

October 23, 2017

Melissa and Peter Broome  
9533 Falcon Ln.  
Mason, Ohio 45040

Case No. 17-2173-EL-CSS

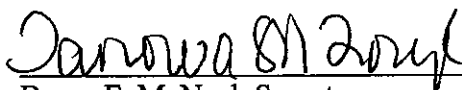
Dear Mrs. and Mr. Broome:

This letter will confirm that the Public Utilities Commission of Ohio has received your formal complaint against Duke Energy Ohio. Your formal complaint has been assigned the above case number. We have sent a copy of your complaint to the utility company. The utility has been given 20 days to file its answer in response to your complaint and will send a copy of that answer to you as well.

The Commission will issue an entry that explains the next step in your case. A copy of the entry will be sent to you.

Enclosed is a brochure to assist you in understanding the process associated with formal complaints filed with the Public Utilities Commission of Ohio.

Sincerely,



Barcy F. McNeal, Secretary

Tanowa Troupe, Acting Secretary

Susan Patterson, Acting Secretary

Beverly Hoskinson, Acting Secretary

Enclosure  
TMT/dh

This is to certify that the images appearing are an accurate and complete reproduction of a hard file document delivered in the regular course of business.  
Technician TN Date Processed OCT 23 2017