

FILE



**Public Utilities
Commission**

Asim Z. Haque, Chairman

Commissioners

M. Beth Trombold
Thomas W. Johnson
Lawrence K. Friedeman
Daniel R. Conway

July 10, 2017

Ms. Gwendolyn Tandy
1439 Sulzer Avenue
Euclid, OH 44132

Case No. 17-1567-EL-CSS and 17-1568-GA-CSS

Dear Ms. Tandy:

This letter will confirm that the Public Utilities Commission of Ohio has received your formal complaint against **The East Ohio Gas Co. d/b/a Dominion East Ohio (Dominion)/ The Cleveland Electric Illuminating Co. (CEI)**. Your formal complaint has been assigned the above case number. We have sent a copy of your complaint to the utility company. In most complaint cases, the utility will have 20 days to file its answer in response to the complaint and will send a copy of that answer to you as well. However, as you will recall, by entries issued on May 6, 2015, in light of the numerous complaints you have filed with the Commission against **Dominion and CEI**, the Commission concluded that the utility would not be required to file an answer to the allegations unless and until directed by the Commission or the attorney examiner. See *In re Gwendolyn Tandy v. CEI*, Case No. 15-395-EL-CSS, Entry (May 6, 2015) at 7; *In re Gwendolyn Tandy v. Dominion*, Case No. 15-396-GA-CSS, Entry (May 6, 2015) at 6. If **Dominion or CEI** is directed to file an answer, the utility will send a copy of the answer to you.

The Commission will issue an entry that explains the next step in your case. A copy of the entry will be sent to you.

Enclosed is a brochure to assist you in understanding the process associated with formal complaints filed with the Public Utilities Commission of Ohio.

Sincerely,

Barcy F. McNeal, Secretary

Tanowa Troupe, Acting Secretary

Felecia D. Burdett, Acting Secretary

cc: The Cleveland Electric Illuminating Co.(CEI)

Enclosure
TMT/memo

180 East Broad Street
Columbus, Ohio 43215-3793

This is to certify that the information contained herein is accurate and complete information as received from the complainant. (614) 466-3016
document delivered in the regular course of business. www.PUCO.ohio.gov

Technician SM Date Processed JUL 10 2017