

THE PUBLIC UTILITIES COMMISSION OF OHIO

**IN THE MATTER OF THE COMPLAINT OF IRIS
RAYFORD,**

COMPLAINANT,

V.

CASE NO. 17-1207-GA-CSS

COLUMBIA GAS OF OHIO, INC.,

RESPONDENT.

ENTRY

Entered in the Journal on July 26, 2017

I. SUMMARY

{¶ 1} The Commission grants the motion to dismiss of Columbia Gas of Ohio, Inc., as the issues in the case have been resolved.

II. DISCUSSION

{¶ 2} Pursuant to R.C. 4905.26, the Commission has authority to consider written complaints filed against a public utility by any person or corporation regarding any rate, service, regulation, or practice relating to any service furnished by the public utility that is in any respect unjust, unreasonable, insufficient, or unjustly discriminatory.

{¶ 3} Columbia Gas of Ohio, Inc. (Columbia or Company) is a natural gas company as defined in R.C. 4905.03, and a public utility as defined in R.C. 4905.02, and, as such, is subject to the jurisdiction of this Commission.

{¶ 4} On May 8, 2017, Iris Rayford (Complainant) filed a complaint against Columbia alleging that her gas service had been disconnected, that she was facing eviction, and that she had been treated unfairly by Columbia.

{¶ 5} Columbia filed its answer on May 26, 2017. In its answer, Columbia stated that the Company is generally without sufficient knowledge to either admit or deny the

allegations in the complaint. In addition, Columbia set forth several affirmative defenses in the answer.

{¶ 6} On June 29, 2017, Columbia filed a motion to dismiss the complaint with prejudice. In the motion, Columbia advises the Commission that Complainant and the Company have resolved all issues raised in the above-captioned complaint. Further, Columbia states that, since nothing further remains to be done, and no further proceedings are necessary, this case should be dismissed.

{¶ 7} Citing Ohio Adm.Code 4901-9-01(F), Columbia also states that the Commission's rules provide for dismissal of complaint proceedings when a case has been settled and no response to the contrary is filed by a complainant within 20 days after service of a motion to dismiss.

{¶ 8} Ohio Adm.Code 4901-9-01(F) provides that, if the public utility complained against files an answer or motion which asserts that the complaint has been satisfied and no response is filed within 20 days, the Commission may presume that satisfaction has occurred and dismiss the complaint. No response to Columbia's motion has been filed. Accordingly, pursuant to Ohio Adm.Code 4901-9-01(F), this case should be dismissed, with prejudice, and closed of record.

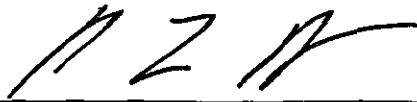
III. ORDER

{¶ 9} It is, therefore,

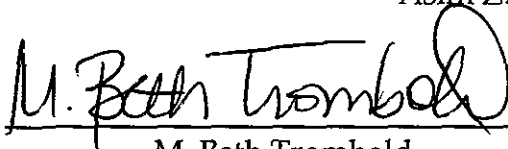
{¶ 10} ORDERED, That Columbia's motion to dismiss be granted and that Case No. 17-1207-GA-CSS be dismissed, with prejudice, and closed of record. It is, further,

{¶ 11} ORDERED, That a copy of this Entry be served upon all parties and interested persons of record.

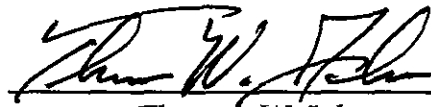
THE PUBLIC UTILITIES COMMISSION OF OHIO



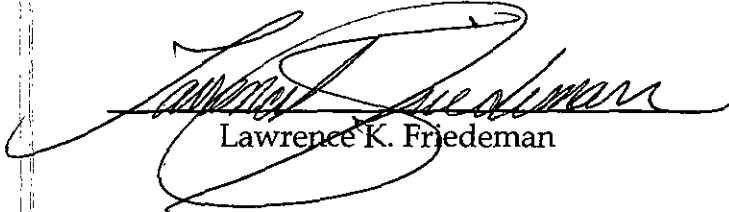
Asim Z. Haque, Chairman



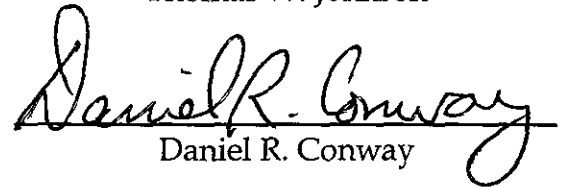
M. Beth Trombold



Thomas W. Johnson



Lawrence K. Friedeman



Daniel R. Conway

KKS/vrm

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JUL 26 2017



Barcy F. McNeal
Secretary