

THE PUBLIC UTILITIES COMMISSION OF OHIO

**IN THE MATTER OF THE COMPLAINT OF
JACQUELINE CROWDER,**

COMPLAINANT,

v.

CASE NO. 17-1379-EL-CSS

OHIO POWER COMPANY D/B/A AEP OHIO,

RESPONDENT.

ENTRY

Entered in the Journal on September 18, 2017

{¶ 1} On June 1, 2017, Jacqueline Crowder (Complainant) filed this complaint against Ohio Power Company d/b/a AEP Ohio (AEP Ohio or Company). In the complaint, Complainant alleges unjust treatment by AEP Ohio with regard to her eligibility for the Percentage of Income Payment Plan (PIPP) for electric service. Complainant states that she seeks to be placed back on PIPP and to maintain her electric service.

{¶ 2} AEP Ohio filed its answer on June 21, 2017. In its answer, AEP Ohio admits some and denies other allegations in the complaint. In addition, AEP Ohio sets forth in the answer several affirmative defenses.

{¶ 3} On August 23, 2017, a settlement conference was held in an attempt to informally resolve this matter. The parties, however, were unable to reach a resolution of the issues presented in the complaint. Further, it appears that reasonable grounds for complaint have been presented.

{¶ 4} Accordingly, a hearing in this matter should be scheduled to begin at 10:00 a.m. on November 2, 2017, in the offices of the Commission, Hearing Room 11-C, 11th floor, 180 East Broad Street, Columbus, Ohio 43215-3793.

{¶ 5} Any party intending to present direct expert testimony should comply with Ohio Adm.Code 4901-1-29(A)(1)(h) which requires that all such testimony to be offered in

this type of proceeding be filed and served upon all parties no later than seven days prior to commencement of the hearing.

{¶ 6} In complaint proceedings, the burden of proof rests with the complainant. Therefore, at hearing, it shall be the Complainant's responsibility to appear and be prepared to present evidence in support of the complaint.

{¶ 7} It is, therefore,

{¶ 8} ORDERED, That a hearing in this matter be scheduled for November 2, 2017, at 10:00 a.m., in the offices of the Commission, Hearing Room 11-C, 11th floor, 180 East Broad Street, Columbus, Ohio 43215-3793. It is, further,

{¶ 9} ORDERED, That the terms of this Entry be observed. It is, further,

{¶ 10} ORDERED, That a copy of this Entry be served upon each party of record.

THE PUBLIC UTILITIES COMMISSION OF OHIO

/s/ Kerry K. Sheets

By: Kerry K. Sheets
Attorney Examiner

jrj/vrm

This foregoing document was electronically filed with the Public Utilities

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in

Case No(s). 17-1379-EL-CSS

Summary: Attorney Examiner Entry scheduling a hearing for November 2, 2017, at 10:00 a. m.; electronically filed by Vesta R Miller on behalf of Kerry K. Sheets, Attorney Examiner, Public Utilities Commission of Ohio