

THE PUBLIC UTILITIES COMMISSION OF OHIO

IN THE MATTER OF THE COMPLAINT OF
MAUREEN BARCELO,

COMPLAINANT,

V.

CASE NO. 17-1079-EL-CSS

THE CLEVELAND ELECTRIC
ILLUMINATING COMPANY,

RESPONDENT.

ENTRY

Entered in the Journal on July 26, 2017

I. SUMMARY

{¶ 1} The Commission grants the joint motion to dismiss the complaint with prejudice as the parties represent that all issues and claims have been resolved.

II. DISCUSSION

{¶ 2} Pursuant to R.C. 4905.26, the Commission has authority to consider written complaints filed against a public utility by any person or corporation regarding any rate, service, regulation, or practice relating to any service furnished by the public utility that is in any respect unjust, unreasonable, insufficient, or unjustly discriminatory.

{¶ 3} Respondent, The Cleveland Electric Illuminating Company (CEI), is a public utility as defined in R.C. 4905.02 and, as such, is subject to the jurisdiction of this Commission.

{¶ 4} On April 17, 2017, Complainant, Maureen Barcelo, filed a complaint against Respondent alleging that Respondent improperly billed her, wrongfully shut off her service, wrongfully collected a deposit from her, imposed on her a payment plan she never agreed to, and charged her for past PIPP balances despite her claim that she was never a PIPP customer.

{¶ 5} On May 8, 2017, CEI filed its answer, admitting some, but denying other of the allegations of the complaint, and setting forth several affirmative defenses.

{¶ 6} A prehearing settlement conference was scheduled for and held at the Commission's offices on June 8, 2017. A settlement was tentatively reached at that time.

{¶ 7} On July 7, 2017, Complainant and CEI filed a joint motion to dismiss. In the motion, the parties advise the Commission that they have resolved all issues and claims raised in and arising from the complaint. Accordingly, the parties jointly request that this complaint be dismissed with prejudice.

{¶ 8} In view of the settlement of the complaint, the Commission finds that this matter should be dismissed with prejudice and closed of record.

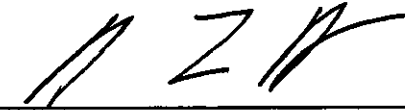
III. ORDER

{¶ 9} It is, therefore,

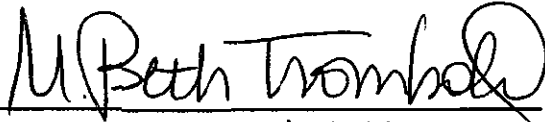
{¶ 10} ORDERED, that the joint motion to dismiss be granted and that Case No. 17-1079-EL-CSS be dismissed with prejudice and closed of record. It is, further,

{¶ 11} ORDERED, That a copy of this Entry be served upon each party of record.

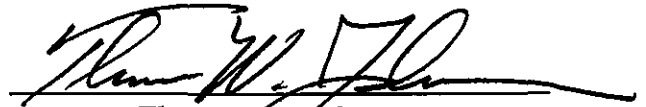
THE PUBLIC UTILITIES COMMISSION OF OHIO



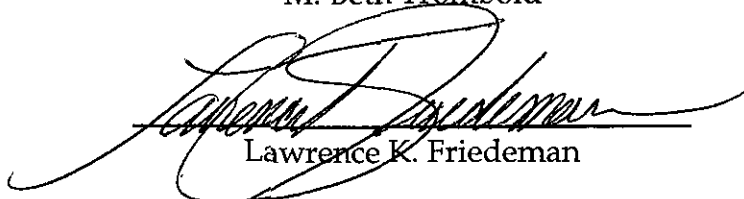
Asim Z. Haque, Chairman



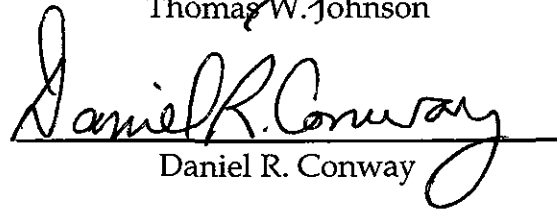
M. Beth Trombold



Thomas W. Johnson



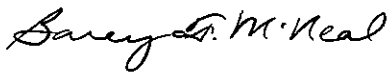
Lawrence K. Friedeman



Daniel R. Conway

DEF/dah

Entered in the Journal JUL 26 2017



Barcy F. McNeal
Secretary