Ohio | Public Utilities Commission
Asim Z. Haque, Chairman

FILE

Commissioners
M. Beth Trombold
Thomas W. Johnson
Lawrence K. Friedeman
Daniel R. Conway

November 8, 2017

David & Patricia McLean
10422 Shadyside Ln.
Cincinnati, Ohio 45249

Case No. 17-2324-EL-CSS

Dear Mrs. and Mr. McLean:

This letter will confirm that the Public Utilities Commission of Ohio has received your formal complaint against Duke Energy Ohio Inc. Your formal complaint has been assigned the above case number. We have sent a copy of your complaint to the utility company. The utility has been given 20 days to file its answer in response to your complaint and will send a copy of that answer to you as well.

The Commission will issue an entry that explains the next step in your case. A copy of the entry will be sent to you.

Enclosed is a brochure to assist you in understanding the process associated with formal complaints filed with the Public Utilities Commission of Ohio.

Sincerely,

Barcy F. McNeal, Secretary
Tanowa Troupe, Acting Secretary
Susan Patterson, Acting Secretary
Beverly Hoskinson, Acting Secretary

Enclosure
TMT/pjc

This is to certify that the images appearing are an accurate and complete representation of a case document delivered in the regular course of business.
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