THE PUBLIC UTILITIES COMMISSION OF OHIO

IN THE MATTER OF THE COMPLAINT OF MARY THOMAS,

COMPLAINANT,

V.

CASE NO. 17-903-GA-CSS

COLUMBIA GAS OF OHIO, INC.,

RESPONDENT.

ENTRY

Entered in the Journal on July 26, 2017

I. SUMMARY

{¶ 1} The Commission grants the motion to dismiss the complaint, as the issues in the case have been resolved.

II. DISCUSSION

- {¶ 2} Pursuant to R.C. 4905.26, the Commission has authority to consider written complaints filed against a public utility by any person or corporation regarding any rate, service, regulation, or practice relating to any service furnished by the public utility that is in any respect unjust, unreasonable, insufficient, or unjustly discriminatory.
- {¶ 3} Columbia Gas of Ohio, Inc. (Columbia) is a natural gas company as defined in R.C. 4905.03 and a public utility as defined in R.C. 4905.02, and, as such, is subject to the jurisdiction of this Commission.
- {¶ 4} On April 3, 2017, Mary Thomas (Complainant) filed a complaint against Columbia, alleging that she was billed for amounts that she did not owe.

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{¶ 5} Columbia filed its answer on April 21, 2017, in which it denied Complainant's allegations. In addition, Columbia filed a motion to dismiss the complaint, in which Columbia states that the parties have fully resolved the matter.

{¶ 6} Ohio Adm.Code 4901-9-01(F) provides that, if an answer or motion is filed that asserts that a complaint has been satisfied and no response is filed within 20 days, the Commission may presume that satisfaction or settlement has occurred and dismiss the complaint. No response to Columbia's motion to dismiss has been filed. Accordingly, pursuant to Ohio Adm. Code 4901-9-01(F), the Commission finds that this case should be dismissed.

III. **ORDER**

It is, therefore, **{¶ 7**}

ORDERED, That Columbia's motion to dismiss the complaint be granted and that Case No. 17-903-GA-CSS be dismissed and closed of record. It is, further,

ORDERED, That a copy of this Entry be served upon all parties of record.

THE PUBLIC UTILITIES COMMISSION OF OHIO

Asim Z. Haque, Chairman

Beth Trombol

Lawrence K. Friedeman

Thomas W.Johnson

JML/sc

Entered in the Journal

TUL 2 6 2017

Barcy F. McNeal

Secretary