

FILE

**Ohio****Public Utilities  
Commission**6  
17-2325-EL-CSS

Case Number

Public Utilities Commission of Ohio  
Attn: Docketing  
180 E. Broad St.  
Columbus, OH 43215**Formal Complaint Form**Richard Kawiecki

Customer Name (Please Print)

23731 Emmons Rd.

Customer Address

Columbia Station Ohio 44028

City

State Zip

**Against**110 010 265 905

Account Number

Customer Service Address (if different from above)

Ohio Edison

Utility Company Name

City

State Zip

Please describe your complaint. (Attach additional sheets if necessary)

Ohio Edison contracted with ASPLUNDH to perform tree branch work on the electric lines. ASPLUNDH used our driveway and property to perform this work, and in the process they caused damage to our septic system and drain pipe.

RECEIVED-DOCKETING DIV

2017 NOV -8 PM 2:04

PUCO

Richard Kawiecki

Signature

440-236-3619 / cell 330-351-4324

Customer Telephone Number

This is to certify that the data appearing here is accurate and complete, and that the complainant has received a copy of this document delivered in the regular case file.

Technician AW Date Processed 11/8/17

Complaint RKAW053014VJ

Richard A Kawiecki 23731 Emmons Rd. Columbia Station 44028

Home phone 440-236-3619 Cell phone 330-351-4324

The address for the complaint 23731 Emmons Rd Columbia Station 44028

Ohio Edison is the utility we are filing a formal complaint against. We are a customer of Ohio Edison.

Ohio Edison our electric utility company contracted with ASPLUNDH to cut tree branches on the electric R/W on our property at 23731 Emmons Rd Columbia Station Ohio 44028.

January 13 2014 Ohio Edison sent ASPLUNDH to cut tree branches down on the electric R/W; I communicated with ASPLUNDH where they could access the R/W from our property. I met with the crew from ASPLUNDH estimated time around 8:45 am and explained in detail where to drive, park, and setup equipment, the truck, shredder, and trailer. I marked out a work zone for them to park and stage the operation for them to perform the project safely on my property. The crew assured me that they would agree to my requests from the pre job meeting I had with them and pay attention to the details I explained to prevent any damages to my septic system, house, barn, driveway, bridge, and my yard. I left for work on that day of the 13<sup>th</sup> of January 2014 and followed up with a phone call to the Ohio Edison operations department to share my concerns with them about ASPLUNDH and asked them if they could ensure the job would be performed by professionals, they said that ASPLUNDH is a very responsible company and that we have nothing to worry about. I returned back to my property that afternoon with my neighbors waiting for me to share their concerns and complaints about Ohio Edison and their contractor ASPLUNDH. My neighbors would not let ASPLUNDH access the electric R/W from their property because they concerned they would damage their bridge access to their homes. The electric R/W services 5 properties from the power poles on all of our properties. Our residence at 23731 Emmons sets back around 1,500 ft. from the south property line of Emmons Rd. The electric R/W runs on my east property line heading south, catching the other customers on this set back. I noticed immediately that there was damage to my septic system; I stopped the crew that was working for ASPLUNDH and asked why you are using our septic system as a staging area for your tree branch cutting, stacking, dropping, and shredding operation. Employees from ASPLUNDH said they did not realize they were working right on top of our septic system. When they stopped I called the ASPLUNDH office no answer no return phone call after my contact information was left and a follow up call still no response. The next step I tried to contact Ohio Edison, they put me in contact with Joe Potter 330-324-7567. Joe Potter was going to review my complaint and help me to resolve my complaint and put me in contact with ASPLUNDH to ensure our damages to our property are repaired and fixed properly. Ohio Edison and ASPLUNDH are denying they have any liabilities to the damages they caused to our property. I have tried numerous times to resolve this with Ohio Edison and ASPLUNDH, the answer they gave me is that UPS or they think the Mail delivery drove over my system and damaged it because they had my access to our residence blocked with their truck and equipment, and they think they might have driven around there setup to make the delivery and this caused the damage to my drain and septic system. I spoke with UPS and the local mail delivery about driving over my drain and septic system and they deny

that they did either. I explained to Ohio Edison and ASPLUNDH that I witnessed large diameter braches protruding from my septic system and branches stacked up over the top as they used this area for a staging area for their operation. My neighbors denied them access up their driveways because of the work they performed in the area. When they asked me to use our driveway to access the R/W I agreed with the understanding they would respect our property perform the work they needed to get done and act as a responsible utility and contractor of a utility. We have asked and made numerous calls, e – mails, requests to have the damages fixed ASAP with no response to take ownership from Ohio Edison or ASPLUNDH. Both companies have contacted me back and put the blame on each other. I explained to them that we were going to file a formal complaint against both companies because of the damages that were caused from the contractor that Ohio Edison contracted out with.





