

September 15, 2017

Public Utilities Commission of Ohio
Docketing Division, 11th Floor
180 East Broad Street
Columbus, Ohio 43215-3793

RE: Natural Gas Governmental Aggregation Opt-Out Notice to Current and Newly Eligible Customers in the City of Norton (Case Number 04-0954-GA-GAG).

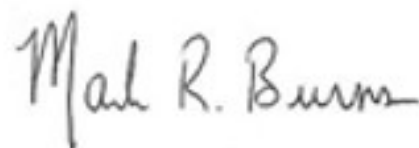
Attached please find a copy of the opt-out notice being sent to current and newly eligible customers in the community's natural gas aggregation program.

The mailing is currently scheduled to begin on or after September 26, 2017 and the opt-out period is currently scheduled to end on or after October 17, 2017.

Independent Energy Consultants, Inc. is providing aggregation consulting services to the city of Norton and is filing this application on their behalf. Constellation is the competitive retail natural gas supplier and Dominion Energy Ohio is the local utility company.

If you have any additional needs or questions, please call me at 330-995-2675 or email me at mburns@naturalgas-electric.com

Sincerely,



Mark R. Burns
President

Enclosures



Welcome to the City of
Norton Aggregation
Program.

DO NOT DISCARD:
Important Natural Gas Aggregation
Information Enclosed.



Sample Customer
SAMPLE ADDRESS
SAMPLE CITY, OH ZIP

Sample Address
Sample City, OH ZIP

September 26, 2017

Dear Sample Customer,

In March 2004, City of Norton voters authorized the creation of a natural gas aggregation program. Your community selected Constellation NewEnergy-Gas Division, LLC (“Constellation”) as the preferred supplier for its natural gas aggregation program. This includes a 24 month program that offers a fixed rate of \$3.45 per Mcf for natural gas supplied for your December 2017 billing cycle through your November 2019 billing cycle.

You’re Automatically Enrolled

As an eligible City of Norton residential or small business customer, you are automatically enrolled unless you decide to opt-out. To learn more about the program, please see the enclosed General Terms and Conditions and the Frequently Asked Questions.

How To Opt-Out

You don’t need to do anything to get this new rate; however, if you decide not to take part in the program, please respond with one of the options below by October 17, 2017:

- 1. **Mail:** Return the form below in the pre-addressed stamped envelope
- 2. **Phone:** Call Constellation at 844-518-9374
- 3. **Web:** Visit www.constellation.com/oh-norton

We look forward to providing this program.
Sincerely,

Mike Zita, Mayor
City of Norton

Kevin Klages
SVP Mass Markets
Constellation

To learn more:



Visit us online at
constellation.com/oh-norton



Call 844-518-9374
24 hours a day, 365 days a year

The rate offered does not include taxes, Dominion distribution or other Dominion fees, charges or credits. If you are already enrolled with another natural gas supplier, a cancellation fee may apply to end your agreement with that supplier. The General Terms and Conditions govern your participation in the Program. Please do not contact the community. If you have additional questions about this offer, contact Constellation. Ohio Supplier License #02-021G(6)



Sample Customer
SAMPLE ADDRESS
SAMPLE CITY, OH ZIP



Constellation
An Exelon Company

I do not want to participate in the City of Norton Natural Gas Aggregation Program.

Phone Number ☐ Cell ☐ Work ☐ Home

Service Address:
Sample Address
Sample City, OH ZIP

Opt-Out Code

Dominion Account Number

Signature

Date

GENERAL TERMS AND CONDITIONS

[illegible]

1. Purchase and Sale of Natural Gas. Supply of natural gas under this Agreement is conditioned upon (1) our verification of the accuracy of all information that you provide to us, including information regarding your natural gas usage and the Account(s) and (2) acceptance of enrollment of your Account(s) by the Utility.

[illegible]

3. City of Norton Natural Gas Pricing Program. IN THIS PROGRAM, YOU HEREBY APPOINT THE CITY OF NORTON AS YOUR AGENT FOR NATURAL GAS SUPPLY PRICING DECISIONS AND AGREE THAT CITY OF NORTON HAS THE EXCLUSIVE RIGHT TO MAKE NATURAL GAS SUPPLY PRICING DECISIONS ON YOUR BEHALF WHILE THIS AGREEMENT REMAINS IN EFFECT.

[illegible][illegible]

5. Customer's Rescission Right.

6. Your Invoice: 

7. Switching.

18. Miscellaneous Provisions.

[illegible]



Natural Gas Aggregation Opt-Out Frequently Asked Questions

Q: What is aggregation?

A: Under governmental aggregation, local officials bring the community together for group purchasing power. The community benefits by receiving competitively-priced natural gas from a retail natural gas supplier certified by the Public Utilities Commission of Ohio.

Q: How is my community able to choose a certified natural gas supplier on my behalf?

A: Residents voted to allow the community to negotiate a contract with a natural gas supplier on their behalf.

Q: How do I enroll?

A: Eligible residential or small business customers will be automatically enrolled.

Q: Who is eligible for the aggregation program?

A: Most residential and small business customers residing within the community receiving natural gas from the local utility are eligible (local utilities include: Dominion East Ohio Gas, Columbia Gas of Ohio, Vectren Energy Delivery of Ohio, and Duke Energy Ohio).

Q: Who is not eligible?

A: Residential and business customers who are not eligible for automatic enrollment in the program include:

- A customer that is not located within community boundaries.
- Percentage of Income Payment Program (PIPP) customers.
- A customer who is under contract with another natural gas provider.
- A customer who has a special contract with the natural gas utility company.
- Customers who are behind on their payments to the utility.
- A mercantile customer that has not provided consent to join the program. "Mercantile customer" means a commercial or industrial customer if the natural gas consumed is for non-residential use and the customer consumes more than 500 Mcf per year or is part of a national account involving multiple facilities in one or more states.

Q: Does it cost to enroll?

A: No. Constellation does not charge any enrollment or switching fees.

Q: When will I see my new rate?

A: You can expect to see the new rate one to two billing cycles following your enrollment in the program. Please note: supply rates do not include taxes, delivery service charges or other utility fees.

Q: Who will bill me for natural gas?

A: You will continue to receive one monthly bill from your local utility.

Q: Can I still have my payment automatically deducted from my checking account as I do now?

A: Yes, how you pay your natural gas bill will not change.

Q: Who is responsible for delivery of natural gas to my home or business?

A: Your local utility company will continue to deliver natural gas to your home or business.

Q: Who do I call if I have a problem with my natural gas service?

A: To report service problems, a gas leak and for billing questions, contact your local utility company.

Q: What if I have already selected another supplier?

A: Based on the records provided by the utility, we assumed you are not with another supplier. However, if you recently signed up with a new supplier, carefully review the terms and conditions of that agreement before proceeding as your ability to terminate early with that supplier may be restricted.

Q: Is there an early termination fee for leaving the program outside of the 21 day opt-out period?

A: No, there is no early termination fee.

Q: Who do I contact if I have additional questions about this offer?

A: If you have additional questions about the program, please contact Constellation.

This foregoing document was electronically filed with the Public Utilities

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9/15/2017 12:16:38 PM

in

Case No(s). 04-0954-GA-GAG

Summary: Opt-Out Notice to be sent to current and newly eligible customers in the City's Natural Gas Aggregation Program. electronically filed by MARK R BURNS on behalf of City of Norton