I've been trying to settle this thing congenially, and all I've got it stalled, stalled, 4 5 stalled. 6 I mean, I always thought Ohio Edison was 7 a great company, and it is. But some things they 8 just haven't rectified. I mean, they aren't customer 9 friendly. 10 I try and call them about anything, I'm 11 two, three, four hours on the phone. And then 12 sometimes -- a lot of times I get dropped. Go home 13 and look at your bills and see what they are doing to 14 you. Thank you. 15 ATTORNEY EXAMINER: All right. Does the 16 company have a closing statement? 17 MR. ECKERT: Yes, your Honor. Thank 18 you. 19 This complaint is about two issues. The 20 first issue is the rate that should be charged at 435 21 East Haskell, the account at issue in this case. 22 Now, as Mr. Zapp testified in his 23 testimony, there is a specific configuration of the 24 service that Ohio Edison provides to the facility, 25 and that service comes from a 12.47 kilovolt line.

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1 As Complainants admitted, the 2 transformers and the wires that feed the facility are 3 actually owned by the property owner and not the 4 company. 5 Accordingly, and based on Ohio Edison's 6 tariff, as Ms. Reinhart testified, Ohio Edison is 7 required to charge Jack Campbell, Mr. Campbell, at 8 rate GP. 9 Ohio Edison does not have a choice other than to follow its tariff and charge the customer 10 11 what they are supposed to be charged under the rates 12 based on the configuration of their service. 13 Mr. Campbell even admits that the 14 service they received is from the primary lines for 15 Ohio Edison. That is the first issue. 16 And as a corollary to that, should 17 Mr. Campbell want to change to a different service, 18 say Rate GS or general secondary, it's unfortunate, 19 but Mr. Campbell is a tenant at the facility, as 20 Ms. Reinhart testified, so he doesn't have the 21 authority to make those required changes to 2.2 electrical configuration. 23 However, Ohio Edison would be happy to 24 work with Mr. Campbell, if he could get the agreement 25 of the property owner, to have that change made.

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1	The second issue in this case is whether
2	Mr. Campbell should have been included in the
3	Loudonville Government Aggregation Agreement. Now,
4	as Ms. Reinhart testified, the agreement is not
5	between Ohio Edison and the City of Loudonville, the
6	agreement is between FirstEnergy Solutions, a
7	competitive retail electric service provider and the
8	City of Loudonville. Ohio Edison is not a party to
9	that contract whatsoever. However, in implementing
10	these government aggregations, Ohio Edison does play
11	some small role.
12	That role is laid out in Ms. Reinhart's
13	testimony, and is very limited. And as shown in the
14	attachments to Ms. Reinhart's testimony, Ohio Edison
15	performed its role in this case, and accordingly,
16	there is no issue with Ohio Edison having failed to
17	affirmatively, on its own, enroll Mr. Campbell into
18	the Loudonville government aggregation.
19	Like I said, your Honor, this there's
20	been a lot of accusations, and unsupported
21	allegations, thrown out here today, but it really
22	comes down to two issues; was Jack Campbell charged
23	the appropriate rate.
24	Based on the configuration of the
25	service, and based on Ohio Edison's tariff, the

1 answer to that is yes. 2 The second issue, is Ohio Edison liable 3 for ensuring that Mr. Campbell is included in the Village of Loudonville government aggregation? 4 5 The answer to that is no. As described 6 in Ms. Reinhart's testimony, Ohio Edison fulfilled 7 its roles in the implementation of that government aggregation. Thank you, your Honor. 8 9 ATTORNEY EXAMINER: Thank you. Let's go 10 off the record again, and we'll discuss a briefing 11 schedule. 12 (Discussion off the record.) 13 ATTORNEY EXAMINER: Let's go back on the 14 record. We're looking at February 9th as a date 15 to submit simultaneous briefs in the case. And with 16 17 that said, I thank you all for coming, and I'll consider this submitted on the record. 18 19 MR. ECKERT: Thank you, your Honor. 20 (Thereupon, the hearing was 21 adjourned at 11:30 a.m.) 22 23 24 25

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80	60
1	CERTIFICATE
2	I do hereby certify that the foregoing
3	is a true and correct transcript of the proceedings
4	taken by me in this matter on Wednesday, November
5	29th, 2017, and carefully compared with my original
6	stenographic notes.
7	
8	Valoria O Mauland
9	Valerie J. Grubaugh,
10	Registered Merit Reporter and Notary Public
11	in and for the State of Ohio.
12	My commission expires August 11, 2021.
13	
14	My commission expires August 11, 2021.
15	OF OHIO
16	author.
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