

FILE

Tanowa Troupe
Acting Secretary
Ohio Public Utilities
Commission
180 East Broad Street
Columbus, Ohio 43215

RECEIVED-BOOKETING DIV

2017 OCT 16 PM 1:11

PUCO

Re: Case Number: 17-2080-GA-CSS

Dear Ms. Troupe,

This letter is to inform you that an agreement has been reached between Ms. Margret Callahan of Dominion Energy formally Dominion East Ohio Gas Company and me, Antoinette Watson.

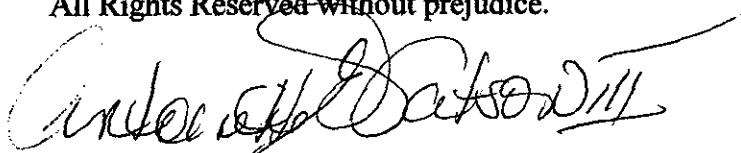
Ms. Callahan contacted me on October 12, 2017 at 12:05 p.m. by telephone to inform me that she would be correcting the error that occurred resulting in my being removed from the PIPP Plus Program in January 2017.

Ms. Callahan also informed me that the computer system is programed to consider the entire month of the anniversary, instead of the actual anniversary date as it reads in the PIPP Plus agreement, as well as being printed on every billing statement, which is the result of this problem in the first place. As I informed Ms. Callahan, this verbiage or information of "the entire month of your anniversary date being a computer generated system of calculation" is not on any documentation that the participants of the PIPP Plus Program receives, and that not making this fact known is non full disclosure of the contract/agreement that is entered into by the participants of the program rendering said contract/agreement, unilateral or one sided as well as null and void at law. I also informed Ms. Callahan that this problem should be addressed and corrected, she assured me that it would be.

With that being said, I am happy to inform you that an agreement has been reached between the two and no further action is required at this time.

Thank you for your attention, assistance and time in this matter.

Sincerely,
All Rights Reserved without prejudice.



Antoinette E. Watson III

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